

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 17 June 2019 11:50 AM  
**To:** Motor Claims  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: THIRD PARTY CLAIMS SKZ8164R & SKK6599L ACCIDENT ON 26.3.2019 \*\*\* LKK REF: CC4/ASM19005578/pa3  
**Attachments:** AXA EXPRESS SETTLEMENT FORM SKZ8164R.pdf

WITHOUT PREJUDICE

Dear Angela,

**ACCIDENT INVOLVING SKK6599L (OI) & SKZ8164R(TP) ON 26/03/2019**

Thank you for your acceptance.

We attach herewith a copy of the DV for your further action.

Thank you.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims <motorclaims@autocare.com.sg>  
**Sent:** Thursday, 30 May 2019 5:46 PM  
**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: THIRD PARTY CLAIMS SKZ8164R & SKK6599L ACCIDENT ON 26.3.2019 \*\*\* LKK REF: CC4/ASM19005578/pa3

Dear Khanchna,

We acceptance \$1,346.14.

Thank you

With Regards,  
Angela Tan  
Claims & Admin Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]  
**Sent:** Thursday, 30 May, 2019 5:09 PM  
**To:** [motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: THIRD PARTY CLAIMS SKZ8164R & SKK6599L ACCIDENT ON 26.3.2019 \*\*\* LKK REF: CC4/ASM19005578/pa3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SKK6599L (OI) & SKZ8164R(TP) ON 26/03/2019**

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,246.14
2. Loss of Use (2days x \$50.00)	\$ 100.00
<b>TOTAL</b>	<b>\$ 1,346.14</b>

Please confirm acceptance.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims <[motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)>  
**Sent:** Monday, 15 April 2019 10:07 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: THIRD PARTY CLAIMS SKZ8164R & SKK6599L ACCIDENT ON 26.3.2019 \*\*\* LKK REF: CC4/ASM19005578/pa3

Dear Hsiao Tong,

As attached of all documents ( SKZ8164R )

Thank you

With Regards,  
Angela Tan  
Claims & Admin Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Wednesday, 3 April, 2019 9:59 AM  
**To:** Motor Claims <[motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: THIRD PARTY CLAIMS SKZ8164R & SKK6599L ACCIDENT ON 26.3.2019 \*\*\* LKK REF: CC4/ASM19005578/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims <[motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)>

**Sent:** Tuesday, 2 April 2019 4:46 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: THIRD PARTY CLAIMS SKZ8164R & SKK6599L ACCIDENT ON 26.3.2019 \*\*\* LKK REF: CC4/ASM19005578/pa3

Dear Hsiao Tong,

As attached of video footage.

Thank you.

With Regards,

Angela Tan

Claims & Admin Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: [motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)

Tel : 6455 0600 | Fax : 6455 6192

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**From:** Motor Claims [<mailto:motorclaims@autocare.com.sg>]

**Sent:** Tuesday, 2 April, 2019 11:34 AM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: THIRD PARTY CLAIMS SKZ8164R & SKK6599L ACCIDENT ON 26.3.2019 \*\*\* LKK REF: CC4/ASM19005578/pa3

Dear Mei Kwan,

Please refer attached of Video footage, As your OI reversed and hit against our client's front portion.

Thank you.

With Regards,

Angela Tan  
Claims & Admin Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, 28 March, 2019 6:19 PM  
**To:** Motor Claims <[motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: THIRD PARTY CLAIMS SKZ8164R & SKK6599L ACCIDENT ON 26.3.2019 \*\*\* LKK REF: CC4/ASM19005578/pa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

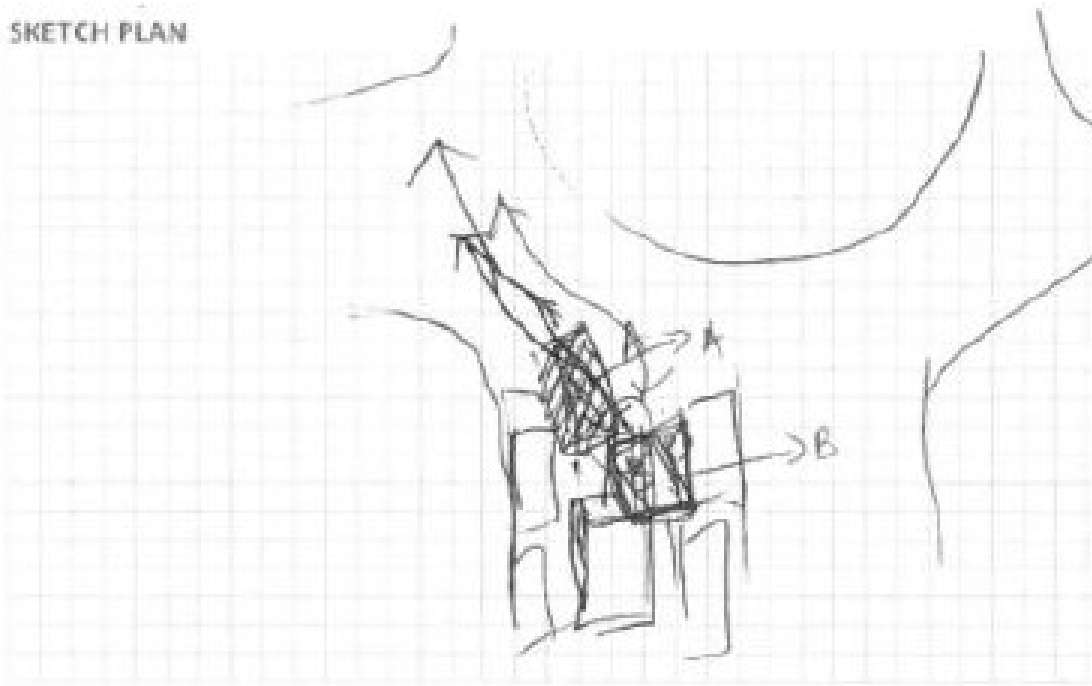
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

#### SKETCH PLAN



#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was entering newton circle, when I realised I stopped but ~~I was~~ ~~at the~~ ~~area~~ about 1 was already in interaction, so I reversed a little. I am not sure if a car was

**Please provide us the following and arrange for TP survey.**

- **evidence i.e. video and scene photo.**
- **Estimated cost of repair**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197.**

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims <[motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)>

**Sent:** Thursday, 28 March, 2019 11:26 AM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Subject:** THIRD PARTY CLAIMS SKZ8164R & SKK6599L ACCIDENT ON 26.3.2019

To: AXA Motor Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY  
PURSUANT TO**

**PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING SKZ8164R & SKK6599L ALONG NEWTON CIRCLE ON 26.3.2019**

We are repairer for CHEONG WAI MUN the owner of vehicle no SKZ8164R.

Please be informed that the said vehicle can inspected at the following venue:

Sin Ming Autocare BFG Pte Ltd

176 Sin Ming Drive #02-05 Singapore 575721

Tel: 6455 0600 Fax: 64556192 Email: [motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

**PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR  
THIS CASE.**

Thank you

With Regards,

Angela Tan

Claims & Admin Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: [motorclaims@autocare.com.sg](mailto:motorclaims@autocare.com.sg)

Tel : 6455 0600 I Fax : 6455 6192