

Mei Kwan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 18 April, 2019 4:57 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAUTO); CS A Team
Subject: RE: Our Ref: 18/19/19/VC05/021600 Arrange survey on SLW5362J [External General]
Attachments: 21600 Insured police report.pdf

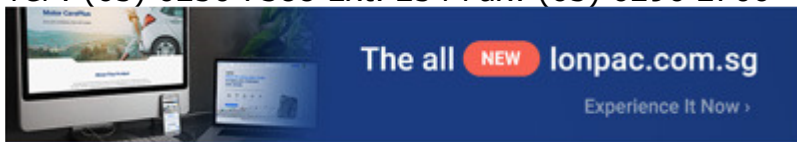
Categories: HMK

Lonpac External - General

Dear Mei Kwan

Attached is the police report lodged by our Insured driver who denied hitting the TP vehicle.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

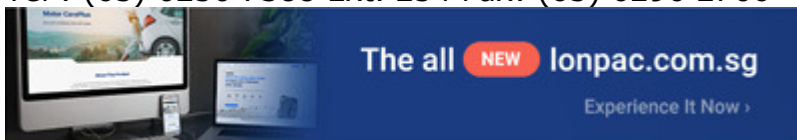
From: ONG LI LI
Sent: Monday, 8 April, 2019 3:48 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAUTO); CS A Team
Subject: RE: Our Ref: 18/19/19/VC05/021600 Arrange survey on SLW5362J [External General]

Lonpac External - General

Dear Mei Kwan

Attached is our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: ONG LI LI
Sent: Friday, 5 April, 2019 12:59 PM
To: Mei Kwan (LKKAUTO)

Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAuto); CS A Team

Subject: RE: Our Ref: 18/19/19/VC05/021600 Arrange survey on SLW5362J [External General]

Lonpac External - General

Dear Mei Kwan

Our Insured has not reported the accident to us.

We are following up.

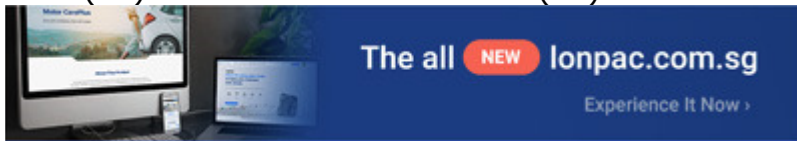
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 5 April, 2019 12:13 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAuto); CS A Team

Subject: RE: Our Ref: 18/19/19/VC05/021600 Arrange survey on SLW5362J [External General]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 18/19/19/VC05/021600

LKK REF: CC4/LPC19005754/Kja3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 1 April, 2019 11:51 AM
To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/19/19/VC05/021600 Arrange survey on SLW5362J [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Monday, 1 April 2019 9:37 AM
To: City Auto <cityauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com;
Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: Our Ref: 18/19/19/VC05/021600 Arrange survey on SLW5362J [External General]

Lonpac External - General

Without Prejudice

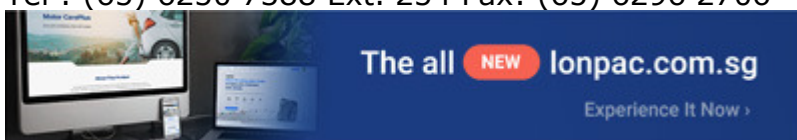
Save as to Costs

Dear Vronica

Our Insured has not reported the accident. We are also not able to see any impact in the video provided by you. Kindly provide us with the Police Investigation result.

Nonetheless, if you still wish to pursue TP claims, please liaise with LKK Auto Consultants Pte Ltd for survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Monday, 1 April, 2019 9:13 AM
To: MT_Claim_SG
Subject: RE: Arrange survey on SLW5362J

Dear Sir,

Please find attached GIA report and video footage of SLW5362J.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Friday, 29 March, 2019 5:16 PM
To: 'mt_claim@lonpac.com'
Subject: Arrange survey on SLW5362J

Dear Motor survey department,

Kindly arrange **LKK Auto Consultants Pte Ltd** survey on following vehicle :

Survey TP,

Your vehicle : GBC7592Y

Our vehicle : SLW5362J

D.O.A : 27/03/2019

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944



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www.avg.com