

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 24 September, 2019 11:26 AM
To: Don Bong Kiong Hua
Cc: Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Tay Jian Ye; Admin A; Vic (LKKAUTO)
Subject: RE: Our Ref:181919VC00021520 TP LONPAC CLAIM SLN2502P AGAINTS GBA8212Z DOA 11.03.2019 [External General] LKK REF CC3/LPC19005584/Eha3
Attachments: DV.pdf

Without Prejudice

Dear Don Bong,

We refer further to our below email and we confirmed in receipt of the LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we offer settlement as below:

Cost of Repair (w/gst)	\$ 6,330.12
Loss of Use (\$60 x 6 days)	\$ 360.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 6,692.12

If agreeable, kindly let the owner chop and sign the attached DV and **forward the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE KIA PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Saturday, 10 August, 2019 3:23 PM
To: Don Bong Kiong Hua
Cc: Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Tay Jian Ye; Admin A; Vic (LKKAUTO)
Subject: RE: Our Ref:181919VC00021520 TP LONPAC CLAIM SLN2502P AGAINTS GBA8212Z DOA 11.03.2019
[External General] LKK REF CC3/LPC19005584/Eha3

WITHOUT PREJUDICE

Dear Don Bong,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, 8 April, 2019 5:03 PM
To: Don Bong Kiong Hua; MT_Claim_SG; Mei Kwan (LKKAUTO); Joy Irene (LKKAUTO)
Cc: Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Tay Jian Ye
Subject: RE: Our Ref:181919VC00021520 TP LONPAC CLAIM SLN2502P AGAINTS GBA8212Z DOA 11.03.2019
[External General]

Lonpac External - General

Dear Sir/Mdm

Please liaise with LKK Auto Consultants Pte Ltd.

Dear Joy

Please reply.

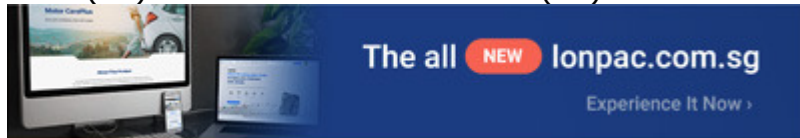
Regards,

Ong Li Li

Senior Claims Executive | Lompac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Don Bong Kiong Hua [<mailto:kionghua.bong@cyclecarriage.com.sg>]

Sent: Monday, 8 April, 2019 10:42 AM

To: ONG LI LI; MT_Claim_SG; Mei Kwan (LKKAuto) (Meikwan@lkkauto.com); joyirene@lkkauto.com

Cc: Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Tay Jian Ye

Subject: RE: Our Ref:181919VC00021520 TP LONPAC CLAIM SLN2502P AGAINTS GBA8212Z DOA 11.03.2019
[External General]

Importance: High

Hi Officer,

Please assist on this matter as customer chasing the outcome.

Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg



From: ONG LI LI [<mailto:llong@lompac.com>]

Sent: Monday, 1 April 2019 9:54 AM

To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; MT_Claim_SG <mt_claim@lompac.com>; Mei Kwan (LKKAuto) (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>; joyirene@lkkauto.com

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: RE: Our Ref:181919VC00021520 TP LONPAC CLAIM SLN2502P AGAINTS GBA8212Z DOA 11.03.2019
[External General]

Lonpac External - General

Without Prejudice

Dear Don Bong

Please liaise with our appointed surveyor, LKK Auto Consultants Pte Ltd for quantum & liability.

Dear Joy

Fya

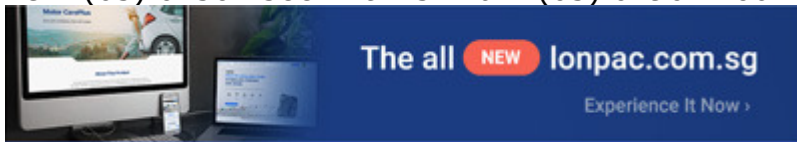
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Don Bong Kiong Hua [<mailto:kionghua.bong@cyclecarriage.com.sg>]

Sent: Friday, 29 March, 2019 4:58 PM

To: ONG LI LI; MT_Claim_SG

Cc: Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Tay Jian Ye

Subject: RE: TP LONPAC CLAIM SLN2502P AGAINTS GBA8212Z DOA 11.03.2019

Importance: High

Hi Officer,

Please assist on the liability as we still waiting your response.

Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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From: Don Bong Kiong Hua
Sent: Tuesday, 26 March 2019 2:13 PM
To: llong@lonpac.com; mt_claim@lonpac.com
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: FW: TP LONPAC CLAIM SLN2502P AGAINTS GBA8212Z DOA 11.03.2019
Importance: High

Hi Officer,

We still waiting for liability status. Please update us. Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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A member of the Jardine Cycle & Carriage Group

From: Don Bong Kiong Hua
Sent: Wednesday, 13 March 2019 8:10 PM
To: 'mt_claim@lonpac.com' <mt_claim@lonpac.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: TP LONPAC CLAIM SLN2502P AGAINTS GBA8212Z DOA 11.03.2019
Importance: High

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number **SLN2502P**), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number **GBA8212Z**) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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