

## Suwanna (LKK Auto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 1 April 2019 2:30 PM  
**To:** Suwanna (LKK Auto)  
**Subject:** FW: DIRECT SETTLEMENT: ESTEEM PERFORMANCE  
**Attachments:** OI REPORT.pdf; RE: DIRECT SETTLEMENT: ESTEEM PERFORMANCE

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Suwanna,

Kindly assist to re-open case.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Steve Lim <[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)>  
**Sent:** Monday, 1 April, 2019 2:00 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: DIRECT SETTLEMENT: ESTEEM PERFORMANCE

Hi Mei Kwan,

Attached

Steve Lim  
Manager - Claims

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
Fax.: +65 6829 9247  
[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)



[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Monday, 1 April, 2019 1:32 PM  
**To:** Steve Lim  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: DIRECT SETTLEMENT: ESTEEM PERFORMANCE

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the below email and the contents were duly noted.

Please provide us OI GIA for our necessary action.

We will get LOD from TP repairer.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Steve Lim <[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)>  
**Sent:** Monday, 1 April, 2019 12:19 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** DIRECT SETTLEMENT: ESTEEM PERFORMANCE

Hi LKK,

Can help me contact the above workshop on their outstanding claims? Carmen: [Carmen@esteemperf.com.sg](mailto:Carmen@esteemperf.com.sg)

XD9058U / SKT3092D ON 03.05.2018 (ERGO REF: CDMCG18000994) - LIABILITY CLEAR

Steve Lim  
Manager - Claims

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
Fax.: +65 6829 9247  
[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)

The ERGO logo consists of the word "ERGO" in a bold, red, sans-serif font. The letters are slightly shadowed, giving it a 3D appearance.

[www.ergo.com.sg](http://www.ergo.com.sg)

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