

ASS REC BY:

REF:

REF: C1/MRG/9025593/De

Special instruction:

ASSIGNMENT (Office)

Date/Time: 15/3/2019

From (Person):

Bill to:

Estimated Cost:

Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No. _____

STQ7994C

Insured:

at Workshop m/s

Tel:

of

Policy No.

Claim No:

588349

Scum Insulated.

Excess:

D.O.A.

Make of Veh:
(Client's Record)

CA / REV / REP. / REV 24 HRS

R.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction	() Estimate
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Estimate

RTD7994C-X

6001

Bryan Ang (LKKAuto)

From: iNex iNex <inex@nexassure.com>
Sent: Friday, 15 March 2019 4:54 PM
To: Bryan Ang (LKKAuto)
Cc: SUR; assignments; Dermot Reilly; Tan Choon Hong; Fazli Farooq; Soo Huphoe; Jay Sappani; Siti Yong; Ghandian S/O Krishnan; Chhia Nyuk Pui; Elaine Ngu; Foo Ai Ngoh; KKLau
Subject: Re: Field check request, Toyota Vellfire 2.4 - SJQ7994C

Hi Bryan,

We can agree with the field check fees.
Field check details as below:

Repairer details:

1. Repairer: Ricardo Auto Center PTE LTD
2. Address: Blk 20 Sin Ming Industrial Estate #01-30 Singapore 575678
3. PIC: Henry Lim
4. Contact: T: +65 6475 2112 M: +65 8328 8777

Vehicle details:

1. Model: Toyota Vellfire 2.4
2. Reg. No.: SJQ7994C
3. VIN: ANH208005914
4. Engine No: 2AZF177737
5. Mileage: 141,991 KM

Our field check inspection points as below:

1. Check and confirm dismantled engine from insured car.
2. Check engine condition, any sign of burnt engine cylinder head and engine cylinder head gasket.
3. Check insured car coolant system, any sign of coolant leak from radiator, coolant expansion tank or coolant hose.
4. Check vehicle undercarriage condition, any sign of obvious external damage.
5. To interview car owner (by phone call should be fine, please obtain owner contact from Henry), whether car owner realize car overheating, and how long owner drive the car if car owner realize car overheating.

****Please do add in any additional point if we miss out any important checking point at your professional point of view.**

We will inform repairer about this field check after this email, you may further contact repairer about exact time to reach there.

Thank you and best regards,

Soo



Disclaimer: This message is private and confidential. If you have received this message in error, please notify us and remove it from your system. Thank you.

On Fri, Mar 15, 2019 at 4:20 PM Bryan Ang (LKKAuto) <bryanang@lkkauto.com> wrote:

Dear Mr Soo

I refer to your email request below.

Our professional fee is \$600/- excluding gst.

We will carry out an inspection of the engine and determine the likely cause of overheating.

Our technical investigator can attend the inspection on Monday afternoon.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: iNex iNex <inex@nexassure.com>

Sent: Friday, 15 March 2019 3:14 PM

To: SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Dermot Reilly <dermot.reilly@nexassure.com>; Tan Choon Hong <choonhong.tan@nexassure.com>; Fazli Farooq <fazli.farooq@nexassure.com>; Soo Huphoe <huphoe.soo@nexassure.com>; Jay Sappani <jay.sappani@nexassure.com>; Siti Yong <siti.yong@nexassure.com>; Ghandian S/O Krishnan <gandian_krishnan@sg.msiga.com>; Chhia Nyuk Pui <NyukPui_Chhia@sg.msiga.com>; Elaine Ngu <elaine_ngu@sg.msiga.com>; Foo Ai Ngoh <aingoh_foo@sg.msiga.com>; KKLau <kklau@lkkauto.com>

Subject: Field check request, Toyota Vellfire 2.4 - SJQ7994C

Hi,

As per our earlier conversation, we would like to arrange a field check at Sin Ming Industrial Estate area, field check content about engine failure due to overheating, we would like to further investigate cause of engine overheating, exact field check inspection points will be share later.

Before we confirm this field check arrangement, we would like to know about:

1. Cost of this field check.
2. Roughly by when the surveyor can reach repairer workshop.

Looking forward to hear from you soon.

Thank you and best regards,

Soo



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