

URGENT

URGENT

URGENT

ASS. REC. BY:

REF:

CS3/MSG19000525/G/d3-

of Instructions:

Surveyor
Mennen

Choo Choo

ASSIGNMENT (Office)

From (Person):

Irene Tan

of

MSG

Date/Tin

29/03/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

SJW 1317R

Insured:

GBF 2832Y

at Workshop m/s:

Nexwave Auto

Tel:

64543616

of

100 Sin Ming Drive #05-15

Policy No.:

29091282MKC

Claim No.:

581464

Sum Insured:

Excess:

Make of Veh.

(Client's Record)

D.O.A.

08/01/2019

CA / REV / REP. / REV 24 HRS

'up'

10/1/2019

H.O.D. Endorsement:

Date/Time:

3:09pm 09/11/19

Person Contacted:

peter

Vehicle

IN/OUT

Date/Time

Action/Instruction

(X) Estimate

SJW 1317R - X

GBF 2832Y - X.

Dismantle: 11/1/2019.

Do Not Finalise

\$3050, 5 Days. (Red: 750, 19%)

RECEIVED 03 MAY 2019

3/5/2019

Dynamic

XAL

REF: MS16

B 8475K -

PRS

ASSIGNMENT

From Date 10/1/2019

Veh No SJW1317R Yr Regd 04 Mar 2010 (-2020)

Estimated Cost

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: SJW1317R
at Workshop with: Nexwave Auto
of: 160 Sin Ming Drive # 05-15

Make: Toyota vios CC 1497

Colour: Beige A/C Insured / Std / NI / NA

Sp Reading 171652 T/Radio: Insured / Std / NI / NA

Eng No:

Ch No: UR053 HY 930 5155 328

Gen. Cond: Good / Fair / Poor / Burnt

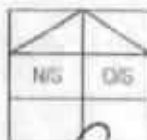
Steering: Insured / Jammed / Leaked / Burnt or

Brake: Insured / Jammed / Leaked / Burnt or

Mod: Nil / STD A/Rim or

Tyre Size: F: 185/70R14
R: "

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: \$16k

IDAC Accident Rpt: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 0 days Res: Yes or No

Lump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS up!

Vehicle: IN / OUT

Date: Person Contacted:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Good ride

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.I. 10-01-19

Survey held at: W/S 12:30 pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	\$2000 - \$4000

Date/Time: File Pass to?

☐ : Profl. Report

Days Of Repair: 4

4

☐ : Final Report

Resurvey No. of Trip: 1

Date/Time: File Return to?

Survey Fee:

Transportation:

) S + RS

) Photo

) Other

TOTAL

Report Format: PRS

Lump Sum / I.B.P. (\$) 130

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Insp (\$)☐ Weekend (\$)

120

10

130

Nivitha (LKK Auto)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Friday, 29 March 2019 11:40 AM
To: Veron Chen (LKKAuto); Shiau Chan (LKKAuto); Denise Tay (LKKAuto); Admin-D (LKKAuto)
Cc: Olivia Lau (LKKAuto)
Subject: Please prepare paper survey report on SJW1317R; Our claim no.: 581464/IT
Importance: High

Good morning Veron,

We refer to your PRI report dated 17.1.19.

Please prepare and upload your paper survey report asap.

Irene Tan
Senior Executive, Motor Claims Services
D: +65 6594 2541 | F: +65 6225 7402 | irene_tan@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

Nivitha (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 29 March 2019 12:06 PM
To: Irene Tan; Shiau Chan (LKKAuto); Denise Tay (LKKAuto); Admin-D (LKKAuto); assignments
Cc: Olivia Lau (LKKAuto)
Subject: RE: Please prepare paper survey report on SJW1317R; Our claim no.: 581464/IT

Dear Irene,

Thank you for the email.

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Friday, 29 March 2019 11:40 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: Please prepare paper survey report on SJW1317R; Our claim no.: 581464/IT
Importance: High

Good morning Veron,

We refer to your PRI report dated 17.1.19.

Please prepare and upload your paper survey report asap.

Irene Tan

Senior Executive, Motor Claims Services

D: +65 6594 2541 | F: +65 6225 7402 | irene_tan@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths
Agents for Trade Marks
(Incorporated with limited liability)

REG/CS/PAY/FA

27 MAR 2019

ERIC NG CHING BOON
WONG KENG LEONG RAYNEY
AUDREY WONG SU-HSIEN
PAUL YAP TAI SAN
ANJALLI D/O MUNIANDY
ANG KIM NOI DIANE
RAVENDRA KRISHNASAMY
TAN YINGXIAN SELWYN
CHEONG YUNHUI, CLARISSA
EDISON TAM CHYI EU
SONIA LIM WEI LEI

Unique Entity Number :200721148H

Head Office: 133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413

Branch: 490 Toa Payoh Lorong 6
#03-11 HDB Hub
Singapore 310490

✓ **MAIN**

TEL : 65342811 (Hunting)
FAX : 65356802 (General)
E-MAIL: sallychong@visionlawllc.com

BRANCH

TEL : 63580703
TEL : 6358-0448 (Conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE

Our Ref : AW1-scv-ins-N65-109234-19(js) (sallychong@visionlawllc.com)

Your Ref : GBF 2832 Y 581464

22 March 2019

MSIG INSURANCE (SINGAPORE) PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807
Attention: Motor Claims Department

WITHOUT PREJUDICE

BY HAND

VC,
D. Upload
2. WHI
here
28/3/19

KINTAI ELECTRONICS PTE LTD
21 Chai Chee Road
#01-436 Ping-An Gardens
Singapore 461021

CERTIFICATE OF POSTING
(For your information only)

Dear Sir,

CLAIMANT: HENG HENG AUTO
ACCIDENT INVOLVING SJW 1317 R & GBF 2832 Y ON 08-Jan-2019 ALONG AYE SLIP ROAD TO JURONG TOWN HALL ROAD AT ABOUT 09:20 HRS

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on **08-Jan-2019 ALONG AYE SLIP ROAD TO JURONG TOWN HALL ROAD AT ABOUT 09:20 HRS** involving our client's vehicle registration number **SJW 1317 R** and vehicle registration number **GBF 2832 Y** driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and/or management of your/your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1.	Cost of Repair	\$ 3,800.00
2.	Rental fee (8 days x \$180 per day) (in view of PRI)	\$ 1,440.00
3.	Survey report fees	\$ 522.00
4.	GIA & LTA search / report fees	\$ 39.00
5.	Costs Contribution (\$1,500 + 7% GST)	\$ 1,605.00
6.	Photocopy, facsimile and other incidentals (\$100 + 7% GST)	\$ 107.00
		\$ 7,513.00

.../2 to be continued next page

NB.: Any settlement of offer is on the express condition that this settlement is in respect of our client's claim for property-related damages only and shall not preclude our client from claiming injury-related damages arising from this accident.

CONFIDENTIALITY

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VISION LAW LLC

Advocates & Solicitors

Page 2

Our Ref : AW1-scv-ins-N65-109234-19(js)
Your Ref : GBF 2832 Y
Date : 22 March 2019

We enclose a copy of each of the following documents for your consideration:-

- (a) GIA report lodged by driver of SJW 1317 R;
- (b) LTANet Search;
- (c) Rental invoice from Heng Heng Auto ;
- (d) Repair invoice from Nexwave Auto ;
- (e) Surveyor acknowledgement for Pre-repair survey from Nexwave Auto ;
- (f) Surveyor's report & invoice from Absolute Appraisal Services Pte Ltd; and
- (g) **62 original photographs** depicting the damages to motor vehicle SJW 1317 R.
 - (P.S:- Original photographs will be sent to insurance co. only)
 - (P.S:- Kindly return us all original photographs within 7 days hereof)

We hereby give you notice of our client's claim, please revert if you request re-inspection within 14 days of this letter. We have notified you on 9 January 2019 and given you the pre-repair inspection notice.

Take notice that you must also provide us with a copy of your insured's GIA report.

The demand herein is in respect of our client's claim for damages pertaining to his motor vehicle and any settlement following or subsequent to this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries. As our client's injury has not stabilised, we are now filing our client's damages pertaining to his motor vehicle only and shall forward his claim for damages and consequential loss in relation to his personal injuries later.

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Please also note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Yours faithfully

AUDREY WONG
(HEAD OFFICE)
encls.

NB.: Any settlement of offer is on the express condition that this settlement is in respect of our client's claim for property-related damages only and shall not preclude our client from claiming injury-related damages arising from this accident.

CONFIDENTIALITY
THE INFORMATION CONTAINED IN THESE DOCUMENTS MAY BE PRIVILEGED AND CONFIDENTIAL AND IS INTENDED FOR THE EXCLUSIVE USE OF THE ADDRESSEE DESIGNATED ABOVE. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this transmission in error please contact us immediately by telephone so that we can arrange for its return.

Enquire Vehicle & Owner Information (Vehicle No. GBF2832Y As At 08 Jan 2019 / 00:00:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: N65.MISC.19.SJW1317R

Current Owner Details

Owner ID Type: Company
Owner ID: 201430039H
Owner Name: KINTAI ELECTRONICS PTE LTD
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.: 21
Registered Street Name: CHAI CHEE ROAD
Registered Unit No.: # 01 - 436
Registered Building Name: PING-AN GARDENS
Registered Postal Code: 461021

Current Vehicle Details

Vehicle No.: GBF2832Y
Make Description/Model: NISSAN / NV350 PANEL VAN 2.5 SAT 5DR EURO V
Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD

HENG HENG AUTO

160 SINMING DRIVE #05-15 SINGAPORE:575722

HP :81881184 , 93983688 FAX : 69090049

EMAIL:HENGHENGAUTO@OUTLOOK.COM

CO REG :53368475K

TO : MR LEE POH CHENG
BLK 220B SUMANG LANE #15-55
SINGAPORE:822220

SGH2499G
TOYOTA WISH

NO	DESCRIPTIONS	UNIT PRICE	DAYS	SUBTOTAL
1	RENTAL OF SGH2499G FROM 10/1/19 TO 17/1/ 19 VEHICLE NO :SDL951U	\$180.00	8	\$ 1,440.0
				\$ 1,440.0

THANK YOU FOR YOUR BUSINESS!



NEXWAVE AUTO

160 SINMING DRIVE #05-15 SINGAPORE:575722

HP :81881184 , 93983688

FAX : 69090049

EMAIL:NEXWAVEAUTO0515@GMAIL.COM

CO REG :53099059L

HENG HENG AUTO

FINAL REPAIR BILL FOR SJW1317R TOYOTA VIOS

\$ 3,800.00



SURVEYOR ACKNOWLEDGEMENT FOR PRE-REPAIR SURVEY

OUR REF NO. _____

Vehicle no: <u>STW1317R</u>	Date of Accident : <u>8.1.2019</u>
-----------------------------	------------------------------------

Pre-Repair Survey by :	<u>Gno Quf</u> Name of Surveyor & Signature
	<u>UKK</u> Contact number
For Insurance company :	<u>82880282 / 67418434</u>
Conducted on Date :	<u>10/1/2019</u>

Survey during repair:	<u>Taken By Gno Quf</u> Name of Surveyor & Signature
Conducted on Date :	<u>11/1/2019</u>

Survey after repair	<u>Gno Quf.</u> Name of Surveyor & Signature
Conducted on Date :	<u>UKK 16/1/19.</u>

conversations
with
Comms
Gno
Diana
at 267 15:4
(WhatsApp)



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
Mobile: 9688-0413 Fax: 6266-7396
Email: absolute.app.svcs@gmail.com

Invoice

Customer: Heng Heng Auto
C/o: 160 Sin Ming Drive #05-15
Sin Ming AutoCity (S) 575722

Date: 01.02.2019

Invoice No: NS-2019-009

Description		Amount
Vehicle No:	SJW1317R	
Make & Model:	Toyota Vios E (A)	
Our reference:	NS-2019-009	
Services rendered for appraiser / inspection report		
Survey Fee		
Photographs		
Transport Fees		
Re-inspection Fees		
SGD Dollar : Five hundred twenty two dollar only	Total:	SGD \$ 522.00

Notes:

All cheques payment should be crossed and made payment to "Absolute Appraisal Services Pte Ltd"

Please indicate our "Invoice No." on the reverse side of the cheque.

Please do not hesitate to contact us should you have any enquires.



Absolute Appraisal Services Pte Ltd



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
Mobile: 9688-0419 Fax: 6266-7396
Email: absolute.app.svcs@gmail.com

Vehicle Inspection Report

To: Heng Heng Auto
C/o: 160 Sin Ming Drive #05-15
Sin Ming AutoCity (S) 575722

Date of report: 01.02.2019
Date of request: 08.01.2019
Date of inspection: 08.01.2019
Date of accident: 08.01.2019
Claim type: Third Party Claim

Report No: AAS/2019/009

Particulars of affected vehicle:

Registration no: SJW1317R
Make/Model: Toyota Vios E (A)
Year of registration: 2010
Colour: Metallic Champagne

Odometer: 171652 km
Engine Capacity: 1497 cc
Engine no: 1NZY053515
Chassis no: MR053HY9305155325

Condition of tires:

Front Left: 6mm
Make: Goodride
Rear Left: 6mm
Make: Hankook

Front Right: 6mm
Make: Goodride
Rear Right: 6mm
Make: Acenda

Type of road wheel: Alloy

(The above represent the remaining life of the tire thread)

Pre-accident condition (Static tests only)

General Bodywork	: Good
Paintwork	: Good
Handbrake	: In order
Footbrake	: In order
Steering	: In order
Apparent engine modification	: Nil

The Assignment

The inspection was conducted at M/s. Nexwave Auto
160 Sin Ming Drive #05-15
Sin Ming AutoCity (S) 575722

(Subsequent inspection was conducted)

Assessment

Repairer's estimate: \$ 6,094.63
Revised estimate: \$ 4,758.05
Recommended reserve: \$ 3,800.00 (Lump sum)

Estimated normal duration of repairs: 6 Working days



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
Mobile: 9688-0413 Fax: 6266-7396
Email: absolute.app.svcs@gmail.com

Vehicle No: SJW1317R

Report No: AAS/2019/009

W/O PREJUDICE

Point of impact

At the rear LH portion.

General description of damages

The boot lid, rear bumper, LH tail lamp, LH tail lamp panel, rear end panel, etc.

Other parts were also found damaged. (See schedule for details)

Recommendation

The estimate cost of repair submitted by M/s Nexwave Auto as per schedule attached have been revise and scrutinize. We list the breakdown of our findings and recommendation as per attached.

Our adjusted amount for the cost of repair is SGD \$4,758.05

Conclusion

The repairer has agreed to undertake the repair at a lumpsum of SGD \$3,800.00

Under normal circumstances, the repair of the damaged vehicle should be completed within a reasonable period of 6 working days.

We have **Not Authorised** and/or instruction to the repairer to proceed with the repairs. This inspection was conducted entirely on a '**Without Prejudice**' basis.

We are pleased to advise that the inspection was carried out accordingly and hereby submit our appraisal report which includes 62 photographs.

Your Faithfully
Absolute Appraisal Services Pte Ltd



Nicky Seah
Automobile Appraiser
MSAAA / MSMCTA



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
 160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
 Mobile: 9688-0413 Fax: 6266-7396
 Email: absolute.app.svcs@gmail.com

Vehicle No: SJW1317R
 Appraisal Schedule

Report No: AAS/2019/009

S/N	Parts Description	Qty	Condition		Repairer's Est	Revised Est
1	Boot lid	1	Dented		\$ 690.70	282.2 \$ / 690.70
2	Boot lid emblem	1	Necessary		\$ 50.20	\$ / 50.20
3	Boot lid nameplate 'Vios'	1	Necessary		\$ 56.50	\$ / 56.50
4	Boot lid nameplate 'E'	1	Necessary		\$ 36.20	\$ / 36.20
5	Boot lid outer moulding	1	Serviceable		\$ 192.20	-
6	Boot lid lock	1	Dented		\$ 100.80	\$ / 100.80
7	Boot lid striker	1	Serviceable		\$ 20.10	-
8	Boot lid weather-strip	1	Necessary		\$ 194.60	\$ / 194.60
9	Tail lamp LH/RH	2	LH Loop Broken	\$ 496.70	\$ 993.40	298 \$ / 496.70
10	Rear bumper	1	Dented		\$ 467.60	\$ / 467.60
11	Rear bumper reflector LH/RH	2	LH Cracked	\$ 97.20	\$ 194.40	\$ / 97.20
12	Rear bumper seal LH/RH	2	Serviceable	\$ 57.90	\$ 115.80	-
13	Rear bumper retainer LH/RH	2	LH Cracked	\$ 97.20	\$ 194.40	\$ / 97.20
14	Rear bumper support LH/RH	2	LH Cracked	\$ 42.90	\$ 85.80	\$ / 42.90
15	Rear end panel	1	Dented		\$ 655.80	\$ / 655.80
16	Rear end panel trim	1	Dented		\$ 211.00	\$ / 211.00
				Total:	\$ 4,259.50	\$ 3,197.40
				-25%	\$ 1,064.88	\$ 799.35
				List total:	\$ 3,194.63	\$ 2,398.05
1	Rear bumper clips	1set	Necessary		\$ 30.00	\$ / 30.00
2	Reverse sensor	1set	Malfunctioned		\$ 300.00	200 \$ - 250.00
3	Joint sealant	1	Necessary		\$ 60.00	\$ / 40.00
				Special nett total:	\$ 390.00	\$ 320.00
				Parts Total:	\$ 3,584.63	\$ 2,718.05



ABSOLUTE APPRAISAL SERVICES PTE LTD
LOSS ADJUSTERS & MOTOR APPRAISERS
160 Sin Ming Drive #05-16 Sin Ming AutoCity (S) 575722
Mobile: 9688-0413 Fax: 6266-7396
Email: absolute.app.svcs@gmail.com

Vehicle No: SJW1317R

Report No: AAS/2019/009

S/N Labour Description

Repairer's Est

Revised Est

1 Remove & transfer boot lid component.

\$ 100.00

\$ ⁶⁰ 80.00

2 Drill hole, renew reverse sensor.

\$ 100.00

\$ ⁴⁰ 60.00

3 Conduct lightings & wirings check.

\$ 50.00

\$ / 30.00

4 Rust proofing on affected panels.

\$ 60.00

\$ / 40.00

5 Labour to replace damaged parts. Align all affected areas.

\$ 1,000.00

\$ ⁶⁰⁰ 880.00

6 Spray paint on rear affected portions.

\$ 1,200.00

\$ ⁶⁰⁰ 950.00

Labour Total:

\$ 2,510.00

\$ 2,040.00

Grand Total:

\$ 6,094.63

\$ 4,758.05

The final adjusted lump sum amount is \$3,800.00

Under normal circumstances, the repair should be completed within a reasonable period of 6 working days.

62 Photographs were taken at the time of inspection.

3809.15
209.150

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/01/2019 10:30
Date Of Accident	08/01/2019 09:20
Exact Location Of Accident	AYE SLIP ROAD TO JURONG TOWN HALL ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJW1317R
Insured/Policyholder	
Name Of Registered Owner	HENG HENG AUTO
Co Reg No	53368475K
Email Address	HENGHENGAUTO@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-91384382

Vehicle Particulars

Manufacturer	TOYOTA
Model	VIOS-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5103868001
Cover Note Number	

Driver

Name of Driver	LEE POH CHENG (LI BAOQING)
NRIC No	S8315155B
Date Of Birth	16/05/1983
Occupation	OUTDOOR
Date Of Driving Pass	31/01/2007
Driving Experience	11 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-84888499
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 220B SUMANG LANE #15-55 SINGAPORE
Postcode	822220
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBF2832Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	83627723
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	LEE POH CHENG (LI BAOQING)
------	----------------------------

Approximate Age

Injuries Sustain

CHEST, NECK & BACK INJURIES

Injured person in which vehicle?

SJW1317R

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

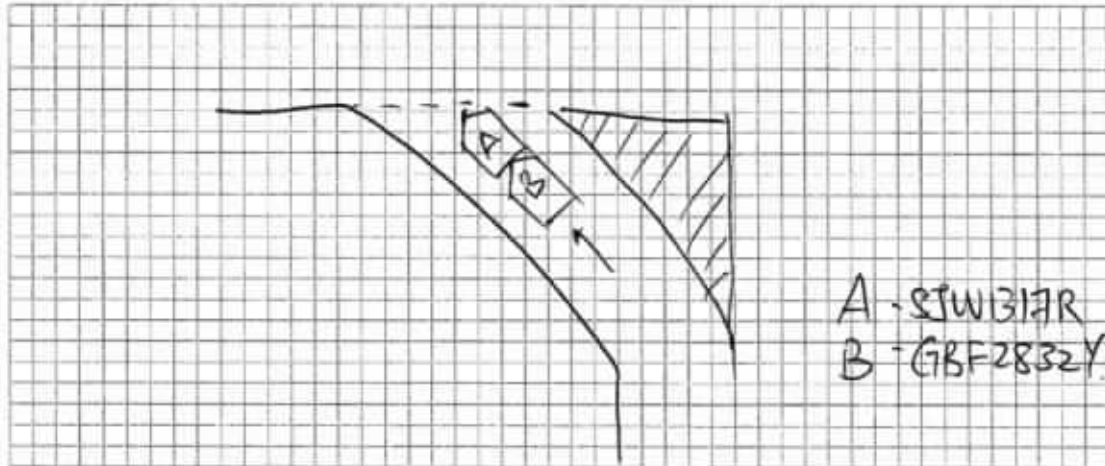
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along slip road from AVE towards Jurong Town Hall Rd. I stopped before the stopline and check for clear traffic, suddenly vehicle B come from behind and hit my vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Photo



Accident Photo



Accident Photo



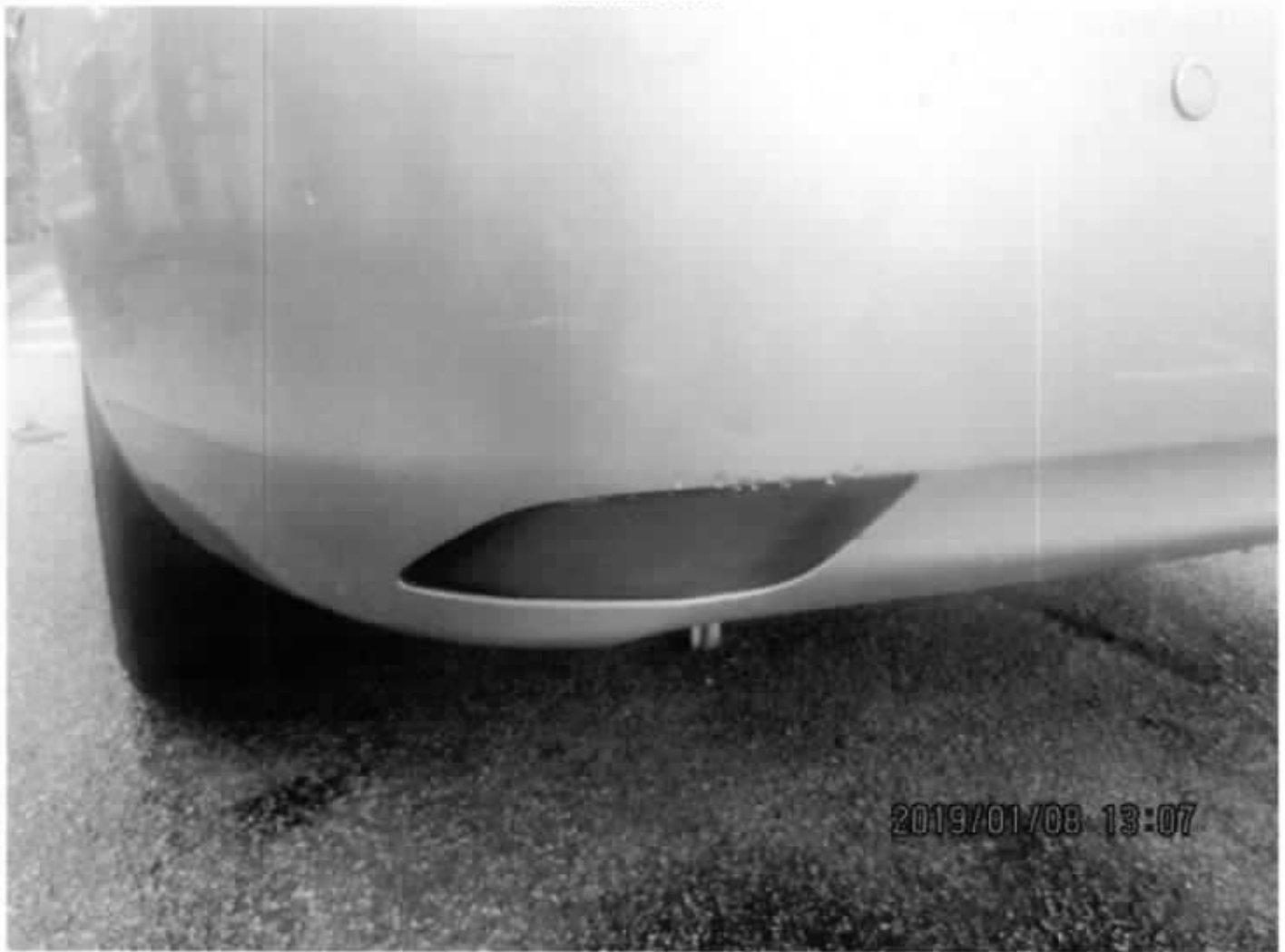
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/02/2019 14:31
Date Of Accident	08/01/2019 10:55
Exact Location Of Accident	JURONG TOWN HALL ROAD FROM AYE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBF2832Y
Insured/Policyholder	
Name Of Registered Owner	KINTAI ELECTRONICS PTE LTD
Co Reg No	NA
Email Address	JEN_KINTAI@YAHOO.COM
Mobile Phone No	
Alternative Phone No	Office-91008811

Vehicle Particulars

Manufacturer	NISSAN
Model	NV350
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29091282 MKC
Cover Note Number	

Driver

Name of Driver	TAN KOK YONG
NRIC No	S1812732F
Date Of Birth	29/10/1967
Occupation	OUTDOOR
Date Of Driving Pass	22/07/2006
Driving Experience	12 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83627723

Fax Number	
Contact Number	
EMail Address	NOEMAIL
Address	BLK 12 LOR 7 TOA PAYOH #11-495 SINGAPORE
Postcode	310012
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	KIM KEAT NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 231 LORONG 8 TOA PAYOH , POSTCODE: 310231 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2529999 - FAX NO: 63554311
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJW1317R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	

NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

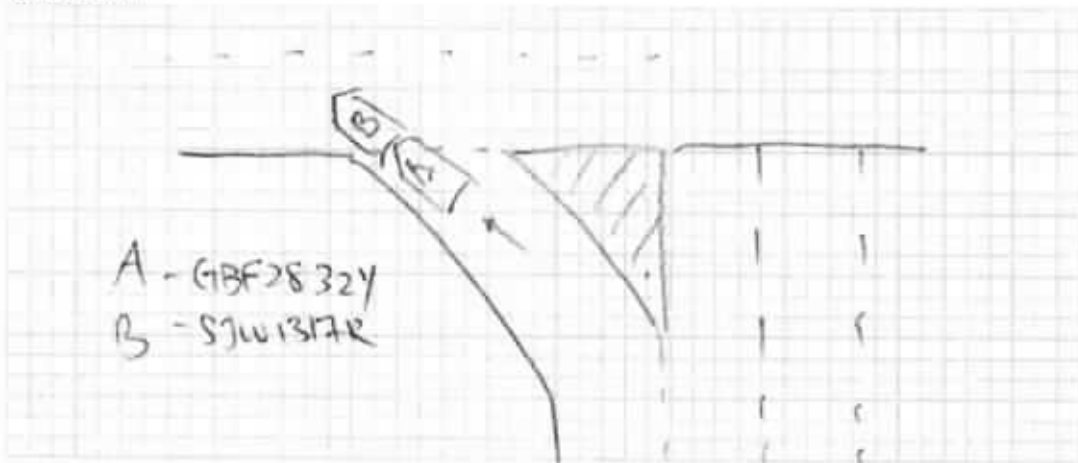


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was exiting from AVE towards Jurong Town Hall Rd. When came to the slip road, vehicle B was in front of me. When traffic cleared, vehicle B exited stop line, so I followed. Suddenly vehicle B jammed brake after the stop line and I touched the rear of his vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

NOTICE OF REPORTING

This is to confirm that Tan Kok Yong NRIC/FIN S1812732F, has reported to the Police a non-injury traffic accident which occurred at

At JURONG TOWN HALL ROAD

on 08/1/2019 at 1055hrs involving the following vehicles:

- 1) GBS2832Y
- 2) SJW1317R

2 If this accident was reported to the Police within 24 hours of its occurrence, then he/she has complied with Sec 84(2) of the Road Traffic Act, Cap 276.

Rank/Name of Issuing Officer: SGT T160288 Sathish Kumar

Date: 09/1/2019 Time: 1730hrs

S/D Ref: 26

Police Post/Unit : Kim Keat Npp

KIM KEAT NEIGHBOURHOOD POLICE POST
Blk 231, Loring @ Top Payoh, #01-165
Singapore 319231
Tel: 1800 252 999

Original - to be issued to informant

Duplicate - to be submitted to Traffic Police

C_a S1812732F

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jan 2019		09 Jan 2019 13:29 Edit Adj Rpt	S\$3,050.00 Edit Estimates	S\$3,050.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: Kintai Electronics Pte Ltd , Co. Reg. No.: 201430039H									
Main Claimant: HENG HENG AUTO , Co. Reg. No.: 53368475K									
Vehicle Reg. No.: SJW1317R		Date of Loss: 08/01/2019 09:00 - :59 [106 Months and 4 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 581464		Policy/Cover Note No.: 29091282MKC (Comprehensive) Coverage: 30/08/2018 - 29/08/2019							
Vehicle Reg. No. (Insured): GBF2832Y		Policy No. (Claimant):							
		Excess:							
Repairer: Nexwave Auto (HQ) 160, Sin Ming Drive, #05-15, Sin Ming Autocity, 575722 Sin Ming - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 02/04/2019]									
Adj Asp. Remarks: SJE DISAGREE APPOINT LKK. Liability (Non-reporting) pls contact Ms. Jennie (Tel.: 9138-4382/ 6454-3616)									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (29/03/2019): Report Send Back Alerts - SJW1317R (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJW1317R (581464)
[GBF2832Y]
TP
HENG HENG AUTO
Jan 8 2019 9:00AM
[Kintai Electronics Pte Ltd]
Nexwave Auto

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Letters/Correspondences							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)						Thumbnail	Print	
1	09/01/19 12:04	Non Reporting Letter to OI					1	Load HTM		
Assessment Reports							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)						Thumbnail	Print	
1	29/03/19 11:42	Accident Statement From: SC - Reg. No: GBF2832Y, Claimant: KINTAI ELECTRONICS PTE LTD					1	Load HTM		
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)						Thumbnail	Print	
1	29/03/19 11:42	Accident Photo From: SC - Reg. No: GBF2832Y, Claimant: KINTAI ELECTRONICS PTE LTD					1	Load JPG	<input checked="" type="checkbox"/>	
2	29/03/19 11:42	Accident Photo From: SC - Reg. No: GBF2832Y, Claimant: KINTAI ELECTRONICS PTE LTD					1	Load JPG	<input checked="" type="checkbox"/>	
3	29/03/19 11:42	Accident Photo From: SC - Reg. No: GBF2832Y, Claimant: KINTAI ELECTRONICS PTE LTD					1	Load JPG	<input checked="" type="checkbox"/>	
4	29/03/19 11:42	Accident Photo From: SC - Reg. No: GBF2832Y, Claimant: KINTAI ELECTRONICS PTE LTD					1	Load JPG	<input checked="" type="checkbox"/>	
5	29/03/19 11:42	Accident Photo From: SC - Reg. No: GBF2832Y, Claimant: KINTAI ELECTRONICS PTE LTD					1	Load JPG	<input checked="" type="checkbox"/>	
6	29/03/19 11:42	Accident Photo From: SC - Reg. No: GBF2832Y, Claimant: KINTAI ELECTRONICS PTE LTD					1	Load JPG	<input checked="" type="checkbox"/>	
7	29/03/19 11:42	Accident Photo From: SC - Reg. No: GBF2832Y, Claimant: KINTAI ELECTRONICS PTE LTD					1	Load JPG	<input checked="" type="checkbox"/>	
8	29/03/19 11:42	Accident Photo From: SC - Reg. No: GBF2832Y, Claimant: KINTAI ELECTRONICS PTE LTD					1	Load JPG	<input checked="" type="checkbox"/>	
9	29/03/19 11:42	Accident Photo From: SC - Reg. No: GBF2832Y, Claimant: KINTAI ELECTRONICS PTE LTD					1	Load JPG	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
2	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
3	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
4	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
5	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
6	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
7	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
8	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
9	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
10	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
11	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
12	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
13	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
14	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
15	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
16	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	
17	11/01/19 15:11	General View					1	Load JPG	<input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
18	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
19	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
20	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
21	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
22	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
23	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
24	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
25	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
26	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
27	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
28	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
29	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
30	11/01/19 15:11	General View		<input checked="" type="checkbox"/>
31	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
32	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
33	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
34	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
35	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
36	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
37	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
38	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
39	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
40	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
41	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
42	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
43	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
44	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
45	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
46	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
47	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
48	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
49	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
50	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
51	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
52	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
53	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
54	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
55	16/01/19 17:23	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	15/02/19 09:18	SJW1317R TP E-FILE REPORT		
2	28/03/19 16:57	LOD & SUPPORTING DOCUMENTS		
3	28/03/19 16:57	SURVEY REPORT		
4	28/03/19 16:57	SURVEY PHOTOS PART 1		
5	28/03/19 16:57	SURVEY PHOTOS PART 2		
6	29/03/19 11:41	Instruction to LKK to prepare and upload paper survey report		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/05/19 08:39	Colour Photo		
2	06/05/19 08:39	PRS Invoice		

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19000525/GTD3E2-1

Date: 06/05/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29091282MKC

Claimant Vehicle No: SJW1317R

Insured Vehicle No: GBF2832Y

Date of Loss: 08/01/2019

Nature of Claim: TP

Claim No: 581464

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJW1317R

Make & Model: TOYOTA VIOS, 1.5 E (A)

Engine No: 1NZY053515

Reg. Date: 04/03/2010 (Man. Year: 2010)

Chassis No: MR053HY9305155325

Colour: Beige

Odometer: 171652 km

Engine Capacity: 1497 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/70 R14

Rear Tyre Size:

185/70 R14

Front Left Side: Goodride 6 mm

Rear Left Side:

Goodride 6 mm

Front Right Side: Goodride 6 mm

Rear Right Side:

Goodride 6 mm

The above values represent the remaining tyre treads depth

<u>COST OF CLAIMS</u>	<u>Repairer's</u>	<u>Adjuster's</u>	<u>Difference</u>	<u>Diff %</u>
Parts	3,584.62	2,439.15	1,145.47	31.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,510.00	1,370.00	1,140.00	45.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,094.62	3,809.15	2,285.47	37.50
Approved Total (Overridden) (S\$)		3,050.00		
Nett Amount (S\$)	6,094.62	3,050.00	3,044.62	49.96

INSPECTION

Date of Assignment: 09/01/2019

Date Inspected: 10/01/2019 Inspected At:

Nexwave Auto (HQ)

160, Sin Ming Drive, #05-15, Sin Ming

Autocity

Singapore 575722

Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 May 2019)
Parts:	143	TOYOTA VIOS 1.5 E (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJW1317R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Dented	690.70 FL	*584.20 FL
2	1		*BOOT LID EMBLEM	Necessary	50.20 FL	*50.20 FL
3	1		*BOOT LID NAMEPLATE VIOS	Necessary	56.50 FL	*56.50 FL
4	1		*BOOT LID NAMEPLATE E	Necessary	36.20 FL	*36.20 FL
5	1		*BOOT LID OUTER MOULDING	Serviceable	192.20 FL	*- FL
6	1		*BOOT LID LOCK	Dented	100.80 FL	*100.80 FL
7	1		*BOOT LID STRIKER	Serviceable	20.10 FL	*- FL
8	1		*BOOT LID WEATHER-STRIP	Necessary	194.60 FL	*194.60 FL
9	1		*TAIL LAMP LH / RH	N/S Loop Broken	993.40 FL	*298.00 FL
10	1		*REAR BUMPER	Dented	467.60 FL	*467.60 FL
11	1		*REAR BUMPER REFLECTOR LH / RH	N/S Cracked	194.40 FL	*97.20 FL
12	2		*REAR BUMPER SEAL LH / RH	Serviceable	115.80 FL	*- FL
13	1		*REAR BUMPER RETAINER LH / RH	N/S Cracked	194.40 FL	*97.20 FL
14	1		*REAR BUMPER SUPPORT LH / RH	N/S Cracked	85.80 FL	*42.90 FL
15	1		*REAR END PANEL	Dented	655.80 FL	*655.80 FL
16	1		*REAR END PANEL TRIM	Dented	211.00 FL	*211.00 FL
17	1		*SET REAR BUMPER CLIPS	Necessary	30.00 FS	*30.00 FS
18	1		*SET REVERSE SENSOR	Malfunctioned	300.00 FS	*200.00 FS
19	1		*JOINT SEALANT	Necessary	60.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,649.50	3,162.20
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,064.88	723.05
Total Parts (\$\$)	3,584.62	2,439.15

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & TRANSFER BOOT LID COMPONENT	New	100.00	60.00
2	DRILL HOLE, RENEW REVERSE SENSOR	New	100.00	40.00
3	CONDUCT LIGHTINGS & WIRINGS CHECK	New	50.00	30.00
4	RUST PROOFING ON AFFECTED PANELS	New	60.00	40.00
5	LABOUR TO REPLACE DAMAGED PARTS. ALIGN ALL AFFECTED AREAS	New	1,000.00	600.00
6	SPRAY PAINT ON REAR AFFECTED PORTIONS	New	1,200.00	600.00
Gross Labour Cost (S\$)			2,510.00	1,370.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >