

INS. CASE OWNER:

CC 4, 161 1900 5751, K^{ko} 302LKK:
IDAC:

ASSIGNMENT

29/3/2019

Surveyor:

DOI:

1/4/2019

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YP30035

Name of Insured:

KAN GUAN INTERIOR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 26/03/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 5590P



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans. Lab



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

9/9
CPMSHD 5590P - 531F 11015447 / M1043 : 009. 27/11/19
YP30035 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

> 3/7/19 chanchana

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS 10,394.78 (15 days) Reduction: 68 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost:

SS

(010 REAR END TP)

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(\$ x days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350

REF: EGI

ASSIGNMENT

From:

Date:

1/4/19

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SHD 5590P

at Workshop m/s

Twin Cab

of

No. 2 AMK St - 63

Insured:

Policy No.

Claims No.

Sum Insured:

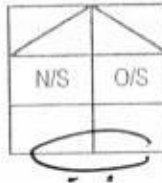
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

15

days

Res.: Yes or No

Lum Sum:

1.B.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{1/2}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHD 5590P

Yr Regn:

11 / 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Prius

c.c

1798

Colour

m White / R

A/C: Insured / Std / NI / NA

Sp. Reading

33633

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKB 3M 40 3076785

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / ☒ FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

2

mm

R/Bal.

6

mm

L/Bal.

7

mm

L/Bal.

6

mm

D.O.A.

26/3/19

D.O.I.

1/4/19

Survey held at

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

CP/P \$10,394.78 / Red \$21,904.48 / 68%

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation

S + RS, SI

Photos

Others

TOTAL

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 5590P**AAD1903-202***Not Authored**Resurvey B4 paint**P/P**15 days*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration :

SHD 5590P

JTDKB3FU403076785

TOYOTA

PRIUS

26.3.2019

ERGO

15/11/2018

PART**LIST**

1	1 REAR BUMPER	\$	<i>R</i>	458.60	✓
2	1 REAR BUMPER RE-INFORCEMENT	\$	<i>R</i>	318.80	✓
3	1 REAR BUMPER TOWING COVER	\$	<i>Ref Ass</i>	14.70	✓
4	1 REAR BUMPER UNDER COVER (BLACK)	\$	<i>R</i>	552.60	✓
5	1 REAR BUMPER SIDE RETAINER LH	\$	<i>P/P</i>	112.70	✓
6	1 REAR BUMPER SIDE RETAINER RH	\$	<i>CM</i>	112.70	✓
7	1 REAR TAILGATE	\$	<i>Bu</i>	1,547.27	✓
8	1 REAR TAILGATE OUTER GARNISH	\$	<i>CM</i>	905.10	✓
9	1 COVER, REAR COMBINATION LAMP, RH	\$	<i>Sn</i>	54.70	X
10	1 COVER, REAR COMBINATION LAMP, RH	\$	<i>Sn</i>	54.70	X
11	1 GARNISH, BACK DOOR SIDE, LH	\$	<i>Sn</i>	93.60	X
12	1 GARNISH, BACK DOOR SIDE, RH	\$	<i>Sn</i>	93.60	X
13	1 BOARD ASSY, BACK DOOR TRIM	\$	<i>Sn</i>	254.40	X
14	1 PANEL ASSY, BACK DOOR TRIM, UPPER	\$	<i>R</i>	51.20	X
15	1 REAR TAILGATE WEATHERSTRIP	\$	<i>Dis/Ass</i>	365.20	✓
16	1 REAR END PANEL	\$	<i>R</i>	602.10	✓
17	1 TAILLAMP LOWER RH	\$	<i>Sn</i>	548.40	X
18	1 TAILLAMP UPPER RH	\$	<i>CM</i>	557.90	✓
19	1 REAR BUMPER SIDE RH	\$	<i>mg/cm</i>	232.00	✓
20	1 REAR BUMPER SIDE LH	\$	<i>mg/cm</i>	232.00	✓
21	1 TAILLAMP LOWER LH	\$	<i>Sn</i>	548.40	X
22	1 TAILLAMP UPPER LH	\$	<i>CM</i>	557.90	✓
23	1 PAN, REAR FLOOR	\$	<i>R</i>	572.10	✓
24	1 EXTENSION, REAR FLOOR SIDE PANEL, RH	\$	<i>R</i>	77.00	X
25	1 EXTENSION, REAR FLOOR PAN TO QUARTER PANEL, LH	\$	<i>R</i>	192.90	X
26	1 EXTENSION, REAR FLOOR SIDE PANEL, LH	\$	<i>R</i>	77.00	X
27	1 EXTENSION, REAR FLOOR PAN TO QUARTER PANEL, RH	\$	<i>R</i>	192.90	X
28	1 PANEL SUB-ASSY, REAR DOOR, LH	\$	<i>R</i>	1,258.30	X
29	1 PANEL, QUARTER WHEEL HOUSE, OUTER LH	\$	<i>R</i>	290.50	X

Trans-cab Auto Services Pte Ltd

AAD1903-202

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 5590P

30	1 REAR FENDER LH	\$	<i>Bu</i> 817.50 ✓
31	1 PANEL SUB-ASSY, REAR DOOR, RH	\$	<i>17</i> 1,258.30 X
32	1 REAR FENDER RH	\$	<i>n</i> 817.50 X

	\$	13,822.57
25%	\$	3,455.64
	\$	10,366.93

Special Nett

1	1SET PARKING AID	\$	<i>T1</i> 700.00 <i>2500</i>
2	1SET REAR BUMPER CLIP	\$	<i>n</i> 22.00 ✓
3	2 REAR WINDSCREEN SELANT	\$	<i>n</i> 80.00 ✓
4	1 WINDSCREEN MOULDING	\$	<i>n</i> 100.00 ✓
5	1 REAR WINDSCREEN INNER SPONGE SEAL	\$	<i>n</i> 100.00 <i>3000</i>
6	1 REAR TAILGATE TOYOTA LOGO	\$	<i>n</i> 47.00 ✓
7	1 REAR TAILGATE WORDING 'PRIUS'	\$	<i>n</i> 52.90 ✓
8	1 REAR TAILGATE WORDING 'HYBRID'	\$	<i>n</i> 53.50 ✓
9	1 REAR TAILGATE STICKER 'TRANS-CAB'	\$	<i>n</i> 80.00 <i>3000</i>
10	1 REAR TAILGATE STICKER '6555-3333'	\$	<i>n</i> 80.00 <i>3000</i>
11	1 REAR BUMPER PROTECTOR	\$	<i>n</i> 100.00 X

TOTAL \$ 1,415.40**TOTAL PARTS \$ 11,782.33****LABOUR**

Putty And Spray Painting Of The Affected Portion.	\$	4,200.00 <i>2000 1320</i>
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	4,200.00 <i>2000</i>
To Rust-Proofing Of The Affected Areas.	\$	170.00 <i>1200</i>
To reinstall rear bumper parking sensor.	\$	170.00 <i>500</i>

Trans-cab Auto Services Pte Ltd

AAD1903-202

No. 2 Ang Mo Kio Street 63 Singapore 569111

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SHD 5590P

To transfer of Tailgate fittings, attachments and perform water seepage test.

\$ 170.00 60%

To transfer of Rear Bumper fittings, attachments and perform water seepage test.

\$ 170.00 X

To repair and realign rear exhaust pipe.

\$ 170.00

To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.

\$ 170.00

To transfer of rear end panel fittings, attachment and perform water seepage test.

\$ 170.00 X

To transfer of rear windscreen fittings and conduct water seepage test.

\$ 170.00 120%

To check steering geometry and computer wheel alignment

\$ 220.00 X

To transfer of Rear fender fittings, attachments and perform water seepage test.

\$ 170.00 X

TOTAL \$ 10,150.00

Over All Total \$ 32,299.26

(PART-BY-PART) Repair Days

20 DAYS

15 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/EGI19005751/Kfa3

Date: 04/04/2019

The Motor Claims Department
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 5590P

We refer to the above matter.

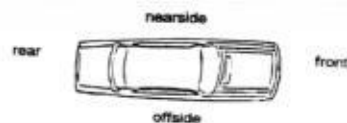
Please be informed that we had conducted the inspection of the above mentioned vehicle on 01/04/2019 at the premises of M/s Trans-Cab Services Pte Ltd - Ang Mo Kio and have the following to report:-

Workshop Estimate Amount	: S\$	32,299.26
Revised Estimate Amount	: S\$	12,384.57
"Check" Items Amount	: S\$	3,149.30
Total (Including Check Items)	: S\$	15,533.87

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 15 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	3878K

Vehicle Details

Vehicle No.:	SHD5590P
Vehicle to be Exported:	Yes
Intended Deregistration Date:	27 Mar 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS SDR HATCHBACK (AUTO)
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	22R2B74651
Chassis No.:	JTDKB3FU403076785
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$26,605.00
Original Registration Date:	15 Nov 2018
First Registration Date:	15 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$14,247.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Nov 2026
PARF Rebate Amount:	\$10,685.00

Intended COE Rebate Details

COE Expiry Date:	14 Nov 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$23,736.00
COE Rebate Amount:	\$18,988.00
Total Rebate Amount:	\$29,673.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 27 Mar 2019

OK

Nivitha (LKK Auto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Friday, 29 March 2019 3:45 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com
Subject: FW: PRS IRO SHD5590P | OI : YP3003S | DOA: 26/03/2019| ERGO REF: YP3003S/SL/jc
Attachments: YP3003S SAS.PDF; Estimate & SAS.pdf

5. 23pm 29/3/19
Vehicle in
array on 1/4/19

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: Candy Kong [mailto:candy.kong@transcab.com.sg]

Sent: Friday, March 29, 2019 3:38 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)

Subject: PRS IRO SHD5590P | OI : YP3003S | DOA: 26/03/2019 | ERGO REF: YP3003S/SL/jc

Dear all

Kindly arrange as below :

6 LKK LKK Auto Consultants Pte Ltd

Thks & Rdgs

Candy Kong

Claims Service Assistant

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-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]

Sent: Friday, 29 March, 2019 3:33 PM

To: Candy Kong <candy.kong@transcab.com.sg>

Cc: Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.)

<Survey.Report@ergo.com.sg>

Subject: PRS IRO SHD5590P | OI : YP3003S | DOA: 26/03/2019 | ERGO REF:

YP3003S/SL/jc

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

- 1 AIS Automobile Inspection Services Pte Ltd
- 2 FTA FormTeam Consultancy Pte Ltd
- 3 IAS Infiniti Appraisal Service
- 4 JPK JP Knights Pte Ltd
- 5 LBS L.B.S Auto Consultants Pte Ltd
- 6 LKK LKK Auto Consultants Pte Ltd
- 7 PS Priority Services
- 8 VAC Vicom Ltd
- 9 AJAX AJAX Inspection Services Pte Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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-----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]
Sent: Friday, March 29, 2019 1:59 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: ARRANGE FOR SURVEY SHD5590P

DEAR ALL,

Please arrange for survey as below :

YP3003S - 26.03.2019 at 1600Hrs - SHD5590P

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Thks & Rdgs
Candy Kong
Claims Service Assistant

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This email has been checked for viruses by AVG.
<https://www.avg.com>

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 5 April, 2019 7:01 PM
To: 'Jeannie Cheng'
Cc: Admin A; Poh Kin (LKKAUTO); CS A Team; 'Survey.Report@ergo.com.sg'; 'ERGO Insurance Pte. Ltd. (Claims Department)'
Subject: RE: PRS IRO SHD5590P | OI : YP3003S | DOA: 26/03/2019| ERGO REF: YP3003S/SL/jc
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EGI ref: TBA
LKK REF: CC4/EGI19005751/Kfa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHD 5590P

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Friday, 29 March, 2019 5:26 PM
To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PRS IRO SHD5590P | OI : YP3003S | DOA: 26/03/2019| ERGO REF: YP3003S/SL/jc

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed survey on 01/04/2019.

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Sent: Friday, March 29, 2019 3:38 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)

Subject: PRS IRO SHD5590P | OI : YP3003S | DOA: 26/03/2019 | ERGO REF: YP3003S/SL/jc

Dear all

Kindly arrange as below :

6 LKK LKK Auto Consultants Pte Ltd

Thks & Rdgs
Candy Kong
Claims Service Assistant

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-----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]
Sent: Friday, March 29, 2019 1:59 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: ARRANGE FOR SURVEY SHD5590P

DEAR ALL,

Please arrange for survey as below :

YP3003S - 26.03.2019 at 1600Hrs - SHD5590P

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Thks & Rdgs
Candy Kong
Claims Service Assistant

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This email has been checked for viruses by AVG.
<https://www.avg.com>

Khanchna (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 15 August 2019 10:54 AM
To: Ivy Yong; Khanchna (LKK Auto)
Cc: CS A Team; Admin A
Subject: RE: PRS IRO SHD5590P | OI : YP3003S | DOA: 26/03/2019| ERGO REF: YP3003S/SL/jc ***
LKK REF: CC4/EGI19005751/Kka

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Ivy Yong <ivy.yong@ergo.com.sg>

Sent: Thursday, 15 August, 2019 10:10 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: PRS IRO SHD5590P | OI : YP3003S | DOA: 26/03/2019| ERGO REF: YP3003S/SL/jc

Hi Mei Kwan,

Please send us survey report.

Thank you

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985

DID.: +65 6829 9197
ivy.yong@ergo.com.sg

www.ergo.com.sg

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-----Original Message-----

From: Survey Report (ERGO Insurance Pte. Ltd.)

Sent: Thursday, 15 August, 2019 10:10 AM

To: Ivy Yong

Subject: FW: PRS IRO SHD5590P | OI : YP3003S | DOA: 26/03/2019 | ERGO REF: YP3003S/SL/jc

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985

DID.: +65 6829 9197

ivy.yong@ergo.com.sg

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-----Original Message-----

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 5 April, 2019 7:01 PM

To: Jeannie Cheng

Cc: Admin A; Poh Kin (LKKAUTO); CS A Team; Survey Report (ERGO Insurance Pte. Ltd.); ERGO Insurance Pte. Ltd. (Claims Department)

Subject: RE: PRS IRO SHD5590P | OI : YP3003S | DOA: 26/03/2019 | ERGO REF: YP3003S/SL/jc

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

EGI ref: TBA

LKK REF: CC4/EGI19005751/Kfa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHD 5590P

We have not authorized repairs.