

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 10 April, 2019 9:18 AM
To: 'Jeannie Cheng'
Cc: CS A Team; Asher Sng (LKKAuto); Admin A; ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: PRS IRO SHC5508J | OI : GBB9603S | DOA: 23/03/2019| ERGO REF: GBB9603S/SL/jc
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EGI ref: TBA
LKK REF: CC4/EGI19005552/Kea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHC 5508J

- TP estimated cost of repair
- Preliminary Advice

We have not authorized repairs.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Wednesday, 27 March, 2019 2:27 PM

To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>

Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRS IRO SHC5508J | OI : GBB9603S | DOA: 23/03/2019| ERGO REF: GBB9603S/SL/jc

Dear Jeannie,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jeannie Cheng [mailto:jeannie.cheng@ergo.com.sg]

Sent: Wednesday, 27 March 2019 2:03 PM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com

Subject: PRS IRO SHC5508J | OI : GBB9603S | DOA: 23/03/2019 | ERGO REF: GBB9603S/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985 jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: Amanda Tay [mailto:amanda.tay@transcab.com.sg]

Sent: Wednesday, March 27, 2019 1:01 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: 'Candy Kong'; Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)

Subject: RE: ARRANGE FOR SURVEY SHC5508J

Dear all,

As for the assessor, we will like to pick

6 LKK LKK Auto Consultants Pte Ltd

Thks & Rdgs

Amanda Tay

Claims Service Assistant

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-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]

Sent: Wednesday, March 27, 2019 11:45 AM

To: Amanda Tay <amanda.tay@transcab.com.sg>

Cc: 'Candy Kong' <candy.kong@transcab.com.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: ARRANGE FOR SURVEY SHC5508J

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

- 1 AIS Automobile Inspection Services Pte Ltd
- 2 FTA FormTeam Consultancy Pte Ltd
- 3 IAS Infiniti Appraisal Service
- 4 JPK JP Knights Pte Ltd
- 5 LBS L.B.S Auto Consultants Pte Ltd
- 6 LKK LKK Auto Consultants Pte Ltd
- 7 PS Priority Services
- 8 VAC Vicom Ltd
- 9 AJAX AJAX Inspection Services Pte Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985 jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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-----Original Message-----

From: Amanda Tay [mailto:amanda.tay@transcab.com.sg]
Sent: Wednesday, March 27, 2019 8:34 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: 'Candy Kong'
Subject: ARRANGE FOR SURVEY SHC5508J

DEAR ALL,

Please arrange for survey as below :

GBB9603S - 23.03.2019 at 2107Hrs - SHC5508J

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Thks & Rdgs
Amanda Tay
Claims Service Assistant

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<https://www.avg.com>