

INSURANCE

INS. CASE OWNER

CC 4/EQ1900 5708, Ti phb/

LKK
IDAC

Surveyor

Taufik

DOI

ASSIGNMENT

10/4/19

Date / Time

1/4/19

Registered in Merit

Pre-assign / CCU / FTE

YN 32467



Insured Vehicle No.

Name of Insured

U SMI MARKETING PTE

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

12/7/19

Is driver the owner?

(YES / NO)

Nature of Accident

If NO, Driver Name / Age:

YN HAI YANG

Driver Tel No.

(V/L YES / NO)

Claim No.

Policy No.

Make / Model

Place of Accident

MITSUBISHI

31 JERUAT PORT RD

OI GIA REPORT YES / NO

TP GIA REPORT YES / NO

Insured Liability

%

Final ? Yes / No

Ym 41790



INSRS

WSP:

Tel:

Liability:

RMKS:

MOVA



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

Ym 41790 - 4

YN 32467 - 4

13/7/19 - FIC -> Shu Per to Close

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (final)	
Notification 1st (if non-pickup)	
Call CR	2/4 3/4/19
After call 1st to CR	
Documentation Check List:	Handler
Notification 1st (if non-pickup)	
After call 1st to CR	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction:	
LTD	
Payment Breakdown Form:	
Post-Repair Photos	
Others	

PRELIMINARY ADVICE	Date/Time	Sent By:
FINALIZATION	Date/Time	Confirm with:
Repair Cost:	SS	(days) Reduction:
FINAL SETTLEMENT	Date/Time	Confirm with:
Final Liability:	%	(Asses / Assessed) BOLA S/N No. 77
Repair Cost:	SS 1685.25	
Loss of Rental (LOR):	SS 481.50	(3 days) x \$150.00
Loss of Use (LOU):	SS	(5 x days)
Loss of Income (LOI):	SS	(5 x days)
LOR only	☒ LOU only	LOR + LOU ☐ LOR + LOI ☐ (Tick only one)
GIA/LTA Search	SS 2.00	
Medical	SS	
Disbursement	SS	(e.g. Tow/Independent)
Legal Cost	SS	
Total:	SS 2168.75	Global Sum SS:
FINAL PAYMENT	Date/Time	Confirm with:
Payee 1:	SS 2168.75	Name 1: MOVA Automotive Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

COPY SENT 16/7/19

1) Claim status: Not Reject/Private Settle
2) Report Format:
3) Survey fee: \$400.00

012
12/12
012

Tanfer

REF: EQI

ASSIGNMENT

Lot 2021 June

From: Date: 10-4-2019

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: YM4179C

at Workshop nbs: MOVA Automotive

at 15 Fon yong Road

Insured

Policy No

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh: (one Axr (10:00 a.m))

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

9/6K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

"WP"

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: YM4179C

Yt Regn: 2006 July

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mitsubishi FE83

cc 3908

Colour:

white

AC: Insured / Std / NI / NA

Sp. Reading

442050

T/Radio: Insured / Std / NI / NA

Eng/No

C/No:

FE83FEA9227

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: N / S/Rim / STD A/Rim or

Tyre Size:

F:

7.00-16

R:

7-17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

8/8

mm

L/Bal.

8

mm

L/Bal.

8/8

mm

G.O.A.

D.O.I.

10/4/19 230K

Survey held at

Mova Fon yong

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

: Comp by

42 4624R

Rebate 19922

PIP \$ 1575. w C Reel \$ 8w/340,

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

5 + RS. 29

Photos

Others

TOTAL

Report Format:

Lump Sum / L.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

511 BLAVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ119005708/T1pb3

Date: 12..04.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

YM4179C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 10.04.2019 at the premises of M/s Mova Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,375.00
Revised Estimate Amount	: S\$	1,550.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear O/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

Uciao Tony

Main Office:
Mova Building
No. 22, Jalan Klang,
Singapore 159419
Tel: (65) 6478 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/05/06/04
Singapore 159722
Tel: (65) 6272 3882
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Estimate

29/03/2019

EQ INSURANCE CO LTD
5 MAXWELL ROAD
#17-00 TOWER BLOCK MND COMPLEX
SINGAPORE 069110

Attention: XA839

Page # :- 1

Veh # :- YM4179C

Veh Model :- MITSUBISHI

Estimate# :- CK418937

Claim # :- TP/CK134468

ACC. Date :- 12/03/19

Terms :- C.O.D Days

Remarks :- MFR 11 Jul 2006 (2006) - 2021

No.	Description	Qty	U.Price	Amounts S\$
SPECIAL NET ITEMS :				
1.	ALUMINIUM BOX - REAR PILLAR RH	1 PC	1,500.00	1,500.00 ⁹⁰⁰ <i>hd</i>
2.	ALUMINIUM BOX - BACK DOOR HINGE LOWER RH	1 PC	50.00	50.00 <i>hd</i>
3.	ALUMINIUM BOX - BACK DOOR HINGE STOPPER RH	1 PC	25.00	25.00 <i>mis</i>
SPECIAL NET TOTAL S\$				975.00 1,575.00
LABOUR :				
TO CUT/WELD REAR ALUMINIUM BOX PILLAR TO REMOVE & REFIT AFFECTED & ALIGNMENT				
LABOUR TOTAL S\$				600.00

SV Part = \$ 975.00

Lab = \$ 600.00

\$ 1575.00

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 2,375.00

GST @ 7 % 166.25

AMOUNT DUE S\$ 2,541.25

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

Jacelyn

Toughen 17943747

Repair after repair.

sure (handwritten)

04 days

10/4/19 2:30 pm

18/7 Email to Jacelyn

Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 199904033G
GST Reg. M2-0088864-2

Estimate

29/03/2019

EQ INSURANCE CO LTD
5 MAXWELL ROAD
#17-00 TOWER BLOCK MND COMPLEX
SINGAPORE 069110

Attention: XA039

Page # :- 1

Veh # :- YM4179C

Veh Model :- MITSUBISHI

Estimate# :- CK418937

Claim # :- TP/CK134468

ACC. Date :- 12/03/19

Terms :- C.O.D Days

Remarks :- MFR 11 Jul 2006 (2006) - 2021

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2.	ALUMINIUM BOX - BACK DOOR HINGE LOWER RH	1 PC	50.00	50.00 ⁴⁰
3.	ALUMINIUM BOX - BACK DOOR HINGE STOPPER RH	1 PC	25.00	25.00 ^x
SPECIAL NET TOTAL S\$				1,575.00
LABOUR :				
TO CUT/WELD REAR ALUMINIUM BOX PILLAR TO REMOVE & REFIT AFFECTED & ALIGNMENT				800.00 ⁶⁰⁰
LABOUR TOTAL S\$				800.00

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 2,375.00

GST @ 7% 166.25

AMOUNT DUE S\$ 2,541.25

Customer's Signature/Co. Stamp

MOVA AUTOMOTIVE PTE LTD

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tangkh 97495749

Resurvey after repair.

sure (handwritten)

04 days

10/4/19 230 pm

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 1 April 2019 11:03 AM
To: assignments
Subject: FW: TP CLAIMS - YM4179C AGAINST YN3246T DOA 12/03/2019 AT JURONG LOGISTIC HUB LEVEL 7 (DM19HO00732-JG)
Attachments: EST.PDF; RPT.PDF

11.59am @ 1/4/19
Nitha
vehicle not in

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 1 April 2019 11:02 AM
To: Nitha <nitha@movia.com.sg>
Cc: jacelyn@movia.com.sg; 'Suann' <suann@movia.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIMS - YM4179C AGAINST YN3246T DOA 12/03/2019 AT JURONG LOGISTIC HUB LEVEL 7 (DM19HO00732-JG)

Without Prejudice

Dear Nitha

We will assign LKK to handle this PRS and settlement.

Dear LKK

Please assist on the following DS.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

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From: Nitha [<mailto:nitha@moval.com.sg>]

Sent: Friday, March 29, 2019 5:33 PM

To: EQI PRS

Cc: jacelyn@moval.com.sg; 'Suann'

Subject: TP CLAIMS - YM4179C AGAINST YN3246T DOA 12/03/2019 AT JURONG LOGISTIC HUB LEVEL 7

Dear All,

Kindly assist to assign surveyor and revert officer in charge.

Thank you.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



Hsiao Tong (LKKAuto)

From: Suann <suann@moval.com.sg>
Sent: Thursday, 12 December 2019 12:56 PM
To: Hsiao Tong (LKKAuto); Admin A
Subject: YM4179C & YN3246T on 12/3/19
Attachments: 12122019124911.pdf

Dear sir / mdm

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

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Hsiao Tong (LKKAuto)

From: Suann <suann@movas.com.sg>
Sent: Friday, 13 December 2019 12:04 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: YM4179C & YN3246T on 12/3/19 //LKK REF: CC4/EQ119005708/T1pb3
Attachments: 13122019115608.pdf

Dear Hsiao Tong

Attached is tax invoice & POA for your action.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Suann [mailto:suann@movas.com.sg]
Sent: Friday, 13 December 2019 10:13
To: 'Hsiao Tong (LKKAuto)'
Cc: 'Admin A'
Subject: RE: YM4179C & YN3246T on 12/3/19 //LKK REF: CC4/EQ119005708/T1pb3

Dear Hsiao Tong

We accept your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 13 December 2019 9:28
To: Suann
Cc: Admin A
Subject: RE: YM4179C & YN3246T on 12/3/19 //LKK REF: CC4/EQ119005708/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,685.25
2. Loss of Rental (3days x \$150.00)(w/GST)	\$ 481.50
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,168.75

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@moval.com.sg>
Sent: Thursday, 12 December 2019 12:56 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: YM4179C & YN3246T on 12/3/19

Dear sir / mdm

Attached is our letter of demand.

Please look into it & let us have your offer.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/12/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YN 3246T	(Insd Veh)	Your Ref. No. : DM19HO00732-JG
	YM 4179C	(TP Veh)	Our Ref. No. : CC4/EQI19005708/T1pb3q2
Date of Accident	12/3/2019		

Liability	100%	
Final Repair Cost	: \$ 1,685.25	
Loss of Use	: \$	days
Rental (If any)	: \$ 481.50	3 days
Others:	: \$ 2.00	
	: \$	
	2,168.75	
Final Settlement Sum	: \$ 2,168.75	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	MOVA AUTOMOTIVE PTE LTD	: \$ 2,168.75
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ119005708/T1pb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 20-12-2019	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YN 3246T	Veh. Inspected	YM 4179C	
Policy No.	DMCPHQ18-003837	Coverage (\$)	0.00	
Claim No.	DM19HO00732-JG	Excess (\$)	0.00	
Assign From	JOEL	Assign Date	01/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI FE83	c.c	3908	
Engine No.	HIDDEN	Year of Reg.	2006	
Chassis No.	FE83PEA01229	Colour	WHITE	
Odometer	442050	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	7.00-16	GOODYEAR	8 mm	
L/H Front Tyre	7.00-16	GOODYEAR	8 mm	
R/H Rear Tyre	7.00-16 (D)	GOODYEAR	8/8 mm	
L/H Rear Tyre	7.00-16 (D)	GOODYEAR	8/8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS				
5. General Information				
Accident Date	12/03/2019	Inspection Date	10/04/2019	
Survey held at	15 FAN YONG ROAD			
Repairer	MOVA AUTOMOTIVE PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YM 4179C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	ALUMINIUM BOX - REAR PILLAR RH(SN)	DENTED	1,500.00	900.00
1	ALUMINIUM BOX - BACK DOOR HINGE LOWER RH (SN)	BENT	50.00	50.00
1	ALUMINIUM BOX - BACK DOOR HINGE STOPPER RH (SN)	MISSING	25.00	25.00
			1,575.00	975.00
	LABOUR			
	TO CUT/WELD REAR ALUMINIUM BOX PILLAR.TO REMOVE & REFIT AFFECTED & ALIGNMENT		800.00	600.00
			800.00	600.00
	GRAND TOTAL		2,375.00	1,575.00
	RECOMMENDED COST OF REPAIRS			1,575.00

Report Ref No. CC4/EQ119005708/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.