

Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 15 April, 2019 1:56 PM
To: Mei Kwan (LKKAuto)
Cc: Janet Tan; Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving SKT3255B (OI : EQI - DM19HO00953-JG) and SJE9634S (TP : LKK REF - CC6/EQI19005553/Kpa3) on 21/03/2019
Attachments: SKT3255B.PDF
Categories: HMK

Dear Mei Kwan

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Joel Goh
Sent: Friday, April 5, 2019 1:51 PM
To: 'Mei Kwan (LKKAuto)'
Cc: Janet Tan; Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving SKT3255B (OI : EQI - TBA) and SJE9634S (TP : LKK REF - CC6/EQI19005553/Kpa3) on 21/03/2019

Dear Mei Kwan

Our insured has not reported this accident.
Please assist to obtain a copy of third party's video footage for our review.

Best Regards,

Joel Goh
Executive | Claims

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, April 4, 2019 1:46 PM

To: EQI PRS

Cc: Janet Tan; Joel Goh; Hsiao Tong (LKKAuto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving SKT3255B (OI : EQI - TBA) and SJE9634S (TP : LKK REF - CC6/EQI19005553/Kpa3) on 21/03/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SJE9634S at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)