

## Vic (LKKAuto)

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**From:** Fiona <fiona@timesinsurance.com.sg>  
**Sent:** Wednesday, 4 March, 2020 11:35 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; 'ONG LI LI'  
**Subject:** RE: Your Ref: GBC 7592Y - ACCIDENT INVOLING VEHICLES GBC 7592Y AND SLW 5362J ON 27/03/2019 - LKK REF CC4/LPC19005754/Kha3

**Importance:** High

Dear Vic

Our client has no objection for Lonpac to proceed with handling and settling the 3<sup>rd</sup> party claim at the best possible terms.

Thank you.

Best Regards,  
Fiona Ke  
Manager - Claims

### Times Insurance Brokers Pte Ltd

Blk 2 Balestier Road, #03-659 to 663, Balestier Hill Shopping Centre, Singapore 320002  
Tel : 6252 8888 (ext. 330) Fax : 6253 3230 / 6250 9133  
E-mail: [fiona@timesinsurance.com.sg](mailto:fiona@timesinsurance.com.sg) Website: [www.timesinsurance.com.sg](http://www.timesinsurance.com.sg)



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**From:** Fiona <fiona@timesinsurance.com.sg>  
**Sent:** Tuesday, 3 March, 2020 11:51 AM  
**To:** 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>  
**Cc:** 'Admin A' <admin-a@lkkauto.com>; 'ONG LI LI' <llong@lonpac.com>  
**Subject:** RE: Your Ref: GBC 7592Y - ACCIDENT INVOLING VEHICLES GBC 7592Y AND SLW 5362J ON 27/03/2019 - LKK REF CC4/LPC19005754/Kha3  
**Importance:** High

Dear Vic

We noted your email and have also written to our client (refer to attached email).

Best Regards,  
Fiona Ke  
Manager - Claims

**Times Insurance Brokers Pte Ltd**

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, 3 March, 2020 11:35 AM

**To:** [fiona@timesinsurance.com.sg](mailto:fiona@timesinsurance.com.sg)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; ONG LI LI

<[llong@lonpac.com](mailto:llong@lonpac.com)>

**Subject:** Your Ref: GBC 7592Y - ACCIDENT INVOLING VEHICLES GBC 7592Y AND SLW 5362J  
ON 27/03/2019 - LKK REF CC4/LPC19005754/Kha3

Without Prejudice

Dear Ms Fiona,

We refer to the above subject matter and to our telephone conversation earlier.

We write to inform you that we are the loss adjuster appointed by your motor insurer, LONPAC INSURANCE BHD to deal with the third party claim against the policy of GBC 7592Y.

As spoken, the claimant's repairer had provided to us a copy of the video footage (as attached) which shows that there was a jerk from behind (0:13 – 0:15). We also attached a copy of the Third Party driver's statement for your reference.

We are of the view that there was likely contact between both vehicles.

As such, we may have to settle the third party claim against the policy.

Please contact the undersigned should you have further clarification on the matter.

Thank you.

**\*\*\*The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client, any third party, or any social media or media platform.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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