

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
 78 Shenton Way
 #07-16 AIG Building
 Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKR 2900 P

Norah Khai
 6768 9911
 6841 1183
 Nora.khai@premiumauto.com.sg
 Body & Paint Dept
 PA/TP/0392/2019/NH

18 Oct 2019

from
 Telephone +65-
 Telefax +65-
 EMail
 Our department
 Our Ref
 Your Ref
 Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKP 23 U, Audi Q7 2.0 TFSI QU.

With reference to the above-mentioned vehicle, no. **SKP 23 U**, claimant, **Ms. Poh Lay Mui**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014353 – S\$ 29,745.23.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use - S\$ 900.00 (S\$ 100.00 x 8 working days + 1 Sunday)
6. LTA Search Fee – S\$ 7.45.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
 Claims Dept

Encls

AIG – SKP 23 U

Premium Automobiles Pte Ltd
 Showroom
 9 Leng Kee Road
 Singapore 159090
 Telephone (65) 6566 1111
 Telefax (65) 6471 3733

Service & Parts Centres
 55 Ubi Rd 1
 Singapore 408699
 Telephone (65) 6336 2323
 Telefax (65) 684 11183

total pages



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19005550/Apb3

02 APRIL 2019

THANGAVELU KRISHNA
29 TAI HWAN CLOSE
SINGAPORE 555660

Dear Sir/Madam,

ACCIDENT INVOLVING SKR 2900P & SKP 23U ALONG/ AT JALAN PACHELI & TAI HWAN HEIGHTS 27/03/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKP 23U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Poh Lay Mui (the third party claimant) of 23 Tai Hwan Lane
Singapore 555340 (address), owner of SKP 23 U (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKP 23 U that was damaged pursuant to the accident which occurred on 27/3/2019
(date) along Junction Of Tai Hwan Heights And Jln Pachell (location) involving vehicle no/s
SKR 2900 P ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 18 (day) of Oct (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 29,745.23 (Repair Cost), S\$ 900.00 (Loss of ~~rental~~ use), S\$ 745 (Disbursement), for vehicle no. SKP 23 U that was damaged pursuant to the accident which occurred on 27/3/2019 (date) along Juntion Of Tai Hwan Heights And Jln Pacheli (location) involving vehicle no/s SKR 2900 P. This is pursuant to the inspection conducted on 28/3/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Poh Lay Mui ("the third party claimant") of vehicle no. SKP 23 U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKP 23 U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of 01 (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014353	Account: A0006 (T 0)		
		Date : 18/10/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SKP0023U			
		Term : 30			
Regn No: SKP0023U (V 33382)		Regn Date: 31/05/2017	Mileage: 44225	WIP No.: 47902	
Model: Q7 2.0 TFSI QU (252 bhp) 4MB01		Chassis: WAUZZZ4M2HD045845	Engine: CYR 036651	Dept: U	
You have been assisted by :- UB-Nora (11)					
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL ALL FRONT WIRE HARNESS FOR HEADLIGHTS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR KICK SENSOR AND RENEW ACCORING TO DAMAGE.	360.00	1.00	360.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL A-PILLAR, LHS FRONT AND REAR DOORS HARNESS, MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER, LHS FRONT FENDER, LHS FRONT DOOR, LHS REAR DOORS AND REAR BUMPER ASSY. CUT OUT AND REWELD LHS A-PILLAR, LHS SILL PANEL AN LHS B-PILLAR. RENEW LHS FRONT FENDER, LHS FRONT AN REAR DOORS. REINSTALL ALL PARTS REMOVED.	3600.00	1.00	3,600.00
S	BODYWORK	M: TO RESPRAY LHS FRONT FENERDR, LHS FRONT AND REAR DOORS, DOOR COVERS, BOTH FRONT WHEEL ARCH TRIMS, LHS A-PILLAR, LHS REAR FENDER, REAR BUMPER, REAR LOWER BUMPER AND BOTH REAR WHEEL ARCH TRIMS.	5500.00	1.00	5,500.00
S	BODYWORK	M: TO REMOVE AND RENEW LHS SIDE STEP.	400.00	1.00	400.00
S	BODYWORK	M: TO RENEW LHS FRONT AND REAR RIMS. TO CARRY OUT WHE ALIGNMENT.	320.00	1.00	320.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	384.00	1.00	384.00
S	BODYWORK	M: TO REPAIR LHS SILL PANEL & B-PILLAR.	600.00	1.00	600.00
S	BODYWORK	M: TO RESPRAY LHS SILL PANEL AND B-PILLAR.	600.00	1.00	600.00
X	A4M0853369C 4PK	(A) (SK) SCUFF PLAT 01 Less 020%	1.00	187.50	150.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6886 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2223
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 16:00

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014353 Date : 18/10/2019 Order : SKP0023U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SKP0023U (V 33382)	Regn Date: 31/05/2017	Mileage: 44225	WIP No.: 47902
Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I	Chassis: WAU2ZZ4M2HD045845	Engine: CYR 036651	Dept: U
You have been assisted by :- UB-Nora (11)			

		Details		Qty	Unit Price	Amount
X	A4M0601025C	RIM 19" CH6 (REF AH	Less 020%	2.00	1116.00	1,785.60
X	A4M0839717C	007175/(V) (SK) DOOR S	Less 020%	1.00	173.50	138.80
X	A4M0839431B	007175/(V) (GER) CHANN	Less 020%	1.00	461.00	368.80
X	A8S0833405A	007175/(V) (SK) HINGE	Less 020%	1.00	53.40	42.72
X	A8S0833403E	007175/(V) (SK) HINGE	Less 020%	1.00	40.40	32.32
X	A4M0821105D	FENDER LH	Less 020%	1.00	1481.00	1,184.80
X	A4M0853717A GRU	COVER	Less 020%	1.00	521.50	417.20
X	A4M0853718A GRU	COVER	Less 020%	1.00	521.50	417.20
X	A4M0071065	STEPBOARD LH	Less 020%	1.00	1428.00	1,142.40
X	A4M0831051F	DOOR	Less 020%	1.00	3570.00	2,856.00
X	A4M0833051E	007158/(V) (SK) DOOR 0	Less 020%	1.00	3570.00	2,856.00
X	A4M0837199	CLIP	Less 020%	10.00	1.10	8.80
X	A4M0839249	CHECK ROD	Less 020%	1.00	95.20	76.16
X	A4M0854819A GRU	007158/(V) (SK) COVER	Less 020%	1.00	179.00	143.20
X	A4M0853373A 989	(A) (SK) SCUFF PLAT 01	Less 020%	1.00	167.00	133.60
X	A4M0854451	CLIP	Less 020%	6.00	0.70	3.36
X	A191853586C	GROMMET	Less 020%	10.00	2.40	19.20
X	A4M0839911C	SEAL	Less 020%	1.00	228.50	182.80
X	A4M0839267	(A) (SK) COVER 01/4/19	Less 020%	1.00	15.40	12.32
X	A4M0837911C	SEAL	Less 020%	1.00	228.50	182.80
X	AWHT000042A	007175/(V) (SK) BOLT 1	Less 020%	2.00	3.30	5.28
X	AN 91263701	007175/(V) (GER) FLANG	Less 020%	2.00	1.70	2.72
X	A4M0853985 3Q7	(A) (SK) COVERSTRIP 01	Less 020%	1.00	353.50	282.80
X	A4M0853907 3Q7	(A) (SK) COVERSTRIP 01	Less 020%	1.00	273.00	218.40
X	A4M0853959G GRU	007158/(V) (SK) COVER	Less 020%	1.00	632.00	505.60
X	A4M0853818A GRU	007175/(V) (SK) COVER	Less 020%	1.00	344.00	275.20
X	A4M0853817A GRU	007158/(V) (SK) COVER	Less 020%	1.00	344.00	275.20
X	A4M0853969G GRU	COVER	Less 020%	1.00	545.00	436.00

Parts 14,155.28
Labour 0.00
Sublet 13,644.00
Menus 0.00
Lubricant 0.00

Sub-Total 27,799.28

7% GST 1,945.95

Grand Total 29,745.23



18/10

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Mar 2019 / 12:51:08

Receipt Date/Time : 27 Mar 2019 / 12:51:07

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190327-001904

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKR2900P				
As at 27 Mar 2019/11:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKR2900P			
	Enquiry Fee	7.00	0.49	7.49
	20190327125001468797			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx0806	Credit Card: Visa		7.45
		/MasterCard		
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.