

ASS. REC. BY:

REF: CS/FG190055511 - d3

Special Instruction:

Surveyor: Mr Lim

ASSIGNMENT (Office)

(WS)

From (Person): Eileen Lee

of FCI

Date/Time: 28.3.19 3.57p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGX 6848Y

Insured: SHA 76782

at Workshop m/s Supreme Auto Service PU UD

Tel: 64528211

of 176 Sin Ming Drive # 02-01

Policy No:

Claim No: D19002115MFS4

Sum Insured:

Excess:

Make of Velt:

D.O.A 27.3.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

"WP"

Date/Time: 28.3.19 4.00p.m

Person Contacted: Yuki HO

H.O.D. Endorsement:

Vehicle (IN) OUT

Date/Time	Action/Instruction (✓) Estimate
	SGX 6848Y - CC6/ALG 160222501/Vhb392 D.O.A - 30/10/2016
	SHA 76782 - CC3/ALG 17024448/E/Vhb392 D.O.A - 23/10/2017
28/3/19	Received email from FCI to cancel assignment due to insured is not under FCI.
	Revert through email. <u>Celine</u> 28/3/2019

MOTOR SURVEY ASSIGNMENT

Date	27-03-2019	Our Ref No. D19002115MFSH
Accident Date	27-03-2019	Claim Type. Third Party
Insured Vehicle	SHA7678Z	Third Party Vehicle. SGX6848Y
Survey Location	176 SIN MING DRIVE #02-01	
Contact Person.	YUKI HO	
Contact No.	64528211/0	Fax No. 64517423
Survey Type	WITHOUT PREJUDICE: ACCIDENT NOT REPORTED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	SUPREME AUTO SERVICE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	EILEEN LEE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 28 March 2019 5:07 PM
To: 'Eileen Lee'; SUR; assignments
Cc: 'CWS Motor Claims'; SUR
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19002115MFSH ; YOUR REF: SGX6848Y

Dear Eileen,

Thank you for the email.

We will close this file at our end without billing.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Elk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Lee [mailto:EileenLee@msfirstcapital.com.sg]
Sent: Thursday, 28 March 2019 4:55 PM
To: LKK SUR <sur@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19002115MFSH ; YOUR REF: SGX6848Y

Dear LKK,

Please let us have your confirmation if this assignment is cancelled without billing.

Thank you.

Regards,
Eileen Lee (Ms)
Motor Claims Dept.



Email address

eileenlee@msfirstcapital.com.sg

Motor Claims E-mail : motorclaims@msfirstcapital.com.sg
Website: <http://www.msfirstcapital.com.sg>

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 |
Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Eileen Lee

Sent: Thursday, March 28, 2019 4:07 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: LKK SUR <sur@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: FW: SURVEYOR APPOINTED; OUR REF : D19002115MFSH ; YOUR REF: SGX6848Y

Dear CWS,

Kindly note that insured had just called to inform that this vehicle is under Trade Plate Policy, hence, not an insured of MS FCI.

I've notified LKK via phone call (Spoken to Xiaocan) & via this email to inform of the cancellation of this survey assignment.

You may write to workshop & inform that SHA7678Z is under trade plate policy & it is not our insured, & the survey by LKK has been cancelled.

Thank you.

Regards,

Eileen Lee (Ms)

Motor Claims Dept.



Email address

eileenlee@msfirstcapital.com.sg

Motor Claims E-mail : motorclaims@msfirstcapital.com.sg

Website: <http://www.msfirstcapital.com.sg>

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Fax No. : 6507 3849 | Company Regn. No. 195000106C

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: CWS Motor Claims
Sent: Thursday, March 28, 2019 3:51 PM
To: ADMIN@SUPREME.SG
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Eileen Lee <EileenLee@msfirstcapital.com.sg>
Subject: SURVEYOR APPOINTED; OUR REF : D19002115MFSH ; YOUR REF: SGX6848Y

Dear Sir/Madam

PRI Request For **SGX6848Y** Accident Involving **SHA7678Z** On 27-03-2019.

Please find below details for your reference

- **Claim number :** D19002115MFSH
- **Insured vehicle number :** SHA7678Z
- **Accident date :** 27-03-2019
- **Third-party vehicle number :** SGX6848Y
- **Assignment type :** WITHOUT PREJUDICE: ACCIDENT NOT REPORTED
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** EILEEN LEE

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849



This email has been checked for viruses by AVG antivirus software.
www.avg.com

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	1067R
Vehicle Details	
Vehicle No.:	SGX6848Y
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Mar 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	3ZZ4685223
Chassis No.:	MRO53ZEC107152992
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$14,757.00
Original Registration Date:	03 Sep 2007
First Registration Date:	03 Sep 2007
Transfer Count:	0
Actual ARF Paid:	\$16,233.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Aug 2027
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	\$45,400.00
COE Rebate Amount:	\$38,248.00
Total Rebate Amount:	\$38,248.00

The information contained herein is correct as at 28 Mar 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/03/2019 15:11
Date Of Accident	27/03/2019 13:45
Exact Location Of Accident	PARKING LOT AT SIN MING VICOM CAR PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGX6848Y
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Insured/Policyholder

Name Of Registered Owner	UNIQUE TOURIST SERVICE PTE LTD
Co Reg No	197401067R
Email Address	UNIQTUR@SINGNET.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-62927656

Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA ALTIS 1.6 AUTO
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999994576/1007347/18-00000
Cover Note Number	

Driver

Name of Driver	ONG GEE BEN
NRIC No	S1218589H
Date Of Birth	18/02/1956
Occupation	INDOOR
Date Of Driving Pass	10/08/1976
Driving Experience	42 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97644490
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	5 JURONG EAST STREET 32
	#16-04
Postcode	609479
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHA7678Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	


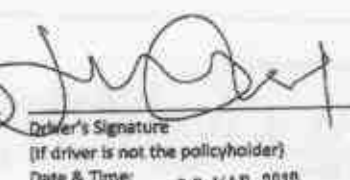

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

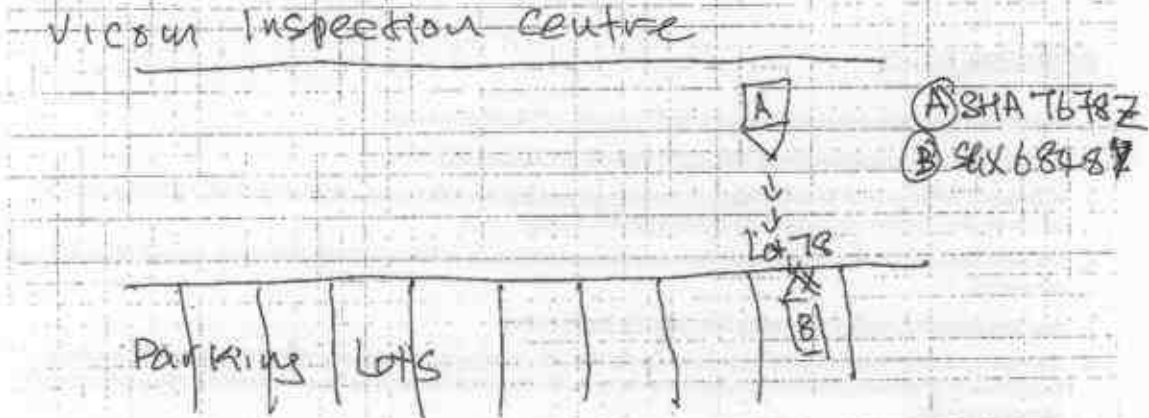
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

 Policyholder's Signature Date & Time: 27 Nov 2019 15:11 h	 Driver's Signature (If driver is not the policyholder) Date & Time: 27 Nov 2019 15:11 h	 Reporting Centre Personnel's Signature Name: NRIC/FIN No.: Poh Kwee Choo S6340593A
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GRANITE SKETCH PLAN Form 1/16

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 27th March 2019, vehicle SX 6848Y was parked at Sin Ming Vicom Car Park lot No. 78. Approx. 1345 hrs, a taxi Reg No SHA 7678Z parked in front by Mr. Lim Tong Seng, IC No. S00374594 forgot to pull the handbrake and roll-down and crashed on SX 6848Y. No one was injured.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 27 MAR 2019

Driver's Signature
(If driver is not the policyholder)
Date & Time: 27 MAR 2019

Reporting Centre Personnel's Signature
Name: Poh Kwan Choo
NRIC/FIN No.: S5640553A

HOTLINE TEL: (65) 6419-3000
FAX: (65) 6413-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1995 (MALAYSIA)

MZ 400

COMPREHENSIVE COMMERCIAL MOTOR
CERTIFICATE NO. 999994576/100734718-00000

OWN DAMAGE EXCESS S\$1,200.00 (1)
WINDSCREEN EXCESS S\$100.00
(for policies with effect from 1st November 2000)
SUM INSURED S\$1.00
INSURING WITH COE/PARF NO

- 1) VEHICLE REGISTRATION NO. SGX5848Y
- 2) NAME OF INSURED UNIQUE TOURIST SERVICE PTE LTD
- 3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT 1 Jun 2018
- 4) DATE OF EXPIRY OF INSURANCE 31 May 2019
- 5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *

Any person who is driving on the insured's order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use for the carriage of passengers or goods in connection with the insured's business.
Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired.
The Policy does not cover:
1) Use for racing, pace-making, reliability trial or speed-testing.
2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.
3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.

LOSS OF USE NOT INCLUDED

* NAMED DRIVER: N/A

HIRE PURCHASE COMPANY: N/A

* Limitations rendered inoperative by Section 3 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 6 Jun 2018

AIG ASIA PACIFIC INSURANCE PTE. LTD.

500533-010
NEW FRONTIERS ALLIANCE PTE LTD
371 ALEXANDRA ROAD
#05-05 AIA ALEXANDRA
SINGAPORE 159953
SP-IC



Authorized Representative

ORIGINAL

SPRUS

DRIVER'S NRIC + DRIVING LICENCE Pg. 1



AUTOWORX HOUSE

176 SIN MING DRIVE #02-01 SINGAPORE 575721
TEL: 6452 8211 FAX: 6451 7420

ESTIMATE

UNIQUE TOURIST SERVICE PTE LTD
c/o 46 Lentor Plain
Singapore 786548

Date: 28/03/2019

QUANTITY	PARTICULARS	AMOUNT (\$)
RE: TOYOTA ALTIS / SGX 6848 Y		
1 pc	front bumper <i>DD ✓</i>	567.40
1 pc	front bumper side retainer <i>NEC</i>	56.80
1 pc	front bumper fog lamp <i>8 MEC ✓</i>	246.70
1 pc	front bumper reinforcement	341.20
1 pc	front fender RH <i>DD ✓</i>	477.70
1 pc	front fender dust cover <i>DD ✓</i>	192.60
8 pcs	front fender dust cover clip <i>MEC ✓</i> @ 2.60	20.80
1 pc	front head lamp assy <i>LOT ✓</i>	765.70
1 pc	front wiper washer tank <i>38</i>	267.40
1 pc	front shock absorber <i>38</i>	567.70
1 pc	front lower arm RH <i>38</i>	576.40
	sub-total	4,080.40
	less 25%	1,020.10
	sub-total	3,060.30
1 pc	alloy rim <i>LOT ✓</i>	480.00
1 pc	tyre - michelin 195/65/R15 <i>NN X</i> s.nett	160.00
	To remove and replace the parts mentioned above, panel beat and realign the necessary affected areas.	500.00 1,000.00
	To check wiring system.	20.00 40.00
	To apply rust proofing on affected areas.	NN X 120.00
	To apply waterproof sealant on affected areas.	NN X 120.00
	sub-total	4,980.30

balance brought forward	4,980.30
To remove and install front undercarriage parts to enable repair.	8 220.00
To perform 4 wheels computerised alignment.	60.00 85.00
To apply putty and spray painting on affected areas.	400.00 1,200.00
To replace alloy rims and perform wheel balancing.	NN X 60.00
Towing charges.	NN X 60.00
Total	6,605.30
<div data-bbox="545 1214 1046 1615" data-label="Text"> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p> </div> <div data-bbox="1059 1160 1417 1630" data-label="Text"> <p>? photo Repair days 4 TGC in the 28/3/19 1300hrs 97361577</p> </div>	