

NATIONAL Assessment Centre Services

(wef 1 Jan'09) MHA119040988

Date In: 24/3/19-14:28	Job description	Date & Time Completed	Done by
Ref No: NA/NC19005611/24	SAS e-filing		
Veh No: 6DF93324	E-mail (within 8hrs, AIC 2hrs)		
D.O.A: 28/3/19-15:20	i-Motor Claim Form	M1/1037971-001	24/3/19 14:42
OD TP / Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (	Tel: (	Fax: (
TP Particulars:	Veh No: SHC7310	INC () / Non-INC ()
Owner / Driver: (	Tel: (	
Policy No: (	Period: (	Cover Type: (
Confirmed by: (	Date: (	Time: (
Insured/Driver Liability: (	%) [Note-Est. Status (WO): N: 0-20%; P: 21-79% P: 80-100%]	
Year of Registration: (	Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks: (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

NA190323

Claimant's Particulars:-	Invoice Preparation Checklist	Am't (\$) Int Bill	Am't (\$) Add Bill
Driver/Owner:	1) AR: Accident Reporting (\$30);		
Contact No:	2) DA: Damage Assessment (\$100); INC (\$80)		
Damaged Portion:	3) TF: Towing Fee \$40/\$45		
	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2009)		
	6) TR: Re-inspection \$75		
	7) N1: Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	ON*		
	*N5: Courtesy Car / Tpt Allowance \$5		
	*N6: Repair Co-ordination \$10		
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$5		
	TP (N11): TP (Non INC) against INC \$20		
	9) N12: Idac Mobile \$0		
QC Checked by (Engr-In-Charge):	Invoice dated	Fee Charged	
Auditors' Comments:-	Invoice dated	Fee Charged	
Dat. 1:			
Dat. 2 / 3:			

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	29/03/2019 14:28
Date Of Accident	28/03/2019 15:20
Exact Location Of Accident	KPE (TPE) BEFORE BARTLEY RD EAST EXIT AFTER PIE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	GBF9330H
Insured/Policyholder	
Name Of Registered Owner	YHWH FOOD PROVIDER PTE LTD
Co Reg No	200617068R
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-89999999
Vehicle Particulars	
Manufacturer	NISSAN
Model	NV200 1.5 MT ABS AIRBAG 2WD 6DR E5 W/RC
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5099566136
Cover Note Number	
Driver	
Name of Driver	BEH TONG BOON
NRIC No	S1517923F
Date Of Birth	21/05/1962
Occupation	OUTDOOR
Date Of Driving Pass	26/06/1984
Driving Experience	34 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97284518
Fax Number	
Contact Number	OFFICE-97284518
EEmail Address	NOEMAIL

Address	BLK 38 CAMBRIDGE ROAD #07-135
Postcode	210038
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FOOTAGE WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC7301A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	VEERAN S/O ARUMUGAM
NRIC/Passport Number	S0181692F
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	3

Passenger 1

NAME: :

GENDER: :

Passenger 2

NAME: :

GENDER: :

SKETCH PLAN

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1. Please report **correctly** the details of the accident to speed up the claims process.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

YHWH Food Provider Pte Ltd

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

PIE exit

A: GBE933011
B: JHC7301A

KPECTPE

Refer to statement.

DECLARATION

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

ON STATED DATE AND TIME, I WAS TRAVELLING ALONG THE STATED VENUE.
SUDDENLY VEHICLE B CUT ONTO MY LANE FROM LEFT LANE AND HIT ONTO
MY VEHICLE FRONT LEFT PORTION.

ACCIDENT STATEMENT

ACCIDENT DATE: (28/3/19) (DD/MM/YYYY), TIME: (15:20) (HH:MM)

LOCATION: ^{TPE} 10PE (TPE) ~~to~~ before Bartley Rd exit, after PE exit.

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: 6B593304
 b) INSURANCE COMPANY: NHC
 c) POLICY NUMBER: 504956636
 d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
 e) MAKE & MODEL:
 f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
 g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
 h) PURPOSE OF USING AT ACCIDENT TIME:
 i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
 IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- a) NAME: Yhwh Ford Provider Pte Ltd. (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: CONTACT:
 c) ADDRESS:

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: Ben Hong Boon. (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: 5117925F. CONTACT: 9728 4518.
 c) ADDRESS: B16 38 Cambridge Road #02-135 (V16038)

* d) DATE OF BIRTH: (21/5/1962) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) YEARS OF DRIVING EXPERIENCE: 26/6/1984.

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)
 IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED:

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)
 b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION:

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: 0HC9301A. MODEL:
 b) DRIVER'S NAME: Veeran S/A Arumugam
 c) NRIC/FIN/PASSPORT: S0181692F. CONTACT:

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: MODEL:
 e) DRIVER'S NAME:
 f) NRIC/FIN/PASSPORT: CONTACT:

* No of passenger
 (including driver)
 (1)

* No of passenger
 (including driver)
 (3)

* No of passenger
 (including driver)
 ()

Email = philip.koh@ymail.com

fax =

VIDEO = /

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S15.17923F**

Name
BEH TONG BOON

Birth Date **21 May 1962**

Issue Date **02 Jul 2003**

0006124028



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S1517923F**

Name
BEH TONG BOON

麥宗文

Race
CHINESE

Date of birth
21-05-1962

Country/Place of birth
SINGAPORE

Sex
M



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
26 Jun 1984

Licence No: **S1517923F**

426A

5616972

NRIC No. **S1517923F**

Date of issue
08-06-2016

Address
**APT BLK 38 CAMBRIDGE ROAD
#07-135
SINGAPORE 210038**



eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.		Date of Accident	28/03/2019 15:20
Vehicle No. (For Motor)	GBF9330H	Certificate Number	

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRJC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5099566136		YHWH FOOD PROVIDER PTE LTD	200617068R	GCV	Comprehensive	GBF9330H	GBF9330H	13/04/2018	12/04/2019

 Policy Information

Policy No.	5099566136	Policyholder Name	YHWH FOOD PROVIDER PTE LTD	Policyholder NRIC	200617068R
Certificate No.					
Address	6 TEMASEK BOULEVARD #09-05 SUNTEC TOWER FOUR SINGAPORE 038986				
Product Name	COMMERCIAL VEHICLE INSURAI Plan	Group Policy Flag	N		
Policy issue Date	06/04/2018	Effective Date	13/04/2018 00:00	Expiry Date	12/04/2019 23:59
Excess Type	All Claims Excess				
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess	OS Premium	0			
Outside Singapore OD Excess	Outside Singapore TP Excess				
Agent	ZEAL INSURANCE AGENCY	Agent Tel.	66848884	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

 Policyholder Mailing Address

Address 1	6 TEMASEK BOULEVARD	Address 2	#09-05 SUNTEC TOWER FOUR	Address 3	SINGAPORE 038986
Address 4		Address Type	Singapore address	Post Code	038986
Unit No.	09-05	Related Policy Number	5099566136		

 Insured Object: GBF9330H

 Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
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Continue

Cancel

Claim Handling

Exit

Accident MT/1037971

Policy No.	5099566136	Vehicle No.	GBF9330H	GST Registration No.	
Certificate No.					
Policyholder Name	YHWH FOOD PROVIDER PTE LTD			Policyholder NRIC	200617068R
Product Code	COMMERCIAL VEHICLE INSURANCE	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	0	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	1
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	10	Private Hire	No

Accident Details

Report Date	29/03/2019 14:38	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Change / Cross lane
Date of Accident	28/03/2019	Time of Accident hh:mm	15:20	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	KPE (TPE) BEFORE BARTLEY RD EAST EXIT AFTER PIS				

Excess

Own damage Excess	500.00	Additional Excess		Windscreen Excess	100.00
Uninsured Driver Excess		Outside Singapore OD Excess			
Third Party Excess	0.00	Outside Singapore TP Excess			

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History	29/03/2019 14:40:48 System changed GST Status Verified from No to Yes		

Policyholder Mailing Address

Address 1	5 TEMASEK BOULEVARD	Address 2	#09-05 SUNTEC TOWER FOUR	Address 3	SINGAPORE 038986
Address 4		Address Type	Singapore address	Post Code	038986
Unit No.	09-05	Related Policy Number	5099566136		

01 Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	BEH TONG BOON	Driver NRIC	S1517923F	Driver DOB	21/05/1962
Register Date of Driver License	26/06/1984	Driver Age	56	Driving Experience	34
Contact No.(Mobile)	97284518	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 38	Address 2	CAMBRIDGE ROAD	Address 3	SINGAPORE 210038
Address 4		Address Type	Singapore address	Post Code	210038
Unit No.	07-135				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Claim 001 New

Claim Type *	OD-ND	Insured Name	YHWH FOOD PROVIDER PTE LTD	Insured NRIC	200617068R
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	
Email Address		01 Vehicle Number	GBF9330H	TP Vehicle Number	SHC7301A
Claimant Type Claimant *	Please Select	Type of Benefit *	Please Select		
Claimant Name *		Claimant NRIC *			
Claimant Address					
Claim Description	GBF9330H / SHC7301A ON 28 Mar 2019				
Preferred Workshop Contact No.		Insured Liability *	Not at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	29/03/2019 14:42	Claim Close Date		Date Received	29/03/2019 00:00
Report Taken By	Jackson			GD Excess Collected by Workshop	

☒ Print AK letter

Save Submit

Attachment

Accident No.	MT/1037971	Claim No.	001
Last Doc. Received	☒ Yes ☐ No	Upload Date	29/03/2019 14:45

Path *	Category *	Confidential	Urgency *	Description *
Browse... Clear	Please Select	☐ NO ☐ YES	Normal	
Browse... Clear	Please Select	☐ NO ☐ YES	Normal	
Browse... Clear	Please Select	☐ NO ☐ YES	Normal	
Browse... Clear	Please Select	☐ NO ☐ YES	Normal	

Browse...

Clear

Please Select

10

Normal

Browse...

Clear

Please Select

10

Normal

☐ Send Message

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Sent? (CO)	Action
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:45	NRIC/ Driving License	Normal	NRIC/ Driving License 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:44	SAS	Normal	SAS 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:44	Photos	Normal	Photos 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:44	Photos	Normal	Photos 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:44	Photos	Normal	Photos 2019-3-29		Edit
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:44	Photos	Normal	Photos 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:44	Photos	Normal	Photos 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:43	Photos	Normal	Photos 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:43	Photos	Normal	Photos 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:43	Photos	Normal	Photos 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:43	Photos	Normal	Photos 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:43	Photos	Normal	Photos 2019-3-29		Edit
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:42	Photos	Normal	Photos 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:42	Photos	Normal	Photos 2019-3-29		Edit
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:42	Photos	Normal	Photos 2019-3-29		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV CES) on 29 Mar 2019 14:42	Photos	Normal	Photos 2019-3-29		Edit

Video List

Uploaded By/Date	Folder Date	File Name	Source	Action
Display in New Window Scan and uploading				

ASSIGNMENT (IDAC)

By CSO: Nature of Accident:

- 1) Vehicle hit Vehicle: ☐ 2) Vehicle hit VZ ☐
- a) Pedestrian ☐ b) Pedestrian ☐
- b) Motorcycle ☐ c) Animal ☐
- c) Bicycle ☐
- 3) Vehicle hit Road Side Objects: ☐
- a) Govn Property ☐ b) Road Work Object ☐
- (i.e. signboard, fence, etc.) c) Private Property ☐
- 4) Vehicle drop into drain ☐
- 5) Damage due to Act of God: ☐
- a) Fallen Object ☐ b) Flood ☐
- c) Other: ☐
- 6) Parked & Found Damaged: ☐
- a) Vandalism ☐ b) Hit by Moving Object ☐
- 7) Theft Case ☐
- a) Stolen ☐ b) Damage found ☐
- when recovered.
- 8) Fire ☐
- a) Whilst driving ☐ b) Parked ☐
- 9) Accident date more than 24hrs ☐

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ☐
- 2) SRS Light on ☐
- 3) ABS Light on ☐

By Assessor: 1) Vehicle Information

Veh No: **GBF9330H** Regn: **13 Apr 2017**

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / ☐

/ Truck / Trailer or

Make & Model: **Nissan NV200**

Colour: **Silver** Transmission Type: Auto ☒ Manual ☐

Eng/No: ☐ Sp. Reading: ☐

Ch/No: **VSKYBAM20Z0140824**

Gen. Cond: ☒ Fair / Poor / Burnt or

Steering: ☒ Jammed / Leaked / Burnt or

Brake: ☒ Jammed / Leaked / Burnt or

Modi: ☒ S/Rim / STD A/Rim or

Tyre Size: F: **185/70 R18**

R: **185/70 R18**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **Falken**

Front ☐ Rear ☐

R/Bal: **7** mm R/Bal: **7** mm

L/Bal: **7** mm L/Bal: **7** mm

Parallel Import: Yes ☒ No ☐ Towed-In: Yes / No

Repair Type: ☒ I.S. / I.B.I. Towing Required: ☒ Yes / No

No of Repair Days: **4** Vehicle in Idac: ☒ Yes / No

D.O.I. **29/3/2019** Time: **3.40 pm**

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

- a. Vehicle ☐ b. Motorcycle ☐ c. Bicycle ☐ d. Pedestrian ☐
- e. Animal ☐ f. Govn Object ☐ g. Road Work Object ☐
- h. Private Property ☐ i. Drain ☐ j. Road Kerb/Grass Verge ☐

3) Vehicle does not seem damaged as a result of:

- a. Fallen Object ☐ b. Flood ☐ c. Vandalism ☐ d. Fire ☐
- e. Moving Object ☐ f. Stolen ☐ g. Stolen & Recovered ☐

Time Started

Time completed

By CSO

By ASS

By Entire Operator Completed Time:

(1)Best (2)Beater (3)Beater (4)Control (5)Cut (6)Destroyed (7)Defunct
(8)Shifted (9)Shipped (10)Spoken (11)Held (12)Blowing (13)Torn
(14)Uninflated (15)Not Working

MOTOR CAR (Frt)

ACTOR/LIST
(1)Replace (✓) (2)Repair (C) (3)Check (C)
(4)Not Checked (N/C)

1062

Front Portion

Vehicle No: GBF9330H

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper			
1005	992341	Frt Bumper Clips	DD	NEC	6
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer	LH	DIS	
1008	991433	Frt Bumper Reinforcement			
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Base Tow Eye Cover			
1013	991363	Frt Bumper Grille			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille			
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel			
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet			
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender	B/C		
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield	BT		
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim	DD		
1103	994025	Frt LH Rim Cover	DD		
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

No of Items:

Accessories:

(01) Bent (2) Dented (3) Distorted (4) Cracked (5) Cut (6) Scratched
(07) Deformed (08) Shifted (09) Buckled (10) Broken (11) Necessary
(12) Missing (13) Torn (14) Unconfirmed (15) Not Working

ACTION (ACT)

(1) Replace (✓) (2) Repair (X) (3) Check (?)
(4) Not Consistent (NC)

Vehicle No: GBF9330 H

NAC	INC	Item	CON	AC	Qty
1372	995163	Frt LH Shock Absorber			
1373	991944	Frt LH Shock Absorber Mounting			
1374	990632	Frt LH Coil Spring			
1375	995198	Frt LH Knuckle Arm			
1376	995199	Frt LH Knuckle Arm Bearing			
1377	995178	Frt LH Lower Arm			
1378	995169	Frt LH Upper Arm			
1379	995183	Frt LH Tie Rod			
1380	995143	Frt LH Drive Shaft			
1381	990661	Frt LH Control Arm			
1382	992062	Frt LH Trailing Arm			
1383	991848	Frt LH Leaf Spring			
1384	991293	Frt LH Brake Disc Rotor			
1385	991281	Frt LH Brake Caliper			
1386	991292	Frt LH Brake Pipe			
1387	991287	Frt LH Brake Hose			
1388	991295	Frt LH Brake Sensor Wire			
1389	991989	Frt Stay Bar Bracket			
1390	994455	Steering Rack & Pinion			
1391	994435	Steering Cross Member			
1392	994519	Frt Sub Frame			
1393	992003	Frt Sub Frame Mounting			
1394	991217	Frt Anti Roll Bar			
1395	991219	Frt Anti Roll Bar Linkage			
1396	990887	Engine Block			
1397	990890	Engine Block Gasket			
1398	990972	Engine Oil Sump			
1399	990960	Engine Oil			
1400	992224	Gear Box Assy			
1401	992229	Gear Box Gasket			
1402	992241	Gear Box Oil Sump			
1403	992257	Gear Oil			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1404	991134	Floor Panel			
1405	993719	Rear LH Shock Absorber			
1406	993723	Rear LH Shock Absorber Mounting			
1407	993170	Rear LH Coil Spring			
1408	993550	Rear LH Knuckle Arm			
1409	993551	Rear LH Knuckle Arm Bearing			
1410	993597	Rear LH Lower Arm			
1411	993884	Rear LH Upper Arm			
1412	995161	Rear LH Drive Shaft			
1413	995216	Rear LH Control Arm			
1414	993881	Rear LH Trailing Arm			
1415	993573	Rear LH Leaf Spring			
1416	992941	Rear LH Brake Disc Rotor			
1417	992937	Rear LH Brake Caliper Assy			
1418	990434	Rear LH Brake Pipe			
1419	992946	Rear LH Brake Hose			
1420	993819	Rear Sub Frame			
1421	993820	Rear Sub Frame Mounting			
1422	992813	Rear Anti Roll Bar			
1423	990168	Rear Anti Roll Bar Linkage			
1424	990202	Axle Beam			
1425	990170	Rear Axle Panhard Rod			
1426	990810	Differential Assy			
1427	992706	Propeller Shaft			

[illegible]

Assessor:

Original copy

Claim Handling

Task Transfer Exit

Accident MT/1037971

LOD SAL SUB

Policy No.	509566136	Vehicle No.	GBF9330H	GST Registration No.	
Certificate No.					
Policyholder Name	YHWH FOOD PROVIDER PTE LTD			Policyholder NRIC	200617068R
Product Code	COMMERCIAL VEHICLE INSURANCE	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	0	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	
KPK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	10	Private Hire	No

Accident Details

Report Date	29/03/2019 14:38	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Change / Cross lane
Date of Accident	28/03/2019	Time of Accident h:mm	15:20	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTRE	Orange Force	No	ICM No.	
Accident Location	KPE (TPE) BEFORE BARTLEY RD EAST EXIT AFTER PIE				

Excess

Own damage Excess	600.00	Additional Excess		Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess			
Third Party Excess	0.00	Outside Singapore TP Excess			

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History	29/03/2019 14:40:48 System changed GST Status Verified from No to Yes		

Policyholder Mailing Address

Address 1	6 TEMASEK BOULEVARD	Address 2	#09-05 SUNTEC TOWER FOUR	Address 3	SINGAPORE 038986
Address 4		Address Type	Singapore address	Post Code	038986
Unit No.	09-05	Related Policy Number	509566136		

01 Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	BEH TONG BOON	Driver NRIC	S1517923F	Driver DOB	21/05/1962
Register Date of Driver License	26/06/1984	Driver Age	36	Driving Experience	34
Contact No.(Mobile)	97284518	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 38	Address 2	CAMBRIDGE ROAD	Address 3	SINGAPORE 210038
Address 4		Address Type	Singapore address	Post Code	210038
Unit No.	07-135				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

LOD SAL SUB

Claim Type	OD-MD	Insured Name	YHWH FOOD PROVIDER PTE LTD	Insured NRIC	200617068R
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	
Email Address		01 Vehicle Number	GBF9330H	TP Vehicle Number	SHC7301A
Claimant Type		Type of Benefit			
Claimant Name		Claimant NRIC			
Claimant Address					
Claim Description	GBF9330H / SHC7301A ON 28 Mar 2019			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Not at Fault		
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	29/03/2019 14:45	Claim Close Date		Date Received	29/03/2019 00:00
Report Taken By	Jackson	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Attachment

Vehicle Info

Vehicle Make	NISSAN	Vehicle Model	NV200	Engine Capacity	0.73
Date of Registration	13/04/2017	Class No.	VSKYBAM2020140824		
Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *	☒ Yes ☐ No	Parallel Import *	☐ Yes ☒ No

Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA	
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No	
Market Value(\$)		Scrap Value(\$)		Economical Repair Value(\$)
REMARK: NO OF REPAIR DAY: 4 DAYS. 1 X FRNT BUMPER TOW EYE COVER - UNCONFIRM. 1 X FRNT LH RIM COVER - REPLACE. 1 X FRNT LH TIE ROD - UNCONFIRM.				

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root	1	16000101	BUMPER (FRONT)	1	Replace	X
Not Applicable	2	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
ABS	3	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
ABSORBER	4	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm	X
ACCELERATOR	5	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm	X
ACTUATOR	6	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
ADVERTISEMENT STICKER	7	27700101	HEAD LAMP (LEFT)	1	Unconfirm	X
AIR BAG	8	25400102	FENDER (FRONT LEFT)	1	Replace	X
AIR BLOWER	9	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Replace	X
AIR BOX	10	448014	WHEEL R/M	1	Replace	X
AIR CHAMBER BOX	11	43600101	TYRE (FRONT LEFT)	1	Unconfirm	X
AIR CLEANER	12	36600101	SHOCK ABSORBER (FRONT LEFT)	1	Unconfirm	X
AIR COMPRESSOR	13	30000101	KNUCKLE ARM (FRONT LEFT)	1	Unconfirm	X
AIR CON	14	30000201	KNUCKLE ARM BEARING (FRONT LEFT)	1	Unconfirm	X
AIR CON (VAN)	15	30500101	LOWER ARM (FRONT LEFT)	1	Unconfirm	X
AIR COOLER	16	23600101	DRIVE SHAFT (FRONT LEFT)	1	Unconfirm	X
AIR DISTRIBUTOR	17	401028	STEERING RACK & PINION	1	Unconfirm	X
AIR FILTER						
AIR FLOW						
AIR GRILLE						
AIR HORN						
AIR INTAKE						
AIR RESONATOR BOX						
AIR THROTTLE BODY AND SENSOR						
ALARM						
ALTERNATOR						

Save Submit

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Monday, 1 April 2019 2:43 PM
To: NAC ; Hock Wah Motor Pte Ltd
Subject: GBF9330H, OD claim no : MT/1037971

Importance: High

Dear IDAC and Hock Wah,

Learnt that veh is in IDAC (IDAC – pls confirm), do assist with the necessary arrangement asap.

Dear Hock Wah,

OD excess of \$600/- is applicable, pls assist to liaise with boss Mr Koh at tel : 98339389.

Survey required and you have to arrange personally at mtsurvey@income.com.sg

Pls assist to let owner signed the **UIL Form** and once signed, kindly forward to uil@income.com.sg for their necessary action.

FOR PAYMENT: Please forward the Invoice & Discharge Voucher together with some photos on after repairs within 14 days after the repair has been done/ finalized with Surveyor to my email.

Regards.

Tan Siew Choo
Senior Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at income.com.sg/careers



Our Ref: MT/CA/OD/051/1037971-001/TSC

01 Apr 2019

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12

BEDOK INDUSTRIAL PARK E

SINGAPORE 489977

Dear Sir

CLAIM NUMBER: MT/1037971-001

REPAIR OF VEHICLE NUMBER: GBF9330H

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 01 Apr 2019

Make: NISSAN

Model: NV200

Estimated Repair Days: 4

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe

Deputy Vice President

Motor Insurance

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: GBF9330H Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: HOCK WAH

Collection Date: 01-04-19 Time: 1610HRS with Keys: Yes / ~~No~~

Tow Truck No: YP66326 Tow Man: SEWA NRIC: 58909522Z

Signature: [Signature] 82554501

For office use

Attended by: ROSALINDA

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____