

Veron Chen (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 4 June 2019 11:05 AM
To: Veron Chen (LKKAuto)
Subject: FW: OUR REF: SNM19D201339C02-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)
Attachments: LOD.pdf
Importance: High
Sensitivity: Confidential

Dear Veron,

FYI.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Tuesday, 4 June 2019 9:53 AM
To: 'Elaine Cheong' <elaine.cheong@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D201339C02-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)
Importance: High
Sensitivity: Confidential

Hi Elaine

Please find attached LOD for your view.

Original copies will be sent via mail.

Kindly let us have your offer soonest.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]
Sent: Friday, 26 April, 2019 1:51 PM
To: Charn's Customcraft; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM19D201339C02-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)
Sensitivity: Confidential

Your Ref: SLQ5387U
Our Ref: SNM19D201339C02/8 (SFS5868J)

Dear Sharon,

We refer to your email of 26.04.19.

Liability clear.

In view of the above, we agree to go for Direct Settlement, subject to consistency of damages, based on M/s LKK Auto Consultant's findings, with supporting documents.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Friday, 26 April, 2019 1:50 PM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D201339C02-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)
Importance: High
Sensitivity: Confidential

Hi Elaine

As per our tele-conversation, awaiting liability for the above matter.

Please revert soonest.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Wednesday, 24 April, 2019 2:28 PM
To: 'Elaine Cheong'; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: OUR REF: SNM19D201339C02-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)
Importance: High
Sensitivity: Confidential

****URGENT****

PLEASE ADVISE ON LIABILITY SOONEST.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Tuesday, 16 April, 2019 9:46 AM
To: 'Elaine Cheong'; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: OUR REF: SNM19D201339C02-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)
Importance: High
Sensitivity: Confidential

Hi

Please advise on liability soonest.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Friday, 12 April, 2019 10:52 AM
To: 'Elaine Cheong'; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: OUR REF: SNM19D201339C02-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)
Importance: High
Sensitivity: Confidential

Hi

Please revert on liability.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Wednesday, 10 April, 2019 10:44 AM
To: 'Elaine Cheong'; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: OUR REF: SNM19D201339C02-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)
Importance: High
Sensitivity: Confidential

Hi

Please revert on liability.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]
Sent: Friday, 29 March, 2019 10:05 AM
To: Charn's Customcraft; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM19D201339C02-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)
Sensitivity: Confidential

WITHOUT PREJUDICE

Dear Sharon,

We refer to your email of 28.03.19.

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please refer to the attachment and proceed to survey the third party vehicle.

Thank you.

Regards,

Elaine Cheong
Executive (Motor Claims)

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Thursday, 28 March, 2019 5:05 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Angie Foo <angie.foo@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D201339-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)

Importance: High

Sensitivity: Confidential

Hi

We have not heard from the surveyor.

Please assist.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Thursday, 28 March, 2019 9:24 AM

To: 'Elaine Cheong'

Subject: RE: OUR REF: SNM19D201339-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)

Importance: High

Sensitivity: Confidential

Hi

Kindly find the highlighted below

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]

Sent: Wednesday, 27 March, 2019 5:39 PM

To: charns@singnet.com.sg

Subject: RE: OUR REF: SNM19D201339-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)

Sensitivity: Confidential

WITHOUT PREJUDICE

Dear Sharon,

We refer to your email of 26.03.19.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Angie Foo

Sent: Tuesday, 26 March, 2019 6:53 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; charns@singnet.com.sg

Subject: OUR REF: SNM19D201339-SFS5868J & YR REF: SLQ5387U - Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)

Importance: High

Sensitivity: Confidential

Dear Elaine,

Please conduct PRS –SLQ5387U soonest possible –(SNM19D201339 –SFS5868J –FILE IN COMPACTER)

OFFICER IN CHARGE -ELAINE –DID- 6389 6530.

Best Regards,

Angie Foo

Claims Executive
Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6186

Fax (65) 6224 7175 / 6224 7478

Email: angie.foo@sg.cntaiping.com

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Claims Dept of CTI
Sent: Tuesday, 26 March, 2019 2:52 PM
To: Angie Foo
Subject: FW: Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019 (PRI)
Importance: High
Sensitivity: Confidential

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Tuesday, 26 March 2019 2:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Accd Invlg: SLQ 5387 U & SFS 5868 J on 21.03.2019
Importance: High
Sensitivity: Confidential

Dear Sir/Madam

Our client's vehicle no. SLQ 5387 U would like to submit a third party claim against your insured: SFS 5868 J

Please find attached relevant documents for your action.

Kindly contact Sharon/Esther on PRI and advise on liability asap.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

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