

Surveyor: Steve ASSIGNMENT (Office)

Minivan

From (Person): Elaine Cheong of CTZ

Date/Time: 29.3.19 1005a.m

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLQ 5387U Insured: SFS 5868J

at Workshop in/s: Charm's Customcraft Tel: 62725429

of Block 1010, Bukit Merah Lane 3 # 01-105

Policy No: DMPCSN 30/676 18066 Claim No: SNM 190201339

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 21.3.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS "wp" H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 29.3.19 10.15a.m Person Contacted: Sharon Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLQ 5387U - X
	SFS 5868J - CS/CA1 13021010/R9m3u2 DOA - 04/11/2013
10/4/19	@ 1044am Sharon said vehicle has not send in for repair, pending liability
26/4/19	@ 251pm Sharon said just received liability from insurance



## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Mar 2019		29 Mar 2019 10:21 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:			
Main Claimant:	TAN KAH SIN, ID: S2193686C		
Vehicle Reg. No.:	SLQ5387U	Date of Loss:	21/03/2019 13:00 - :59
Claim Type:	TP / SNM19D201339C02	Policy/Cover Note No.:	DMPCSN30167618066
Vehicle Reg. No. (Insured):	SF55868J	Policy No. (Claimant):	P10075853R00
		Excess:	S\$500.00
Repairer:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]		
Claimant's Insurer:	Auto & General Insurance (Singapore) Pte. Limited. (HQ) - Tel: 6540 2180		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 09/04/2019]		

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
There are no mail for this case.		

ALL ASSOCIATED TASKS											<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?					
No results.														

**Veron Chen (LKKAuto)**

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**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Monday, 3 June 2019 1:45 PM  
**To:** Veron Chen (LKKAuto); SUR  
**Subject:** RE: Finalization - SLQ 5387 U - Kia Forte

**Importance:** High  
**Sensitivity:** Confidential

Hi Veron

Confirmed.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, 3 June, 2019 11:27 AM  
**To:** Charn's Customcraft; SUR  
**Subject:** RE: Finalization - SLQ 5387 U - Kia Forte  
**Sensitivity:** Confidential

Dear Sharon,

WITHOUT PREJUDICE

Supplementary parts should be \$89.10 (after 10%)

Finalize amount \$1274.80 @ 2 working days.

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>  
**Sent:** Friday, 31 May 2019 4:40 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** Finalization - SLQ 5387 U - Kia Forte  
**Importance:** High  
**Sensitivity:** Confidential

Hi Veron

As requested, please find attached for finalization.

Parts: \$785.70

Supp: \$108.90

Lab: \$400.00

Total: \$1294.60 (before GST/Excess)

Please confirm

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

## Catherine Chong (LKK Auto)

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**From:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Sent:** Friday, 29 March, 2019 10:05 AM  
**To:** Charn's Customcraft; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM19D201339C02-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)  
**Attachments:** OUR REF: SNM19D201339-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387... (1.09 MB)  
**Sensitivity:** Confidential

### WITHOUT PREJUDICE

Dear Sharon,

We refer to your email of 28.03.19.

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please refer to the attachment and proceed to survey the third party vehicle.

Thank you.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Charn's Customcraft [mailto:charns@singnet.com.sg]  
**Sent:** Thursday, 28 March, 2019 5:05 PM  
**To:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Cc:** Angie Foo <angie.foo@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM19D201339-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)  
**Importance:** High  
**Sensitivity:** Confidential

Hi

We have not heard from the surveyor.

Please assist.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

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**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]  
**Sent:** Thursday, 28 March, 2019 9:24 AM  
**To:** 'Elaine Cheong'  
**Subject:** RE: OUR REF: SNM19D201339-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)  
**Importance:** High  
**Sensitivity:** Confidential

Hi

Kindly find the highlighted below

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

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**From:** Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]  
**Sent:** Wednesday, 27 March, 2019 5:39 PM  
**To:** [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
**Subject:** RE: OUR REF: SNM19D201339-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)  
**Sensitivity:** Confidential

**WITHOUT PREJUDICE**

Dear Sharon,

We refer to your email of 26.03.19.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Angie Foo  
**Sent:** Tuesday, 26 March, 2019 6:53 PM  
**To:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
**Subject:** OUR REF: SNM19D201339-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)  
**Importance:** High  
**Sensitivity:** Confidential

Dear Elaine,

Please conduct PRS –SLQ5387U soonest possible –( SNM19D201339 –SFS5868J –FILE IN COMPACTER)

OFFICER IN CHARGE -ELAINE –DID- 6389 6530.

Best Regards,

**Angie Foo**  
Claims Executive  
Claims Department – Motor Division

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6186  
Fax (65) 6224 7175 / 6224 7478  
Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

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**From:** Claims Dept of CTI  
**Sent:** Tuesday, 26 March, 2019 2:52 PM  
**To:** Angie Foo  
**Subject:** FW: Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)  
**Importance:** High  
**Sensitivity:** Confidential

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**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]  
**Sent:** Tuesday, 26 March 2019 2:50 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019  
**Importance:** High  
**Sensitivity:** Confidential

Dear Sir/Madam

Our client's vehicle no. SLQ 5387 U would like to submit a third party claim against your insured: SFS 5868 J

Please find attached relevant documents for your action.

Kindly contact Sharon/Esther on PRI and advise on liability asap.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

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For more information please visit <http://www.symanteccloud.com>

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> **Back to OneMotoring****Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	3686C
<b>Vehicle Details</b>	
Vehicle No.:	SLQ5387U
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Mar 2019
Vehicle Make:	KIA
Vehicle Model:	FORTE K3 1.6A
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	G4FGGH647473
Chassis No.:	KNAFJ411MH5714600
Maximum Power Output:	95.3 kW (127 bhp)
Open Market Value:	\$11,956.00
Original Registration Date:	14 Jul 2017
First Registration Date:	14 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$11,956.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Jul 2027
PARF Rebate Amount:	\$8,967.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	13 Jul 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,489.00
COE Rebate Amount:	\$38,619.00
<b>Total Rebate Amount:</b>	<b>\$47,586.00</b>

The information contained herein is correct as at 22 Mar 2019

OK

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number: **S2193686C**

Name: **TAN KAH SIN**

Birth Date: **16 Jun 1967**

Issue Date: **27 Apr 2004**

001205840J




**REPUBLIC OF SINGAPORE**  
IDENTITY CARD NO. **S2193686C**



Name: **TAN KAH SIN**

Race: **陳嘉星**

Race: **CHINESE**

Date of Birth: **15-06-1967** Sex: **M**

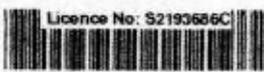
Country of Birth: **SINGAPORE**

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

PASS DATE

**Class 3** Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms **20 May 1997**

Licence No: **S2193686C**



NP 42BA

2271993



NRIC No: **S2193686C**



Blood Group: **A+** Date of issue: **13-08-1994**

**27 ROSEWOOD DRIVE #15-19**  
**SINGAPORE 737920**

NRIC No: **S2193686C** Date: **17/11/2008** No: **6353578**

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authoured Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/03/2019 15:26
Date Of Accident	21/03/2019 13:15
Exact Location Of Accident	ALONG UPPER BUKIT TIMAH ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ5387U
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN KAH SIN
NRIC No	S2193686C
Email Address	TANKAHSIN@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-93621693
Alternative Phone No	OFFICE-NOPHONE

### Vehicle Particulars

Manufacturer	KIA
Model	CERATO K3-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P10075853R00
Cover Note Number	

### Driver

Name of Driver	TAN KAH SIN
NRIC No	S2193686C
Date Of Birth	16/06/1967
Occupation	INDOOR
Date Of Driving Pass	20/05/1997
Driving Experience	21 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93621693
Fax Number	
Contact Number	OFFICE-NOPHONE
Email Address	TANKAHSIN@YAHOO.COM.SG

Address	27 ROSEWOOD DRIVE #15-19
Postcode	737920
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

REFER TO SKETCH PLAN

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFS5868J
Vehicle Make/Model/Colour	MERCEDES BENZ
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	YEW LEE YIN
NRIC/Passport Number	S7135776G
Contact Number	8685 9595
Address	350 LAUREL WOOD AVENUE
Postcode	275958
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

Sketch Plan Pg. 1

**SKETCH PLAN**

VEHICLE NO: PTA 5387 U  
ACCIDENT DATE: 21/03/2019 @ 13:38-15

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

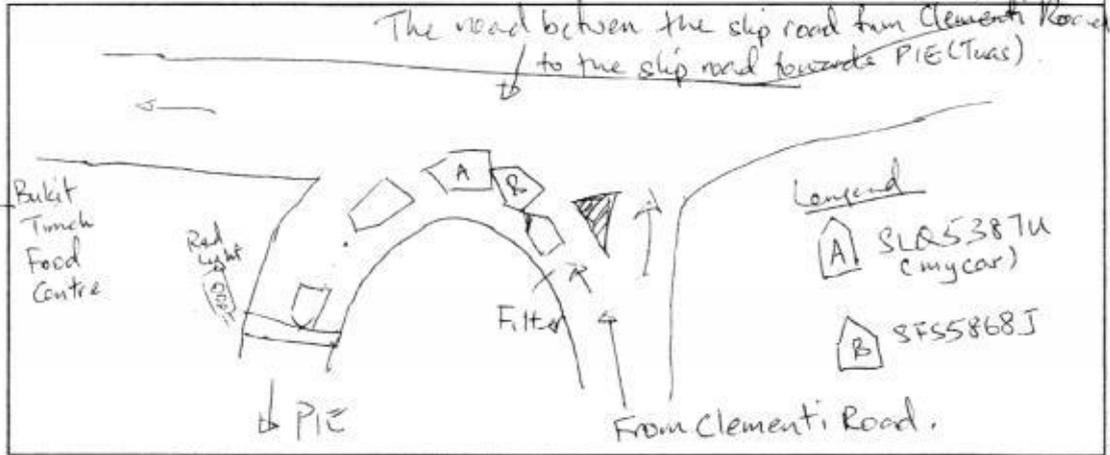
**NOTE: DO NOT THAT YOU MAY HAVE A 14-DAYS TIMEFRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE REFER TO YOUR POLICY FOR MORE INFORMATION.**

[Signature] 22 March 13:25 hrs  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

CHARN' CUSTOMCRAFT  
Reporting Centre Personnel Signature  
Name: \_\_\_\_\_  
NRIC/FIN No.: \_\_\_\_\_

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 21 Mar 19 at about <sup>1315</sup> ~~1325~~ hrs, ~~my~~ My car was moving towards PIE from Clement Road. The traffic light towards PIE on the filter ~~was~~ was red and the cars in front and mine were ~~be~~ stationary and waiting for the light to turn green. Out of a sudden, I heard a bang on my car. ~~and~~ SFS 5868J has bumped into the rear of my vehicle. My car's bumper suffered some scratches and the rubber part of my bumper ~~is~~ got detached. I am not sure if my bumper's bracket or reverse sensor ~~are~~ are damaged.

Accident location - Along Upper Bukit Timah Road in between the slip roads from Clementi and towards PIE.

OWN DAMAGE ( ) 3RD PARTY CLAIM  REPORTING ONLY ( ) OWN WORKSHOP ( )

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature] 22 Mar 19 1325 hrs  
 Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (if driver is not the policyholder)  
 Date & Time:

CHARN'S CUSTOMER CRAFT  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/IN No.:



# 創 CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723

TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M

8322 8813

Steve (LKK)

with Andrew 2/4/19 12:30 pm

2 days

LKK PIP

Ry Aft spry

A&G/CHINA(SFS5868J)

DOA: 21/03/2019@1315

Steve.chen@lkk.com

CHINA TAIPING INSURANCE PTE LTD

26/3/2019

ATTN: THE MOTOR CLAIMS DEPT

### THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SLQ 5387 U - KIA FORTE K3 1.6A

CHASSIS: KNAFJ411MH5714600 (07/2017)

1 pc	Rear bumper / TAI/CUT	\$ 553.00 /
1 pc	Rear bumper center garnish / CUT	\$ 295.50 /
1 pc	Rear bumper retainer LH / CR	\$ 24.50 /
		\$ 873.00
	LESS 10 %	\$ 87.30
		\$ 785.70
		873 -10% 785.70 ✓
1 set	Reverse sensor (S/NETT) SVE	\$ 200.00 X
	Remove necessary parts: jacking, panel beating, repair and straighten rear inner panel, rear end panel and rear bumper.	\$ 350.00 290
	Putty and respray rear inner panel, rear end panel and rear bumper.	\$ 300.00 200
	ADD 7% GST	\$ 114.50 400 ✓
		\$ 1,750.20
		1724.80

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

.....

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



# CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars  
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M

8322 8813  
Steve (LKK)

with invoice 2/4/19 10:30 pm  
2 days  
LTS PIP  
Ry AtL spg

A&G/CHINA(SFS5868J)  
DOA: 21/03/2019@1315  
Steve.chen@lkk.com

CHINA TAIPING INSURANCE PTE LTD

26/3/2019

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM  
ESTIMATE COST OF REPAIR FOR VEHICLE NO:  
SLQ 5387 U - KIA FORTE K3 1.6A  
CHASSIS: KNAFJ411MH5714600 (07/2017)

1 pc	Rear bumper / TAN/CMT	\$ 553.00
1 pc	Rear bumper center garnish / CMT	\$ 295.50
1 pc	Rear bumper retainer LH / CR	\$ 24.50
		<hr/>
		\$ 873.00
	LESS 10 %	\$ 87.30
		<hr/>
		\$ 785.70
1 set	Reverse sensor (S/NETT)	\$ 200.00 x 500
	Remove necessary parts: jacking, panel beating, repair and straighten rear inner panel, rear end panel and rear bumper.	\$ 350.00 200
	Putty and respray rear inner panel, rear end panel and rear bumper.	\$ 300.00 200 <del>xxx</del>
		<hr/>
		\$ 1,635.70
	ADD 7% GST	\$ 114.50
		<hr/>
		\$ 1,750.20

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

Supplementary  
\* wear LH by  
reflector - 99



# 創 CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars  
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
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TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

A&G/CHINA(SFS5868J)  
DOA: 21/03/2019@1315

CHINA TAIPING INSURANCE PTE LTD

26/3/2019

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM  
ESTIMATE COST OF REPAIR FOR VEHICLE NO:  
SLQ 5387 U - KIA FORTE K3 1.6A  
CHASSIS: KNAFJ411MH5714600 (07/2017)

Supplementary

1 pc

Rear bumper reflector LH *SCR*

\$ 99.00

LESS 10%

\$ 9.90

\$ ~~108.90~~ *89.10* ✓

ADD 7%

\$ 7.62

\$ 116.52

CHARN'S CUSTOMCRAFT

*Parts - 785.70*  
*Supp - ~~108.90~~ 89.10*  
*Lab - 400.00*  
*1294.60 ✕*  
*1274.50*

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/CT119005592/EVD3N2  
**Date:** 04/06/2019

#### REFERENCE

<b>Handling Insurer:</b>	China Taiping Insurance (Singapore) Pte. Ltd.	<b>Policy No:</b>	DMPCSN30167618066	
<b>Claimant Vehicle No :</b>	SLQ5387U	<b>Insured Vehicle No :</b>	SFS5868J	
<b>Date of Loss:</b>	21/03/2019	<b>Nature of Claim:</b>	TP	<b>Claim No:</b> SNM19D201339C02

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

<b>Reg No:</b>	SLQ5387U	<b>Engine No:</b>	G4FGGH647473
<b>Make &amp; Model:</b>	KIA CERATO K3, 1.6 (A)	<b>Chassis No:</b>	KNAFJ411MH5714600
<b>Reg. Date:</b>	14/07/2017 (Man. Year: 2017)	<b>Odometer:</b>	29826 km
<b>Colour:</b>	Black		
<b>Engine Capacity:</b>	1591 cc		
<b>Market Value/New Car Price:</b>	N/A		
<b>Sum Insured (S\$):</b>	Market Value/New Car Price		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

<b>General Condition:</b>	<b>Steering (Serviceable):</b>	Yes	<b>Footbrake (Serviceable):</b>	Yes
<b>Handbrake (Serviceable):</b>	<b>Engine Modification:</b>	No	<b>Pre-accident Condition:</b>	

#### CONDITION OF TYRES

<b>Front Tyre Size:</b>	195/65R15	<b>Rear Tyre Size:</b>	195/65R15
<b>Front Left Side:</b>	Nexen 7 mm	<b>Rear Left Side:</b>	Nexen 7 mm
<b>Front Right Side:</b>	Nexen 7 mm	<b>Rear Right Side:</b>	Nexen 7 mm

*The above values represent the remaining tyre treads depth*

#### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	1,074.80	874.80	200.00	18.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	650.00	400.00	250.00	38.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,724.80</b>	<b>1,274.80</b>	<b>450.00</b>	<b>26.09</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>120.74</b>	<b>89.24</b>	<b>31.50</b>	<b>26.09</b>
<b>Nett Amount (S\$)</b>	<b>1,845.54</b>	<b>1,364.04</b>	<b>481.50</b>	<b>26.09</b>

#### INSPECTION

<b>Date of Assignment:</b>	29/03/2019	
<b>Date Inspected:</b>	02/04/2019	<b>Inspected At:</b> Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105 Singapore 159724

**Estimated Period of Repair:** 2.0 days

**Adjuster:** CHEN TSUE YEE

**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 04 Jun 2019)
<b>Parts:</b> 143	KIA CERATO K3 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLQ5387U)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR BUMPER	Torn/Cut	553.00 FL	*553.00 FL	
2	1		*REAR BUMPER CENTER GARNISH	Cut	295.50 FL	*295.50 FL	
3	1		*REAR BUMPER RETAINER LH	Broken	24.50 FL	*24.50 FL	
4	1		*REAR BUMPER REFLECTOR LH	Scratched	99.00 FL	*99.00 FL	
5	1		*SET REVERSE SENSOR	Serviceable	200.00 FS	*- FS	
					<b>Sub Total (S\$)</b>	<b>1,172.00</b>	<b>972.00</b>
					<b>- List Item Discount on L Items 10.00/10.00% (S\$)</b>	<b>97.20</b>	<b>97.20</b>
					<b>Total Parts (S\$)</b>	<b>1,074.80</b>	<b>874.80</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	REMOVE NECESSARY PARTS;JACKING,PANEL BEATING,REPAIR AND STRAIGHTEN REAR INNER PANEL,REAR END PANEL AND REAR BUMPER	New	350.00	200.00
2	PUTTY AND RESPRAY REAR INNER PANEL,REAR END PANEL AND REAR BUMPER	New	300.00	200.00
<b>Gross Labour Cost (\$\$)</b>			<b>650.00</b>	<b>400.00</b>

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;