

NS CASE OWNER:

CC 4, ASM 1900

LAA: 106833  
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II : \$

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

\$

(\$

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: Teena Lim

Email

Call

Final Liability:

%

100

(Agreed / Accepted) BOLA S/N No.: 5(a)

If NO or B 28, Ass. Lia:

Repair Cost:

\$

3259.42

Loss of Rental (LOR):

\$

-

(\$

days)

Loss of Use (LOU):

\$

520.00

(\$

100 x

5

days)

Loss of Income (LOI):

\$

-

(\$

x

days)

LOR only ☐ LOU only ☐

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$

7.45

Medical:

\$

-

Disbursement:

\$

-

(e.g. Tow/ Independent)

Legal Cost

\$

-

Total:

\$

3766.87

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

3766.87

Name 1:

Kay Motor

Payee 2: (Strike if N.A.)

\$

-

Name 2:

Payee 3: (Strike if N.A.)

\$

-

Name 3:

ASS. REC. BY:

REF:

10/11/1

5570/100

Kenneth

## ASSIGNMENT

From:

Date:

\* Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

854k

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

1 / File pass to

P/P - \$3259.42 (Red \$574.06 / 15%)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$) :

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + F.S. \$

Flare/ps

Others

TOTAL

Veh No:

GBF-4104C

Yr Regn:

10, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Hiace

c.c

2882

Colour:

White

A/C:

Insured / Std / NI / NA

Sp. Reading

73387

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTF14702P600205463

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195R15X8

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

9

mm

Rear

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

25/3/19

D.O.I.

4/4/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Kp

KAY MOTOR  
 BLOCK 9 SIN MING INDUSTRIAL ESTATE  
 #01-46  
 SINGAPORE 575644  
 Tel: 6458 2283 Fax: 6459 8863  
 Email:kayautosg@yahoo.com

Not withair  
 Airway B4 painting  
 4 days

Color Play Enterprise Pte Ltd

~~3178.91~~

04 April 2019

3259.42  
 Finalize

Estimate To Repair Toyota Hiace - GBF 4104C

1pc	front bumper
1pc	front bumper reinforcement
1pc	front bumper o/s bracket
1pc	front bumper o/s cover
1pc	front grille <del>454.75</del>
1pc	o/s head lamp
1pc	air filter housing <del>649.70</del>

CM	\$ 418.50	✓
R	374.45	✓
Di	178.85	✓
R	181.10	✓
CM	561.60	✓
CM	781.70	✓
CM	975.10	✓

less 25%

8145.90  
 3471.30  
 867.83

2359.43  
 2603.35

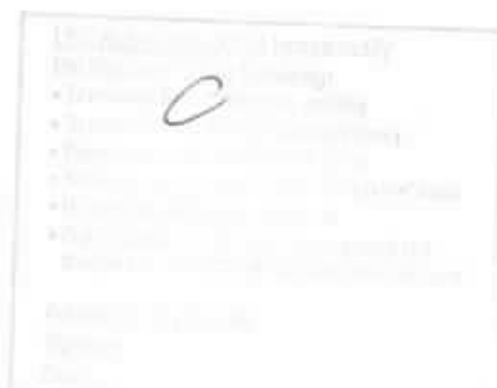
To putty & spray painting  
 To repair & panelbeat o/s door pillar,  
 front inner panel,  
 remove & fit the above parts

580.00 500

650.00 400

Total: \$ 3833.48

(Dollars Three Thousand Three Hundred Thirty Three & Cents Forty Eight Only)



KAY MOTOR  
BLOCK 9 SIN MING INDUSTRIAL ESTATE  
#01-46  
SINGAPORE 575644  
Tel: 6458 2283 Fax: 6459 8863  
Email: kayautosg@yahoo.com

*Not Airhawk  
Presumy Bepaint  
4 days*

Color Play Enterprise Pte Ltd

04 April 2019

Estimate To Repair Toyota Hiace – GBF 4104C

1pc	front bumper
1pc	front bumper reinforcement
1pc	front bumper o/s bracket
1pc	front bumper o/s cover
1pc	front grille
1pc	o/s head lamp
1pc	air filter housing

CM	\$ 418.50	✓
	374.45	✓
DM	178.85	✓
DM	181.10	✓
CM	561.60	✓
CM	781.70	✓
	975.10	✓

less 25%

3471.30

867.83

2603.35

To putty & spray painting  
To repair & panelbeat o/s door pillar,  
front inner panel,  
remove & fit the above parts

580.00 *500*

650.00 *400*

Total: \$ 3833.48

(Dollars Three Thousand Three Hundred Thirty Three & Cents Forty Eight Only)



**Nivitha (LKK Auto)**

---

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, 28 March 2019 11:18 AM  
**To:** assignments  
**Subject:** FW: ACCIDENT INVOLVING GBF 4104C & SHF 605D ALONG ORCHARD TURN ON 25-03-2019

Hi team

*Tp smart. Kindly assist.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

11:37am @ 28/3/19  
person @ Teresa  
vehicle not in

---

**From:** kayautosg@yahoo.com <kayautosg@yahoo.com>  
**Sent:** Tuesday, 26 March, 2019 7:14 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
**Subject:** ACCIDENT INVOLVING GBF 4104C & SHF 605D ALONG ORCHARD TURN ON 25-03-2019

WITHOUT PREJUDICE

**Your Ref: SHF 605D**

Attention : Motor Claims Division

Dear Sir/Madam

We refer to the above accident.

As the accident was caused by your insured driver (**SHF 605D**) negligence, thereby causing damages to our client vehicle (**GBF 4104C**) on the front right portion.

Kindly arrange for your assessor to survey our clients' vehicle -**GBF 4104C** at Kay Motor Block 9 #01-46 Singapore 575644 soonest possible.

Attached the Accident & Police Report, LTA search for your attention.

Thanks & Regards  
Teresa Lim  
Kay Motor  
[Tel:6458 2283](tel:64582283)  
[Fax:6459 8863](tel:64598863)

**Nivitha (LKK Auto)**

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Thursday, 28 March 2019 10:41 AM  
**To:** assignments  
**Cc:** Admin A  
**Subject:** FW: SKK 261 A / SFT 8550 A ON 22/03/2019 1023HRS  
**Attachments:** SKK 261 A - GIA.pdf

\*\*\*SMARTCLAIM NEW CASE\*\*\*

SPOKEN WITH SHARIN -THEY WANT CHECK LIABILITY 1ST

Best Regards,

Shu Pei | Admin

LKK Auto Consultancy Pte Ltd

Phone: (636) 40853 | Email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Lebar Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>  
**Sent:** Wednesday, 27 March 2019 11:41 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
**Subject:** SKK 261 A / SFT 8550 A ON 22/03/2019 1023HRS

To : Officer in Charge,

Please refer to attached for new claim.

We would like to check liability before proceeding.

Thank you

Regards,

Sharin

CHUAN HO AUTO SERVICE

160 SIN MING DRIVE, #07-09 SIN MING DRIVE (S) 575722

Hp: 9069 1985



**Re:<MANDATE IA> - S9M01I1W [ACCIDENT INVOLVING SHF 605D(OI) & GBF 4104C(TP) ON 25/03/2019]**

Type

🔗 Question

Message

PLS PROCEED

Reply



## <MANDATE IA> - S9M01I1W [ACCIDENT INVOLVING SHF 605D(OI) & GBF 4104C(TP) ON 25/03/2019]

Type

🔗 Question

Message

Liability: 100%. Insured making a right turn at junction and resulted accident. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4110.93(if claim LOU) - \$4152.93(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Jia Le - 10 April 2019

Reply





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 8/4/2019

### Survey Details:

Date of loss	25-Mar-19
Date of appointment	28-Mar-19
Date of survey	4-Apr-19
Location of survey	KAY MOTOR

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	GBF4104C
Make and Model	TOYOTA HIACE VAN TURBO 5 DR MANUAL
Date of registration	13-Oct-16
Parf Rebate	
Market Value	\$ 54,000.00
Parf Rebate	\$ 36,182.00
Nett Loss	\$ 17,818.00

### Repair details:

Initial Estimate	\$ 3,833.48
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 2,603.48
Check items (estimate)	
Labour	\$ 900.00
Total	\$ 3,503.48
Lump Sum(if applicable)	\$ -

Number of days for repair	4
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199507198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 3,503.48	\$ 3,503.48
Loss of use (6days x \$100)	\$ 600.00	NIL
Loss of rental (6days x \$100)(w/GST)	NIL	\$ 642.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 4,110.93	\$ 4,152.93

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 20 June 2019 2:12 PM  
**To:** kayautosg@yahoo.com  
**Cc:** Jia Le (LKK Auto)  
**Subject:** RE: ACCIDENT INVOLVING GBF 4104C & SHC 605D ON 25-03-2019 \*LKK REF: CC4/ASM19005570/Kpa3

Without Prejudice

Hi Teresa,

Re-send.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hi Jia Le,  
TP accepted our offer, pls send DS form to TP.  
Note: Pls send by fax as TP email got problem. Cant received email. Ty.

**From:** Jia Le (LKK Auto)  
**Sent:** Thursday, 16 May 2019 12:15 PM  
**To:** kayautosg@yahoo.com  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING GBF 4104C & SHC 605D ON 25-03-2019 \*LKK REF: CC4/ASM19005570/Kpa3

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 3,259.42
2. Loss of Use (5days x \$100.00)	\$ 500.00
3. LTA Search Fee	\$ 7.45
<b>TOTAL</b>	<b><u>\$ 3,766.87</u></b>

Kindly confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Carlton Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [jiale@lkkauto.com](mailto:jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 16 May 2019 11:24 AM

**To:** [kayautosg@yahoo.com](mailto:kayautosg@yahoo.com); Jia Le (LKK Auto)

**Cc:** Admin A

**Subject:** FW: ACCIDENT INVOLVING GBF 4104C & SHC 605D ON 25-03-2019 \*LKK REF: CC4/ASM19005570/Kpa3

Without Prejudice

Dear Teresa,

Thank you for your email.

We will look into the matter and get back to you.

Hi Jia Le,

FYNA.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [kayautosg@yahoo.com](mailto:kayautosg@yahoo.com) <[kayautosg@yahoo.com](mailto:kayautosg@yahoo.com)>

**Sent:** Thursday, 16 May 2019 11:17 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING GBF 4104C & SHC 605D ON 25-03-2019

Dear Hsiao Tong,

Refer to the above accident.

Attached the LOD of GBF 4104C, Final Repair bill, Authorization letter & LTA search receipt for your attention.

Kindly let us hear from you soon.

Thanks & Regards

Teresa Lim

Kay Motor



#U1-4b  
SINGAPORE 575644  
TEL: 6458 2283      FAX: 6459 8863  
Email : [kayautosg@yahoo.com](mailto:kayautosg@yahoo.com)

AXA Insurance Pte Ltd  
8 Shenton Way #2701  
AXA Tower  
Singapore 068811

15 May, 2019

Your Ref: **GBG 512D**

**WITHOUT PREJUDICE**

Attention: **Motor Claims Dept**

Dear Sirs/Madam

**ACCIDENT INVOLVING GBF 4104C & SHC 605D  
AT ORCHARD TURN ON 25-03-2019**

We refer to the above accident.

As the above accident was solely caused by your insured' s driver (SHC 605D) negligence, we would purpose for a direct settlement of the claim of GBF 4104C  
The particular of the claim are as follows:

• Repair cost	\$ 3,259.42
• Loss of Use(5 days) @\$120/-per day	600.00
• LTA search fee	7.45
	-----
Total :	<u>\$ 3,866.87</u>

- ✓ Final Repair Invoice
- ✓ LOD
- ✓ Authorization letter
- ✓ LTA search receipt

Kindly let us have your prompt reply.  
(PLEASE NOTE THAT THE DRIVER OF GBF 4104C WILL BE SUBMITTING FOR HIS BODY INJURIES CLAIM IN DUE COARSE)

Yours faithfully

# INVOICE

No. 16172

Date : 8 April 19

Color Play Enterprise Pte Ltd

## RE: Toyota Hiace – GBF 4104C

1pc	front bumper	\$ 418.50
1pc	front bumper reinforcement	374.45
1pc	front bumper o/s bracket	178.85
1pc	front bumper o/s cover	181.10
1pc	front grille	561.60
1pc	o/s head lamp	781.70
1pc	air cleaner	649.70

3145.90

less 25%

786.48

2359.42

To putty & spray painting

500.00

To repair and panelbeat o/s door pillar, front lower panel,  
remove & fit the above parts.

400.00

Total: \$ 3259.42

(Dollars Three Thousand Two Hundred Fifty Nine & Cents Forty two Only)

KAY MOTOR

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 9 April 2019 2:09 PM  
**To:** claims@transcab.com.sg  
**Cc:** diskayao@ava-ins.com; alicelim@ava-ins.com; IreneNg@ava-ins.com  
**Subject:** ACCIDENT INVOLVING SHF 605D(AXA) AND GBF 4104C ALONG/AT ORCHARD TURN ON 25/03/2019

09 April 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM19005570/Kpa3**

**YOUR REF : P1680520 (SHF 605D)**

**ACCIDENT INVOLVING SHF 605D(AXA) AND GBF 4104C ALONG/AT ORCHARD TURN ON 25/03/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from KAY MOTOR acting on behalf of the owner of GBF 4104C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver favour as he was making a right turn and collided with third party who was driving straight. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)



- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

To: WHOM IT MAY CONCERN

**LETTER OF AUTHORITY**

Accident on 25.03.19 at ORCHARD TURN

Involving GBF 4104C AND SHF 605D

I/We COLOR PLAY ENTERPRISE P. L NRIC No. \_\_\_\_\_

At 220 TAGORE LANE #03-13, S(787600) owner of Motor Vehicle

Registration No. GBF 4104C do hereby authorize M/S Kay Motor as my/our  
authorise representative to write and settle claim on my/our behalf in my/our claim against  
the owner and /or driver of Motor Vehicle Registration No. SHF 605D in respect of  
the above mentioned accident. I/We wish to inform that my/our vehicle GBF 4104C

have been completed to my/our satisfaction by Kay Motor.

I/We also hereby authorize that the agreed settlement sum be made in favour of my/our  
Representative, M/S Kay Motor and that the said payment be forwarded to them in full and  
Final discharge of my/our claim.

Dated 08 / APRIL 2019

**COLOR PLAY ENTERPRISE PTE LTD**  
220 TAGORE LANE  
#03-13 LIBERTY WAREHOUSE  
SINGAPORE 787600  
TEL: 6453 4955 / FAX: 6453 9455

Signature : \_\_\_\_\_



## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHF 605D	(Insd veh)	Model: TOYOTA HIACE
	GBF 4104C	(TP veh)	
Date of Accident/ Time:	25/03/2019		
Repair Estimate	3,833.91		
Final Repair Cost	3259.42		
Loss of Use	500.00	5 days at \$400.00 per day	
Rental (if any)	-	days at \$ per day	
LTA / LIA Search Fee	7.45		
Others	-		
Final Settlement Sum	3766.87		
Payee Name: KAY MOTOR			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability: 100 %	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: %		Assessed Liability (*): %	
* assessed liability to be filled only for chain collisions and for cases where BOLA does not apply			
Remarks:			

## NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All documents are to be submitted with this settlement confirmation. In the event rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We confirm that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirm that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Lin Anthony</u> Date: <u>26/06/19</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: Date: <u>26/06/19</u>
	
Signature of AXA's authorised representative Name of AXA's authorised representative: Date: <u>28/6/2019</u>	

## KAY MOTOR

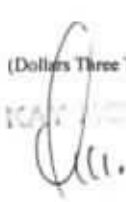
Block 9, Sin Ming Ind. Estate, Sector C, #01-46, Singapore 575644  
Tel: 6458 2283 Fax: 6459 8863  
Email: kayautog@yahoo.com

### INVOICE

M/S Color Play Enterprise Pte Ltd

No. 16172

Date: 8 April 19

Description	Amount
<b>RE: Toyota Hiace – GBF 4104C</b>	
1pc front bumper	\$ 418.50
1pc front bumper reinforcement	374.45
1pc front bumper o/s bracket	178.85
1pc front bumper o/s cover	181.10
1pc front grille	561.60
1pc o/s head lamp	781.70
1pc air cleaner	649.70
	3145.90
less 25%	786.48
	2359.42
To putty & spray painting	500.00
To repair and panelbeat o/s door pillar, front lower panel, remove & fit the above parts.	400.00
Total:	\$ 3259.42
(Dollars Three Thousand Two Hundred Fifty Nine & Cents Forty two Only)	
	



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Mar 2019 / 13:50:38

Receipt Date/Time : 26 Mar 2019 / 13:50:38

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190326-002186

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHF605D				
As at 25 Mar 2019/13:40:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHF605D Enquiry Fee 20190326134852726459	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx6361	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19005570/Kpa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: STACEY			Date : 15-07-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHF 605D	Veh. Inspected	GBF 4104C	
Policy No.	VPX/P1680520	Coverage (\$)	0.00	
Claim No.	S9M0111W	Excess (\$)	0.00	
Assign From		Assign Date	28/03/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA HIACE	c.c	2982	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JTFHT02P600205463	Colour	WHITE	
Odometer	73387	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195 R15X8	BRIDGESTONE	9 mm	
L/H Front Tyre	195 R15X8	BRIDGESTONE	9 mm	
R/H Rear Tyre	195 R15X8	BRIDGESTONE	9 mm	
L/H Rear Tyre	195 R15X8	BRIDGESTONE	9 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	25/03/2019	Inspection Date	04/04/2019	
Survey held at	KAY MOTOR BLK 9 SIN MING INDUSTRIAL ESTATE #01-46 SINGAPORE 575644			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBF 4104C**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	FRONT BUMPER (CONSISTENT)	CRACKED	418.50	418.50
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	BENT	374.45	374.45
1	FRONT BUMPER O/S BRACKET (CONSISTENT)	DISTORTED	178.85	178.85
1	FRONT BUMPER O/S COVER (CONSISTENT)	DENTED	181.10	181.10
1	FRONT GRILLE (CONSISTENT)	CRACKED	561.60	561.60
1	O/S HEAD LAMP (CONSISTENT)	CRACKED	781.70	781.70
1	AIR FILTER HOUSING (CONSISTENT)	CRACKED	975.10	849.70
	LESS 25% DISCOUNT		-867.83	-786.48
			2,603.47	2,359.42
	<b>LABOUR</b>			
	TO PUTTY & SPRAY PAINTING.		580.00	500.00
	TO REPAIR & PANELBEAT O/S DOOR PILLAR,FRONT INNER PANEL,REMOVE & FIT THE ABOVE PARTS.		650.00	400.00
			1,230.00	900.00
	<b>GRAND TOTAL</b>		<b>3,833.47</b>	<b>3,259.42</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>3,259.42</b>

Report Ref No. CC4/ASM19005570/Kpa3q2

**KONG SENG CHEONG**

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Service Request Details

Claim	5960311W	Actions	
Reference	CC4/ASM19005570/Kaa3q2 	Next Step	Wait for Approve Invoice
Loss Date	25 March 2019	<div>Send Invoice</div>	
Report Date	28 Mar 2019 9:24:00 AM		
Request Date	28 March 2019		
Due Date			
Vendor Name	LNK AUTO CONSULTANTS PTE LTD (TP)		
Type of Loss	Third Party Vehicle Damage		
Services	Pending verification - Direct Settlement		

### Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
<div>Document Type <input type="text" value="Document SubType"/></div> <div><a href="#">Upload Documents</a></div>						
NAME		TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED	
<div> <div>Accident Statement</div> <div> <div></div> <div></div> </div> </div>		Reports & Statement		Minimum		
<div> <div>UKHInvoice1 (4).pdf</div> <div></div> </div>		Invoice	Surveyor/ Assessor waterloo	UKK AUTO CONSULTANTS PTE LTD (TH)	16 July 2019	



