

INS. CASE OWNER

CC 3 / AIG1900 5675, JK63

LKR:
IDAC:

Surveyor:

HJ

DOI:

ASSIGNMENT
24/7/19

Date / Time:

29/3/19

Registered in Merimen:

114/19

Pre-assign / CCU / FTE



Insured Vehicle No:

SMF 1490B

Claim No.:

Name of Insured:

HIM LEE KWANG

Policy No.:

1800137878

Insured Tel No.:

HP:

Make / Model:

MAZDA

Excess Sec II :\$S

D.O.A.:

20/7/19

Place of Accident:

UPP BUKIT TIMBUL RD

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

UNG JIA WET

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(VL: YES / NO)

Insured Liability:

Final ? Yes / No

SHF 489H



INSRS:
WSP:
Tel:
Liability:
RMKS:

SMRT



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
9/14/19 @ 2:36pm - Khoo Chuan	Non-Reporting lr (1st)	
	Non-Reporting lr (2nd)	
	Non-Reporting lr (Final)	
	Notification lr (if non-pickup)	
	Call OI	9/14/2019 - Khoo Chuan
	After call lr to OI	NO-CL
9/19/19 - FILE NMS TO LSP TO CLOSE	Documentation Check List:	Handler Typist
	Notification lr (if non-pickup)	<input checked="" type="checkbox"/>
	After call lr to OI	<input checked="" type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input checked="" type="checkbox"/>
	LTA / GIA	<input checked="" type="checkbox"/>
	Medical Bill	<input type="checkbox"/>
	PIR	<input type="checkbox"/>
	Mandate/Reject Instruction	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/>
	Post-Repair Photos	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$S	(days) Reduction:	%
FINAL SETTLEMENT	Date/Time: 3/9/19	Confirm with: Tan Lee Gele	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	27
Repair Cost:	\$S 2100.00		
Loss of Rental (LOR):	\$S 682.50	(7 days) x \$97.50	
Loss of Use (LOU):	\$S -	(5 days) x \$0	
Loss of Income (LOI):	\$S 350.00	(5 50 x 7 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>		[Tick only one]	
GIA/LTA Search:	\$S 7.00		
Medical:	\$S -		
Disbursement:	\$S -	(e.g. Tow/Independent)	
Legal Cost:	\$S -		
Total:	\$S 3139.50	Global Sum \$S: 3100.00	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$S 3100.00	Name 1: SMRT Taxi Pte Ltd	
Payee 2: (Strike if N.A.)	\$S	Name 2:	
Payee 3: (Strike if N.A.)	\$S	Name 3:	

Handwritten signature and date: 19/4

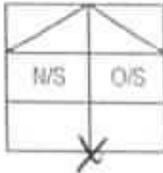
Hwee Jie

REF: ALG

ASSIGNMENT

From _____ Date _____
 Estimated Cost _____
 (OD / TP / WS / TP RES / OD RES / EVA / INV / MV)
 To Inspect Vehicle No: _____
 at Workshop n/r: _____
 of _____
 Insured _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SHF489Y Yr Regn: 30 Sep 2014
 Type: M.Car / M.Cycle / Bus / Van / Lorry / (Taxi) Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Prius c.c. 1797
 Colour: maroon A/C: Insured / Std / NI / NA
 Sp. Reading: 487221 T/Ratio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTDKN36U105751892
 Gen. Cond: (Good) / Fair / Poor / Burnt
 Steering: (In order) / Jammed / Leaked / Burnt or _____
 Brake: (In order) / Jammed / Leaked / Burnt or _____
 Mod: Nil / (SR) / STD A/Rim or _____
 Tyre Size: F: 195/65R15
 R: _____



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 5 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date _____ Person Contacted: _____ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Falken

Front		Rear
R/Bal. <u>6</u> mm		R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm		L/Bal. <u>6</u> mm
D.O.A. <u>26/3/19</u>		D.O.I. <u>29/3/19</u>

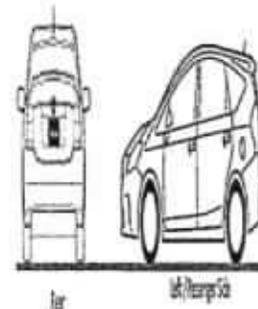
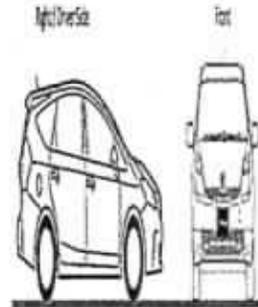
 Survey held at Smrt
 Des. of Damages: Frt / (Rear) / O/S / N/S / U/C / Rooftop or _____
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	03/19/2132
	SMF1490B
	L.S. - \$2100 (Red \$ 5950 / 742)

Date/Time: File Pass to? : Proll. Report
 : Final Report
 Days Of Repair: _____
 Resurvey No. of Trip: _____
 Add Fee: Site Insp (\$)
 Interview (\$)
 Tech. Invs (\$)
 Weekend (\$)
 Report Format: _____
 Lump Sum / I.B.I: IS _____
 Survey Fee: _____
 Transportation: _____
) S + P: _____
) Phone: _____
) Other: _____
) _____
 TOTAL: _____

Jia Le

Section A - Accident Details	
Registration Number	SHF489Y
Case Reference Number	TAX/03/19/2132
Registration Date	30/9/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	MOHAMED ZAHRI BIN ONAN
Type of Accident	Head to Rear
Accident Date and Time	26/3/2019 4:33 PM
Accident Reported Date and Time	27/3/2019 10:32 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100782
Special Instruction to ARC, if any	TP/AIG-LKK
Prepared Date and Time	28/3/2019 10:31 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



tp/03/19/2132

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$1,476.00	\$500.00
Total Spare Part Cost	\$5,226.86	\$1,151.72
Total Other Cost	\$500.00	\$40.00
TOTAL COST	\$8,047.86	\$2,091.72
Lump Sum Total	\$8,050.00	\$2,100.00 (L/S)
Number of Repair Days	8.0	5.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / AIG
ARC / Surveyor Sign Off Date	29/03/2019 2:31 PM	29/03/2019 12:03 PM
Signature		
Remarks	initial estimated 8 days request number of extend 2 days	L/S REPAIR , PHOTO AFTER PAINT.

Section C - Quotation and Accident Invoice Details			
Quotation Number	QN-1907-0289	Invoice Number	
Quotation Date	18.07.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates		
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$845.00	\$400.00
Total Labour	\$845.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY TAIL GATE	\$378.00	\$200.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
TO RESPRAY REAR SPARE TYRE PANEL	\$180.00	\$0.00
TO RESPRAY BUMPER BEAM	\$180.00	\$100.00
Total Spray Painting & Panel Beating	\$1,476.00	\$500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$60.00	\$20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO REMOVE AND REFIT WIRE HARDESS	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$0.00
Total Other Costs	\$500.00	\$40.00

Part 4 - Spare Parts / Material Usage										
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace ✓	DEF
		52161-16010	BUMPER CLIPS	10.00	\$1.81	25.00	\$12.08	Replace	Replace ✓	REL
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check X	NN
		52018-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check X	NN
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Check X	NIV
		89997-30070	ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Check X	NN
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Check X	NN
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace ✓	REL
		76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given X	NN
		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given ✓	NN
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given X	NN



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 60 Woodlands Industrial Park 1A, Singapore 737742
 FAX Number: 67655922
 Customer Telephone Number: 69983823
 Accident Reporting Number: 6882672

Date Generated: 21/07/2018
 User ID: Purbwan

	52592-47021	BUMPER SEAL, RR LH	1.00	\$88.90	25.00	\$66.68	Replace	Replace	nc
	52591-47021	BUMPER SEAL, RR RH	1.00	\$65.70	25.00	\$49.28	Replace	Replace	nc
	52576-47020	BUMPER SIDE RETAINER RRLH	0.00	\$94.80	0.00	\$0.00	Replace	Check	X
	52575-47020	BUMPER SIDE RETAINER RRRH	0.00	\$94.80	0.00	\$0.00	Replace	Check	X
	58308-47011	UNDER COVER SUBASSY, RR FLOOR	0.00	\$514.60	0.00	\$0.00	Replace	Not Given	X
	67005-47241	TAILGATE ASY	1.00	\$1,007.90	100.00	\$0.00	Replace	Repair	X
	69350-47030	TAILGATE DOOR LOCK	0.00	\$444.10	0.00	\$0.00	Replace	Not Given	X
	69415-47020	TAILGATE LOCK, COVER	0.00	\$15.70	0.00	\$0.00	Replace	Not Given	X
	69431-47010	STRIKER, BACK DOOR	0.00	\$48.90	0.00	\$0.00	Replace	Not Given	X
	67881-47022	TAILGATE DOOR WEATHER STRIP	0.00	\$353.40	0.00	\$0.00	Replace	Check	X
	75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	nc
	58307-47090	END PANEL	0.00	\$802.10	0.00	\$0.00	Replace	Check	X
	64718-47031B0	END PANEL COVER, DECK TRIM HOLE	0.00	\$46.10	0.00	\$0.00	Replace	Not Given	X
	64716-47031B0	END PANEL COVER, DECK TRIM RR	0.00	\$121.10	0.00	\$0.00	Replace	Not Given	X
	58336-12090	REINFORCEMENT, RR	0.00	\$34.60	0.00	\$0.00	Replace	Check	X
4006314		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Check	X
	58311-47071	SPARE TYRE PANEL	0.00	\$667.70	0.00	\$0.00	Replace	Not Given	X
	64993-47020	BOX, DECK FLOOR, RR	0.00	\$649.70	0.00	\$0.00	Replace	Not Given	X
	58418-47030B3	BOX, RR FLOOR, BOARD	0.00	\$679.60	0.00	\$0.00	Replace	Not Given	X
Total				\$7,380.21		\$830.92			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace
		52018-47030	ARM SUB-ASSY, RR BUMPER LH	1.00	\$139.60	25.00	\$104.70	Replace	Replace
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	1.00	\$139.60	25.00	\$104.70	Replace	Replace
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace
		67881-47022	TAILGATE DOOR WEATHER STRIP	1.00	\$353.40	25.00	\$265.05	Replace	Replace
Total					1,018.30		808.73		

1439.65

- 207

+ 1151.72
 + 400.00
 + 540.00

2091.72

4/3 \$2100/-



Case Details

Case Reference Number : TAX/03/19/2132
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHF489V

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-6261-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 26/03/2019 08:33 AM
 Vehicle Age(In Months) : 54

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Position	Material Number	Part Name	Qty	SMRT Recommendation				Surveyor Approval				Remarks
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BUMPER REAR	1	498.80	498.80	25.00	343.95	Replace	1	343.95	Replace	• DEF /
One Time Key In	Main			BUMPER CLIPS	10	1.81	16.10	25.00	12.08	Replace	10	12.08	Replace	• REC /
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check	• X NM
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	138.80	138.80	25.00	104.70	Replace	0	0	Check	• X NM
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	138.80	138.80	25.00	104.70	Replace	0	0	Check	• X NM
One Time Key In	Main			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	157.40	10.00	141.66	Replace	0	0	Check	• X NM
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Check	• X NM
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	• / REC
One Time Key In	Main			BUMPER LIP COVER RRLH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Give	• X NM
One Time Key In	Main			BUMPER LIP COVER RRRH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Give	• X NM
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Not Give	• X NM

Total Spare Part Cost 8,724.88

Lump Sum Discount (%) 30.00

Final Spare Part Cost 6,107.42

Surveyor Total 830.91

Lump Sum Dis (%) 20

Final Sur Total 654.72

BOM Type	Coating Type	Partition	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/replace	Remarks
One Time Key In	Main			BUMPER SEAL, RR LH	1	88.90	88.90	25.00	66.68	Replace	1	66.68	Replace	• / REC
One Time Key In	Main			BUMPER SEAL, RR RH	1	65.70	65.70	25.00	49.28	Replace	1	49.28	Replace	• / REC
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	• X N/A
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	• X N/A
One Time Key In	Main			UNDER COVER SUBASSY, RR FLOOR	1	514.00	514.00	25.00	385.58	Replace	0	0	Not Give	• X nn
One Time Key In	Main			TAILGATE ASY	1	1,007.90	1,007.90	25.00	755.92	Replace	1	0	Repair	• X R
One Time Key In	Main			TAILGATE DOOR LOCK	1	444.10	444.10	25.00	333.08	Replace	0	0	Not Give	• X nn
One Time Key In	Main			TAILGATE LOCK, COVER	1	15.70	15.70	25.00	11.77	Replace	0	0	Not Give	• X nn
One Time Key In	Main			STRIKER, BACK DOOR	1	48.90	48.90	25.00	36.67	Replace	0	0	Not Give	• X nn
One Time Key In	Main			TAILGATE DOOR WEATHER STRIP	1	253.40	253.40	25.00	189.05	Replace	0	0	Check	• X N/A
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	• / REC
One Time Key In	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace	0	0	Check	• X N/A
One Time Key In	Main			END PANEL COVER, DECK TRIM HOLE	1	46.10	46.10	25.00	34.58	Replace	0	0	Not Give	• X nn
One Time Key In	Main			END PANEL COVER, DECK TRIM, RR	1	121.10	121.10	25.00	90.82	Replace	0	0	Not Give	• X nn
One Time Key In	Main			REINFORCEMENT, RR	2	34.60	69.20	25.00	51.90	Replace	0	0	Check	• X
One Time Key In	Main		4006314	SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check	• X

Total Spare Part Cost 5,724.89

Surveyor Total 630.91

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 4,579.88

Final Sur Total 504.73

SMRT Recommendation											Surveyor Approval			
BOM /Type	Coating Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			SPARE TYRE PANEL	1	867.70	867.70	25.00	650.78	Replace	0	0	Not Give	X hu
One Time Key In	Main			BOX, DECK FLOOR, RR	1	648.70	648.70	25.00	486.53	Replace	0	0	Not Give	X hu
One Time Key In	Main			BOX, RR FLOOR, BOARD	1	679.60	679.60	25.00	509.70	Replace	0	0	Not Give	X hu
Total Spare Part Cost									5,724.88	Surveyor Total		630.91		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									4,579.88	Final Sur Total		504.73		

Labour's Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	845.00	400	
Total:			845.00	400.00	

Spray Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY BUMPER BEAM	180.00	0	
3	Main	TO RESPRAY TAIL GATE	378.00	200	
4	Main	TO RESPRAY REAR PANEL	180.00	0	
5	Main	TO RESPRAY REAR SPARE TYRE PANEL	180.00	0	
Total:			1,396.00	400.00	

Other Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
3	Main	TO REMOVE AND REFIT WIRE HARNESS	120.00	0	
4	Main	TO WASH AND VACUUM	60.00	0	
Total:			500.00	40.00	

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
5	Matr	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0	
Total:			500.00	42.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	4,573.88	504.73
Total Labour Cost	845.00	400.00
Total Spray Painting	1,296.00	400.00
Other	500.00	40.00
Overall Total	7,220.88	1,344.73
Lump Sum Repair Option	-	#
Lump Sum Total	7,200.00	1,300.00
Surveyor Approved Amount		1,300.00
No of Repair Days*	8	4
Remarks	-	LS REPAIR , PHOTO AFTER PAINT.
Surveyor Name		Hasee Jn
Signature		
Survey Date	29/03/2019	

Save Clear

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX 03/19/2032	Date of Collection	1 / 1
Vehicle No	SHE 489Y	Date of Request	01/04/2019
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	12

S/N	Part Number	Part Description	Quantity	Unit Price
		REAR BUMPER REINFORCEMENT	1pc	BT \$154.28
		ARM SUB ASSY, REAR BUMPER LH	1pc	BT \$104.70
		ARM SUB ASSY, REAR BUMPER RH	1pc	BT \$104.70
		REVERSE SENSOR	1 SET	Shorted \$150
		TAILGATE DOOR WEATHERSTRIP	1pc	CUT \$265.95
		LABOR TO SPRAY REAR BUMPER REINFORCEMENT		\$180 100

<<Please submit photographs for damaged parts>>

3/4/19

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration
[to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHF489Y
Vehicle to be Exported:	No
Intended Deregistration Date:	01 Apr 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR1428717
Chassis No.:	JTDKN36U105751892
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	30 Sep 2014
First Registration Date:	30 Sep 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2022
PARF Rebate Amount:	\$6,066.00
Intended COE Rebate Details	
COE Expiry Date:	29 Sep 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$50,704.00
COE Rebate Amount:	\$22,147.00
Total Rebate Amount:	\$28,213.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 01 Apr 2019

OK



Case Details

Case Reference Number : TAX/03/19/2132
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHF489Y

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-6261-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 26/03/2019 08:33 AM
 Vehicle Age(In Months) : 54

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval				Remarks	
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace		
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace	*	DEF
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace	*	rec
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check	*	
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check	*	
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check	*	
One Time Key In	Main			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	157.40	10.00	141.66	Replace	0	0	Check	*	
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Check	*	
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	*	rec
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Give	*	nn
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Give	*	nn
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Not Give	*	nn
									Total Spare Part Cost	5,724.85			Surveyor Total	630.91	
									Lump Sum Discount (%)	20.00			Lump Sum Dis (%)	20	
									Final Spare Part Cost	4,579.88			Final Sur Total	\$04.73	

BOM Type	Coating Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			Remarks
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BUMPER SEAL, RR LH	1	88.90	88.90	25.00	66.68	Replace	1	66.68	Replace	* REC
One Time Key In	Main			BUMPER SEAL, RR RH	1	65.70	65.70	25.00	49.28	Replace	1	49.28	Replace	* REC
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	*
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	*
One Time Key In	Main			UNDER COVER SUBASSY, RR FLOOR	1	514.50	514.50	25.00	385.88	Replace	0	0	Not Give	* MN
One Time Key In	Main			TAILGATE ASY	1	1,007.90	1,007.90	25.00	755.92	Replace	1	0	Repair	*
One Time Key In	Main			TAILGATE DOOR LOCK	1	444.10	444.10	25.00	333.08	Replace	0	0	Not Give	* MN
One Time Key In	Main			TAILGATE LOCK, COVER	1	15.70	15.70	25.00	11.77	Replace	0	0	Not Give	* MN
One Time Key In	Main			STRIKER, BACK DOOR	1	48.90	48.90	25.00	36.67	Replace	0	0	Not Give	* MN
One Time Key In	Main			TAILGATE DOOR WEATHER STRIP	1	353.40	353.40	25.00	265.05	Replace	0	0	Check	*
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	* REC
One Time Key In	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace	0	0	Check	*
One Time Key In	Main			END PANEL COVER, DECK TRIM HOLE	1	46.10	46.10	25.00	34.58	Replace	0	0	Not Give	* MN
One Time Key In	Main			END PANEL COVER, DECK TRIM, RR	1	121.10	121.10	25.00	90.82	Replace	0	0	Not Give	* MN
One Time Key In	Main			REINFORCEMENT, RR	2	34.60	69.20	25.00	51.90	Replace	0	0	Check	*
One Time Key In	Main		4006314	SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check	*
Total Spare Part Cost									5,724.85	Surveyor Total		630.91		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									4,579.88	Final Sur Total		504.73		

BOM Type	Costing Type	Portion	SMRT Recommendation								Surveyor Approval			
			Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			SPARE TYRE PANEL	1	667.70	667.70	25.00	500.78	Replace	0	0	Not Give	hu
One Time Key In	Main			BOX, DECK FLOOR, RR	1	649.70	649.70	25.00	487.28	Replace	0	0	Not Give	hu
One Time Key In	Main			BOX, RR FLOOR, BOARD	1	679.60	679.60	25.00	509.70	Replace	0	0	Not Give	hu
Total Spare Part Cost									5,724.85	Surveyor Total		830.91		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									4,578.88	Final Sur Total		504.73		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	845.00	400	
Total:			845.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY BUMPER BEAM	180.00	0	
3	Main	TO RESPRAY TAIL GATE	378.00	200	
4	Main	TO RESPRAY REAR PANEL	180.00	0	
5	Main	TO RESPRAY REAR SPARE TYRE PANEL	180.00	0	
Total:			1,296.00	400.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
3	Main	TO REMOVE AND REFIT WIRE HARDESS	120.00	0	
4	Main	TO WASH AND VACUUM	60.00	0	
Total:			500.00	40.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
5	Man	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0	
Total:			500.00	40.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	4,573.88	504.73
Total Labour Cost	845.00	400.00
Total Spray Painting	1,296.00	400.00
Other	500.00	40.00
Overall Total	7,220.88	1,344.73
Lump Sum Repair Option	-	+
Lump Sum Total	7,200.00	1,350.00
Surveyor Approved Amount		1,350.00
No of Repair Days*	6	4
Remarks		L/S REPAIR , PHOTO AFTER PAINT.
Surveyor Name		Hwee Jie
Signature		
Survey Date	29/03/2019	

Save Clear

Jia Le (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 3 September 2019 4:48 PM
To: Jia Le (LKK Auto)
Subject: RE: Accident on 26/3/2019 involving SHF 489Y & SMF 1490B (AIG's insured) Our Ref: TAX/03/19/2132/lg
Attachments: img-903164021-0001.pdf

Dear Carlor,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for S3,100.00 payable to **SMRT TAXIS PTE LTD**.

Thanks for the prompt settlement.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: 03/09/2019 16:30
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: Accident on 26/3/2019 involving SHF 489Y & SMF 1490B (AIG's insured) Our Ref: TAX/03/19/2132/lg

WITHOUT PREJUDICE

Dear Lee Gek,

Amount confirmed. DV and ATA attached.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]
Sent: Tuesday, 3 September 2019 3:37 PM
To: Jia Le (LKK Auto)
Subject: Re: Accident on 26/3/2019 involving SHF 489Y & SMF 1490B (AIG's insured) Our Ref: TAX/03/19/2132/lg

Dear Carlor,

Your offer of \$2,990.00 is unacceptable. We are prepared to accept a global sum of \$3,100.00 (all in).

Please let us have your DV if your principal is agreeable to settle as proposed. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: 03/09/2019 14:22

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: RE: LOD Re: Accident on 26/3/2019 involving SHF 489Y & SMF 1490B (AIG's insured) Our

Ref: TAX/03/19/2132/lg

WITHOUT PREJUDICE

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMF 1490B & SHF 489Y ON 26/03/2019

We refer to the above matter.

We propose settlement at a global sum of **\$2,990.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 2 September 2019 6:20 PM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 26/3/2019 involving SHF 489Y & SMF 1490B (AIG's insured) Our Ref: TAX/03/19/2132/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2100.00
----------------	-----------

Loss of Rental	\$731.25 (7.5 days x \$97.50)
Loss of Income	\$450.00 (7.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$3288.25

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Jia Le (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 2 September 2019 6:20 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 26/3/2019 involving SHF 489Y & SMF 1490B (AIG's insured)
Our Ref: TAX/03/19/2132/lg
Attachments: TAX 03 19 2132.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2100.00
Loss of Rental	\$731.25 (7.5 days x \$97.50)
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- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19005675/Jhb3

10 APRIL 2019

CHIU LEK HWANG
69 CHOA CHU KANG LOOP, NORTHVALE
SINGAPORE 689672

Dear Sir/Madam,

ACCIDENT INVOLVING SMF1490B & SHF489Y ALONG/AT UPPER BUKIT TIMAH ROAD ON 26/03/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHF489Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA
Case Handler
DID: 6841-2360
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHF 489Y (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHF 489Y that was damaged pursuant to the accident which occurred on 26/03/2019 (date) along UPPER BUKIT TIMAH ROAD (location) involving vehicle no/s SMF 1490B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of Sept (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Date: 27/3/19

Our Ref. No.:

Letter of Authorisation

I, Mohamed Zahri Bin Othman (NRIC No.: 50162481D), the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SMF 4894 hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SMF 1490B happened on 26.3.19 16.33 pm along UPP. BT. TIMAH RD.

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Mohamed Zahri Signature: Mohamed Zeli
NRIC No.: 50162481D
Tel No.: 94241241
Address: BLK 464 #06-21
C.C. KANG AVE: 4 (680464)
27.3.2019.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS3,100.00 (Global Sum) for vehicle no. SHF 489Y that was damaged pursuant to the accident which occurred on 26/03/2019 (date) along UPPER BUKIT TIMAH ROAD involving vehicle no/s SMF 1490B.

This is pursuant to the inspection conducted on 29/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHF 489Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHF 489Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of Sept (month) 2019 (year)


LKK
OHS

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190800314
Date : 20.08.2019
Vehicle No. : SHF489Y
Your Ref No. : TAX/03/19/2132
Our Ref No. : 24100782
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 2,100.00
GRAND TOTAL				\$ 2,100.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 26.03.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/03/19/2132

From: SMRT Taxis Pte Ltd

Date: 08/04/2019

ACCIDENT INVOLVING SHF 489Y & SMF 1490B ON 26/3/2019 ALONG UPPER BUKIT TIMAH ROAD

This is to confirm that the daily rental rate for SHF 489Y is \$97.50 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 18/03/2018
Accident End Date : 15/04/2018

Date Generated : 15/04/2018
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX03/192132	SHF489V	SMART Taxis Pte Ltd	TOYOTA	PROLUS	24100782	26/03/2018 5:05 PM	03/04/2018 1:33 PM

Enquire Transaction History

Transaction ID: 14250000000000000000

Log Date/Time: 28 Mar 2019 / 09:48:32
 Asset Type: Vehicle
 Asset ID: SMF14908
 Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)
 User ID: ESASRAHO - BALQISH BINTE ABDUL HALIM

Transaction Amount: \$7.49
 Channel: External Agency
 Business Transaction Reference No: 20190328094822100904

Search Date / Time: 26 Mar 2019 16:33:00
 Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD
 Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Mar 2019 Edit Reg		29 Mar 2019 00:00 Edit Adj Rpt	S\$2,100.00 Edit Estimates	S\$2,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Chiu Lek Hwang , ID: S1441082A								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHF489Y	Date of Loss:	26/03/2019 16:00 - :59 [53 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 15108783775G	Policy/Cover Note No.:	1800133838 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMF1490B	Policy No. (Claimant):	018090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 10/04/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHF489Y (15108783775G)
 [SMF1490B]
 TP
 SMRT TAXIS PTE LTD
 Mar 26 2019 4:00PM
 [Chiu Lek Hwang]
 SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/04/19 09:00	General View		Load JPG <input checked="" type="checkbox"/>
2	03/04/19 09:00	General View		Load JPG <input checked="" type="checkbox"/>
3	03/04/19 09:00	General View		Load JPG <input checked="" type="checkbox"/>
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16	03/04/19 09:00	General View		Load JPG <input checked="" type="checkbox"/>
17	03/04/19 09:00	General View		Load JPG <input checked="" type="checkbox"/>
18	03/04/19 10:09	Dismantled Parts		Load JPG <input checked="" type="checkbox"/>
19	03/04/19 10:09	Dismantled Parts		Load JPG <input checked="" type="checkbox"/>
20	03/04/19 10:09	Dismantled Parts		Load JPG <input checked="" type="checkbox"/>
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30	03/04/19 10:09	Dismantled Parts		Load JPG <input checked="" type="checkbox"/>
31	20/08/19 08:56	After Repair Photo		Load JPG <input checked="" type="checkbox"/>
32	20/08/19 08:56	After Repair Photo		Load JPG <input checked="" type="checkbox"/>
33	20/08/19 08:56	After Repair Photo		Load JPG <input checked="" type="checkbox"/>
34	20/08/19 08:56	After Repair Photo		Load JPG <input checked="" type="checkbox"/>
35	20/08/19 08:56	After Repair Photo		Load JPG <input checked="" type="checkbox"/>
36	20/08/19 08:56	After Repair Photo		Load JPG <input checked="" type="checkbox"/>
37	20/08/19 08:56	After Repair Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)					
1	01/04/19 18:41	TP ESTIMATE- MARKED	1	Load PDF	
2	01/04/19 18:41	TP GIA REPORT	1	Load PDF	
3	09/04/19 15:24	LETTER TO OI	1	Load PDF	
4	27/09/19 10:26	WORKSHOP INVOICE	1	Load PDF	
5	27/09/19 10:26	AUTHORISATION TO ACT FORM	1	Load PDF	
6	27/09/19 10:26	Release Voucher	1	Load PDF	
7	27/09/19 10:26	RENTAL RECEIPT	1	Load PDF	
8	27/09/19 10:26	RENTAL MILEAGE	1	Load PDF	
9	27/09/19 10:26	LTA SEARCH	1	Load PDF	
10	27/09/19 10:26	LOD	1	Load PDF	
AIG Asia Pacific Insurance Pte. Ltd. (SG)					
No	Finalized On			Thumbnail	Print
1	03/04/19 17:20	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMF1490B (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHF489Y (TP veh)		
Date of Accident:	26/03/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	11,294.00
Final Repair Cost	:	\$	3,100.00
Loss of Use	:	\$	7.00 days at \$50.00 per day
Rental (if any)	:	\$	7 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,100.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability <u>100</u> (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 3,100.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

27 Sep
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19005675/JDB3Q2

Date: 27/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1800133838
Claimant		
Vehicle No : SHF489Y	Insured Vehicle No :	SMF1490B
Date of Loss: 26/03/2019	Nature of Claim:	TP Claim No: 1510878377SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHF489Y	Engine No:	2ZR1428717
Make & Model:	TOYOTA PRIUS TAXI, 1.8 (A)	Chassis No:	JTDKN36U105751892
Reg. Date:	30/09/2014 (Man. Year: 2014)	Odometer:	487221 km
Colour:	Maroon		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Falken 6 mm	Rear Left Side:	Falken 6 mm
Front Right Side:	Falken 6 mm	Rear Right Side:	Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,473.00	1,439.65	7,033.35	83.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,821.00	940.00	1,881.00	66.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,294.00	2,379.65	8,914.35	78.93
Approved Total (Overridden) (S\$)		2,100.00		
Nett Amount (S\$)	11,294.00	2,100.00	9,194.00	81.41
+ Loss of Use (7.0 x S\$50.00/day) (S\$)		350.00		
+ Car Rental (7.0 x S\$97.50/day) (S\$)		682.50		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		3,139.50		
Global Sum Settlement (S\$)		3,100.00		

INSPECTION

Date of Assignment:	29/03/2019	
Date Inspected:	29/03/2019 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	5.0 days	

Adjuster: ONG HWEE JIE

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*BUMPER REAR (DISC 25%)	Deformed	458.60 F	*343.95 F	
2	1		*BUMPER CLIPS (DISC 25%) (10 PCS)	Necessary	16.10 F	*12.08 F	
3	1		*BUMPER SEAL ,RR LH (DISC 25%)	Necessary	88.90 F	*66.68 F	
4	1		*BUMPER SEAL ,RR RH (DISC 25%)	Necessary	65.70 F	*49.28 F	
5	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.93 F	
6	1		*BUMPER REINFORCEMENT REAR (DISC 25%)	Necessary	205.70 F	*154.28 F	
7	1		*ARM SUB-ASSY ,RR BUMPER LH (DISC 25%)	Necessary	139.60 F	*104.70 F	
8	1		*ARM SUB-ASSY ,RR BUMPER RH (DISC 25%)	Necessary	139.60 F	*104.70 F	
9	1		*TAILGATE DOOR WEATHER STRIP (DISC 25%)	Necessary	353.40 F	*265.05 F	
10	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F	
11	1		*SENSOR REVERSE (SN)	Necessary	180.00 F	*180.00 F	
12	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F	
13	1		*ARM SUB-ASSY ,RR BUMPER LH	Not Necessary	139.60 F	*- F	
14	1		*ARM SUB-ASSY ,RR BUMPER RH	Not Necessary	139.60 F	*- F	
15	1		*ANTENNA ,ELECTRICAL LOWER REAR	Not Necessary	157.40 F	*- F	
16	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F	
17	1		*BUMPER LIP COVER RR/LH	Not Necessary	72.20 F	*- F	
18	1		*BUMPER LIP COVER RR/RH	Not Necessary	118.10 F	*- F	
19	1		*BUMPER LIP REAR	Not Necessary	228.90 F	*- F	
20	1		*BUMPER SIDE RETAINER RR/LH	Not Necessary	94.80 F	*- F	
21	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F	
22	1		*UNDER COVER SUBASSY RR FLOOR	Not Necessary	514.50 F	*- F	
23	1		*TAILGATE DOOR LOCK	Not Necessary	444.10 F	*- F	
24	1		*TAILGATE LOCK ,COVER	Not Necessary	15.70 F	*- F	
25	1		*STRIKER ,BACK DOOR	Not Necessary	48.90 F	*- F	
26	1		*TAILGATE DOOR WEATHERSTRIP	Not Necessary	353.40 F	*- F	
27	1		*END PANEL	Not Necessary	602.10 F	*- F	
28	1		*END PANEL COVER ,DECK TRIM HOLE	Not Necessary	46.10 F	*- F	
29	1		*END PANEL COVER ,DECK TRIM,RR	Not Necessary	121.10 F	*- F	
30	1		*REINFORCEMENT ,RR	Not Necessary	34.60 F	*- F	
31	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F	
32	1		*SPARE TYRE PANEL	Not Necessary	667.70 F	*- F	
33	1		*BOX ,DECK FLOOR ,RR	Not Necessary	649.70 F	*- F	
34	1		*BOX ,RR FLOOR ,BOARD	Not Necessary	679.60 F	*- F	
35	1		*TAILGATE ASY	Repair	1,007.90 F	*- F	
					Total Parts (S\$)	8,473.00	1,439.65

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	845.00	400.00
2	SPRAY PAINT	New	1,476.00	500.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	20.00
5	TO REMOVE AND REFIT WIRE HARDESS	New	120.00	0.00
6	TO WASH AND VACUUM	New	60.00	0.00
7	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	New	120.00	0.00
Gross Labour Cost (S\$)			2,821.00	940.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >