

Our ref : SLN2502P
Your ref: 181919VC00021520 (TP LONPAC)

Date: 21st August 2019

Ms. Joy Irene (Case Handler)
LKK Auto Consultants Pte. Ltd.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1, #02-25
Singapore 408933

Dear Madam,

RE: SUBMISSION OF DOCUMENTS FOR SLN2502P – DOA: 11.03.2019

Kindly be informed that our customer, Nebulae Eservice, owner of vehicle registration no. SLN2502P (insured with AIG) holds vehicle registration no. GBA8212Z which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 6,330.12
Loss of use	:	\$ 600.00 (\$100.00 x 6 days)
GIA search fee	:	\$ 2.00

Total	:	\$ 6,932.12

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be made payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE KIA PTE LTD



MANAGER
SERVICE OPERATIONS – PG



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
NEBULAE ESERVICE BLK 170 GANGSA RD #02-40 SINGAPORE 670170 Contact No Mobile: 96632763 Mr Ng 10/06/	Cust No/Name /NEBULAE ESERVICE Reg No/Reg Date SLN2502P / 27/04/2017 Date In/Mileage 10/06/2019/ 237653 Chassis/Package KNAHU815VH7172414 /KC17RP Engine No D4FDGH118106 Make/Model KIA/CARENS 1.7 A D EX FL DY7 Colour/Trim AJR INFERNO RED / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00080	Cash	05/08/2019/ 16:10	TLD	884 / Lauro Songcuan	46339	81409884
Description of Goods / Services						Amount
E PNT88000						1650.00
RENEW DAMAGED PARTS ON REAR TAILGATE, REAR BUMPER FACE						
E PNT88000						60.00
REMOVE AND INSTALL PARKING SENSOR						
E PNT88000						240.00
REMOVE AND REPLACE REAR WINDSCREEN GLASS						
M SUNDRY						80.00
SUPPLY REAR WINDSCREEN SEALANT						
E PNT88000						250.00
TRANSFER REAR TAILGATE MECHANISM AND OTHER ATTACHMENT TO NEW PANEL						
E PNT88000						180.00
REMOVE AND INSTALL REAR CABIN TO FACILITATE REPAIR						
E PNT98000						840.00
SPRAY PAINT REAR BUMPER, REAR TAILGATE AND AFFECTED PORTIONS						
M SUNDRY						50.00
SUPPLY C&C LOGO						
M SUNDRY						80.00
APPLY BODY SEALANT ON AFFECTED AREAS						
M SUNDRY						60.00
PERFORM RUST PREVENTION ON AFFECTED PANELS						
A 54900099						30.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM						
A 10028901						200.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST						
M SUNDRY						20.00
SUNDRIES						
X PANEL ASSY-TAIL GATE	1.00	1088.00	00.00			1088.00
X EMBLEM-CARENS	1.00	36.00	00.00			36.00
X EMBLEM-CRDI	1.00	29.00	00.00			29.00
X BRACKET ASSY-RR BUMPER SIDE,LH	1.00	25.00	00.00			25.00
X BRACKET ASSY-RR BUMPER SIDE,RH	1.00	25.00	00.00			25.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

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Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
CTP00080	Cash	05/08/2019/ 16:10	TLD	884 / Lauro Songcuan	46339	81409884	
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
X	RETAINER			10.00	1.00	00.00	10.00
X	BRACKET-FR BUMPER SIDE,LH			1.00	4.00	00.00	4.00
X	BRACKET-FR BUMPER SIDE,RH			1.00	4.00	00.00	4.00
X	COVER-RR BUMPER,UPR			1.00	576.00	00.00	576.00
X	COVER-RR BUMPER LWR			1.00	201.00	00.00	201.00
X	HOLDER-BACK WARING SYSTEM OTR			2.00	4.00	00.00	8.00
X	HOLDER-BACK WARING SYSTEM INR			2.00	4.00	00.00	8.00
X	ULTRASONIC SENSOR ASSY-P.A.S			1.00	162.00	00.00	162.00
Z	TEXT						
	TP LONPAC - GBA8212Z						
	DOA: 11.03.2019						
	SURVEYOR: STEVE CHEN (LKK) 26.03.19						
	05 DAYS						
<p style="text-align: center;"><i>Cycle & Carriage celebrates 120 years.</i> <i>Visit www.cyclecarriage.com/120 for more info!</i></p>							
Parts	2,176.00				Nett		5,916.00
Labour	3,450.00			7% GST on	5916.00		414.12
Standard Menu	0.00						
Specialist Job	0.00				Total Payable		6,330.12
Diagnostics Job	0.00				Paid		0.00
Sundry/Others	290.00				Total Due		6,330.12
Total(w/o GST)	5,916.00						

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SLN 2502P (K)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-039172

Date of Request: 12/03/2019

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 12/03/2019

Enquiry By Don Bong Kiong Hua

TP Vehicle No. GBA8212Z

Accident Date 11/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBA8212Z	Lonpac Insurance Bhd	07/06/2018-06/06/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 12/03/2019
Enquiry By Don Bong Kiong Hua
TP Vehicle No. GBA8212Z
Accident Date 11/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



CYCLE & CARRIAGE

LKK
Steven Chen

VEHICLE NO : SLN 2502P

MODEL : KIA/CARENS 1.7 A D EX

WIP : 46339

Material	:	\$	<u>2,176.00</u>
Labour	:	\$	<u>3,740.00</u>
Sub-Total	:	\$	<u>5,916.00</u>
Less 2% Disc	:	\$	<u>—</u>
Less Excess	:	\$	<u>—</u>
Total	:	\$	<u>5,916.00</u>
GST 7%	:	\$	<u>414.12</u>
Grand Total	:	\$	<u>6,330.12</u>
Finalise By/Date : <u>Larry on 18/06/19</u>			

rec'd on 18/06/19
@ 17:46

close: 18/07/19

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 5 WORKING DAYS + 2 days (wk.end)

* TP vehicle no: GBA8212 Z (LONPAC)

* claim GUA search fee \$2.00

* claim loss of use.



CERTIFICATE OF INSURANCE

CYCLE & CARRIAGE COMMERCIAL AUTO PROTECTOR COMMERCIAL VEHICLE

Name of Policyholder : Nebulae Eservice
Period of Insurance : 27 Apr 2018 To 26 Apr 2019
Engine No. : D4FDGH118106
Chassis No. : KNAHU815VH7172414

Vehicle No. : SLN2502P
Policy No. : 2100507732-01
Endorsement No. :
Issued Date : 16 Apr 2018

ABOUT THE COVER

Make/Model : KIA Carens 1.7 Diesel EX
Engine Capacity/Tonnage : 1685 Tonnage
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

Any person who is driving on the Policyholder's order or with their permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use for the carriage of passengers or goods in connection with the Policyholder's business. Use for social, domestic, pleasure purposes and business purposes of any person to whom the Vehicle is hired. This Policy does not cover

- 1) use for driving tuition, driving test, racing, pace-making, reliability trial or speed-testing;
- 2) use whilst drawing a trailer except the towing (other than for reward) of anyone disabled using a mechanically propelled vehicle; and
- 3) use for the carriage of passengers for hire or reward by any person to whom the Vehicle is hired; or use for any purpose in connection with Motor Trade.



* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$2000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$2000

Windscreen : \$100

Named Driver and Excess (where applicable)

Ng Song Hang - \$2000 (Own Damage) \$2000 (Property Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Customer Service Centre (For windscreen claim only) Add: 330 Ubi Rd 3 Singapore 408650 67461000
2. Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 609339 65684501

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0500709237

CYCLE & CARRIAGE - DPHANG(KIA)
 239 ALEXANDRA ROAD
 SINGAPORE 159930 ANSP-MOTOR

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSPHAW

REPUBLIC OF SINGAPORE DRIVING LICENCE

1414372F

NAME FLANN

09 Nov 1960

17 May 2001

404486648F

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1414372F

Name

NG, SONG HANG

黄松汉

Race

CHINESE

Date of Birth

09-11-1960

Sex

M

Country of Birth

SINGAPORE

2741896

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

Class 2B Motorcycles not exceeding 200 cc

Class 3 Motor Cars and Motor Tractors the weight of which laden does not exceed 2500 kilograms

PASS DATE

18 Mar 1963

15 Jan 1961

FOR C&C USE ONLY

NP 428A

Licence No: S1414372F

2741896

NPIC No S1414372F

Blood Group

A+

Date of issue

25-11-1995

APL 1414372F

SINGAPORE SP720

NPIC No S1414372F

Date 25-11-1995

No: S1414372F



Exceptional Journeys

To:

Cycle & Carriage Kia Pte Ltd
209 Pandan Gardens,
Singapore 609339
Attention: [Motor Claims Department]

Date: [12.03.2019]

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SLN2502P (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 11.03.2019 (*date and time of accident*) on/along SLIP ROAD CLEMENTI FLYOVER TOWARD AYE-TUAS (*location*) between the Vehicle and GBA8212Z (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in black ink is written over a horizontal line. To the right of the signature is a circular stamp. The stamp contains the text "NEBULAE ESERVICE" around the top inner edge and "REG. NO: 53342902A" in the center.

Name: NEBULAE ESERVICE

NRIC / Passport No. / Company Registration No.: 53342902A