

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 16 September, 2019 9:42 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBA8212Z (OI : LPC Ref: 18/19/19/VC00/021520) AND SLN2502P (TP : LKK REF - CC3/LPC19005584/Eha3) on 11/03/2019 [External General]
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

Your Ref: 18/19/19/VC00/021520

Our Ref: CC3/LPC19005584/Eha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBA 8212Z (OI) AND SLN 2502P (TP) ON 11/03/2019

We refer to the subject matter and to the assignment dated 28th March 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, under MCF and BOLA scenario 27, for rear-ended collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "CYCLE & CARRIAGE KIA PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 19,632.36	\$ 6,330.12
Loss of Use (\$100 x 6 days)	\$ 600.00	\$ 360.00 (\$60 x 6 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 20,234.36	\$ 6,692.12

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Weekends / Downtime	1 day
TOTAL	6 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAuto)

Sent: Monday, 1 July, 2019 7:23 PM

To: ONG LI LI

Cc: MT_Claim_SG; CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving GBA8212Z (OI : LPC Ref: 18/19/19/VC00/021520) AND SLN2502P (TP : LKK REF - CC3/LPC19005584/Eja3) on 11/03/2019 [External General]

Hi Li Li,

Enclosed.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 1 July, 2019 5:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: CS A Team <cs-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBA8212Z (OI : LPC Ref: 18/19/19/VC00/021520) AND SLN2502P (TP : LKK REF - CC3/LPC19005584/Eja3) on 11/03/2019 [External General]

Lonpac External - General

Dear Mei Kwan

Please let us have the preliminary advice.

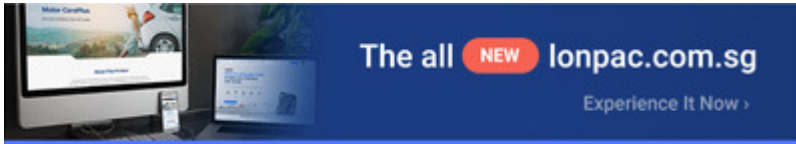
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

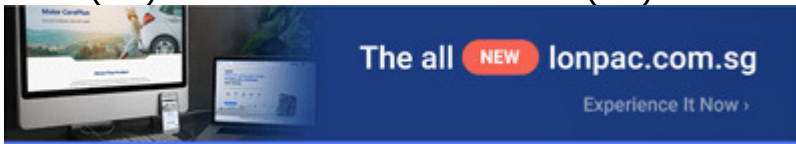
From: ONG LI LI
Sent: Friday, 29 March, 2019 4:17 PM
To: 'Mei Kwan (LKKAUTO)'; MT_Claim_SG
Cc: CS A Team; Joy Irene (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBA8212Z (OI : LPC Ref: 18/19/19/VC00/021520) AND SLN2502P (TP : LKK REF - CC3/LPC19005584/Eja3) on 11/03/2019 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 28 March, 2019 10:18 PM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN; ONG LI LI; CS A Team; Joy Irene (LKKAUTO); Admin A
Subject: Direct Settlement - Accident Involving GBA8212Z (OI : LPC - TBA) AND SLN2502P (TP : LKK REF - CC3/LPC19005584/Eja3) on 11/03/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLN 2502P at M/s Cycle & Carriage KIA Pte Ltd (Pandan Gardens) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)