

Veron Chen (LKKAuto)

From: Eileen Lee <EileenLee@msfirstcapital.com.sg>
Sent: Thursday, 11 April 2019 2:21 PM
To: SUR
Subject: FW: SURVEYOR APPOINTED; OUR REF : D19002115MFSH (SHA7678Z) ; YOUR REF: SGX6848Y

Hi LKK,

Please check if III is taking over your survey report.

SHA7678Z is under III's trade plate policy.

Thank you.

Regards,
Eileen Lee (Ms)
Motor Claims Dept.



Email address

eileenlee@msfirstcapital.com.sg

Motor Claims E-mail : motorclaims@msfirstcapital.com.sg
Website: <http://www.msfirstcapital.com.sg>

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 |
Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: admin@supreme.sg <admin@supreme.sg>
Sent: Thursday, April 11, 2019 12:08 PM
To: Eileen Lee <EileenLee@msfirstcapital.com.sg>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: FW: SURVEYOR APPOINTED; OUR REF : D19002115MFSH ; YOUR REF: SGX6848Y

Dear Eileen,

We received calls from Lkk Auto Consultant regarding the cancellation of the survey, as well as an email from MS First Capital that the claim has been cancelled.

However, before LKK was informed about the cancellation, the survey has already been done by their side.

And that the repair work has also commenced after the survey was done, on the same day. (27/03/2019)

We have to file the claim against First Capital to recover the losses.

Kindly please update me with any updates.

Thank you.

Best regards,

Yuki Ho

Supreme Auto Service Pte Ltd

No.176 Sin Ming Drive

#02-01 Singapore 575721

Tel: 64528211

Fax: 64517423

From: admin@supreme.sg <admin@supreme.sg>

Sent: Thursday, 28 March 2019 5:40 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D19002115MFSH ; YOUR REF: SGX6848Y

Dear Sir/Madam,

The survey was done earlier on this afternoon, repair work has already been commenced.

Hence, it is impossible to cancel the survey done or PRI.

We will file the claim against First Capital to recover the losses.

Thank you.

Best regards,

Yuki Ho

Supreme Auto Service Pte Ltd

No.176 Sin Ming Drive

#02-01 Singapore 575721

Tel: 64528211

Fax: 64517423

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 28 March 2019 5:12 PM

To: ADMIN@SUPREME.SG

Cc: Eileen Lee <EileenLee@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D19002115MFSH ; YOUR REF: SGX6848Y

Without Prejudice

Dear Sir,

Please note that the vehicle SHA7678Z involved in the accident is under Trade plate policy, hence not an insured of MS FCIL.

As such the survey arranged by LKK has been cancelled.

Thank you.

Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

From: CWS Motor Claims

Sent: Thursday, March 28, 2019 3:51 PM

To: ADMIN@SUPREME.SG

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Eileen Lee <EileenLee@msfirstcapital.com.sg>

Subject: SURVEYOR APPOINTED; OUR REF : D19002115MFSH ; YOUR REF: SGX6848Y

Dear Sir/Madam

PRI Request For **SGX6848Y** Accident Involving **SHA7678Z** On 27-03-2019.

Please find below details for your reference

- **Claim number :** D19002115MFSH
- **Insured vehicle number :** SHA7678Z
- **Accident date :** 27-03-2019
- **Third-party vehicle number :** SGX6848Y
- **Assignment type :** WITHOUT PREJUDICE: ACCIDENT NOT REPORTED
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** EILEEN LEE

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849