

INS CASE OWNER:

Stryker: 3011 CC 4, ASM 1900 5581, K1203/1 LAC: 10707 + 4

Surveyor:

DOI:

29/3/2019

Date / Time:

28/3/19

Registered in Merimeca:

Pre-assign / CCU / FTE

SHC 52928

Claim No.:

59m 01 LAB

Insured Vehicle No.:

Policy No.:

Name of Insured:

Make / Model:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SH 7100 G

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE: 26/6/2019

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

4

If NO or B 28, Ass. Lia:

Repair Cost:

SS

3022.75

Loss of Rental (LOR):

SS

281.68

(5

days)

x

12.67

Loss of Use (LOU):

SS

-

(3

x

days)

Loss of Income (LOI):

SS

125.00

x

5

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow / Independent)

Legal Cost

SS

Total:

SS

3429.43

Global Sum SS:

34W-U

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

34W-U

Name 1:

Comptelgru Engineering Pte Ltd

Payee 2: (Strike if N/A)

SS

Name 2:

Payee 3: (Strike if N/A)

SS

Name 3:

Payee 4: (Strike if N/A)

SS

Name 4:

Payee 5: (Strike if N/A)

SS

Name 5:

Payee 6: (Strike if N/A)

SS

Name 6:

Payee 7: (Strike if N/A)

SS

Name 7:

Payee 8: (Strike if N/A)

SS

Name 8:

Payee 9: (Strike if N/A)

SS

Name 9:

Payee 10: (Strike if N/A)

SS

Name 10:

REF

From _____ Date: _____

Verf. Plac. SH 7100 h Yr Regtrc 14 May 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / T6 / Prime Mover /

Truck / Trailer or

Maker: Kyushu Tai 240 CC 168r

Colour: B/w A/C: Ins G / Std / NI/NA

Sp. Reading 517444 T/Ratio: Ins: 0 d / Std / H / NA.

Eng/No:

CIN: 1CMHLR4144FY068936

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inoperative / Jammed / Leaked / Burnt or

Brake: Inoperative / Damaged / Leaked / Burnt or

Modi: Nil / S/P/In / STQ / P/In or

Tyre Size: F: 205/60 R16

R. 1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYOIYOKO OF *WHL*

Front

R/Bal.	6	mm	R/Bal.	6	mm
--------	---	----	--------	---	----

U/S sl. 6 mm U/S sl. 6 mm

D.O.A. 22/3/19 D.O.L. 29/5/19

Survey field at CDGE (Havona)

Date of Diagnosis: Feb 1, 2008 / Q18 / H18 / H1C / Seattle

Good n/s

The UIC / Chassis frame / Body Structure affected due to collision

72.861.25

0.617 m/s (58.77%) $A \times A$

2009	10/10	333333	41.
------	-------	--------	-----

Days Of Repair: _____

Resurvey No. of Trip:	Survey Fee:	
-----------------------	-------------	--

Transportation:

Fee: Site Insp:

REPAIR ESTIMATE*

VEHICLE NO : SH 7100G

DATE 28/3/2019

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet <i>2nd</i>			\$ 2,265.90
	Bonnet Lock <i>X sm</i>			\$ 36.90
	Radiator Grille <i>sm</i>			\$ 251.00
	Radiator Grille H Emblem <i>sm</i>			\$ 27.50
	Front Bumper Cover <i>sm</i>			\$ 544.50
	Front Bumper Sponge <i>sm</i>			\$ 99.20
	Front Bumper Reinforcement <i>2nd</i>			\$ 402.10
	Front Bumper Grille (LH) <i>sm</i>			\$ 41.60
	Front Bumper Centre Grille <i>sm</i>			\$ 178.60
	Front Bumper Lip <i>sm</i>			\$ 54.90
	Front Bumper Bracket Top (LH/RH) <i>LH sm RH X sm</i>	\$	22.40	\$ 44.80
	Front Bumper Bracket (LH/RH) <i>LH sm RH X sm</i>	\$	24.60	\$ 49.20
	Headlamp Support Top Cover <i>X sm</i>			\$ 222.60
	Headlamp Support Panel Assy <i>sm</i>			\$ 907.40
	Headlamp (LH/RH) <i>LH sm RH X sm</i>	\$	1,388.00	\$ 2,776.00
	Radiator <i>X sm</i>			\$ 698.30
	Radiator Fan Blade, Cowling, Motor Assy <i>X sm</i>			\$ 792.95
	Radiator Bracket (RH/LH) <i>X sm</i>	\$	6.50	\$ 13.00
	Radiator Guard <i>X sm</i>	\$	20.00	\$ 40.00
	Horn Unit (LH/RH) <i>X sm</i>	\$	73.80	\$ 147.60
	Horn Wire <i>X sm</i>			\$ 156.50
	Aircon Condenser <i>X sm</i>			\$ 927.50
	Inter Cooler <i>X sm</i>			\$ 1,032.50
	Inter Cooler Mounting (2 PCS) <i>X sm</i>			\$ 25.90
	Front LH Fender <i>2nd</i>			\$ 566.20
	Front LH Fender liner <i>sm</i>			\$ 175.90
	Front Bumper LH/RH Hinges <i>2nd</i>			\$ 91.20
	SUB TOTAL			\$ 11,736.45
	LESS 20%			\$ 2,347.29
	DISCOUNTED TOTAL			\$ 9,389.16
	Front Number Plate <i>new</i>			\$ 25.00
	Front No Plate Trim Cover <i>new</i>			\$ 30.00
	Labour Charge			\$ 55.00
	Panel Beating-Repair Fender			\$ 800.00
	Spray Painting Charge			\$ 900.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Aircon & Refill Gas			\$ 150.00
	TOTAL LABOUR			\$ 1,950.00
	ESTIMATE TOTAL			\$ 11,394.16

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

AXA-4S: TS

1630

acc

* Subject to final approval from Insurance Company

Acknowledged by Repairer

Ka Kim 10/11/19

29/3/19 1030hrs.

3 Days

4/5

After Repair photo

Nett

Nett

600

800.00

900.00

50.00

50.00

150.00

600

20

20

60

COMFORT DELGRO ENGINEERING

VEHICLE : SH 7100G TYPE OF CLAIM : TP
 MODEL : I-40 SURVEY BY : LKK-KALVIN
 JOB NO : 305282288 DATE : 29.03.19

SUPPLEMENTARY OF PARTS AND LABOUR COSTS

S/No	DESCRIPTION	QTY	ESTIMATE \$	REMARKS
1	FRT FENDER LH	1	566.30	
2	FRT FENDER SHIELD LH	1	175.90	
3	BONNET HINGE RH/LH	2	91.30	each 182.60
	* Last Entry *			

214 178 TP

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
100 Middle Road, Singapore 188981
Tel: 6733 4288 / 6733 4289 / 6733 4290
Fax: 6733 4287
Workshops
40 Eunos Drive, Singapore 610001
400 Boon Lay Drive, Singapore 640011
40 Tampines Avenue, Singapore 520000
40 Selegie Road, Singapore 180102
40 Upper Macao Road, Singapore 105102
40 Upper Macao Road, Singapore 105102

A member of COMFORTDELGRO Date/Time: 28.03.2019 12:50 Page : 1

Team: ARC Repair TP(CLS0)1 JOB CARD Sales Order: JC NO: 305282288

CUSTOMER	REGN NO: SH 7100G	MILEAGE
MS 7010045	MAKE: HYUNDAI	FUEL
CUSTOMER NO: 383 SIN MING DRIVE	MODEL: I-40	DATE/TIME IN: 28.03.2019 10:40
ADDRESS: Singapore SINGAPORE 575717	YR OF MANU: 14.05.2015	TARGET DATE
65508755	CHASSIS CODE: KMHLB41UMFU068936	COMPLETION DATE/TIME
(P) (Q)		
COUNT CARD NO:		

Accident Date: 27.03.2019
NATURE: 3P 27.03.19/C

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
		

CHECKED & PASSED OUT BY:		CUSTOMER'S SIGNATURE	
SERVICE ADVISOR			
Acknowledgement Slip		Exit Pass	
Vehicle No: SH 7100G		Vehicle No: SH 7100G	
Signature/Date		Signature/Date	
Name of Service Advisor		Name of Service Advisor	
Date		Date	

REPAIR ESTIMATE*

VEHICLE NO : SH 7100G

DATE 28/3/2019

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet ✓			\$ 2,265.90
	Bonnet Lock X			\$ 36.90
	Radiator Grille ✓			\$ 251.00
	Radiator Grille H Emblem ✓			\$ 27.50
	Front Bumper Cover ✓			\$ 544.50
	Front Bumper Sponge ✓			\$ 99.20
	Front Bumper Reinforcement ✓			\$ 402.10
	Front Bumper Grille (LH) ✓			\$ 41.60
	Front Bumper Centre Grille ✓			\$ 178.60
	Front Bumper Lip ✓			\$ 54.90
	Front Bumper Bracket Top (LH/RH) LH - RH X	\$	22.40	\$ 44.80
	Front Bumper Bracket (LH/RH) LH - RH X	\$	24.60	\$ 49.20
	Headlamp Support Top Cover X			\$ 222.60
	Headlamp Support Panel Assy ✓			\$ 907.40
	Headlamp (LH/RH) LH - RH X	\$	1,388.00	\$ 2,776.00
	Radiator X			\$ 698.30
	Radiator Fan Blade, Cowling, Motor Assy X			\$ 792.95
	Radiator Bracket (RH/LH) X	\$	6.50	\$ 13.00
	Radiator Guard X	\$	20.00	\$ 40.00
	Horn Unit (LH/RH) ?	\$	73.80	\$ 147.60
	Horn Wire ?			\$ 156.50
	Aircon Condenser X			\$ 927.50
	Inter Cooler X			\$ 1,032.50
	Inter Cooler Mounting (2 PCS) X			\$ 25.90
	Front LH Fender ✓			
	Front LH Fender liner ✓			
	Front Bonnet LH/RH Hinges ✓			
	SUB TOTAL			\$ 11,736.45
	LESS 20% Discount			\$ 2,347.29
	DISCOUNTED TOTAL			\$ 9,389.16
	Front Number Plate ✓			\$ 25.00 Nett
	Front No Plate Trim Cover ✓			\$ 30.00 Nett
	Labour Charge			\$ 55.00
	Panel Beating-Repair Fender			\$ 800.00 600
	Spray Painting Charge			\$ 900.00 600
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 20
	Remove/Refix Aircon & Refill Gas			\$ 150.00 60
	TOTAL LABOUR			\$ 1,950.00
	ESTIMATE TOTAL			\$ 11,394.16

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

AXA-45

TS

1630

1. KK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No illegal modifications allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Ka hui 10/11/19

29/3/19 1030hrs.

3 Pys

45

After Repair photo

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305282288
Date : 02/04/19

FINALIZATION FORM


To : LKK Fax :
Attn : KALVIN ANG
Vehicle Reg No : SH 7100G Date of Accident : 27-Mar-19


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- **TRANSCAB**
SHC5292E
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost**
 - (c.) Lumpsum Repair (if applicable)
 - Total for Lumpsum repair cost after Less: 20% \$5,650.00
 - Final Lumpsum Repair cost \$5,650.00**

3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM T S
Tel : 62148398
Fax : 65468156

Signature : 
Name : KALVIN
Date : 3/4/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	*****			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks: Final Amount Subject to Insurance Approval



<TP - Mandate IA> - S9M01IA8 [ACCIDENT INVOLVING SHC 5292E(OI) & SH 7100G(TP) ON 27/03/2019]

Type

🔗 Question

Message

Liability: 50%. Traffic light was not working. Propose 50/50 as both parties need to exercise caution. We seek your mandate up to 50% - \$3,429.43(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 12 July 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/7/2019

Survey Details:

Date of loss	27-Mar-19
Date of appointment	28-Mar-19
Date of survey	29-Mar-19
Location of survey	CDGE LOYANG

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SH 7100G
Make and Model	HYUNDAI I40 1.7L CRDI AT ABS AIRBAG 4DR
Date of registration	14-May-15
Part Rebate	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	12,060.96
------------------	-----------

Proposed/Revised repair cost:

Parts	\$ 5,021.16
Check items (estimate)	NIL
Labour	\$ 1,300.00
Supplementary	\$ 739.84
Total	\$ 7,061.00
Lump Sum(if applicable)	\$ 5,650.00

Number of days for repair	3
---------------------------	---



Remarks:

Traffic light not working. Propose 50/50 as both parties need to exercise caution.

Mandate:

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$	6,045.50
Loss of use		NIL
Loss of rental	\$	563.35 (5days x \$112.67)
Loss of income	\$	250.00 (5days x \$50.00)
	\$	6,858.85
@ 50%	\$	3,429.43
LTA search fees		NIL
Others		NIL
Proposed Total	\$	3,429.43



Re:<TP - Mandate IA> - S9M01IA8 [ACCIDENT INVOLVING SHC 5292E(OI) & SH 7100G(TP) ON 27/03/2019]

Type

🔗 Question

Message

Please obtain Police investigation result before settlement.

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 12 July 2019 4:10 PM
To: Disk Yao; claims@transcab.com.sg
Cc: Transcab_AVA_Claims; Admin A
Subject: RE: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 5292E AND SH 7100G ALONG JUNCTION OF SCOTTS ROAD AND ORCHARD ROAD ON 27.03.2019

Dear Sirs/Mdm,

Thank you for your video.

As per AXA instruction, we would like to request a copy of Police Investigation Result(PIR) on this matter.

Kindly assist to check with your client if there is any PIR and submit a copy to us for our further action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Disk Yao <diskyao@ava-ins.com>
Sent: Wednesday, 26 June 2019 3:54 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; claims@transcab.com.sg
Cc: Transcab_AVA_Claims <transcab_avaclaims@ava-ins.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 5292E AND SH 7100G ALONG JUNCTION OF SCOTTS ROAD AND ORCHARD ROAD ON 27.03.2019

Dear Poh Kin,

Please refer to the link below for the video:

https://drive.google.com/open?id=1cnEZs_HIJ0hP_LBQcOeKFauOn4Ma98XJ

Thank you.

Best regards,

Disk Yao (Mr), ACII

Assistant Manager, Claims

AVA Insurance Brokers Pte Ltd

91 Bencoolen Street | #08-03 Sunshine Plaza | Singapore 189652

Tel: +65 6535 1828 | Fax: +65 6535 6898 | Website: www.ava-ins.com



<TP VIDEO & TP - IA UPLOADED> - S9M01G8R [ACCIDENT INVOLVING SLV 2403A(OI) & SHC 7949G(TP) ON 06/03/2019]

Type

🔗 Question

Message

Hi, we have uploaded a copy of video footage from third party for your easy reference. . As per video footage, third party vehicle was driving within his own lane, OI had encroached into third party and resulted the collision. Liability is not in OI's favour. TP-IA had been uploaded in Smartclaims. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party, Thank you. Hsiao Tong - 12 July 2019

Reply

Mobile: +65 9789 9822
Email : diskyao@ava-ins.com
Company Registration No. 200706523M

"YOUR GUARDIAN IN A WORLD OF RISKS"



**PayNow is available! To make payment, kindly scan the above QR code.
Please indicate AVA debit note number and policy holder's name.**

PayNow is supported by these Participating Banks
Bank of China, Citibank, DBS/POSB, HSBC Bank, Industrial and Commercial Bank of China Limited, Maybank, OCBC Bank, Standard Chartered Bank & United Overseas Bank Limited

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From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Wednesday, 26 June 2019 10:36 AM
To: claims@transcab.com.sg
Cc: Transcab_AVA_Claims <transcab_avaclaims@ava-ins.com>; Admin A <admin-a@lkkauto.com>
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 5292E AND SH 7100G ALONG JUNCTION OF SCOTTS ROAD AND ORCHARD ROAD ON 27.03.2019
Importance: High

**Trans-Cab Taxi
Singapore**

Our Ref: CC4/ASM19005581/K1fa3
Your Ref: SHC 7100G (DOA: 27.03.2019)

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 5292E AND SH 7100G ALONG JUNCTION OF SCOTTS ROAD AND ORCHARD ROAD ON 27.03.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s ComfortDelgro Engineering Pte Ltd, acting on behalf of the owner of **SH 7100G** against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / pohkin@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Monday, 21 October 2019 10:37 AM
To: Hsiao Tong (LKKAUTO)
Cc: KKLau
Subject: Fw: Your ref: T 0319/ SH 7100G/ WT(st) *Our ref: CC4/ASM19005581/K1pa3 [ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019] - (REMINDER)
Attachments: SH7100G doa 27.3.19.mov
Importance: High

Dear Hsiao Tong

It's been > 3 months, nothing heard from you. Attached video footage for your review. Kindly request your principal to settle our PD claim as per BOLA S4 by 28.10.19 otherwise we have no choice but to escalate case to GIA.

Hope you understand our position.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Catherine Koh Mui Gek
Sent: Tuesday, 16 July 2019 5:05 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: Re: Your ref: T 0319/ SH 7100G/ WT(st) *Our ref: CC4/ASM19005581/K1pa3 [ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019]

Dear Hsiao Tong

Have checked with our driver, no PIR received.

Based on BOLA S4, liability is 50/50.

Kindly settle our PD claim as per the BOLA guide.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 12 July 2019 4:14 PM

To: William Tan Thoo Seng; Catherine Koh Mui Gek

Subject: Your ref: T 0319/ SH 7100G/ WT(st) *Our ref: CC4/ASM19005581/K1pa3 [ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019]

Your ref: **T 0319/ SH 7100G/ WT(st)**
Our ref: CC4/ASM19005581/K1pa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019

We refer to the above matter.

Please be informed that we have our principal instruction to obtain a copy of Police Investigation Result(PIR) on this matter before any offer/ settlement.

We have requested a copy of PIR from our insured and pending for response.

Meantime, kindly advise if there is any PIR from your client. If so, you may submit a copy of PIR to us for our further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

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ComfortDelGro Engineering Pte Ltd [Registration No. 199508048W]

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 21 October 2019 12:05 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 108417, vehicle number SLK8428Y

20/10/19 10:16 PM *** Re:OI DISPUTE ON THE LIABILITY AND COST REPAIR. *** MessageHI, pls submit your invoice for the services if rendered. Ty. - ANG Richard

-----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>
Sent: Sunday, 20 October, 2019 10:17 PM
To: admin-d@lkkauto.com
Subject: New message for service request 108417, vehicle number SLK8428Y

AXA Insurance has sent you a message for claim number S9M01IZG.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



RE: Re:<TP - Mandate IA> - S9M01IA8 [ACCIDENT INVOLVING SHC 5292E(OI) & SH 7100G(TP) ON 27/03/2019]

Type

 Question

Message

Hi, No PIR submitted by both parties. Third party had provided a copy of their video footage for our review and proposed to resolve the matter as per BOLA S4(50/50). Kindly let us have your instruction after review the matter. Thank you. Hsiao Tong - 21 Oct 2019

Reply

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 21 October 2019 4:31 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 107077, vehicle number SH7100G

21/10/19 4:13 PM *** Messagehi, please reject TP claim. we have viewed both video footages. our insured has exercise caution whilst driving across the junction whereby TP did not slow down his vehicle whilst crossing the junction. - TAN Jas

-----Original Message-----

From: jas.tan@axa.com.sg <jas.tan@axa.com.sg>
Sent: Monday, 21 October, 2019 4:16 PM
To: admin-d@lkkauto.com
Subject: New message for service request 107077, vehicle number SH7100G

AXA Insurance has sent you a message for claim number S9M01IA8.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
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Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 25 October 2019 4:20 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 107077, vehicle number SH7100G

25/10/19 11:24 AM *** Messageplease proceed to settle 50% liab under bola S4. - TAN Jas

-----Original Message-----

From: jas.tan@axa.com.sg <jas.tan@axa.com.sg>
Sent: Friday, 25 October, 2019 11:27 AM
To: admin-d@lkkauto.com
Subject: New message for service request 107077, vehicle number SH7100G

AXA Insurance has sent you a message for claim number S9M01IA8.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Tuesday, 29 October 2019 1:51 PM
To: Hsiao Tong (LKKAuto)
Cc: KKLau
Subject: Re: Your ref: T 0319/ SH 7100G/ WT(st) *Our ref: CC4/ASM19005581/K1pa3 [ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019] - (BOLA S4 applies, escalating case to GIA)

Dear Hsiao Tong

Strictly without prejudice, we accept your offer at \$3400.00. Kindly forward DV soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843



Think Before Printing

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 26 October 2019 1:50 PM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>
Subject: RE: Your ref: T 0319/ SH 7100G/ WT(st) *Our ref: CC4/ASM19005581/K1pa3 [ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019] - (BOLA S4 applies, escalating case to GIA)

Without Prejudice

Dear Catherine,

We refer to the above matter.

Our principal had further review the matter and we are prepared to offer at a global sum of \$3,400.00(all-in) to resolve the matter,

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Friday, 25 October 2019 10:10 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>

Subject: Re: Your ref: T 0319/ SH 7100G/ WT(st) *Our ref: CC4/ASM19005581/K1pa3 [ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019] - (BOLA S4 applies, escalating case to GIA)

Importance: High

Dear Hsiao Tong

Since your principal is not agreeable to BOLA S4, we have no choice but to escalate case to GIA.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



Think Before Printing

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 25 October 2019 10:03 AM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>

Subject: RE: Your ref: T 0319/ SH 7100G/ WT(st) *Our ref: CC4/ASM19005581/K1pa3 [ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019] - (REMINDER)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our principal had viewed both parties video footages. We are of the view that our insured driver has exercise caution whilst driving across the junction whereby your client did not slow down his vehicle whilst crossing the junction. Thus, accident happened. Attached is a copy of our insured video footage for your easy reference.

In view of this, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Monday, 21 October 2019 10:37 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>
Subject: Fw: Your ref: T 0319/ SH 7100G/ WT(st) *Our ref: CC4/ASM19005581/K1pa3 [ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019] - (REMINDER)
Importance: High

Dear Hsiao Tong

It's been > 3 months, nothing heard from you. Attached video footage for your review. Kindly request your principal to settle our PD claim as per BOLA S4 by 28.10.19 otherwise we have no choice but to escalate case to GIA.

Hope you understand our position.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Catherine Koh Mui Gek
Sent: Tuesday, 16 July 2019 5:05 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: Re: Your ref: T 0319/ SH 7100G/ WT(st) *Our ref: CC4/ASM19005581/K1pa3 [ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019]

Dear Hsiao Tong

Have checked with our driver, no PIR received.

Based on BOLA S4, liability is 50/50.

Kindly settle our PD claim as per the BOLA guide.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 12 July 2019 4:14 PM
To: William Tan Thoo Seng; Catherine Koh Mui Gek

Subject: Your ref: T 0319/ SH 7100G/ WT(st) *Our ref: CC4/ASM19005581/K1pa3 [ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019]

Your ref: **T 0319/ SH 7100G/ WT(st)**
Our ref: CC4/ASM19005581/K1pa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 5292E(AXA) & SH 7100G ON 27/03/2019

We refer to the above matter.

Please be informed that we have our principal instruction to obtain a copy of Police Investigation Result(PIR) on this matter before any offer/ settlement.

We have requested a copy of PIR from our insured and pending for response.

Meantime, kindly advise if there is any PIR from your client. If so, you may submit a copy of PIR to us for our further action.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd (Registration No. 195506048W)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

COMFORTDELGRO ENGINEERING

Our Ref : T 0319/ SH 7100G /WT(st)

Your Ref :

Date : 21-May-19

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198200488R

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 7100G YOUR INSURED SHC5292E
AND OTHER ON 27.03.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SH 7100G which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SHC5292E we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 6,045.50
2	<u>5</u> days Loss of Rental @ <u>\$ 112.67</u> per day	\$ 563.35
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$ -
4	GIA / LTA Search Fee	\$ -
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 6,608.85

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$ 400.00
Total Claims:		\$ 7,008.85

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 6 pcs
- b) LTA search slip/s of : SHC5292E
- c) GIA / Police report/s of : SH 7100G
- d) Letter of authority from owner / hirer / operator
- (X) Photocopy/s of Accident Scene Photo/s () Towing receipts
- () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE 068811

CONTACT NO: 63387288

VEHICLE NO
SH 7100G

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
14.05.2015

CHASSIS CODE
KMHLB41UMFU068936

NO/DATE
91440738 29.04.2019

JOB NO.
305282288

ODOMETER READING

JOB TYPE

Description : 3P 27.03.19/C

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	5,650.00
Add GST @ 7.000 %	395.50
Total Invoice amount	6,045.50

Issued by : CHEWBEELING 29.04.2019 10:00:17
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WE warrant that all reasonable precautions against fire, theft or accidental damage, the company accepts a responsibility for damage to your property belonging to customers and vehicles are driven and tested a vehicle that

CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM DELIVERY, OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 10 PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ACCOUNT DUE AND DUE TO THE COMPANY BY THE CUSTOMER AND PAYABLE ON THE DAY OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE IN ACCORDANCE WITH THE COMPANY'S POLICY.

PLEASE EXAMINE THE REPORT IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR INADEQUATE WITHIN 3 DAYS OF DELIVERY. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19005581/K1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:JAS TAN

Date : 11-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 5292E	Veh. Inspected	SH 7100G
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01IA8	Excess (\$)	0.00
Assign From		Assign Date	28/03/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMFU068936	Colour	BLUE
Odometer	517444	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	6 mm
L/H Front Tyre	205/60 R16	WEST LAKE	6 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	6 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	27/03/2019	Inspection Date	29/03/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 7100G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BONNET (CONSISTENT)	BUCKLED	✓ 2,265.90	2,265.90
1	BONNET LOCK (CONSISTENT)	SERVICEABLE	✓ 36.90	-
1	RADIATOR GRILLE (CONSISTENT)	CRACKED	✓ 251.00	251.00
1	RADIATOR GRILLE H EMBLEM (CONSISTENT)	NECESSARY	✓ 27.50	27.50
1	FRONT BUMPER COVER (CONSISTENT)	CRACKED	✓ 544.50	544.50
1	FRONT BUMPER SPONGE (CONSISTENT)	TORN	✓ 99.20	99.20
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	BENT	✓ 402.10	402.10
1	FRONT BUMPER GRILLE (LH) (CONSISTENT)	CRACKED	✓ 41.60	41.60
1	FRONT BUMPER CENTRE GRILLE (CONSISTENT)	CRACKED	✓ 178.60	178.60
1	FRONT BUMPER LIP (CONSISTENT)	CRACKED	✓ 54.90	54.90
2	FRONT BUMPER BRACKET TOP (LH/RH) @\$22.40 (CONSISTENT)	N/S CRACKED / O/S SERVICEABLE	✓ 44.80	22.40
2	FRONT BUMPER BRACKET (LH/RH) @\$24.60 (CONSISTENT)	N/S CRACKED / O/S SERVICEABLE	✓ 49.20	24.60
1	HEADLAMP SUPPORT TOP COVER (CONSISTENT)	SERVICEABLE	✓ 222.60	-
1	HEADLAMP SUPPORT PANEL ASSY (CONSISTENT)	CRACKED	✓ 907.40	907.40
2	HEADLAMP (LH/RH) @\$1388.00 (CONSISTENT)	N/S CRACKED / O/S SERVICEABLE	✓ 2,776.00	1,388.00
1	RADIATOR (CONSISTENT)	SERVICEABLE	✓ 698.30	-
1	RADIATOR FAN BLADE ,COWLING ,MOTOR ASSY (CONSISTENT)	SERVICEABLE	✓ 792.95	-
2	RADIATOR BRACKET (RH/LH) @\$6.50 (CONSISTENT)	SERVICEABLE	✓ 13.00	-
2	RADIATOR GUARD @\$20.00 (CONSISTENT)	SMASHED	✓ 40.00	-
2	HORN UNIT (LH/RH) @\$73.80 (CONSISTENT)	SERVICEABLE	✓ 147.60	-
1	HORN WIRE (CONSISTENT)	SERVICEABLE	✓ 156.50	-
1	AIRCON CONDENSER (CONSISTENT)	SERVICEABLE	✓ 927.50	-
1	INTER COOLER (CONSISTENT)	SERVICEABLE	✓ 1,032.50	-
2	INTER COOLER MOUNTING (CONSISTENT)	SERVICEABLE	✓ 25.90	-
1	FRONT LH FENDER (CONSISTENT)	BUCKLED	✓ 566.30	566.30
1	FRONT LH FENDER LINER (CONSISTENT)	TORN	✓ 175.90	175.90
2	FRONT BONNET LH/RH @\$91.30 (CONSISTENT)	BENT	✓ 182.60	182.60

Report Ref No. CC4/ASM19005581/K1pa3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 20% DISCOUNT		-2,532.25	-1,426.50
			10,129.00	5,706.00
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	MISSING	25.00	25.00
1	FRONT NO PLATE TRIM COVER (SN) (CONSISTENT)	MISSING	30.00	30.00
			55.00	55.00
	<u>LABOUR</u>			
	PANEL BEATING-REPAIR FENDER.		800.00	600.00
	SPRAY PAINTING CHARGE.		900.00	600.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX AIRCON & REFILL GAS.		150.00	60.00
			1,950.00	1,300.00
	GRAND TOTAL		12,134.00	7,061.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,650.00

Report Ref No. CC4/ASM19005581/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SFM011A8
Reference	CCA/ASM19005581/K1pa3q2
Loss Date	27 March 2019
Report Date	28 Mar 2019 9:58:00 AM
Request Date	4 June 2019
Due Date	
Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SH47100G
Make	TPVD HYUNDAI
Model	140
Service Address	
...	
Primary Contact/Insured	TRANS-CAB SERVICES PTE LTD No.2 ANG MO KIO STREET 63, 569111, Singapore
Claim Handler	TAN Jas 6568804844 jas.tan@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metric's	Notes
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Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
L&KInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	L&K AUTO CONSULTANTS PTE LTD (TP)	20 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
SH7100G.dia Z70319 - TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	21 October 2019
Rental & Mileage.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
TP-Mandate IA dtd 120719.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
SH 7100G vs SHC 5292E - CI VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
TP CIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	5 April 2019
TP ESTIMATE + SUPP.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	5 April 2019
Insured CIA Report (SHC 5292E).PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	28 March 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ PIRI EMAIL RECEIVED FROM WORKSHOP WITH TP GIA REPORT &.msg	Letters and Correspondence	Workshop	BATAN BHOSALE Pragati	28 March 2019