. INS. CASE OWNER	Ł	cc 4/ two 1900	5/16	1 ea3/1	IDAC:	400
- Surveyor;	14U	DOI: ASSIGN		Date / Time :	(14/19	
Pro series (CCT)				Registered in Mer	imen: 114	19
Pre-assign / CCU		STILL				
Insured Vehicle No		254C	Claim No.	:		- 4
Name of Insured	· Upu y	EAN LUNG	Policy No.	1		20
Insured Tel No.		HP:	***************************************			
Excess Sec II :SS		D.O.A : 28/03 2019	Make / Model			-
110 00000			Place of Accid	Sent:		
Is driver the owner	(0)	Nature of Accident		_		
If NO, Driver Nar Driver Tel	No.:	(V/L; YES/NO)	OI GIA REPO Insured Liabil		GIA REPORT (YES) Final? Yes/No	NO
5647330	L					
INSRS: WSP: Tel: Limbility: RMKS:	Property Instruction of the Inst	ty:	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:	
Date/Time						
001	CLy Janes X			STAGE	DATE	PIC
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Dr. ph	1) 8 3446 6- 544	ASM (78 7356) April 4)	1000- 9 12/	Non-Reporting ltr (7 Non-Reporting ltr (7		
				Notification ltr (if n		
49.07.4				Call OI:		
08.04.49	That was baser (	SML.		After call ltr to OI:		
				Documentation Ch	SECURIOR SEC	ypist
				Notification ltr (if no After call ltr to OI:	on-pickup)	
30.04.19	ALE PASK TO TYPIST	TO PREPARE REPORT.		Authorisation To Ac		-
				Release Voucher:	14	
				Final Repair Bill:	~	
				Car Rental Invoice:		
				Towing Invoice		
				LTA / GIA :	9"	
				Medical Bill:		
				PIR:	COMPANY DESCRIPTION	
				Mandate/Reject In	struction:	
				Payment Breakdov		
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos	Control of City of State of City of Ci	
				Others:		
FINALIZATION	Date/Time:	Confirm with:		Confirm by: FSE		
Repair Cost. 4:s			51 %:		Email Call	
Final Liability:	Date/Time: 39-6-49 % 90 (Agreed)	Confirm with MES DURK		Email Call		
Repair Cost: 10/457	\$\$3,196,50	Assessed) BOLA S/N No.: 27	AC ENDED TP	If NO or B 28, Ass	, Lia ;	
Loss of Rental (LOR):	SS - (	days)	2100			
Loss of Use (LOU):	S\$ -100 (\$100 x	1 days)			DEMSE	
Loss of Income (LOI):	SS - (S x	days)			A HELL	
LOR only LOU only		OR + LOI [Tick only one]		14017/2	19	
GIA/LTA Search Medical:	S\$ 3.40 S\$ -			200	I de la	
Disbursement:	S\$ -	(e.g. Tow/ Independent	)	Claim status: Ne     Report Format:	mal/Reject/Private Se	tle
Legal Cost	S\$ -	Tell 1900 innependent	/	Survey fee:	* 500	
Total:	\$\$3,888.50	Global Sum SS:		794 9991		
FINAL PAYMENT	Date/Time: 38,4-19	Confirm with: MB QUEE.		Email Call		
Payce 1:	S\$ 3,659.80	Name 1: CIN AUTO PTE DIG	)			
Payee 2: (Strike if N.A.)	\$2	Name 2:			14	
Payee 3: (Strike if N.A.)	S\$	Name 3:				

Surveyor						
		AS	SIGNMENT	0		
From	Date	2/4/2019	Veh No:	JGY 733	30 L Yr Roger O)	07
Estimated Cost			Type: M.Car /	M.Cycle / Bus / Van	/ Lorry / Taxi / Prime Move	t.I
OD TP WS /	TP RES / OD RES / EVA / IN	V/MV	Truck /	Trailer or	(4)	
To inspect Vehic	de No. SGY 73	330L	Make:	Mit 0	ance to	1898
at Workshop ma	city	Auto	Colour	White		A/NI/NA
of Blk	160 Sin Ming &		Sp.Reading	165819	T/Radio: Insured / St	d/NI/NA
Insured:			Eng/No:		0	0
Policy No.			C/No	JMYSTO	YYABU OO	0806
Claims No				ood) Fair / Poor / Bi		.7
Sum Insured:	Exces	50	Steering: Inq	der i Jammed / Leal	sed/Burnt or	
(Client's Reco	rd)			der / Jammed / Leal		
Make of Veh:			Modi: Nil i	RIM I STD A/Rin	n or	
		V.	Tyre Size	F:	2- 11	_
(Policy Condit	ion)				225/45 24	
	eh had commenced its	N/S O/S	-		IZA MIC OHTSU / PIR / S	UMI /
repair	r at the time of inspection.		TOYOTYON	(O or		
Bal, or Market \			Eront	1	Reat	-
IDAC Accident		it? : Yes or No	. R/Bal.	6	R/Bal.	mm
GIA / PR See		it? : Yes or No	L/Bal.	0 121.0	L/Bal.	mm
Est. Repairs:	200 - Mary 18	Yes or No	D.O.A.	28/3/18	001 2/	4119
Lum Sum:	-0	al: Yes or No	Survey held a		L	
3/11 CA / REV	1 REP. 1 24 HRS			ages : Frt / Keap / (	DIS / N/S / U/C / Rooftop	) or
Date:	Person Contacted:	Vehicle: IN / OU		/ Chassis frame / I	Body Structure affected de	e to collision.
Date / Time	Action / Instruction					
2/4	GIA & EM.	not realy				
		-				
	45-43-90 (880	+38% 5TA				
		R.				
(hite/Time, File Pa	ss to? : Preli. Re	port	Days Of Rep	pair:		
91)	: Final Re	port	Resurvey N	o. of Trip:	Survey Fee	
Date/Time, File Ro	Set winds				Transportimon	
21		Add F		Inap (\$	)_5+RS_5	
				view (\$	) Photon	
Rannet Forr	mat :		Tech	Linus (\$	) Oders	100

Weekend (\$

TOTAL

Lump Sum / LB.I: (\$

# **Print Received Message**

This mail is associated with:

\*SGY7330L (1201900008385) [SJS2254C] TP NG YONG QUAN Mar 28 2019 12:00AM [Lau Yean Fung] City Auto Pte Ltd

From

FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 14/06/2019 16:38 PM.

Subject

Alert - Adj Mandate Approved (S\$3858.50) - SGY7330L - Claim Handler: Clara Li Zi Rong

Approved:3858.50.				

P- \$ 2.776-00 -20% \$ 2,220-30

200-00

5 DNS



# CITY AUTO PTE LTD

1 - 1-276-00

BLK 8. SIN MING IND. ESTATE, #01-50/62, SIN MING ROAD, SINGAPORE 575643 \$ 3,695-60 TEL: 6453 1235, 6452 0850 FAX: 6453 7944 24hrs Towing Services Tel: 9823 9898 Co. Reg. No.: 185583435C GST Reg. No.: M2-8920979-4

\$ 2,956-64

FWD SINGAPORE PTE LTD

NO 5 TEMASEK BLVD SUNTEC CITY TOWER 4 SINGAPORE 038986

Estimate : QUOT201904-000038(00)

Date: 02/04/2019 Vehicle No.: SGY7330L

Make/Model : MITSUBISHI LANCER 2.0L MIVEC

GT 6-CVT SUNROOF

Contact Ng Yong Quan -

Mileage (km): 0

Chassis No.: JMYSTCY4A8U000806 Accident Date : 28/03/2019 00:00:00

12201	036		Claim No. Reference Policy No.	JMYSTCY4A8U00 28/03/2019 00:00 SJS2254C SGY7330L 5100482189		
/No	Particular	Minny Ath Pary	Quantity	Unit Price	Amount S\$	
	LIST ITEMS:	4-304			10111201110101	
1	Rear bumper		1.0	CM 815.00	815.00	-
3	Rear bumper reinforcemen	nt	1.0	210.00	Z 210.00	7
3	Rear bumper towing cover		1.0	20.00	A17 20.00	
4	Rear bumper retainer		2.0	20.00	- Sen 40.00	
5	Rear bumper reflector		-10-	20.00	20.00	
6	Rear bumper lower spoiler		1.0	971.00		
7	Humber-plate lamp-		2.0	48.00	CM 971.00	
ā	Rear boot		1.0	693.00	P 98.00	X
9	Rear boot look		1.0	67.00	Bu 593.00	
10	Rear boot weatherstrip		1.0		P. 67.00	_
11.	Rear boot lamp		2.0	166.00	Fn 165 00	N
12:	Teillamp		2.0	161.00	322.00	
13	Rear end panel			320.00	640.00	
14	Rear end panel top garnish		1.0	505.00	506.00	Z
15	Exhaust muffler		1.0	149:00	149:00	
6	Exhaust mounting	LKK Auto Consultants hence notify	1.0	592,00	<del>7 592.0</del> 0 ;	
	List Total	the Repairer of the following:  • To resurvey before other Joney painting	2.0	35.00	70.00	X
	Discount S\$	To display damaged transplanting resurvey	1	2	7776-W5.377.00	
		Parts prices are subject to confirmation	1		1,075.40	
	305	. Third party survey is on a "Without Projudice" basis	1		4.301.60	
	SPECIAL NET:	No illegal modification(s) is allowed.	1		75,000	
		<ul> <li>Supplementary item(s) must be resurveyed and in subject to ficel approval from insurance Company</li> </ul>			122	
	Number plate	- Andrew Company	1.0	60.00		ž.
	Number plate casing Reverse sensor	Acknowledged by Repairer	1.0	25.00	Jun 25.00	X,
	100000000000000000000000000000000000000	Signature:	1.0	200.00	DU 200.00	٠
	SPECIAL NET Total S\$	Date:			285.00	
	LABOUR:					
	To check wiring and lighting	19	1.0	100000000000000000000000000000000000000		15
	To expoly panel scalant	7	1.0	60.00	60.00	31
	To spray rubbanced under	rooting	1.0	120.00	NA 120.00	3
	*To remove and refit rear times and uphotstery			120.00	120.00	Y
1	To remove and mateli exh	HISTORY CONTRACTOR	1.0	120.00	120.00	6.
		parts, panel beating welding align.	10	120.00	NA 100.00 ;	×
	HIX and to renew accident	parts	1.0	900.00	6001 900.00	7
	Scray painting on affected	a replace parts	1.0	800.00	800.00	50



One Stop Automotive Solution BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643 TEL: 6453 1235, 6452 0850 FAX: 6453 7944 24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

FWD SINGAPORE PTE LTD

Estimate : QUOT201904-000038(00)

NO. 6

Date: 02/04/2019

TEMASEK BLVD SUNTEC CITY TOWER 4

Vehicle No.: SGY7330L Make/Model: MITSUBISHI LANCER 2.0L MIVEC

GT 6-CVT SUNROOF

Contact : Ng Yong Quan -

Fax No. :

Mileage (km): 0

Chassis No.: JMYSTCY4A8U000806 Accident Date: 28/03/2019 00:00:00

92257036

SINGAPORE 038986

Claim No.: SJS2254C Reference : SGY7330L Policy No.: 5100482189

Not Norheiter According By Runny Ather Paint 4-5dy, S/No Particular Quantity Unit Price Amount S\$ LIST ITEMS : 1 Rear bumper C NO 815.00 1:0 815.00 2 Rear bumper reinforcement 1.0 210.00 210.00 7 3 Rear bumper towing cover 1.0 20.00 A17 20.00 C 4 Rear bumper retainer 2.0 20.00 In 40.00 x 5 Rear bumper reflector 1.0 20.00 20.00 X Rear bumper lower spoiler 6 1.0 971.00 971.00 7 Number plate lamp 2.0 48.00 96.00 7 8 Rear boot 1.0 693:00 Bu 693.00 9 Rear boot lock 1.0 67.00 67.00 -10 Rear boot weatherstrip 1.0 166.00 166.00 7 11 Rear boot lamp 2.0 161.00 322.00 X 12 Tail lamp 2.0 320.00 640.00 X 13 Rear end panel 10 506.00 506.00 7 14 Rear end panel top garnish 1.0 149.00 149.00 7 Exhaust muffler LKK Auto Consultants hence notify 1.0 592.00 592.00 📈 16 Exhaust mounting the Repairer of the following: 2.0 35.00 70.00 X To resurvey by the other pray painting
 To display damaged parts) during resurvey List Total: 5,377,00 20% Discount S\$ Parts prices are subject to confirmation. 1,075,40 . Third party survey is on a "Without Prejudice" basis. 4.301.60 No illegal modification(s) is allowed SPECIAL NET: · Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Number plate A 60.00 X 1.0 60.00 2 Number plate casing J 25.00 X 1.0 25.00 Acknowledged by Receiver Reverse sensor Signature: 1.0 200.00 nu 200.00 SPECIAL NET Total SS: Date: 285.00 LABOUR: \*To check wiring and lighting 60.00 /5/ 1.0 60.00 \*To supply panel sealant 1.0 120.00 120.00 7 \*To spray rubberized under coating 1.0 120.00 120.00 7 \*To remove and refit rear trims and upholstery 1.0 120.00 120.00 \*To remove and install exhaust muffler 1.0 120.00 120.00 X To knock jackout damaged parts, panel beating, welding, align, 1.0 900.00 900.00 refix and to renew accident parts - Spray painting on affected & replace parts 800.00 600 1.0 800.00



One Step Automotive Solution.

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 8453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tet: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

FWD SINGAPORE PTE LTD

TEMASEK BLVD

SUNTEC CITY TOWER 4

SINGAPORE 038986

Contact : Ng Yong Quan -

92257036

Fax No.:

Estimate : QUOT201904-000038(00)

Date: 02/04/2019

Vehicle No. : SGY7330L

Make/Model: MITSUBISHI LANCER 2.0L MIVEC

GT 6-CVT SUNROOF

Mileage (km): 0

Chassis No.: JMYSTCY4A8U000806

Accident Date: 28/03/2019 00:00:00

Claim No.: SJS2254C Reference: SGY7330L Policy No.: 5100482189

S/No Particular

Quantity

**Unit Price** 

Amount S\$

2,240.00

E. & O.E.

Total S\$:

6,826.60

GST 7% S\$:

477.86

Amount Due S\$:

7,304,46

for CITY AUTO PTE LTD

Page 2 of 2

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

FWD Singapore Pte. Ltd. To

6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Clara Li Zi Rong

Date: 03 Apr 2019

## Preliminary Advice

Insured Vehicle No : SJS2254C

TP Vehicle No

: SGY7330L

Accident Date

: 28/03/2019

Make

: MITSUBISHI LANCER

Assignment Date

: 01/04/2019

Date of Inspection

: 02/04/2019

Est. Duration of Repair

: 4-5 days

Inspection At

: City Auto Pte Ltd (HQ)

160 Sin Ming Drive #05-01., Sin Ming AutoCity,

Singapore 575722

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages ....rear... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,826.60
Revised Amount	:S\$	2,927.80
Check Items (Estimated)	:S\$	2,041.60
Total	:S\$	4,969.40

Lump Sum Repair :5\$

#### **Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

#### Remarks

(	)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
		Kindly let us have your authorisation.

) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments : We have not authorized repairs.

# Nivitha (LKK Auto)

From:

motorclaims.sg@fwd.com

Sent:

Monday, 1 April 2019 9:14 AM

To:

AsherSng@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-

a@lkkauto.com; admin-d@lkkauto.com

Cc:

motorclaims.sg@fwd.com; clara.li@fwd.com

Subject:

FW: Arrange survey on SGY7330L D.O.A: 28/03/2019 (Our Ref:

PNPV2018-00009568)

11.50am@1/4/8019 Vronica VNI

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Regards, Josey

From: City Auto [mailto:cityauto@singnet.com.sg]

Sent: Saturday, 30 March, 2019 9:16 AM To: Motor Claims SG - SG Common

Subject: Arrange survey on SGY7330L D.O.A: 28/03/2019

Dear Survey Dept,

Kindly arrange LKK Auto Consultants Pte Ltd survey on Monday 01st April 2019 on following vehicle:

Your Vehicle No.: SJS2254C

Our Vehicle No. : SGY7330L

D.O.A : 28/03/2019

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

#### Best Regards,

#### Vronica Law

City Auto Pte Ltd Blk 8 Sin Ming Industrial Estate, #01-60/62 Sin Ming Road,

Singapore 575643 Tel: 6453 1235 Fax: 6453 7944

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643. TEL: 6453 1235, 6452 0850 FAX: 6453 7944 24hrs Towing Services Tel: 9823 9898 Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/FWD19005756/ea3

Our ref: JO201904-0052

WITHOUT PREJUDICE

30th April 2019

Dear Sir/Mdm,

FWD Singapore PTE LTD NO. 6 SUNTEC CITY TOWER 4 SINGAPORE 038986

#### Accident involving SJS2254C and SGY7330L on 28/03/2019

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- Accident report of SGY7330L
- 2) Repair tax invoice
- 3) Letter of authorization
- 4) GIA search receipt
- 5) Rental agreement receipt

As instructed, we are claiming the following as stated below:-

CONTROL CONTRO	TOTAL -	\$	3,858.50
3) GIA search fee		\$	2.00
2) Loss of use (7 Days x \$100.00)	5	\$	700.00
1) Cost of repair	5	S	3,156.50

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235 Fax: 6453 7944

Email: cityauto@singnet.com.sg



BLK 8, SIN MING IND, ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575543. TEL: 6453 1235, 6452 0850 FAX: 6453 7844 24hrs Towing Services Tel: 5823 9898 Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## RE: LETTER OF AUTHORIZATION

Name of	owner:	NG Y	rona 0	HAV				NRI	C:_ 5	8941993Z	
Address:	APT	BLK	247	JURON	e EAS	T2 T	24	H	11-02	SINGAPOR	60024
Vame of	Driver:	NA	YONG	GUAN				NR:	[C:	539419932	
Address:	APT	BLK	247	JURUM	EAST	57	24	#	11-02	SMAAPURE	600247
Accident	on	28/05	12019	Inv	olving_	212	225	46	AHI	5617330	L
At/along	ops	STIZOS	PEOPLE	٤)	РАРК	COMPLEX					
use/rental accident/ authorize I/We here behalf co said firm	l, etc and colaim and them to them to them to them to the min to t	nd to and all a to give a thorize on the second authorize or authorize	ny of there amounts can absolut City Auto aid claim	appoint samed to disch the disch and such and such aire on	arge on : i, my/ou ih, all fu my/our	citors to a d shall be my/our be r repairer fure corre behalf mo	t for below half. to gi spon	me/ong to	is in re- them a rther in should ns, corr	or repair and the spect of the sai bsolutely. I/We struction on m d be addressed espondence an my/our behalf	d e further y/our to the
			illy co-op m maintai					ing ti	nat are n	necessary and s	subject .
I/We fur therewit		pee to u	ndertake	to inder	nnify the	em agains	t my	our o	elaim fo	or the cost which	ch arises
In the expairs to Owner to Name:	o my n	notor ve		essful of	aim, I/V	W		s Sign	CI nature:	TY AUTO P Blk 8 Sin Ming 50/50/12 30 4 Singulate 57:	TE LTD Road ing Ind Est 5643 6453 7944
Date:		214/1	٩	*			ate:		7	(Claims Sect	ion)

#### RELEASE

Claim Reference:	1201900008385
Surveyor's Reference:	CC4/FWD19005756/Kea3
TP Reference:	JO201904-0052

We, <u>CITY AUTO PTE LTD</u> (" Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle <u>SGY 7330L</u> ("Vehicle") to accept the sum of <u>\$3,858.50</u>, being the amount claimed for <u>\$3,156.50</u> (repair costs), <u>\$700.00</u> (loss of rental/ use), <u>\$ - (loss of income)</u>, <u>\$2.00</u> (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on <u>28/03/2019</u> (date of accident) at / along <u>OPPOSITE PEOPLE'S PARK COMPLEX</u> (location) involving vehicle no/s. <u>SGY 7330L</u> and <u>SJS 2254C</u>.

This is pursuant to the inspection conducted on 02/04/2019 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of <u>SJS 2254C</u> be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this Of day of JULY 2019

CLAIMANT

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60 62 Sin Ming Ind Est
Sin Auto 575643
Tel: 6453 1235 Fax: 6453 7944

[Signed by the lawer subboti) with Co. Stamp]

For and on behalf of the "Claimant" Ltd.

(LKK)

YW KSC

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte.



One Stop Automotive Solution BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643 TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898 Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

#### FWD SINGAPORE PTE LTD

NO. 6 TEMASEK BLVD SUNTEC CITY TOWER 4 SINGAPORE 038988

Attention: Motor Claim Department

Contact:

Fax No.:

#### TAX INVOICE

Tax Invoice: 12019-002433

Date: 12/04/2019

Vehicle No.: SGY7330L

Make / Model: MITSUBISHI LANCER 2.0L MIVEC

GT 6-CVT SUNROOF

Mileage (km): 165814

Chassis No.: JMYSTCY4A8U000806

Accident Date: 28/03/2019

Claim No.: CC4/FWD19005756/ea3

Reference: JO201904-0052 Policy No.: 5100482189

#### S/No. Particular

Amount

SS

\*Lumpsum repair

2,950.00

Total S\$:

2,950.00

GST @ 7% S\$:

206.50

Grand Total S\$:

3,156.50

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components. City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business!



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-19-049619

Date of Request:

30/03/2019

Your Ref No:

Online Purchase

City Auto Pte Ltd 160 Sin Ming Drive #05-01, Sin Ming AutoCity, Singapore 575722

Dear Sir/Madam,

**Enquiry Date** 

30/03/2019

Enquiry By

Jason Quak Leng Hul

TP Vehicle No.

SJS2254C

Accident Date

28/03/2019

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJS2254C	FWD Singapore Pte. Ltd.	03/08/2018-02/08/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



#### RECORDS MANAGEMENT CENTRE

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

## TAX INVOICE

Our Ref No:

GR-19-049619

Date of Request:

30/03/2019

Your Ref No:

Online Purchase

City Auto Pte Ltd 160 Sin Ming Drive #05-01, Sin Ming AutoCity, Singapore 575722

Dear Sir/Madam,

Enquiry Date

30/03/2019

Enquiry By

Jason Quak Leng Hui

TP Vehicle No.

SJS2254C

Accident Date

28/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1,87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

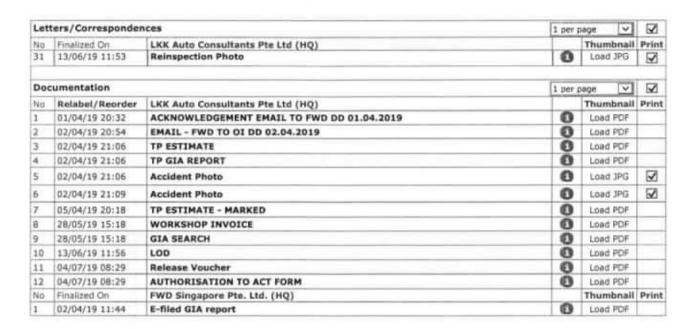
LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Sta	Status Pending for Survey Report Cancel Case	
Main	02 Apr 2019 Edit Reg		01 Apr 2019 00:00 Edit Adj Rpt	S\$2,950.00 Edit Estimates	4 1 1 1 1 1	t,950.00 ew Rpt		Re		
1	Main	R	eference	Claim t	etails		Document	s	٦.	Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]			
Insured:	Lau Yean	Fung. ID: 5710	74903							
Main Claimant:	NG YONG	QUAN, ID: S89	941993Z							
Vehicle Reg No.:	SGY733	0L		Date	of Loss:		9 00:00 - :59 hs and <b>17</b> Days F	rom LT/	Reg Date	(Man Yr)]
Claim Type	TP / 120	1900008385		Policy Note	/Cover No.:	PNPV2018-00009568 (Comprehensive)				
Vehicle Reg No. (Insured):	53522540	:		Policy (Clair	No. nant):	5100482189				
				Exces	s:					
Repairer:	City Auto	Pte Ltd (HQ) 15	0 Sin Ming Drive #0	5-01,, Sin Ming A	itoCity,,	575722 Sin	Ming - Tel: 6453	1235		
Handling Insurer:	FWD Sing	apore Pte. Ltd. (	(HQ) - Tel: 6727 57	00 [Handled by	Clara	Li Zi Rong)				
Claimant's Insurer:	NTUC Inc	ome Insurance (	Co-operative Ltd (	HQ) - Tel:						
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Hand	led by N	CENNETH KO	NG] [Final	Rpt du	e 10/04/	2019]
ASSOCIAT	TED MAIL RE	CEIVED					Vie	IIA w	Compos	case Mail
<ul> <li>FWD_S0</li> </ul>	(14/06/2019	): Alert - Adj Mar	ndate Approved (5	5\$3858.50) - 5G	77330L	- Claim Hai	ndler: Clara Li Z	1		
ALL ASSO	CIATED TAS	KS⊟			117	View All   S	Search Tasks 0	Create N	ew Task	Complete
Due Date No results.	e Priority	Type Task	Group Subjec	t Handler	Assign	ned By	Completed On	Cr	reated On	

### Claim Documents

\*SGY7330L (1201900008385)
[SJS2254C]
TP
NG YONG QUAN
Mar 28 2019 12:00AM
[Lau Yean Fung]
City Auto Pte Ltd

Let	ters/Corresponder	oces	1 per	page V	V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	0	Edit	
Ass	essment Reports		1 per i	page V	V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Britanii consed	Thumbnail	-
1	03/04/19 15:31	Adjuster Immediate Advice	0	Load HTM	
Pho	tos/Images		3 per	page V	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	-
1	13/06/19 11:52	General View	0	Load JPG	V
2	13/06/19 11:52	General View	0	Load JPG	V
3	13/06/19 11:52	General View	0	Load JPG	V
4	13/06/19 11:52	General View	0	Load JPG	V
5	13/06/19 11:52	General View	0	Load JPG	V
6	13/06/19 11:52	General View	0	Load JPG	V
7	13/06/19 11:52	General View	0	Load JPG	V
8	13/06/19 11:52	General View	0	Load JPG	1
9	13/06/19 11:52	General View	0	Load 3PG	Ø
10	13/06/19 11:52	General View	0	Load JPG	V
11	13/06/19 11:52	General View	0	Load JPG	100
12	13/06/19 11:52	Odometer Reading	0	Load 3PG	V
13	13/06/19 11:52	General View	0	Load JPG	Z
14	13/06/19 11:52	Chassis Number	0	Load JPG	Ø
15	13/06/19 11:52	General View	0	Load JPG	1
16	13/06/19 11:53	Reinspection Photo	0	Load JPG	Z.
17	13/05/19 11:53	Reinspection Photo	0	Load JPG	V
18	13/06/19 11:53	Reinspection Photo	0	Load JPG	1
19	13/06/19 11:53	Reinspection Photo	0	Load JPG	V
20	13/06/19 11:53	Reinspection Photo	0	Load JPG	V
21	13/06/19 11:53	Reinspection Photo	0	Load JPG	V
22	13/06/19 11:53	Reinspection Photo	0	Load JPG	V
23	13/06/19 11:53	Reinspection Photo	0	Load JPG	3
24	13/06/19 11:53	Reinspection Photo	0	Load JPG	<b>V</b>
25	13/06/19 11:53	Reinspection Photo	0	Load JPG	3
26	13/06/19 11:53	Reinspection Photo	0	Load JPG	V
27	13/06/19 11:53	Reinspection Photo	0	Load JPG	N.
28	13/06/19 11:53	Reinspection Photo	0	Load JPG	V
29	13/06/19 11:53	Reinspection Photo	0	Load JPG	V
30	13/06/19 11:53	Reinspection Photo	0	Load JPG	V

Merimen e-Claims Page 2 of 2



#### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
115-4	^
	~
Show Remarks To: Handling Insurer  Nota: Remarks are private unless you show it to other parties.	

NOTE:	TO	RF	COMPL	FTFD	RY	SURV	/FY	OF
			COMME			3011		~ ~ ~

TEAS.		
1 F A N		

# THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	le No: SJS2254C (Insd veh			Model:		MITSUBISHI LANCER 2.0 MIVEC L GT (M)	
	SGY7330L (TP veh) nt: 28/03/2019						
Date of Accident:							50.2
			_				
Global Sum Settlem	ent :	[ ] Yes		[X] No			
Repair Estimate			: \$	7,304.4	6		
Final Repair Cost			: \$	3,156	.50		
Loss of Use			: \$	700	.00	7.00 da	ys at \$100.00 per day
Rental (if any)			: \$	0	.00	da	ys .
LTA / GIA Search F	ee		: \$	2	.00		
Others:			: 5	0	.00		
			: \$				
Final Settlement Su	m		: \$	3,858	50		
Is Third Party World below)	kshop G	IA Registere	d?	[ ] YES	[ X ]	NO	(Kindly indicate
A) For Non GIA R	egistere	d Workshop	:	Agreed Liab	ility	100	(%)
B) For GIA Regist	tered Wo	orkshop:		BOLA Applic	able: Ye	s/No E	BOLA Scenario No:
BOLA Liability:		(%)		Assessed Li	ability (*)		(%)
* Assessed Lia	bility to b	e filled only fo	or chain	collisions and fo	or cases	where B	OLA does not apply.
Remarks							
Payment Instruction	n: Paye	e's Breakdo	wn				
1) City Auto Pte I	.td			: \$			3,858.50
2)				: \$			
3)				: \$			
JOANNE	LEE KHA	ANG MIN		04 Jul 2019			
LKK Auto C	onsultar	nts Pte Ltd		Date			

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

### LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/FWD19005756/KEA3Q2

Date:

04/07/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Claimant Vehicle SGY7330L

Policy No:

PNPV2018-00009568

No:

Insured Vehicle No:

SJS2254C

Date of Loss:

28/03/2019

Nature of Claim:

TP

Claim No: 1201900008385

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SGY7330L

Make & Model:

MITSUBISHI LANCER, 2.0 MIVEC L GT (M)

Engine No:

4B11AN1305

165814 km

Reg. Date:

11/09/2007 (Man. Year: 2007)

Chassis No: Odometer:

JMYSTCY4A8U000806

Colour: Engine Capacity:

White

1998 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

225/45Z R17

Front Tyre Size: Front Left Side:

225/45Z R17 Michelin 6 mm Michelin 6 mm

Rear Tyre Size: Rear Left Side:

Michelin 6 mm

Front Right Side:

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,586.60	2,420.80	2,165.80	47.22
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,240.00	1,275.00	965.00	43.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,826.60	3,695.80	3,130.80	45.86
Approved Total (Overridden) (S\$)		2,950.00		
(S\$)	6,826.60	2,950.00	3,876.60	56.79
+ GST 7.00/7.00% (S\$)	477.86	206.50	271.36	56.79
Nett Amount (S\$)	7,304.46	3,156.50	3,876.60	56.79
+ Loss of Use (7.0 x S\$1	+ Loss of Use (7.0 x S\$100.00/day) (S\$)			
+ Doc/S	earch Fee (S\$)	2.00		
Ne	tt Liability (S\$)	3,858.50		

INSPECTION

Date of Assignment:

01/04/2019

Date Inspected:

02/04/2019 Inspected At:

City Auto Pte Ltd (HQ)

160 Sin Ming Drive #05-01,, Sin Ming

Adjuster Report

AutoCity, Singapore 575722

Estimated Period of Repair:

5.0 days

Adjuster: KENNETH KONG Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 28 May 2019)

Parts: 143 MITSUBISHI LANCER 2.0 MIVEC L GT (M) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SGY7330L)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Cracked	815.00 FL	*815.00 FL
2	1		*REAR BUMPER REINFORCEMENT	Bent	210.00 FL	*210.00 FL
3	1		*REAR BUMPER TOWING COVER	Missing	20.00 FL	*20.00 FL
4	2		*REAR BUMPER RETAINER	Serviceable	40.00 FL	*-FL
5	1		*REAR BUMPER REFLECTOR	Serviceable	20.00 FL	*-FL
6	1		*REAR BUMPER LOWER SPOILER	Cracked	971.00 FL	*971.00 FL
7:	2		*NUMBER PLATE LAMP	Serviceable	96.00 FL	*-FL
8	1		*REAR BOOT	Buckled	693.00 FL	*693.00 FL
9	1		*REAR BOOT LOCK	Dented	67.00 FL	*67.00 FL
10	1		*REAR BOOT WEATHERSTRIP	Serviceable	166.00 FL	*-FL
11	2		*REAR BOOT LAMP	Serviceable	322.00 FL	*-FL
12	2		*TAIL LAMP	Serviceable	640.00 FL	*-FL
13	1		*REAR END PANEL	Repair	506.00 FL	*-FL
14	1		*REAR END PANEL TOP GARNISH	Serviceable	149.00 FL	*-FL
15	1		*EXHAUST MUFFLER	Repair	592.00 FL	*-FL
16	2		*EXHAUST MOUNTING	Serviceable	70.00 FL	*-FL
17	1		*NUMBER PLATE	Serviceable	60.00 FS	*-FS
18	1		*NUMBER PLATE CASING	Serviceable	25.00 FS	*-FS
19	1		*REVERSE SENSOR	Dented	200.00 FS	*200.00 FS
F=Fra	inchise	part. S=SpcN	ett. L=ListItemDisc.			
				Sub Total (S\$)	5,662.00	2,976.00
			<ul> <li>List Item Discount on L Items</li> </ul>	20.00/20.00% (S\$)_	1,075.40	555.20
				Total Parts (S\$)	4,586.60	2,420.80

Report was unsubmitted during this print-out.

Adjuster Report Page 4 of 4

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO CHECK WIRING AND LIGHTING	New	60.00	15.00
2	TO SUPPLY PANEL SEALANT	New	120.00	0.00
3	TO SPRAY RUBBERIZED UNDER COATING	New	120.00	0.00
4	TO REMOVE AND REFIT REAR TRIMS AND UPHOLSTERY	New	120.00	60.00
5	TO REMOVE AND INSTALL EXHAUST MUFFLER	New	120.00	0.00
6	TO KNOCK JACKOUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW ACCIDENT PARTS	New	900.00	600.00
7	SPRAY PAINTING ON AFFECTED & REPLACE PARTS	New	800.00	600.00
	Gross Labo	ur Cost (S\$)	2,240.00	1,275.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >