

# Premium Automobiles

Poh bin

AXA Insurance Pte Ltd  
No 8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
Attn: Motor Claims Dept  
Yr Ref: SLH 2381 C

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0429/2019/NK

27 June 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SLN 2885 J, Audi A4 1.4 TFSI STRONIC.**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLN 2885 J**, claimant, **Ms. Cheng Sok Khim**, please find the related document as per attached.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85013975 – S\$2,837.64.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Loss of rental – S\$400.00 (S\$100.00 x 4 working days)
5. A copy of GIA Search fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls  
AXA – SLN 2885 J

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6636 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408689  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 15:21

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Customer

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER,  SINGAPORE 068811 068811	Invoice: 85013975  Date : 26/06/2019  Order : SLN2885J  Term : 30	Account: A0008 IT 01  AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER,  SINGAPORE 068811
---	---	--

Regn No: SLN2885J (V 33338) Regn Date: 27/04/2017 Mileage: 42299 WIP No.: 48782

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF43HA128523 Engine: CVN 033370 Dept: 0

You have been assisted by :- Service Advisor [ 50 ]

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER.TO REPAIR RHS REAR FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	900.00	1.00	900.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND RHS REAR FENDER	1200.00	1.00	1,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Parts 0.00					Sub-Total 2,652.00
Labour 0.00					7% GST 185.64
Sublet 2,652.00					Grand Total 2,837.64
Menus 0.00					
Lubricant 0.00					



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to AXA Insurance Singapore Pte Ltd  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
Attn: Motor Claims Dept  
Your Ref: SLH 2381 C

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/TP/0429/2019/SM  
10<sup>TH</sup> MAY 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1

total pages

### RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A4 SEDAN 1.4 TFSI S  
**Vehicle Chassis No.** : WAUZZZF43HA128523  
**Vehicle Regn No.** : SLN 2885 J  
**Vehicle Mileage** : 42299 KM  
**Vehicle Owner** : Ms Cheng Sok Khim (Zhong Shuqin)  
**Liability Clearance** : **Direct Settlement by Asher Sng from LKK Auto Consultants Pte Ltd via email dated 11/04/2019 with LOU/LOR.**  
**Accident Date** : 25<sup>th</sup> March 2019  
**Place** : 61 BIOPOLIS DRIVE S (138673)  
**Repair Cost** : \$ 2,837.64  
**WIP No.** : 48782  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** : 

**Time** : 17:14

**Date** : 10/5/19

Your Ref: SLN 2885 J

PA/TP/0429/2019/SM

10<sup>TH</sup> MAY 2019

MS. CHENG SOK KHIM (ZHONG SHUQIN)  
APT BLK 225 LORONG 8 TOA PAYOH  
#05-66  
S (310225)

**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
**Motor Claim Dept**

Dear Sir/Madam,

**RE: LETTER OF AUTHORIZATION**

**ACCIDENT INVOLVING VEHICLE SLN 2885 / SLH 2381 C AT 61 BIOPOLIS  
DRIVE S (138673) ON 25<sup>TH</sup> MARCH 2019.**

I am the registered owner of SLN 2885 J, CHENG SOK KHIM (ZHONG SHUQIN).

I confirm that I will be claiming for Rental Charges / Loss of Use / Repair cost and hereby authorize your esteemed company to settle the Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



MS. CHENG SOK KHIM (ZHONG SHUQIN)

Copy to Norah Khai, Premium Automobiles Pte Ltd







# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHENG SOK KHIM (ZHONG SHUQIN)  
Period of Insurance : 27 Apr 2018 To 26 Apr 2019  
Engine No. : CVN033370  
Chassis No. : WAUZZZF43HA128523

Vehicle No. : SLN2885J  
Policy No. : 2100508879-01  
Endorsement No. :  
Issued Date : 15 Mar 2018

### ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
Engine Capacity/Tonnage : 1,395.00 CC  
Driver Restriction : NA  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2017  
Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

CHENG SOK KHIM (ZHONG SHUQIN) - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408689 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).)

0504125219

PREMIUM LEASING - KATL  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159936  
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. J. J. J.*

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SUPPLY



**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (provided or recommended needed)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and witnesses.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorized insurers within 24 hours of the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run cases:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s) if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident (via with your accident vehicle whether damaged or not) via our approved reporting centres or authorized insurers within 24 hours of the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or assume fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorized insurers within 24 hours of the next working day of the accident.
- Submit Written Common Correspondence form (first car hire) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-048830

Date of Request: 28/03/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 28/03/2019  
Enquiry By Jeffrey Tan Eng Su  
TP Vehicle No. SLH2381C  
Accident Date 25/03/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLH2381C	AXA Insurance Pte Ltd	31/01/2019-30/01/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-048830  
Date of Request: 28/03/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 28/03/2019  
Enquiry By: Jeffrey Tan Eng Su  
TP Vehicle No: SLH2381C  
Accident Date: 25/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## RENTAL AGREEMENT

201905-0046

Hirer's Name <b>Cheng Sok Khim</b>	Date of Birth <b>27/9/77</b>	Passport/ Nric No. <b>S7727773/5</b>	Nationality
Address <b>Blk 225 Lor. 8 Toa Payoh</b>	Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry <b>Life.</b>
<b>#05-66</b>	Postal Code <b>310225</b>	Contact No.	Mobile Phone No. <b>92988611</b>
Joint Hirer's / Guarantor's Name <b>Lee Kian Chung</b>	Date of Birth <b>15/11/71</b>	Passport/ Nric No. <b>S7183561/H</b>	Nationality
Address <b>As Above</b>	Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry <b>Life.</b>
	Postal Code	Contact No.	Mobile Phone No. <b>90021028</b>

### CHECK OUT

Date <b>7-5-19</b>	Time <b>9:25am</b>	Mileage <b>0</b> KM	E <input checked="" type="radio"/> 1/4 1/2 3/4 F
Date <b>10-5-19</b>	Time <b>5:41pm</b>	Mileage <b>0</b> KM	Remarks

### IMPORTANT NOTES -

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	+	100	400
DISCOUNT			
GST @ 7%			
TOTAL			400
EXTENSION			101692
201905-0082			
Anti Alexander			
SLN 2885J			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <b>SLA 8485J</b>	MODEL
FROM	RETURN

\*Estimated Date. For actual return see CHECK IN

**CHAN'S & SONS ENTERPRISE**

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**[www.chans.com.sg](http://www.chans.com.sg)**TAX INVOICE****CHENG SOK KHIM**

BLK 225 #05-66  
LORONG 8 TOA PAYOH  
SINGAPORE 310225

ATTN : CHENG SOK KHIM

INVOICE : AR1905-0158  
DATE : 11/05/2019  
TERMS : C.O.D  
STAFF ID : AMIRA  
AGREEMENT NO. : HA201905-0046

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

373.83

Vehicle Reg No : SLA8485J  
Make / Model :  
Rental Dates : Rental Billing From 07/05/2019 To 10/05/2019 (Inclusive)  
Period : 3 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SLN2885J

AMOUNT : S\$  
FOUR HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 373.83  
GST 7% : 26.17

**TOTAL S\$ : 400.00**Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	





## CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

Hirer:

CHENG SOK KHIM

### OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Official Receipt No : **201905-0082**  
Account of : CHENG SOK KHIM  
Date Issued : 11/05/2019  
Vehicle Reg No. : SLA8485J  
Rental Dates : 07/05/2019  
Amount Received : S\$ 400.00  
Payment Type: : VISA V101692 S\$ 400.00  
Payment for Invoice : AR1905-0158  
Comments :

TOTAL AMOUNT RECEIVED	S\$ 400.00
-----------------------	------------

\* This is a computer generated document. No signature is required.