

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 16.04.2019

ERGO Insurance Pte Ltd
5 Temasek Boulevard,
#04-01 Suntec Tower Five,
Singapore 038985

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SKW 7216Y / SJT 5353A ON 28.03.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SKW 7216Y**, which was involved in the captioned accident with your insured vehicle no: **SJT 5353A**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 7,597.00
2) Loss of Rental	\$ 400.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 7,999.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 29.03.2019

TO : Ergo Insurance Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. 3KW 7216Y / STT 5353A

ALONG Ang Mo Kio Ave 1

ON 28.03.2019

I/We, Tan Peak Boon, Francis

of (NRIC No./ROC No.) S 8034666 B

of Blk 785D Woodlands Rise #04-58 Singapore 734785

owner of vehicle no. 3KW 7216Y in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle 3KW 7216Y at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :

Name of Owner :



TAN PEAK BOON, FRANCIS.

LETTER OF UNDERTAKING



I/We, TAN JON E BOON FRANCIS, the owner of vehicle no. 8EW9764

My/Our Insurance is under M/s AXA Insurance Pte Ltd, I/we shall decide whether to claim under my/our Policy or against the Third Party and if the former shall submit such a claim to M/s AXA Insurance Pte Ltd with all relevant facts and documents **within 14(fourteen) days of occurrence or discovery of damage.**

My/Our Third Party claim is handle by my/our preferred workshop, _____

Signed and Acknowledge by:

.....
Nric no. & signature of policyholder

.....
Company stamp

.....
Date

29/05/2019

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

ERGO Insurance Pte Ltd
5 Temasek Boulevard,
#04-01 Suntec Tower Five,
Singapore 038985

Attn : Motor Claim Department

Tax Invoice : 20999

Date : 16.04.2019
Vehicle No : SKW 7216Y
Make/Model : MAZDA 3
Chassis/Eng# :
Accident Date : 28.03.2019
Claim No :
Reference : 0319 -20999
Policy No :

Amount

To proceed on lump sum repair

S\$

7100.00

E. & O. E.

Total : S\$ 7100.00

GST @ 7% : S\$ 497.00

Amount Due : S\$ 7597.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: TAN PEAK BOON FRANCIS

Invoice : DCR-2019-04-07

Date : 02.04.2019

Agreement No : 20628

Payment Term : LOD

DESCRIPTION	AMOUNT
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Rental charges for vehicle : SLH 7631Z (0319-20999)	\$ 400.00
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Rental Period from 29.03.2019 to 02.04.2019 .

E. & O. E.

Total \$ 400.00

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 20628

Name <u>Tan Peck Boon Francis (S803466B)</u>			REG. No.		MAKE MODEL:								
ADDRESS			<u>SLH7631Z</u>		DIESEL		PETROL		E	1/4	1/2	3/4	F
			KM IN		DATE & TIME IN <u>02.04.2019 @ 5.05pm</u>								
			KM OUT		DATE & TIME OUT <u>29.03.2019 @ 1.48pm</u>								
			KM DRIVEN		TIME USED								
NAMED DRIVER <u>Zheng Kailing. Gillian</u>													
DRIVING LICENCE NO <u>S8432146Z</u>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@S\$								
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<u>4</u> DAYS		@S\$ <u>100.00</u>		<u>\$ 400.00</u>						
ADD NAMED DRIVER			WEEKS		@S\$								
DRIVING LICENCE NO			MONTHS		@S\$								
PASSPORT NO	DATE OF EXPIRY	PLACE OF ISSUE											
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE											
IMPORTANT NOTES:			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL		<u>\$ 400.00</u>						
<p>This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.</p> <p>Vehicle return during office hour only. No Service on Public Holiday and Sunday.</p> <p>EXCESS: *Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200</p> <p>ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license.</p> <p>* Additional Own Damage Excess of S\$1,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.</p> <p>* Additional All Claims excess of S\$2,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license.</p> <p>* Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll not be responsible for any reporting of such losses.</p> <p>* Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.</p> <p>Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.</p>			TOTAL RENTAL										
			DELIVERY FEE										
			COLLECTION FEE										
			PER DAY \$		PER WEEK \$		PER MONTH \$						
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)			PER DAY \$		PER WEEK \$		PER MONTH \$						
PREPAYMENT			TOTAL CHARGE										
CHECK			DEPOSIT										
CASH													
RECEIPT NO.			NETT CHARGE										
AMOUNT DUE / REFUND													

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S DRIVER'S SIGNATURE

Third Party Insurer Enquiry

Our Ref No: GR-19-049258

Date of Request: 29/03/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 29/03/2019
Enquiry By: Tang Kok Wee, Allan
TP Vehicle No.: SJT5353A
Accident Date: 28/03/2019

Enquiry Result

Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJT5353A	ERGO Insurance Pte. Ltd.	13/04/2018-15/04/2019	6829 9199

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-19-049258

Date of Request: 29/03/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 29/03/2019
Enquiry By: Tang Kok Wee, Allan
TP Vehicle No.: SJT5353A
Accident Date: 28/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/EGI19005617/Uha3

14 MAY 2019

TOH BOON LIAN
BLOCK 114 SERANGOON
NORTH AVENUE
406-541
SINGAPORE 550114

Dear Sir/Madam,

ACCIDENT INVOLVING SJT5353A & SKW7216Y ON 28/03/2019

We refer to the above accident where we are acting for ERGO INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 27/05/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 530% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
EMAIL: vicalpeh@lkkauto.com

c.c. **ERGO INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

Khanchna (LKK Auto)

From: Phoebe Xie <phoebe.xie@ergo.com.sg>
Sent: 17 September 2020 9:32 AM
To: Khanchna (LKK Auto); Ivy Yong
Cc: Admin A
Subject: RE: MANDATE REQUEST - Accident Involving SJT5353A (OI : ERGO - CDMPG19000666) AND SKW7216Y (TP : LKK REF - CC6/EGI19005617/Uha3) on 28/03/2019

Data Classification: Confidential, C3

Dear Khanchna,

Please proceed as recommended.
Thank you

Warmest Regards,
Phoebe Jay Xie
Manager
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9191
phoebe.xie@ergo.com.sg



Your acceptance of our offer constitutes a binding agreement in the full and final settlement of your claim. By clearing our cheque, you are discharging ERGO Insurance Pte Ltd and our insured/s from all further liabilities arising directly or indirectly from the said accident.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, 17 September 2020 9:26 am
To: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - Accident Involving SJT5353A (OI : ERGO - TBA) AND SKW7216Y (TP : LKK REF - CC6/EGI19005617/Uha3) on 28/03/2019

ERGO REF: Please advice
LKK REF : CC6/EGI19005617/Uha3

=====

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SKW7216Y (TP) & SJT5353A (OI) ON 28/03/2019

We refer to the above matter.

Insured driver made a U-turn and collided into Third party vehicle moving straight.

We had informed to the Insured of the TP claim and NCD issues and he agreed to let Insurance handle.

In view of the above, we are of the view that BOLA 11(b) is applicable.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 24,286.11	\$ 7,597.00
Loss of Rental (\$100 x 4 days)	\$ 400.00	\$ 400.00 (\$100 x 4 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 24,688.11	\$ 7,999.00

Breakdown of days is as follows:

*5 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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