

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJX 3144 D

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0411/2019/NH

7TH JAN 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SLT 163 R, Audi A4 SEDAN 1.4 TFSI S
TRONIC.**

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLT 163 R**, claimant,
Mr. Tay Boon Ching, please find the related document as per attached.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85014798 – S\$ 7,396.76.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of the Breakdown of Payment attached
5. A copy of the Rental Bill - S\$ 500.00 (S\$ 100.00 x 5 working days)
6. A copy of the LTA search – S\$ 7.45

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLT 163 R



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19005711/pb3

08 APRIL 2019

ALLSWELL LEASING & LIMOUSINE PTE LTD
100 JLN SULTAN
SINGAPORE 199001

Dear Sir/Madam,

**ACCIDENT INVOLVING SJX 3144D & SLT 163R ALONG/AT SUN PLAZA PICKUP
POINT ON 26/03/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLT 163R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, TAY BOON CHING (the third party claimant) of 11 SEMBAWANG CRESCENT #10-24 S(757058) (address), owner of SLT 163 R (vehicle no.) hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SLT 163 R that was damaged pursuant to the accident which occurred on 26/03/2019 (date) along ALONG SEMBAWANG ALLEY (location) involving vehicle no/s SJX 3144 D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 4 (day) of 2 (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 7896.76 (Repair Cost), S\$ 500 (Loss of rental/use), S\$ 1.45 (Disbursement), for vehicle no. SLT 163 R that was damaged pursuant to the accident which occurred on 26/03/2019 (date) along ALONG SEMBAWANG ALLEY (location) involving vehicle no/s SJX 3144 D. This is pursuant to the inspection conducted on 08/04/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAY BOON CHING ("the third party claimant") of vehicle no. SLT 163 R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLT 163 R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 2 (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:00

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014798 Date : 03/02/2020 Order : SLT0163R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
-------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------

Regn No: SLT0163R (V 33927) Regn Date: 21/06/2017 Mileage: 46126 WIP No.: 48257

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZ2F47HA162545 Engine: CVN 038645 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	560.00	1.00	560.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT DOOR AND RHS REAR DOOR.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY RHS FRONT DOOR AND RHS REAR DOOR.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	OTHERS	M: TO REAPPLY PAINT COATING FOR AFFECTED AREA (BY OWNER)	120.00	1.00	120.00
X	ABW0831052D	DOOR(LAST)	Less 020%	1.00	2152.00
X	ABW0837912A	SEAL	Less 020%	1.00	184.50
X	ABW0010502C	LABEL	Less 020%	1.00	34.20
X	ABW5833052C	DOOR	Less 020%	1.00	2152.00
X	ABW5839912A	SEAL	Less 020%	1.00	184.48
X	AD 355205A2	(A) (SK) BONAGENT 6/6/	Less 020%	2.00	44.90
X	AD 00940104	(A) (SK) CLEANER 6/6/1	Less 020%	2.00	64.54

Parts 3,940.86
Labour 120.00
Sublet 2,852.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,912.86

7% GST 483.90

Grand Total 7,396.76



Received by

For & on behalf of
Premium Automobiles Pte Ltd

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

TAY BOON CHING

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201907-0013		
Account of	: TAY BOON CHING		
Date Issued	: 08/07/2019		
Vehicle Reg No.	: SKU8583R		
Rental Dates	: 04/07/2019		
Amount Received	: S\$ 500.00		
Payment Type:	: MASTER	M101967	S\$ 500.00
Payment for Invoice	: AR1907-0162		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	500.00

* This is a computer generated document. No signature is required.

RENTAL AGREEMENT

Hirer's Name Tan Suet Li Michelle		Date of Birth 16.3.83	Passport/ Nric No. S8306881A	Nationality
Address 11 Sembawang Crescent		Occupation	Driving Licence No.	Date of Expiry
#10-24	Postal Code 757058	Contact No.	Mobile Phone No. 91080747	
Joint Hirer's / Guarantor's Name Tay Boon Ching		Date of Birth 15.3.80	Passport/ Nric No. S8009581C	Nationality
Address Same as Above		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No. 91526232	


CHECK OUT	Date 3.7.19	Time 10am	Mileage KM	<div style="display: flex; align-items: center;"> <div style="flex: 1; border-bottom: 1px solid black; position: relative;"> <div style="position: absolute; right: 0; top: 0; bottom: 0;">E 1/4 1/2 3/4 F</div> </div> </div>
CHECK IN	Date 8.7.19	Time 9.50am	Mileage KM	Remarks

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	5	@	100	
DISCOUNT				
GST @ 7%				
TOTAL				500
EXTENSION				
George / Alexandra				
Audi				
SCT 163R				
DEPOSIT (refundable) S\$ NIL				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.


Hirer's Signature

Joint Hirer's/ Guarantor's Signature


for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SKU8583R	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.30PM, SATURDAY 8.30AM TO 12.30PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Mar 2019 / 09:18:45

Receipt Date/Time : 30 Mar 2019 / 09:18:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190330-000358

Previous Receipt No. :

S/N Item Description/**Business Transaction Reference
No.****Amount
Before
GST (S\$)****GST
Amount
(S\$)****Amount
After GST
(S\$)**

Result of Insurance Enquiry - SJX3144D

As at 26 Mar 2019/20:55:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SJX3144D

Enquiry Fee

20190330091750018627

7.00

0.49

7.49

Sub-Total

7.00

0.49

7.49

Total Before Rounding

7.00

0.49

7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

xxxxxxxxxxxx2781

Credit Card:

Visa/MasterCard

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

TP SEARCH
by gw