

ASS. REC. BY:

REF: C3/AG19005689/Alvd3n2

Special Instruction:

SAI Veyay

Marcel

ASSIGNMENT (Office)

From (Person):

Hpr. Yinnul

of

AG

Date/Time:

24/3/19 3:33pm

Estimated Cost:

Bill to:

OD ☒ WS/IT RES / OD RES / EVA / INV / MYTCS

To Inspect Vehicle No:

SMG 4558R

Insured:

SCW 7462Y

at Workshop m/s

Keizen Motor

Tel:

9150 0670

of

68 kcalci Bukit Ave 8 # 02-12

Policy No:

Claim No:

2442294038SG

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

26/03/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

2:23pm 01/4/19

Person Contacted:

Shawn

Vehicle

☒ IN ☐ OUT

Date/Time

Action/Instruction (✓) Estimate

SMG 4558R-NA/AG19005503/24

D.O.A. 26/3/19

SCW 7462Y-NA/AG19005503/24

D.O.A. 26/3/19

(08/11/13) wef

ASS. REC. BY: *Mercus*

REF:

Au

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

7

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SM 4558R

Yr Regn:

18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA /

Make:

Toyota NOAH

c.c

1797

Colour

White

A/C: Insured / Std / NI / NA

Sp. Reading

24038

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

ZWR 80 0347258

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA (GY) FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

26/3/19

D.O.I.

1/4/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

9/4/19 2/5 @ 7:00 Confirmed with Shawa (Ref 11,071-40, 619)

RECEIVED 10 APR 2019

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

10/4 - typst

Report Format:

menmen

Lump Sum / I.B.I. (\$

7100k

Days Of Repair:

7

Resurvey No. of Trip:

2

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) \$ + RS. \$ SI

) Photos

) Others

TOTAL

250
10

260

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Apr 2019 Edit Reg		01 Apr 2019 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured: **GWEN HO CHEW HAN (HE ZHAOXIAN)**, ID: S7807720D

Main Claimant: **KINETIC HOLDINGS PTE LTD**, Co. Reg. No.: N/A

Vehicle Reg. No.: SMG4558R	Date of Loss: 26/03/2019 00:00 - :59
Claim Type: TP / 2442294038SG	Policy/Cover Note No.: (Comprehensive)
Vehicle Reg. No. (Insured): SCW7462Y	Policy No. (Claimant):
	Excess:

Repairer: **Kaizen Motors Pte Ltd (HQ)** 68 KAKI BUKIT AVE 6, #02-12 ARK @ KAKI BUKIT, 417896 Kaki Bukit - Tel:

Handling Insurer: **AIG Asia Pacific Insurance Pte. Ltd. (Express)** - Tel: 65-6419-3000 ... [Handled by **Ler, Bernard-JQ**]

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **MARCUS CHUA**] ... [Final Rpt due 10/04/2019]

Claimant's Solicitor: **VISION LAW LLC** - Tel: 65342811

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

PRE-REPAIR INSPECTION REQUEST – SMG4558R vs SCW7462Y (OI) on D.O.A.: 26/03/2019

From: Hor, Yinnul
To: 'assignments@ikkauto.com'; Admin A (admin-a@ikkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Sent: 29/3/2019 3:35:32 PM
Attachments:  20190329143546.pdf

Hi,

Please refer to the enclosed request from **VISION LAW LLC**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

Yin Rul, Hor (Viviane)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinnul.Hor@aig.com | www.aig.sg

From: elainetoh@visionlawllc.com [mailto:elainetoh@visionlawllc.com]
Sent: Friday, March 29, 2019 2:42 PM
To: Hor, Yinnul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; elainetoh@visionlawllc.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCW7462Y AND SMG4558R ON 26/03/2019

Our Ref: SMG 4558 R (et)

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email of even date.

Please find attached herein a copy of our letter dated even date for your necessary action.

Thank you.

Regards,
Elaine Toh
Vision Law LLC
Tel: 65342811 (Ext. 122)
Fax: 65356802

cc: SMG 4558 R – By email only

From: Hor, Yinnul
Sent: Fri, 29 Mar 2019 01:17:28 +0000
To: Elaine Toh
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCW7462Y AND SMG4558R ON 26/03/2019

Without Prejudice

Your Reference : SMG 4558 R (et)
Our Reference : SCW7462Y

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinrul.Hor@aig.com | www.aig.sg

From: Elaine Toh [<mailto:ElaineToh@visionlawllc.com>]

Sent: Thursday, March 28, 2019 5:02 PM

To: Hor, Yinrul

Cc: 'Lily.Tan@aig.com'; 'Andy-SY.Fong@aig.com'; 'Baljit.Kaur@aig.com'; 'Lee-Ying.Chin@aig.com'; 'NoorMariesa.AbuKassim@aig.com'; 'Imran.Ishak@aig.com'; 'ShengYang.Um@aig.com'; 'Darshene.Supramaniam@aig.com'; 'Syazairdina.Azlan@aig.com'; 'yokeshi.chan@aig.com'; 'Mithoosingh, Aashweenjeetkaur

Subject: PRE REPAIR SURVEY --- YOUR REF: SBR SCW 7462 Y --- ACCIDENT INVOLVING SMG 4558 R AND SCW 7462 Y ON 26 MARCH 2019 ALONG ALEXANDRA ROAD AT ABOUT 1900 HOURS

Importance: High

Our Ref: SMG 4558 R (et)

WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by **KINETIC HOLDINGS PTE LTD** to notify you of a road traffic accident on 26 March 2019 at about 1900 hours along Alexandra Road involving our client's vehicle registration number SMG 4558 R and vehicle registration number SCW 7462 Y driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards,

Elaine Toh

Vision Law LLC

Tel: 65342811 (Ext. 122)

Fax: 65356802

cc: SMG 4558 R – By email only

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths
Agents for Trade Marks
(Incorporated with limited liability)

ERIC NG CHING BOON
RAYNEY WONG KENG LEONG
AUDREY WONG SU-HSIEN
PAUL YAP TAI SAN
ANJALI D/O MUNIANDY
SEGA PARAM
DIANE ANG KIM NOI
RAVENDRA KRISHNASAMY
SELWYN TAN YINGXIAN
CLARISSA CHEONG YUNHUI
EDISON TAM CHYI EU
SONIA LIM WEI LEI

Unique Entity Number: 200721148H

✓ **HEAD OFFICE**

133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413

Branch: 490 Toa Payoh Lorong 6
#03-11 HDB Hub
Singapore 310490

✓ **HEAD OFFICE**

TEL : (65) 65342811 (Hunting)
FAX : (65) 65356802 (General)
✓ : (65) 65355805 (Litigation)
E-mail : yvonneim@visionlawllc.com

BRANCH

TEL : (65) 63580703
FAX : (65) 63580448 (Conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE – PLEASE REPLY TO HEAD OFFICE FOR THIS MATTER

Our Ref: SMG 4558 R (et)
Your Ref: SCW 7462 Y

29 March 2019

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attention: Motor Claims Department

BY EMAIL ONLY

Dear Sirs,

**ACCIDENT INVOLVING MOTOR VEHICLE SMG 4558 R AND SCW 7462 Y ON 26 MARCH 2019
ALONG ALEXANDRA ROAD AT ABOUT 1900 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS
PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of MARCUS CHUA – LKK AUTO CONSULTANTS PTE LTD as the Single Joint Expert for this matter.

Venue: KAIZEN MOTORS PTE LTD
68 Kaki Bukit Ave 6
#02-12 ARK@KB
Singapore 417896
Contact: Shawn Yap @ 6384 1956 / 9150 0670 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully



DIANE ANG
(HEAD OFFICE)

cc: SMG 4558 R – By email only

FOR SURVEYOR

Please initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor :
(Name & Signature)

Date & Time of Inspection :

CONFIDENTIALITY

THE INFORMATION CONTAINED IN THESE DOCUMENTS MAY BE PRIVILEGED AND CONFIDENTIAL AND IS INTENDED FOR THE EXCLUSIVE USE OF THE ADDRESSEE DESIGNATED ABOVE. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this transmission in error please contact us immediately by telephone so that we can arrange for its return.

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	8392N

Vehicle Details

Vehicle No.:	SMG4558R
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Apr 2019
Vehicle Make:	TOYOTA
Vehicle Model:	NOAH HYBRID 1.8X CVT
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	2ZR0C42944
Chassis No.:	ZWR800347058
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$35,250.00
Original Registration Date:	20 Dec 2018
First Registration Date:	20 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$31,350.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Dec 2028
PARF Rebate Amount:	\$23,512.00

Intended COE Rebate Details

COE Expiry Date:	19 Dec 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,001.00
COE Rebate Amount:	\$30,100.00
Total Rebate Amount:	\$53,612.00

The information contained herein is correct as at 03 Apr 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/03/2019 10:24
Date Of Accident	26/03/2019 19:00
Exact Location Of Accident	ALEXANDRA RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMG4558R
Insured/Policyholder	
Name Of Registered Owner	KINETIC HOLDINGS PTE LTD
Co Reg No	201618392N
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-899999999

Vehicle Particulars

Manufacturer	TOYOTA
Model	NOAH HYBRID 1.8X CVT
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	999994564
Cover Note Number	

Driver

Name of Driver	SIAH BOON MENG
NRIC No	S7819324G
Date Of Birth	07/07/1978
Occupation	OUTDOOR
Date Of Driving Pass	01/12/2000
Driving Experience	18 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-88580058
Fax Number	
Contact Number	OFFICE-88580058
Email Address	NOEMAIL

Address	BLK 677A YISHUN RING ROAD #11-1994
Postcode	761677
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	WOODLANDS DIVISIONAL HQ
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT - L/20190328/7001.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SCW7462Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	SIAH BOON MENG
Approximate Age	
Injuries Sustain	BODY
Injured person in which vehicle?	SMG4558R
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


B. Consent under the Personal Data Protection Act (PDPA)


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



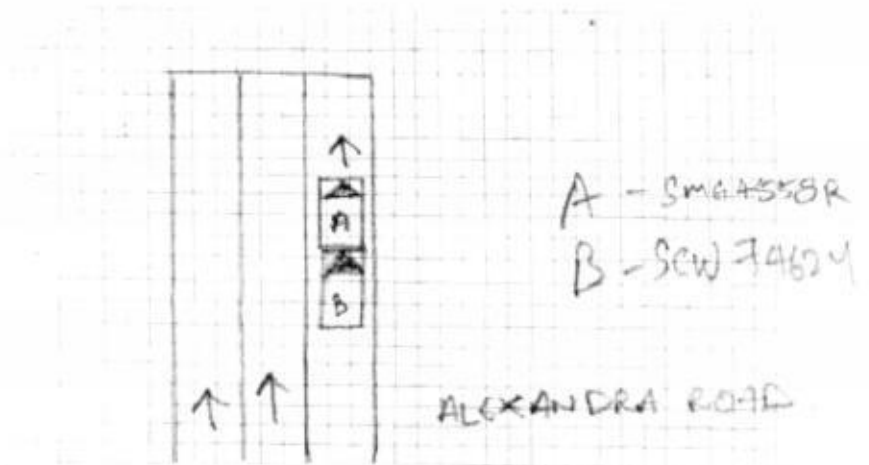
Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Person's Signature
Name:
NRIC/TIN No.:

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to the Police Report

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

[Signature]
Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Police Report



**SINGAPORE
POLICE FORCE**



L/20190328/7001

1 of 2

POLICE REPORT (NP299)

Report No: L/20190328/7001

Police Station Of Origin
Woodlands Division HQ
1 Woodlands Street 12 SINGAPORE 738622
Tel No: 1800-4660000

Date/Time Report Made 28/03/2019 00:14	Vide Report No.	Station Diary No.
Name Of Informant SIAH BOON MENG	Address APT BLK 677A YISHUN RING ROAD #11-1994 SINGAPORE 761677	
ID Type / ID No. NRIC NO / S7819324G	Contact No. Home/Office: Mobile 88580058	
Nationality SINGAPORE CITIZEN	Email Address bryan.starker@gmail.com	
Occupation Other car and light goods vehicle drivers nec	Sex Male	Age 40
Institution/School Name	Date of Birth 07/07/1978	Race Chinese
	Language English	
Date/Time Of Incident 26/03/2019 19:00 - 26/03/2019 19:15	Location Of Incident APT BLK 677A YISHUN RING ROAD #11-1994 SINGAPORE 761677	

Brief details.

I was stationery awaiting for red light. Suddenly a white Audi couldn't brake in time and bang onto my car back.

Subjects Involved	
Victim	
Person Name	SIAH BOON MENG
Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 28/03/2019 00:14
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp

Police Report



**SINGAPORE
POLICE FORCE**



L/20190328/7001

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. L/20190328/7001

ID Type	NRIC NO	ID No	S7819324G
Gender	Male	Age	40
Race	Chinese	Language	English
Occupation	Other car and light goods vehicle drivers nec	Address Type	
Address	APT BLK 677A YISHUN RING ROAD #11-1994 SINGAPORE 761677	Mobile No	88580058
Is Informant A Victim?	Yes		
Person Name	SIAH BOON MENG (Informant)		

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required
Signature Of Interpreter: Not applicable	Date/Time: 28/03/2019 00:14
Officer In-Charge Of Case:	Classification Of Case:
Authentication Stamp	

Accident Photo



KAIZEN MOTORS

KAIZEN MOTORS PTE. LTD.

68 Kaki Bukit Avenue 6, #02-12 Ark@KB, Singapore 417896

UEN: 201502816H

GST Reg No. 201502816H

Tel: (+65) 6384 1956

Fax: (+65) 6384 1957

Webpage: <https://www.kaizenmotors.com.sg>



kaizenmotorsingapore



kaizen_motors



kaizenmotors

Not Authorised
Mark
4/5 7100
7 dy
1/4/19

ZWR80

Date : 29/03/2019

Vehicle No : SMG4558R

Model : Toyota Noah

Mileage :

Requesting for List Price

No	Job Description	Qty	Price / Unit	Amount
1	TAILGATE ASSY 2/15-12 Body RD	1	\$ 2,321.70	\$ 2,321.70 ✓
2	TAILGATE BADGE	1	\$ 76.00	\$ 76.00 ✓
3	TAILGATE EMBLEM (HYBRID)	1	\$ 87.00	\$ 87.00 ✓
4	TAILGATE OUTER CHROME GARNISH	1	\$ 456.30	\$ 456.30 ✓
5	TAILGATE OUTER CHROME GARNISH CLIP	10	\$ 30.00	\$ 30.00 X
6	TAILGATE NO. PLATE LAMP	2	\$ 52.00	\$ 104.00 X
7	TAILGATE INNER LOCK	1	\$ 366.70	\$ 366.70 ✓
8	TAILGATE LOCK CATCH	1	\$ 46.00	\$ 46.00 X
9	TAILGATE WEATHERSTRIP	1	\$ 189.50	\$ 189.50 ✓
10	TAILGATE INNER TRIM	1	\$ 598.70	\$ 598.70 ✓
11	TAILGATE INNER TRIM CLIP	10	\$ 40.00	\$ 40.00 ✓
12	TAILGATE HINGE	2	\$ 56.00	\$ 112.00 X
13	TAILGATE ABSORBER	2	\$ 202.00	\$ 404.00 X
14	TAIL LAMP ASSY	2	\$ 762.00	\$ 1,524.00 1PC
15	TAIL LAMP INNER SEALER	2	\$ 80.00	\$ 160.00 X
16	TAIL LAMP CLIP	10	\$ 30.00	\$ 30.00 X
17	TAIL LAMP BOTTOM CORNER COVER	2	\$ 372.00	\$ 744.00 1PC
18	REAR BUMPER ASSY	1	\$ 598.70	\$ 598.70 ✓
19	REAR BUMPER SIDE RETAINER	2	\$ 120.00	\$ 240.00 1PC
20	REAR BUMPER CLIP	10	\$ 50.00	\$ 50.00 ✓
21	REAR BUMPER TOWING COVER	1	\$ 46.50	\$ 46.50 ✓
22	REAR BUMPER REFLECTOR	2	\$ 89.00	\$ 178.00 1PC
23	END PANEL OUTER	1	\$ 768.90	\$ 768.90 ✓
24	END PANEL INNER	1	\$ 897.90	\$ 897.90 ✓
25	END PANEL TOP TRIM	1	\$ 321.70	\$ 321.70 ✓
26	END PANEL TOP TRIM CLIP	10	\$ 30.00	\$ 30.00 X
27	REAR FLOOR PANEL	1	\$ 764.50	\$ 764.50 X
28	REAR FLOOR PANEL TOP BOARD	1	\$ 372.00	\$ 372.00 ✓
29	TAIL GATE WINDSCREEN MOULDING	1	\$ 168.30	\$ 168.30 ✓
30	TAIL GATE WINDSCREEN INNER SEAL	1	\$ 50.00	\$ 50.00 ✓
31	REAR WINDSCREEN SEALANT	1	\$ 60.00	\$ 60.00 405-N
32	REVERSE CAMERA	1	\$ 450.00	\$ 450.00 X
33	REVERSE SENSOR	1	\$ 350.00	\$ 350.00 X
34	REAR NO. PLATE WITH COVER	1	\$ 45.00	\$ 45.00 X
35	BODY PANEL JOINT SEALANT	1	\$ 120.00	\$ 120.00 50
36	LABOUR FOR CHECKING ON WIRING		\$ 120.00	\$ 120.00 30
37	LABOUR FOR DISMANTLING & REPLACING OF ACCIDENT DAMAGED PARTS, INCLUDING WELDING, KNOCKING, REPAIRING, STRAIGHTENING, RESHAPE & ADJUSTMENT OF END PANEL INNER & OUTER		\$ 2,500.00	\$ 2,500.00 1000
38	TRANSFERRING OF TAIL GATE, WIPER ARM, EMBLEMS, SPOILER, INNER BACK BOARD TRIMMING TO NEW TAIL GATE		\$ 350.00	\$ 350.00 60
39	TRANSFERRING OF REAR WINDSCREEN		\$ 250.00	\$ 250.00 120
40	SPRAYPAINTING & PUTTY OF TAIL GATE, END PANELS, REAR BUMPER		\$ 1,900.00	\$ 1,900.00 1100
41	APPLYING OF RUST-PROOFING		\$ 250.00	\$ 250.00 80

P-8546.30

25%

6409.72

Sub-Total	\$	18,171.40
GST 7%	\$	1,272.00
Grand Total	\$	19,443.40

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Final terms are subject to confirmation
- All repairs done is on a "Without Prejudice" basis
- No other insurance work is allowed
- Specific work order must be resurveyed and is subject to approval from insurance Company

Acknowledged by Repairer:

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG19005689/UVD3N2
Date: 15/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:
Claimant: SMG4558R Insured Vehicle No: SCW7462Y
Vehicle No: SMG4558R Nature of Claim: TP Claim No: 2442294038SG
Date of Loss: 26/03/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMG4558R Engine No: 2ZR0C42944
Make & Model: TOYOTA NOAH, 1.8 (A) Chassis No: ZWR800347058
Reg. Date: 20/12/2018 (Man. Year: 2018) Odometer: 24038 km
Colour: White
Engine Capacity: 1797 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15
Front Left Side: Goodyear 7 mm Rear Left Side: Goodyear 7 mm
Front Right Side: Goodyear 7 mm Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	12,801.40	6,499.72	6,301.68	49.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,370.00	2,390.00	2,980.00	55.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,171.40	8,889.72	9,281.68	51.08
Approved Total (Overridden) (S\$)		7,100.00		
(S\$)	18,171.40	7,100.00	11,071.40	60.93
+ GST 7.00/7.00% (S\$)	1,272.00	497.00	775.00	60.93
Nett Amount (S\$)	19,443.40	7,597.00	11,846.40	60.93

INSPECTION

Date of Assignment: 29/03/2019
Date Inspected: 01/04/2019 Inspected At: Kaizen Motors Pte Ltd (HQ)
68 KAKI BUKIT AVE 6, #02-12 ARK @
KAKI BUKIT
Singapore 417896

Estimated Period of Repair: 7.0 days

Adjuster: MARCUS CHUA

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE ASSY	Badly Dented	2,321.70 F	*2,115.10 FL
2	1		*TAILGATE BADGE	Necessary	76.00 F	*76.00 FL
3	1		*TAILGATE EMBLEM (HYBRID)	Necessary	87.00 F	*87.00 FL
4	1		*TAILGATE OUTER CHROME GARNISH	Cracked	456.30 F	*456.30 FL
5	10		*TAILGATE OUTER CHROME GARNISH CLIP	Not Necessary	30.00 F	*- FL
6	2		*TAILGATE NO PLATE LAMP	Not Necessary	104.00 F	*- FL
7	1		*TAILGATE INNER LOCK	Dented/Shorted	366.70 F	*366.70 FL
8	1		*TAILGATE LOCK CATCH	Not Necessary	46.00 F	*- FL
9	1		*TAILGATE WEATHERSTRIP	Twisted	189.50 F	*189.50 FL
10	1		*TAILGATE INNER TRIM	Deformed/Twisted	598.70 F	*598.70 FL
11	10		*TAILGATE INNER TRIM CLIP	Necessary	40.00 F	*40.00 FL
12	2		*TAILGATE HINGE	Not Necessary	112.00 F	*- FL
13	2		*TAILGATE ABSORBER	Not Necessary	404.00 F	*- FL
14	1		*TAIL LAMP ASSY	N/s Cracked	1,524.00 F	*762.00 FL
15	2		*TAIL LAMP INNER SEALER	Not Necessary	160.00 F	*- FL
16	10		*TAIL LAMP CLIP	Not Necessary	30.00 F	*- FL
17	1		*TAIL LAMP BOTTOM CORNER COVER	N/s Deformed	744.00 F	*372.00 FL
18	1		*REAR BUMPER ASSY	Distorted	598.70 F	*598.70 FL
19	1		*REAR BUMPER SIDE RETAINER	N/s Bent	240.00 F	*120.00 FL
20	10		*REAR BUMPER CLIP	Necessary	50.00 F	*50.00 FL
21	1		*REAR BUMPER TOWING COVER	Torn	46.50 F	*46.50 FL
22	1		*REAR BUMPER REFLECTOR	N/s Cracked	178.00 F	*89.00 FL
23	1		*END PANEL OUTER	Badly Dented	768.90 F	*768.90 FL
24	1		*END PANEL INNER	Badly Dented	897.90 F	*897.90 FL
25	1		*END PANEL TOP TRIM	Distorted	321.70 F	*321.70 FL
26	10		*END PANEL TOP TRIM CLIP	Not Necessary	30.00 F	*- FL
27	1		*REAR FLOOR PANEL	Repair	764.50 F	*- FL
28	1		*REAR FLOOR PANEL TOP BOARD	Warped/Cracked	372.00 F	*372.00 FL
29	1		*TAIL GATE WINDSCREEN MOULDING	Necessary	168.30 F	*168.30 FL
30	1		*TAIL GATE WINDSCREEN INNER SEAL	Necessary	50.00 F	*50.00 FL
31	1		*REVERSE CAMERA	Serviceable	450.00 F	*- FL
32	1		*REVERSE SENSOR	Not fitted	350.00 F	*- FL
33	1		*REAR NO PLATE WITH HOLDER	Not Necessary	45.00 F	*- FL
34	1		*REAR WINDSCREEN SEALANT	Necessary	60.00 FS	*40.00 FS
35	1		*BODY PANEL JOINT SEALANT	Necessary	120.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	12,801.40	8,636.30
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	2,136.58
Total Parts (\$\$)	12,801.40	6,499.72

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR FOR CHECKING ON WIRING	New	120.00	30.00
2	LABOUR FOR DISMANTLING & REPLACING OF ACCIDENT DAMAGED PARTS.INCLUDING WELDING,KNOCKING,REPAIRING,STRAIGHTENING,RESHAPE & ADJUSTMENT OF END PANEL INNER & OUTER	New	2,500.00	1,000.00
3	TRANSFERRING OF TAIL GATE,WIPER ARM,EMBLEMS,SPOILER,INNER BACK BOARD TRIMMING TO NEW TAIL GATE	New	350.00	60.00
4	TRANSFERRING OF REAR WINDSCREEN	New	250.00	120.00
5	SPRAYPAINTING & PUTTY OF TAIL GATE,END PANELS,REAR BUMPER	New	1,900.00	1,100.00
6	APPLYING OF RUST-PROOFING	New	250.00	80.00
Gross Labour Cost (\$\$)			5,370.00	2,390.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >