

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 30 October, 2019 11:49 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> Direct Settlement - Accident Involving SLU3460H (OI : LPC - 19/19/19/VP05/021595) AND SKE2541K (TP : LKK REF - CC6/LPC19005699/Ahb3) on 28.03.2019 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

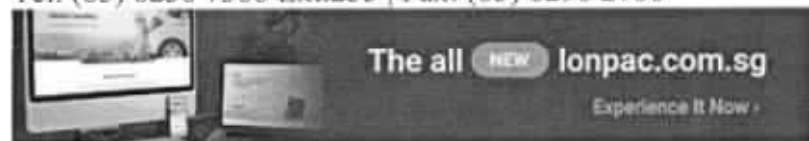
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [mailto:vicalpoh@lkkauto.com]
Sent: Wednesday, 23 October, 2019 7:27 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLU3460H (OI : LPC - 19/19/19/VP05/021595) AND SKE2541K (TP : LKK REF - CC6/LPC19005699/Ahb3) on 28.03.2019 [External Confidential]

Your Ref: 19/19/19/VP05/021595

Our Ref: CC6/LPC19005699/Ahb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SLU 3460H (OI) AND SKE 2541K (TP) ON 28/03/2019

We refer to the subject matter and to the assignment dated 1st April 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, under MCF and BOLA scenario 27, for rear-ended collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "**KANG CAR REPAIRERS PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 4,928.12	\$ 2,728.50
Loss of Use (\$120 x 6 days) – Learner Car	\$ 720.00	\$ 720.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 5,650.12	\$ 3,450.50

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Weekends / Downtime	1 day
TOTAL	6 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK  *Save the Earth. Print only when necessary.*

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From: Joy Irene (LKKAuto)

Sent: Tuesday, 2 July, 2019 6:18 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SLU3460H (OI : LPC - TBA) AND SKE2541K (TP : LKK REF - CC6/LPC19005699/Ajb3) on 28.03.2019 [External Confidential]

REF: 19/19/19/VP05/021595

Dear Gerald,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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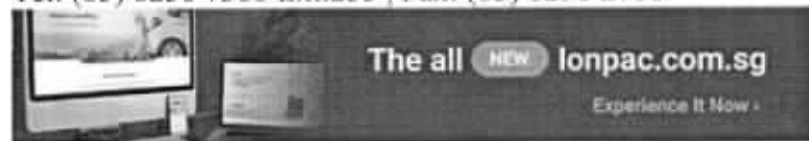
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 2 April 2019 1:13 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving SLU3460H (OI : LPC - TBA) AND SKE2541K (TP : LKK REF - CC6/LPC19005699/Ajb3) on 28.03.2019 [External Confidential]

Lonpac External - Confidential
Our Ref : 19/19/19/VP05/021595

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, 1 April, 2019 7:23 PM
To: GERALD POH WEE BIN; 'ERIC WOO JUN KIAT'; ONG LI LI
Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAuto)
Subject: Direct Settlement - Accident Involving SLU3460H (OI : LPC - TBA) AND SKE2541K (TP : LKK REF - CC6/LPC19005699/Ajb3) on 28.03.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKE 2541K at M/s Kang Car Repairers Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



江氏修理汽車私人有限公司
KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR0320192541LON
Your Ref : SLU3460H

Date : 07 JUN 2016

WITHOUT PREJUDICE

Lonpac Insurance Bhd
C/O LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Pk
Singapore 408933
Attention : Motor Claim Department

Dear Sirs,

Accident Involving SKE2541K and SLU3460H on 28.03.2019 along Kaki Bukit Ave 1.

We refer to the above accident. On our record showed that you are the insurer of motor vehicle SLU3460H.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by M/S ComfortDelgro Driving Centre Pte Ltd, the owner of motor-vehicle no: SKE2541K, we submit their claim to you:

Cost of repairs (Inclusive of 7% GST)	\$ 2,728.50
Loss of use (6 days (5 days+1 Sunday x \$120.00-Training Veh)	\$ 720.00
GIA search fee	\$ 2.00
	<u>\$ 3,450.50</u>
	=====

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV1900270
- 2) GIA report and certificate insurance of SKE2541K
- 3) GIA search fee and invoice
- 4) Vehicle Registration Details

We hope to receive your early reply soon.

Thank you.

Yours faithfully,
KANG CAR REPAIRERS PTE LTD

LETTER OF AUTHORITY

Your Ref: SLU3460H

Lonpac Insurance Bhd

300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Dear Sirs,

Accident involving SKE2541K and SLU3460H
on 28.03.2019 at Kaki Bukit Ave 1.

I/We am/are the owner/s of vehicle number SKE2541K.

I/We had instructed KANG CAR REPAIRERS PTE LTD to make a claim on my/our behalf against your company in respect of the abovementioned matter.

I/We hereby authorize you to issue the settlement cheque in favour of my/our workshop, KANG CAR REPAIRERS PTE LTD in full and final settlement of my/our claim for my/our repair cost and loss of use/rental charges, in respect of the above accident.

Yours faithfully,


Jallani Bin Drahman
Vice President
Training & Corp Devt



KANG CAR REPAIRERS PTE. LTD.

.....
Witnessed by: Kang chin Watt



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/021595
DATE : 30 OCTOBER 2019

This Discharge Voucher applies strictly for Claimant's claim for personal injury / property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related with or claims arising from this accident.

DISCHARGE VOUCHER

I/We, COMFORTDELGRO DRIVING CENTRE PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of SLU 3460H the sum of Singapore Dollars Three Thousand Four Hundred Fifty and Cents Fifty Only (\$3,450.50) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SKE 2541K on 28 MARCH 2019 along KAKI BUKIT AVENUE 1.

I /We hereby agree to indemnify and keep indemnify (**RASHID BIN ALI / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S KANG CAR REPAIRERS PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Jailani Bin Drahman
Assistant Vice President
Training & Corp De

8 NOV 2019

Name of vehicle owner/Date





江氏修理汽車私人有限公司

KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883

TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg

Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S : LONPAC INSURANCE BHD

100 BEACH ROAD

#19-00 SHAW TOWERS

SINGAPORE 189702

TEL: 62507388

FAX: 62962706

ATTN: Motor Claim Department

Your Ref No: SLU3460H

Claim Type: Third Party

Accident Date: 28/03/2019

TP Veh Reg No: SLU3460H

Final No: KCR-INV1900270

Claim No: EST1900083

Date: 16 May 2019

Policy No: M489523

Veh Reg No: SKE2541K

Make/Model: TOYOTA VIOS E
MANUAL

Chassis No: MR053HY9305288484

Engine No: 1NZY461869

Reg. Date: 20/02/2012

Tax Invoice to Vehicle No :SKE2541K

PAGE:1

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
As recommended by surveyor to proceed repair at total cost/lumpsum cost			S\$ 2,550.00
Add GST @ 7%			178.50
Total Amount payable			<u>S\$ 2,728.50</u>

TOTAL: SINGAPORE DOLLAR TWO THOUSAND SEVEN HUNDRED TWENTY EIGHT AND CENTS FIFTY ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-049010

Date of Request: 29/03/2019

Your Ref No: Online Purchase

Kang Car Repairers Pte Ltd
No 1 Kaki Bukit Ave 6
#02-06 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/03/2019
Enquiry By Yee Mei Cheng
TP Vehicle No. SLU3460H
Accident Date 28/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-049010
Date of Request: 29/03/2019

Your Ref No: Online Purchase

Kang Car Repairers Pte Ltd
No 1 Kaki Bukit Ave 6
#02-06 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/03/2019
Enquiry By Yee Mei Cheng
TP Vehicle No. SLU3460H
Accident Date 28/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLU3460H	Lompac Insurance Bhd	11/02/2019-10/02/2020	+65 62507388

Thank You.

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