

## Vic (LKKAuto)

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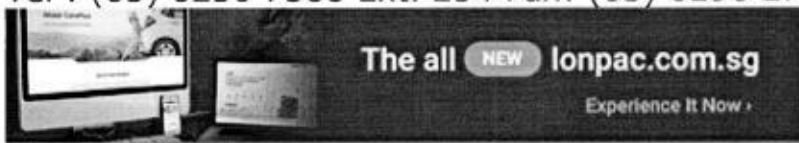
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 23 September, 2019 5:00 PM  
**To:** Vic (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA8212Z (OI : LPC Ref: 18/19/19/VC00/021520) AND SLN2502P (TP : LKK REF - CC3/LPC19005584/Eha3) on 11/03/2019 [External General]

## Lonpac External - General

Dear Vic

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Monday, 16 September 2019 9:42 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto)  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA8212Z (OI : LPC Ref: 18/19/19/VC00/021520) AND SLN2502P (TP : LKK REF - CC3/LPC19005584/Eha3) on 11/03/2019 [External General]

**Your Ref:** 18/19/19/VC00/021520  
**Our Ref:** CC3/LPC19005584/Eha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBA 8212Z (OI) AND SLN 2502P (TP) ON 11/03/2019

We refer to the subject matter and to the assignment dated 28<sup>th</sup> March 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, under MCF and BOLA scenario 27, for rear-ended collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "**CYCLE & CARRIAGE KIA PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 19,632.36	\$ 6,330.12
Loss of Use (\$100 x 6 days)	\$ 600.00	\$ 360.00 (\$60 x 6 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 20,234.36</b>	<b>\$ 6,692.12</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Weekends / Downtime	1 day
<b>TOTAL</b>	<b>6 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 1 July, 2019 7:23 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; CS A Team; Admin A

**Subject:** RE: Direct Settlement - Accident Involving GBA8212Z (OI : LPC Ref: 18/19/19/VC00/021520) AND SLN2502P (TP : LKK REF - CC3/LPC19005584/Eja3) on 11/03/2019 [External General]

Hi Li Li,

Enclosed.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**



CYCLE &amp; CARRIAGE KIA PTE LTD

**Body & Paint Centre**

209 Pandan Gardens, Singapore 609339  
Tel +65 6568 4501 · Fax +65 6565 1240  
Company No. 199405410K

Our ref: SLN2502P  
Your ref: 181919VC00021520 (TP LONPAC)

Date: 21<sup>st</sup> August 2019

Ms. Joy Irene (Case Handler)  
LKK Auto Consultants Pte. Ltd.  
Blk. 51 Paya Ubi Industrial Park  
Ubi Avenue 1, #02-25  
Singapore 408933

Dear Madam,

**RE: SUBMISSION OF DOCUMENTS FOR SLN2502P – DOA: 11.03.2019**

Kindly be informed that our customer, Nebulae Eservice, owner of vehicle registration no. SLN2502P (insured with AIG) holds vehicle registration no. GBA8212Z which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 6,330.12
Loss of use	:	\$ 600.00 (\$100.00 x 6 days)
GIA search fee	:	\$ 2.00
Total	:	<u>\$ 6,932.12</u>

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully  
CYCLE & CARRIAGE KIA PTE LTD

  
\_\_\_\_\_  
**MANAGER**  
**SERVICE OPERATIONS – PG**



Exceptional Journeys

To:

Cycle & Carriage Kia Pte Ltd  
209 Pandan Gardens,  
Singapore 609339  
Attention: [Motor Claims Department]

Date: [12.03.2019]

**LETTER OF AUTHORIZATION TO ACT**

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SLN2502P (vehicle no.) (the "**Vehicle**").
2. As a result of a motor incident occurring on 11.03.2019 (date and time of accident) on/along SLIP ROAD CLEMENTI FLYOVER TOWARD AYE-TUAS (location) between the Vehicle and GBA8212Z (3<sup>rd</sup> party vehicle(s) number, if any) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
  - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
  - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
  - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,



Name: NEBULAE ESERVICE

NRIC / Passport No. / Company Registration No.: 53342902A



# LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC00/021520  
DATE : 24 SEPTEMBER 2019

## DISCHARGE VOUCHER

I/We, **NEBULAE ESERVICE** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **GBA 8212Z** the sum of Singapore Dollars Six Thousand Six Hundred Ninety Two and Cents Twelve Only (\$6,692.12) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SLN 2502P** on **11 MARCH 2019** along **CLEMENTI ROAD TOWARDS AYE (TUAS)**.

I/We hereby agree to indemnify and keep indemnify (**HOONG SOON SERVICE / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S CYCLE & CARRIAGE KIA PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



*[Signature]* 22/11/2019  
.....  
Signature of vehicle owner/Date

*Nebulae Service* 22/11/2019  
.....  
Name of vehicle owner/Date



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
NEBULAE ESERVICE  BLK 170 GANGSA RD #02-40 SINGAPORE 670170  Contact No Mobile: 96632763 Mr Ng 10/06/	Cust No/Name	/NEBULAE ESERVICE
	Reg No/Reg Date	SLN2502P / 27/04/2017
	Date In/Mileage	10/06/2019/ 237653
	Chassis/Package	KNAHU815VH7172414 /KC17RP
	Engine No	D4FDGH118106
	Make/Model	KIA/CARENS 1.7 A D EX FL DY7
	Colour/Trim	AJR INFERNO RED / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00080	Cash	05/08/2019/ 16:10	TLD	884 / Lauro Songcuan	46339	81409884		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								1650.00
RENEW DAMAGED PARTS ON REAR TAILGATE, REAR BUMPER FACE								
E PNT88000								60.00
REMOVE AND INSTALL PARKING SENSOR								
E PNT88000								240.00
REMOVE AND REPLACE REAR WINDSCREEN GLASS								
M SUNDRY								80.00
SUPPLY REAR WINDSCREEN SEALANT								
E PNT88000								250.00
TRANSFER REAR TAILGATE MECHANISM AND OTHER ATTACHMENT TO NEW PANEL								
E PNT88000								180.00
REMOVE AND INSTALL REAR CABIN TO FACILITATE REPAIR								
E PNT98000								840.00
SPRAY PAINT REAR BUMPER, REAR TAILGATE AND AFFECTED PORTIONS								
M SUNDRY								50.00
SUPPLY C&C LOGO								
M SUNDRY								80.00
APPLY BODY SEALANT ON AFFECTED AREAS								
M SUNDRY								60.00
PERFORM RUST PREVENTION ON AFFECTED PANELS								
A 54900099								30.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								
A 10028901								200.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST								
M SUNDRY								20.00
SUNDRIES								
X PANEL ASSY-TAIL GATE					1.00	1088.00	00.00	1088.00
X EMBLEM-CARENS					1.00	36.00	00.00	36.00
X EMBLEM-CRDI					1.00	29.00	00.00	29.00
X BRACKET ASSY-RR BUMPER SIDE,LH					1.00	25.00	00.00	25.00
X BRACKET ASSY-RR BUMPER SIDE,RH					1.00	25.00	00.00	25.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
NEBULAE ESERVICE	Cust No/Name /NEBULAE ESERVICE
BLK 170 GANGSA RD	Reg No/Reg Date SLN2502P / 27/04/2017
#02-40	Date In/Mileage 10/06/2019/ 237653
SINGAPORE 670170	Chassis/Package KNAHU815VH7172414 /KC17RP
Contact No Mobile: 96632763 Mr Ng	Engine No D4FDGH118106
10/06/	Make/Model KIA/CARENS 1.7 A D EX FL DY7
	Colour/Trim AJR INFERNO RED / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00080	Cash	05/08/2019/ 16:10	TLD	884 / Lauro Songcuan	46339	81409884

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X RETAINER	10.00	1.00	00.00	10.00
X BRACKET-FR BUMPER SIDE,LH	1.00	4.00	00.00	4.00
X BRACKET-FR BUMPER SIDE,RH	1.00	4.00	00.00	4.00
X COVER-RR BUMPER,UPR	1.00	576.00	00.00	576.00
X COVER-RR BUMPER LWR	1.00	201.00	00.00	201.00
X HOLDER-BACK WARING SYSTEM OTR	2.00	4.00	00.00	8.00
X HOLDER-BACK WARING SYSTEM INR	2.00	4.00	00.00	8.00
X ULTRASONIC SENSOR ASSY-P.A.S	1.00	162.00	00.00	162.00
Z TEXT				
TP LONPAC - GBA8212Z				
DOA: 11.03.2019				
SURVEYOR: STEVE CHEN (LKK) 26.03.19				
05 DAYS				
<p align="center"><i>Cycle &amp; Carriage celebrates 120 years.</i>  Visit <a href="http://www.cyclecarriage.com/120">www.cyclecarriage.com/120</a> for more info!</p>				

Parts	2,176.00	Nett	5,916.00
Labour	3,450.00	7% GST on	414.12
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	6,330.12
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	290.00	Total Due	6,330.12
Total(w/o GST)	5,916.00		

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SLN 2502P (K)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-039172

Date of Request: 12/03/2019

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd  
241 Alexandra Road  
Singapore 159931

Dear Sir/Madam,

Enquiry Date 12/03/2019  
Enquiry By Don Bong Kiong Hua  
TP Vehicle No. GBA8212Z  
Accident Date 11/03/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBA8212Z	Lonpac Insurance Bhd	07/06/2018-06/06/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE**

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**TAX INVOICE**

Our Ref No: GR-19-039172

Date of Request: 12/03/2019

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd  
241 Alexandra Road  
Singapore 159931

Dear Sir/Madam,

Enquiry Date 12/03/2019  
Enquiry By Don Bong Kiong Hua  
TP Vehicle No. GBA8212Z  
Accident Date 11/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque