

## Khanchna (LKK Auto)

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**From:** Ivy Yong <ivy.yong@ergo.com.sg>  
**Sent:** Wednesday, 27 November 2019 5:34 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Phoebe Xie; Admin A  
**Subject:** RE: Seeking instructions to reject TP claim - Accident involving GY 6966J & GBF 5911H (ERGO) on 22/03/2019  
**Attachments:** 20190422\_140426.jpg; 20190423\_111652.jpg

Hi Khanchna,

Please reject.

Thank you

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
ERGO Insurance Pte. Ltd.

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Wednesday, 27 November 2019 5:12 pm  
**To:** Ivy Yong <ivy.yong@ergo.com.sg>  
**Cc:** Phoebe Xie <phoebe.xie@ergo.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** Seeking instructions to reject TP claim - Accident involving GY 6966J & GBF 5911H (ERGO) on 22/03/2019

Dear Ms. Ivy,

The above matter refers.

Based on all documents at hand, we noted that the third party vehicle was reversing to park and Insured was going straight.

We are of the view that liability is down against third party as the driver of the vehicle that is reversing bears the burden to keep a proper lookout and ensure that it is safe to do so.

We have checked with Insured's workshop (Carway) on Insured's counter claim status and was informed that the claim is still ongoing however third party is chasing for settlement.

Third party workshop does not have any supporting evidence except for scene photos(as attached).

We seek your instructions to reject Third party's claim based on the reasons above.

Your approval please.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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