

RED cs/ICS19005724/Avd3 <sup>n2</sup>  
ASSIGNMENT (Office)  
Adrian  
Crystalbelle Tan  
ICS  
Date/Time 1/4/19 @ 3:08pm

Estimated Cost Bill to  
OP / TP / WS / TP RES / OD RES / EVA / INV / MY / CS  
To Inspect Vehicle No. GQ 3284E Insured GBA 6944H  
at Workshop no. SM Automotive Tel 6747 9241  
of 1 kaki Bukit Ave 6 #01-43  
Policy No. Claim No. DMCV 19000174 / CT  
Sum Insured Excess  
Make of Veh. D.O.A 31/03/2019  
(Client's Record)

CA / REV / REP / REV 24 HRS  
Date/Time: 3:37pm @ 1/4/19 Person Contacted: Sukyi H.O.D. Endorsement  
Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	GQ 3284E - X
	GBA 6944H - N/A / IN CLOUD 7/19 8/19 / DOA: 31/3/2019
13/5/19	Adrian confirmed LS \$6000 (Red 19,45946, 768)
14/5/19	Send request to amend vehicle model

## ASSIGNMENT

From:

Date: 1/4/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

GQ 3284E

at Workshop m/s

SM Automotive

of 11 kaki Bkt Ave 6 #01-43

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

GQ3284E

Yr Regn: 2007, Dec

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Hrace

c.c 2982

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading

273375

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTFH702P600006428

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

155R15C

R:

155R15C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

06

mm

Rear

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

01/04/19.

Survey held at

SM.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP ECICS

COE Expiry: 31/08/22

MV: 261K

PV: 12.2K

Nett: 13.8K

RECEIVED 14 MAY 2019

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

14/5 - typist

Report Format:

Merimen

Lump Sum / I.B.I. (\$) :

6000/-

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

TOTAL

350  
10

360

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Midnight Accident

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	(Not Notified) <a href="#">Edit Reg</a>		01 Apr 2019 00:00 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:			
Main Claimant:	-		
Vehicle Reg. No.:	<b>GQ3284E</b>	Date of Loss:	31/03/2019 00:00 - :59
Claim Type:	<b>TP</b>	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	<b>GBA6944H</b>	Policy No. (Claimant):	
		Excess:	
Repairer:	<b>SM Automotive (HQ)</b> 756 JURONG WEST STREET 74, #12-60, 640756 Kaki Bukit - Tel: 67479241		
Handling Insurer:	<b>ECICS Limited (HQ)</b> - Tel: 63374779 /6303 0178		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 10/04/2019]</b>		

[View All](#)
[Compose Case Mail](#)

#### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

#### ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Nivitha (LKK Auto)**

---

**From:** Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle\_Tan@ecics.com.sg>  
**Sent:** Monday, 1 April 2019 3:08 PM  
**To:** assignments  
**Cc:** sm automotive  
**Subject:** RE: GQ3284E CLAIMING AGAINST GBA6944H DOA:31.03.19 - Ref : DMCV1900017H/CT  
**Attachments:** GQ3284E PRI.PDF; GQ3284E SKETCH PLAN.PDF

Dear LKK

Refer to below email and arrange PRI.

NOTE : Our Insured has yet to report accident.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) Web [www.ecics.com.sg](http://www.ecics.com.sg)

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** sm automotive [mailto:sm\_automotive@hotmail.com]  
**Sent:** Monday, 1 April, 2019 2:48 PM  
**To:** Crystabelle Tan Gek Peng (ECICS, Claims)  
**Subject:** Re: GQ3284E CLAIMING AGAINST GBA6944H DOA:31.03.19 - Ref : DMCV1900017H/CT

Without Prejudice

Hi Crystabelle

Please arrange for 1. LKK

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

**From:** Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle\_Tan@ecics.com.sg>  
**Sent:** Monday, April 1, 2019 2:36 PM  
**To:** sm\_automotive@hotmail.com  
**Subject:** RE: GQ3284E CLAIMING AGAINST GBA6944H DOA:31.03.19 - Ref : DMCV1900017H/CT

WITHOUT PREJUDICE

Dear Sukyi

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Thank you.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) Web [www.ecics.com.sg](http://www.ecics.com.sg)

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** sm automotive [mailto:sm\_automotive@hotmail.com]  
**Sent:** Monday, 1 April 2019 11:04 AM  
**To:** ECICS Claims  
**Subject:** GQ3284E CLAIMING AGAINST GBA6944H DOA:31.03.19

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.

# SM AUTOMOTIVE

Our Ref : GQ3284E  
Your Ref : GBA6944H  
Date : 1-Apr-19

1 Kaki Bukit Ave 6  
Blk C @ Autobay, #01-43  
Singapore 417883  
Tel : (65) 6747 9241  
Fax : (65) 6741 7276

ECICS LIMITED

Email to

[claims@ecics.com.sg](mailto:claims@ecics.com.sg)

Attn : Motor Claims Department

Dear Sirs,

DATE OF ACCIDENT : 31 MAR 2019 @ 14:30 hours  
NOTICE OF INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We act for **HI-TECH LOCKSMITH ENTERPRISE** who has appointed the undermentioned workshop to repair motor vehicle no. **GQ3284E**

Please be informed that the said vehicle can be inspected at :

**SM AUTOMOTIVE**  
**1 KAKI BUKIT AVE 6**  
**#01-43 BLK C @ AUTOBAY**  
**SINGAPORE 417883**

Contact Person : Office @ 6747 9241 (Reena / Sukyi)

If you failed to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The said workshop will commence repairs thereafter without further reference to you.

Yours Faithfully

SM Automotive

For Surveyor.

Please initial here after completion of  
Pre-repair inspection. Thank you

Surveyor Name :  
& signature

Date&Time :



## ANNOUNCING Mayfair Motoring

as sgCarMart Premium Dealer for the 7<sup>th</sup> Consecutive Year




**FOR SALE BY OWNER**

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Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

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**New 5 Years Coe Renewal Toyota Altis 1.6A**

 2.88% p.a Low Interest @ GV  
Finance 2 Years Warranty \$2000  
Down Monthly From \$568  
GV Credit Pte Ltd StarAd

**Think One Automobile**

**NEW & USED COMMERCIAL VEHICLES**



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39 vehicles **Search**  [Advanced Search](#) [Search](#) [View All](#)

Make  Model  Price  Depreciation  Reg Date  Eng Cap  Mileage  Veh Type  Status

Search Selection Hiace Any Any > 10 year(s) old Any Any Any Available



☐ **Toyota Hiace Commuter 2.0M (New 5-yr COE)** \$29,888 \$5,970 /yr 25-Mar-1999 1,998 cc 208,000 km Van Available

**Fuel Type:** Petrol

Pte Plate 9 Seater With New Seat And Safety Belt Just Pass All Inspection, New Rim And Tyres Coe 5yr Selling \$29800, 10yr Selling \$45888. Loan Available Call For More Infor With Our Sales.

**PREMIUM AD**

★ Posted: 17-Mar-2019 Tags: 1999 Toyota Hiace, 1999 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ **Toyota Hiace 3.0M (COE till 10/2021)** \$16,000 \$6,340 /yr 10-Oct-2001 2,986 cc 370,000 km Van Available

**Fuel Type:** Diesel

Durable And Reliable Toyota Hiace. Well Maintained. Good For A Short Term Usage For The Remaining 2 Years And 7 Months. One Of The Most Reliable Commercial With Lots Of Space For Goods. Consignment Un...

**PREMIUM AD**

★ Posted: 08-Mar-2019 Tags: 2001 Toyota Hiace, 2001 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ **Toyota Hiace 3.0M** \$54,900 N.A 15-Apr-2003 2,985 cc - Bus Available

**Fuel Type:** Diesel

Toyota Hiace Has Always Been A Reliable Vehicle, Selling Due To Loss Of Contract Jobs. My Loss Is Your Gain. COE Till 2023.

**DIRECT OWNER**

★ Posted: 03-Mar-2019 Tags: 2003 Toyota Hiace, 2003 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ **Toyota Hiace 2.5M (COE till 03/2020)** \$16,838 \$16,880 /yr 04-Apr-2005 2,494 cc - Van Available

**Fuel Type:** Diesel

In-House Loan Available. Many Parts Changed Already. New Clutch And Mountings.

★ Posted: 28-Mar-2019 Tags: 2005 Toyota Hiace, 2005 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



**Is your COE expiring? Let us help you renew it!**

Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.



☐ **Toyota Hiace Commuter 2.5M** \$29,800 N.A 12-Aug-2005 2,494 cc - Bus Available

**Fuel Type:** Diesel

Rare One Owner, 4 Door Commuter Van For Your Business Needs, Very Fuel Efficient, Loan And High Trade-In Available. Call Us Now To Arrange For A No Obligation Viewing And For An In-Depth Consultation ...

★ Posted: 24-Feb-2019 Tags: 2005 Toyota Hiace, 2005 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ **Toyota Hiace 2.5M (COE till 05/2021)** \$21,800 \$10,200 /yr 22-May-2006 2,494 cc - Bus Available

**Fuel Type:** Diesel

Cheaper In Town, 5 Doors Urban! Then Rent. Well Kept Condition! Powerful Aircon! Easy In House Finance, High Trade In, Don't Miss! Call Us Now For Viewing To Believe!

★ Posted: 19-Mar-2019 Tags: 2006 Toyota Hiace, 2006 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

SHORTLISTED HISTORY

☐ **Toyota Hiace 3.0M (COE till 06/2022)** \$29,800 \$9,380 /yr 06-Jun-2007 2,982 cc - Van Available

**Fuel Type:** Diesel

[Compare](#)





Very Well Maintained By Previous Owner. Most Importantly, Accident Free! Buy With No Worries As Toyota Usually Doesn't Give Much Headaches. Don't Want To Invest Too Much On A Brand New Vehicle? No Pro...

★ Posted: 13-Mar-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 06/2022) \$23,800 \$7,370 /yr 25-Jun-2007 2,982 cc 180,000 km Van Available

Fuel Type: Diesel

VGood Condition, Very Powerful, Looking For New, Find This, Almost New, Good For Start Up Or Short Contract, COE 13000 Left, Body 6500, Call To Purchase This Beauty.

PREMIUM AD

SG Motor Link Pte Ltd

★ Posted: 29-Mar-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0A (COE till 07/2027) \$45,300 \$5,490 /yr 03-Jul-2007 2,982 cc 205,000 km Van Available

Fuel Type: Diesel

Good News, The Only Cheapest And Well Maintain AUTO Transmission Hiace In Town, One Of The Most Durable And Reliable Workhorse For Sales, No Repairs Needed, Easy To Maintenance, Just Serviced, New Cab...

★ Posted: 16-Mar-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 07/2022) \$29,800 \$8,940 /yr 13-Aug-2007 2,982 cc 200,000 km Van Available

Fuel Type: Diesel

PREMIUM AD

★ Posted: 09-Mar-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

ADVERTISING



Replay



☐ Toyota Hiace 3.0M (COE till 09/2022) \$29,800 \$8,520 /yr 05-Oct-2007 2,982 cc 286,000 km Van Available

Fuel Type: Diesel

Most Popular Van In The Market, Well Known For Its Durability And Low Maintenance Costs, 5 Doors Van For Your Business Needs, Very Fuel Efficient, Trade-In Are Welcomed, In-House Loan Available. Call ...

★ Posted: 31-Jan-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 07/2022) \$22,300 \$6,690 /yr 23-Oct-2007 2,982 cc - Van Available

Fuel Type: Diesel

The All Time Favourite Van Is Up For Sale Now. Till Now, It Is Still In Good Running Condition. Responsive Startup. No Structural Damage. Hurry, Call Me Now.

DIRECT OWNER

★ Posted: 28-Mar-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 04/2023) \$29,388 \$7,240 /yr 23-Apr-2008 2,982 cc - Van Available

Fuel Type: Diesel

One Of The Most Durable And Reliable Workhorse For Sales! 5 Years COE, No Repairs Needed, Easy To Maintenance, Just Serviced, New Cabin Floor Mat, High Loan Available, Doorstep Viewing Can Be Arrange...

★ Posted: 15-Mar-2019 Tags: 2008 Toyota Hiace, 2008 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace Commuter 3.0A (COE till 07/2027) \$48,800 \$5,860 /yr 17-Jun-2008 2,982 cc - Bus Available

Fuel Type: Diesel

Running Well. No Repairs Needed. Must Sell Because Upgrading.

DIRECT OWNER

★ Posted: 18-Feb-2019 Tags: 2008 Toyota Hiace, 2008 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota

SHORTLISTED HISTORY

Compare

☐ Toyota Hiace 3.0M (COE till - N.A 20-Jun-2008 2,982 cc - Bus Available

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Business

Owner ID: 1800J

**Vehicle Details**

Vehicle No.: GQ3284E

Vehicle to be Exported: No

Intended Deregistration Date: 01 Apr 2019

Vehicle Make: TOYOTA

Vehicle Model: HIACE MANUAL

Primary Colour: Silver

Manufacturing Year: 2007

Engine No.: 1KD1705910

Chassis No.: JTFHT02P600006428

Maximum Power Output: -

Open Market Value: \$24,690.00

Original Registration Date: 12 Dec 2007

First Registration Date: 12 Dec 2007

Transfer Count: 1

Actual ARF Paid: \$0.00

**Intended PARF Rebate Details**

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

**Intended COE Rebate Details**

COE Expiry Date: 31 Aug 2022

COE Category: C - Goods Vehicle &amp; Bus

COE Period(Years): 5

PQP Paid: \$17,920.00

COE Rebate Amount: \$12,235.00

**Total Rebate Amount: \$12,235.00****Message**

Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.

The information contained herein is correct as at 01 Apr 2019

OK

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	1800J
Vehicle Details	
Vehicle No.:	GQ3284E
Vehicle to be Exported:	Yes
Intended Deregistration Date:	02 Apr 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE MANUAL
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	1KD1705910
Chassis No.:	JTFHT02P600006428
Maximum Power Output:	-
Open Market Value:	\$24,690.00
Original Registration Date:	12 Dec 2007
First Registration Date:	12 Dec 2007
Transfer Count:	1
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Aug 2022
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$17,920.00
COE Rebate Amount:	\$12,226.00
Total Rebate Amount:	\$12,226.00
Message	
Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.	

The information contained herein is correct as at 02 Apr 2019

OK

MSME19041914 / SME Motor Pto Ltd - Kaki Bukit  
ENTRY DATE & TIME 01/04/2019 13:28  
SUBMITTED BY: Chia Pei Ying

## SINGAPORE ACCIDENT STATEMENT

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**ACCIDENT STATEMENT**

Date Of Report	01/04/2019 13:28
Date Of Accident	31/03/2019 14:30
Exact Location Of Accident	CTE TWDS AYE BEFORE BRADDELL EXIT
Country/State of Loss	SINGAPORE

**DETAILS OF OWN VEHICLE**

Vehicle Registration Number	GQ3284E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HI-TECH LOCKSMITH ENTERPRISE
Co Reg No	41801800J
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-98772909
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	HIACE
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5076212813-03
Cover Note Number	
<b>Driver</b>	
Name of Driver	HENG LIAN TECK
NRIC No	S0429297I
Date Of Birth	12/05/1945
Occupation	OUTDOOR
Date Of Driving Pass	04/10/1963
Driving Experience	55 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98772909
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address BLK 638 ANG MO KIO AVE 6 #10-5037  
 Postcode 560638  
 Was driver an employee of the Insured's Company YES  
 If No, Relationship of the Driver with the Insured  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
 Weather Conditions CLEAR  
 Road Surface DRY

### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

### Circumstances of Accident

I WAS TRAVELLING ALONG CTE ON LANE 4. AS I WAS TRAVELLING STRAIGHT, VEHICLE IN FRONT BRAKE AND STOP. I ALSO APPLIED MY BRAKE TO STOP WHEN SUDDENLY, ONE M/LORRY (GBA6944H) CAME FROM MY REAR AND COLLIDED OONTO THE REAR PORTION OF MY VEHICLE.

### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBA6944H  
 Vehicle Make/Model/Colour  
 Details Of Properties VEHICLE B  
 Vehicle Category COMMERCIAL VEHICLE  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)

## Sketch Plan Pg. 1

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

**Hi-Tech Locksmith Enterprise**

BLK 835 ANG MO KIO AVENUE 6 ST 61 #01-5119

SINGAPORE 560635

Tel: (65) 6455 2530 Fax: (65) 6453 8958

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

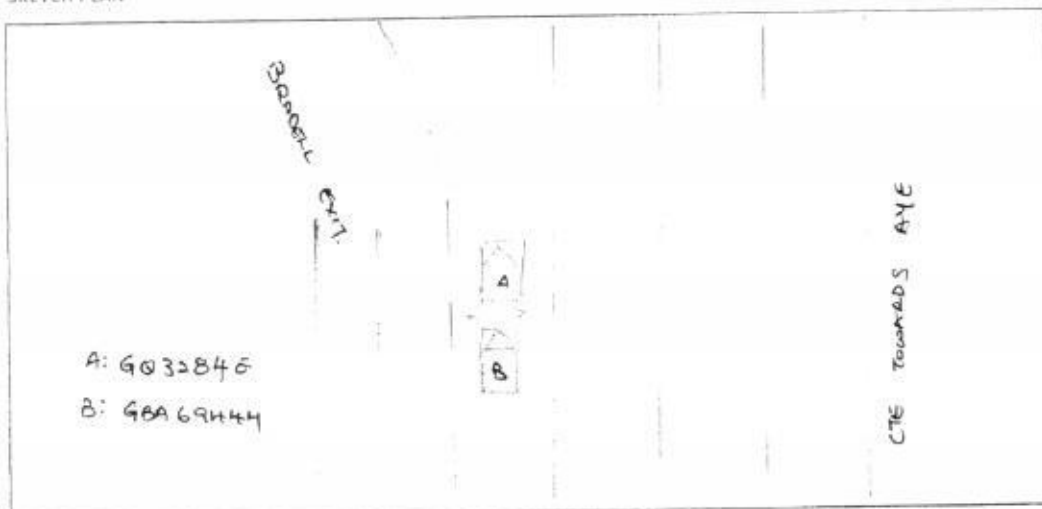
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

COMPANY NAME BY INSURANCE CO.

SM AUTO

## Sketch Plan #2 Pg. 1

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS TRAVELLING ALONG CTE ON LANE A. AS I WAS TRAVELLING STRAIGHT, VEHICLE IN FRONT BRAKE AND STOPPED. I ALSO APPLIED MY BRAKE TO STOP WHEN SUDDENLY ONE M/LORRY GBA 69444 CAME FROM MY REAR AND COLLIDED ONTO THE REAR PORTION OF MY VEHICLE.

**Hi-Tech Locksmith Enterprise** DECLARATION: The above statements are true in every respect.

BLK 635 ANG MO KIO AVENUE 6 ST 61 #01-5119  
SINGAPORE 560635

Tel: (65) 6455 2530 Fax: (65) 6453 8958

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

01/04/2019

Blk 1 Kaki Bukit Ave 6

# 01-43

Singapore 417883

TP ECICS

Veron

JTFH702P600006428

Accident date: 31/03/2019

Estimated repair cost for vehicle no: GQ3284E TOYOTA HIACE 3.0 M '07

S/n	Qty	Items	U/price	Amount
1	1	Rear Boot Lid <i>Dented</i>		\$1,712.45
2	2	Rear Boot Lid Hinge <i>new</i>	\$171.70	\$343.40
3	2	Rear Boot Lid Shock Absorber <i>new</i>	\$374.65	\$749.30
4	1	Rear Boot Lid Emblem Logo <i>new</i>		\$41.20
5	1	Rear Boot Lid Centre Moulding <i>cracked</i>		\$281.90
6	2	Rear Boot Lid Number Plate Lamp <i>new</i>	\$63.10	\$126.20
7	1	Rear Boot Lid Inner Lock <i>Damaged</i>		\$374.26
8	1	Rear Boot Lid Inner Rubber <i>cut</i>		\$381.90
9	1	Rear Boot Lid Inner Trim Board <i>turn</i>		<del>\$581.10</del>
10	8	Rear Boot Lid Inner Trim Board Clip <i>new</i>	\$6.50	\$52.00
11	1	Rear Boot Lid Auto Power Lock Assy <i>new</i>		\$591.60
12	1	Rear Boot Lid Windscreen Seal <i>new</i>		\$105.00
13	2	Rear Tail Lamp <i>cracked</i>	\$374.45	\$748.90
14	2	Rear Tail Lamp Lower Cover <i>LT Dented</i>	\$371.85	<del>\$743.70</del>
15	2	Rear Tail Lamp Lower Cover Retainer <i>new</i>	\$171.45	\$342.90
16	8	Rear Tail Lamp Clip <i>new</i>	\$8.00	\$64.00
17	1	Rear L/H Tail Lamp Panel <i>new</i>		\$371.85
18	1	Rear Bumper <i>Dented</i>		\$374.45
19	8	Rear Bumper Clip <i>new</i>	\$6.50	\$52.00
20	2	Rear Bumper Side Retainer <i>new</i>	\$131.35	<del>\$262.70</del>
21	1	Rear End Panel Outer <i>Dented</i>		\$581.10
22	1	Rear End Panel Inner <i>new</i>		\$591.25
23	8	Rear End Panel Clip <i>new</i>	\$6.50	\$52.00
24	1	Rear End Panel Top Moulding <i>3 new</i>		\$274.45
25	8	Rear End Panel Top Moulding Clip <i>new</i>	\$6.50	\$52.00
26	1	Rear Floor Panel <i>new</i>		\$2,972.45
27	1	Rear Spare Tyre Bracket <i>new</i>		\$172.10
28	1	Rear Exhaust <i>new</i>		<del>\$1,712.85</del>

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29	2	Rear Exhaust Mounting <i>3x new</i>	\$61.10	\$122.20 <i>x</i>
30	1	Rear Center Exhaust		\$1,829.10 <i>x</i>
31	1	Rear L/H Fender <i>Paint</i>		\$1,417.80 <i>x</i>
32	1	Rear L/H Fender Air Duct <i>new</i>		\$131.35 <i>x</i>

6233.56

4675.17

Subtotal :- \$18,209.46

S/n	Qty	Items / Special Nett	U/price	Amount
33	1	Rear Boot Lid 70km/H Sticker <i>new</i>		\$20.00 <i>10</i>
34	1	Rear Boot Lid Number Plate <i>new</i>		\$50.00 <i>x</i>
35	1	Rear Bumper Reverse Sensor <i>new</i>		\$350.00 <i>200</i>
36	1	Rear Floor Panel Plywood <i>3x new</i>		\$650.00 <i>x</i>
37	1	Rear Floor Panel Carpet <i>new</i>		\$850.00 <i>x</i>

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Subtotal :- \$1,920.00

### Labour charges

To remove & refit company tools & equipments, plywood & carpet

~~\$680.00~~ *250*

To remove & refit reverse sensor

~~\$100.00~~ *50*

To remove & refit rear windscreen

~~\$120.00~~ *100*

Gum *new*

~~\$50.00~~ *✓*

To remove & refit rear & center exhaust

~~\$380.00~~ *80*

To check wiring

*260*

~~\$100.00~~ *30*

Tuff kote

~~\$150.00~~ *60*

Towing fee

~~\$150.00~~ *x*

Panel beating

~~\$1,800.00~~ *1000*

Spray painting

~~\$1,800.00~~ *1000*

*total 7505.17*

*2/5 6k*

*06 days*

*5k*

Subtotal :- \$5,330.00

Total :- \$25,459.46

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary dem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/ICS19005724/AVD3N2

Date: 14/05/2019

## REFERENCE

Handling Insurer:	ECICS Limited	Policy No:	
Claimant Vehicle No :	GQ3284E	Insured Vehicle No :	GBA6944H
Date of Loss:	31/03/2019	Nature of Claim:	TP
		Claim No:	DMCV1900017H/CT

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	GQ3284E	Engine No:	1KD1705910
Make & Model:	TOYOTA HIACE, 3.0 D (M)	Chassis No:	JTFHT02P600006428
Reg. Date:	12/12/2007 (Man. Year: 2007)	Odometer:	273375 km
Colour:	Silver		
Engine Capacity:	2982 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	195R15C	Rear Tyre Size:	195R15C
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	20,179.46	4,935.17	15,244.29	75.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,280.00	2,570.00	2,710.00	51.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>25,459.46</b>	<b>7,505.17</b>	<b>17,954.29</b>	<b>70.52</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>6,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>25,459.46</b>	<b>6,000.00</b>	<b>19,459.46</b>	<b>76.43</b>

## INSPECTION

Date of Assignment:	01/04/2019	
Date Inspected:	01/04/2019	Inspected At: SM AUTOMOTIVE BLK C, 1 KAKI BUKIT AVENUE 6 #01-43 SINGAPORE 417883

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	(Last Synchronised: 14 May 2019)	
<b>Parts:</b>	N/A	TOYOTA HIACE 3.0 D (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GQ3284E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Dented	1,712.45 F	*1,712.45 FL
2	2		*REAR BOOT LID HINGE	Not Necessary	343.40 F	*- FL
3	2		*REAR BOOT LID SHOCK ABSORBER	Not Necessary	749.30 F	*- FL
4	1		*REAR BOOT LID EMBLEM LOGO	Necessary	41.20 F	*41.20 FL
5	1		*REAR BOOT LID CENTRE MOULDING	Cracked	281.90 F	*281.90 FL
6	2		*REAR BOOT LID NUMBER PLATE LAMP	Not Necessary	126.20 F	*- FL
7	1		*REAR BOOT LID INNER LOCK	Damaged	374.26 F	*374.26 FL
8	1		*REAR BOOT LID INNER RUBBER	Cut	381.90 F	*381.90 FL
9	1		*REAR BOOT LID INNER TRIM BOARD	Torn	581.10 F	*195.00 FL
10	8		*REAR BOOT LID INNER TRIM BOARD CLIP	Necessary	52.00 F	*30.00 FL
11	1		*REAR BOOT LID AUTO POWER LOCK ASSY	Not Necessary	591.60 F	*- FL
12	1		*REAR BOOT LID WINDSCREEN SEAL	Necessary	105.00 F	*105.00 FL
13	2		*REAR TAIL LAMP	Cracked	748.90 F	*748.90 FL
14	1		*REAR TAIL LAMP LOWER COVER	N/s Deformed	743.70 F	*169.30 FL
15	2		*REAR TAIL LAMP LOWER COVER RETAINER	Not Necessary	342.90 F	*- FL
16	8		*REAR TAIL LAMP CLIP	Necessary	64.00 F	*10.00 FL
17	1		*REAR L/H TAIL LAMP PANEL	Repair	371.85 F	*- FL
18	1		*REAR BUMPER	Deformed	374.45 F	*374.45 FL
19	8		*REAR BUMPER CLIP	Necessary	52.00 F	*30.00 FL
20	2		*REAR BUMPER SIDE RETAINER	Necessary	262.70 F	*130.00 FL
21	1		*REAR END PANEL OUTER	Dented	581.10 F	*581.10 FL
22	1		*REAR END PANEL INNER	Repair	591.25 F	*- FL
23	8		*REAR END PANEL CLIP	Not Necessary	52.00 F	*- FL
24	1		*REAR END PANEL TOP MOULDING	Not Necessary	274.45 F	*- FL
25	8		*REAR END PANEL TOP MOULDING CLIP	Not Necessary	52.00 F	*- FL
26	1		*REAR FLOOR PANEL	Repair	2,972.45 F	*- FL
27	1		*REAR SPARE TYRE BRACKET	Bent	172.10 F	*172.10 FL
28	1		*REAR EXHAUST	Bent	1,712.85 F	*896.00 FL
29	2		*REAR EXHAUST MOUNTING	Not Necessary	122.20 F	*- FL
30	1		*REAR CENTER EXHAUST	Not Necessary	1,829.10 F	*- FL
31	1		*REAR L/H FENDER	Repair	1,417.80 F	*- FL
32	1		*REAR L/H FENDER AIR DUCT	Not Necessary	131.35 F	*- FL
33	1		*REAR BOOT LID 70KM/H STICKER	Necessary	20.00 FS	*10.00 FS
34	1		*REAR BOOT LID NUMBER PLATE	Not Necessary	50.00 FS	*- FS
35	1		*REAR BUMPER REVERSE SENSOR	Damaged	350.00 FS	*200.00 FS
36	1		*REAR FLOOR PANEL PLYWOOD	Not Necessary	650.00 FS	*- FS
37	1		*REAR FLOOR PANEL CARPET	Not Necessary	850.00 FS	*- FS
38	1		*GUM	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>20,179.46</b>	<b>6,493.56</b>
<b>- List Item Discount on L Items 0.00/25.00% (\$\$)</b>	<b>0.00</b>	<b>1,558.39</b>
<b>Total Parts (\$\$)</b>	<b>20,179.46</b>	<b>4,935.17</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & REFIT COMPANY TOOLS & EQUIPMENTS,PLYWOOD & CARPET	New	680.00	250.00
2	TO REMOVE & REFIT REVERSE SENSOR	New	100.00	50.00
3	TO REMOVE & REFIT REAR WINDSCREEN	New	120.00	100.00
4	TO REMOVE & REFIT REAR & CENTER EXHAUST	New	380.00	80.00
5	TO CHECK WIRING	New	100.00	30.00
6	TUFF KOTE	New	150.00	60.00
7	TOWING FEE	New	150.00	0.00
8	PANEL BEATING	New	1,800.00	1,000.00
9	SPRAY PAINTING	New	1,800.00	1,000.00
Gross Labour Cost (S\$)			5,280.00	2,570.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;