



Without Prejudice

SMRT AUTOMOTIVE SERVICES PTE LTD
6 Ang Mo Kio Street 62
Singapore 569140
Tel: +65 6556 3521
Fax: +65 6481 9221
www.smrt.com.sg

✓ LKK (Vivian Law)
Blk 51 Paya Ubi Industrial Park
Ubi Ave 1 #02-25 SG 408933

✓ Your Ref.: CC4 / ASM19 005620 / JWB 3

✓ Our Ref.: Bus/03/19/5055/AW

Date:

Dear Sirs,

✓ ACCIDENT INVOLVING SMB 133K AND GBD 528E
ON 8 March 2019 ALONG _____

CLAIMS RESPONSE

- ☐ We refer to your letter dated _____ and our letter dated _____
- ☐ We claim on behalf of _____
- ☐ We acknowledge the receipt of your letter/claims dated _____
- ☐ We have forward your claim to our Insurer. They will liaise directly with you.
- ☒ We enclose our documents marked "E" in the list below:
- ☐ Please give us your documents marked "R" in the list below:
- | | | |
|--|---|-----------------------------------|
| <input type="checkbox"/> Police/SAS report of _____ | <input checked="" type="checkbox"/> Discharge Voucher | <input type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation Results | <input type="checkbox"/> Repair Invoice | _____ |
| <input type="checkbox"/> Photographs | <input type="checkbox"/> Letter of Claims | _____ |
| <input type="checkbox"/> Confirmation of Taxi Rental | <input type="checkbox"/> Survey Report | _____ |

- ☐ We are looking into this matter and will revert to you.
- ☐ We disclaim our liabilities. The accident was caused by your driver.
- ☐ Without admission of liability, we offer you S\$ _____ all in to settle the case amicably.
- ☐ Please quantify your claims
- ☐ We wish to survey / re-survey your vehicle. Please arrange and let us know the date & time.
- ☐ We have no other alternatives but have to take legal action against you.
- ☐ Your offer of S\$ _____ is accepted. Please let us have your Discharge Voucher.
- ☐ Your offer of S\$ _____ is rejected. Please increase your offer to S\$ _____
- ☐ Please let us have your cheque payable to _____
- ☐ Others _____

✓

for Manager, Claims
Claims Department

Andrew
Woo



SMRT Ref: BUS/03/19/5055/AW

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GBD 5298E (Insd veh)	Model:
	SMB 133K (TP veh)	
Date of Accident/ Time:	08/03/2019	

Repair Estimate	: \$		
Final Repair Cost	: \$	1,850.00	
Loss of Use	: \$	500.00	days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	7.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	2,357.00	

Payee Name : SMRT BUSES LTD

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>15</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp
Name of Representative:
Date:

Signature of Witness / Workshop stamp (if applicable)
Name of Witness:
Date:



Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date:

SMRT Ref: BUS/03/19/5055/AW

AUTHORISATION TO ACT

I/We, SMRT BUSES LTD ("the third party claimant") of 6 Ang Mo Kio Street 62
Singapore 569140 (address), owner of SMB 133K (vehicle no.) hereby authorize SMRT
AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my
claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMB
133K that was damaged pursuant to the accident which occurred on 08/03/2019 (date)
along PIE (location) involving vehicle no/s GBD 5298E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 7 (day) of Aug (month) 2019 (year)

Andrey
Woo



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

From: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Sent: Tuesday, 6 August, 2019 5:24 PM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A
Subject: RE: SMRT BUS/03/19/5055 - AXA Ref : CC4/ASM19005620/Jwb3, ACCIDENT INVOLVING SMB 133K AND GBD 528E ON 08/03/2019
Attachments: AUTHORISATION TO ACT- SMB 133K.pdf; EXPRESS SETTLEMENT FORM- SMB 133K.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

ACCIDENT INVOLVING SMB 133K AND GBD 528E ON 08/03/2019

We refer to the above matter

We confirm settlement amount \$ 2,357.00

Please duly sign the documents enclosed return to us (LKK) for our necessary action

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) [mailto:audrey@smrt.com.sg]
Sent: Tuesday, 6 August, 2019 4:14 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; SG AXA Insurance SM Motor Doc (motor.doc@axa.com.sg) <motor.doc@axa.com.sg>
Subject: SMRT BUS/03/19/5055 - AXA Ref : CC4/ASM19005620/Jwb3, ACCIDENT INVOLVING SMB 133K AND GBD 528E ON 08/03/2019

SMRT Ref: BUS/03/19/5055/AW
AXA Ref : GBD528E
LKK Ref: CC4/ASM19005620/Jwb3
Without Prejudice. Save as to Costs.

Dear Vivian,

We are glad to accept your offer of \$ 2,357.00 and shall look forward to AXA's DV soon.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims
Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Tuesday, 6 August, 2019 2:46 PM

To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: Your Ref: SMB 133K, Our Ref: CC4/ASM19005620/Jwb3, ACCIDENT INVOLVING SMB 133K AND
GBD 528E ON 08/03/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SMB 133K
Our Ref: CC4/ASM19005620/Jwb3

Dear Sir/Madam,

ACCIDENT INVOLVING SMB 133K AND GBD 528E ON 08/03/2019

We refer to the above matter

On a without prejudice basis, our principal propose settlement as follow:

COST OF REPAIR	\$ 1,850.00
Loss of USE (\$250.00 x 2days)	\$ 500.00
GIA Search	\$ 7.00
	\$ 2,357.00

Kindly confirm acceptance

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.