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		Rejected by	VIC VIIC VII 34-09-19	Towing Invoice LTA / GIA: Medicit Bill PIR: Mandate/Reject Instruction: LOD
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	AS	SIGNMENT
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Make of Veh:		Brake: Inorder / Jammed / Leaked / Burnt or
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(Policy Condition)		Tyre Size: F: 185170R19
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1'70	Vehicle: IN / OUT	013/87
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Auto Consultants Pte Ltd

Company Registration No. 1996071988

51 URI AVE 1, 902-25 PAVA URI INDUSTRIAL PARK, SINGAPORE 408933 TEL 1:0063 62563561 FAX 1:063 6256335

Your ref:

To Be Advised

Date:

28.03.2019

Our ref:

CC6/CTI19005543/Kjb3

The Motor Claims Department M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SFR6811X

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on <u>27.03.2019</u> at the premises of M/s Guan Motor Works and have the following to report:-

Workshop Estimate Amount	: S\$	2,255.52
Revised Estimate Amount	: S\$	1,300.00
"Check" Items Amount	: SS	
Market Value	: S\$	1.0
LTA Reimbursement Value	: S\$	72
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

3 days

Yours faithfully.

KENNETH KONG

Licensed Appraiser

源摩哆廠 GUAN MOTOR WORKS

Business Regn. No. 08102600E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 Fax: 6453 8292 H/P: 9742 6003

CHENG KEK NGUANG

26-03-2019

REPAIR ESTIMATE FOR TOYOTA COROLLA 1.6 - ALTIS - SFR 6811 X

I pc.	List items	Buc	Ing	395.40	ىر	
I pc.	Front bumper Front bumper RH side retainer		Dil			
1 set.	Front bumper clips		M	30.00		
1 pc.	Front bumper inner reinforcement		n	297.10	X	
I pc.	Front fender		Su	275.10	_	
1 pc.	Headlamp RH		Con	385.40		
	7	2.000	1	.406.90		
		Less 247%	¢ 1	.125.52	- 6	1,125.52
			D 1	,123.32	3	1,143.34

Labour

 Labour charges for remove/refit, panel beating, cutting/welding and replacement of damages.

2. To putty and spray Spray Paintings charges.

3. To check wirings & lightings.

500.00 9001 600.00 30.00 2.255.52

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1/Ly & 1300L

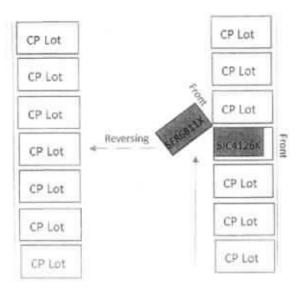
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3day,



Accident Sketch Plan Pg. 1

In Car Park Bik 66/70/73 Lorong 4 Toa Payoh - TP3 on 6th Jan2019 Sunday ard 9.40am.



Individual Statement Pg. 1

Statement of Account

On 6th Jan2019 Sunday ard 9.40am, weather condition was sunny and bright and road was dry, I, Neo Teck Ban of NRIC holder S0844489G drove our car SJC4126K Peugeot 107 (registered in my son Neo Chik Boon's name) to do my morning groceries with my wife and had this car parked at in Car Park Blk 66/70/73 Lorong 4 Toa Payoh - TP3.

After parking, before we could alight from our vehicle, a Toyota Altis SFR6811X drove close/ near the back of our Peugeot 107 in attempt to park at the opposite lot. However, as the driver of the Toyota Altis Leong Choy Fong of NRIC holder S0159232G mobile phone holder 96700265 did not position her vehicle with enough clearance to safely reverse her Toyota Altis Into her targeted lot, while reversing, her Toyota front driver bumper scratched our Peugeot rear passenger bumper.

Before I could get down to take a pic of the accident, the Toyota Driver proceed to adjust her vehicle into the lot and she got down with her son; admitting their mistake and offered S\$100 as compensation to settle out of insurance claim. I took pic of both cars damages and exchanged particulars.

As per whatsapp screenshot provided, my son has explained and advised on the cost of repairing our Peugeot 107 at S\$480. The messages were delivered at 16.18hr and read at 16.45hr but the Toyota driver didn't want to provide any formal reply.

Her husband Henry 96562002 (the car owner of the Toyota Altis) called my son instead on 6th Jan 2019 18.27hr to speak for 6 min 6 sec, we explained that to respray our continental car paintwork back to pearl black color and matt black cost around \$\$480; thus \$\$100 offer was too low. He said to repair and spray his car back cost about the same as well. He will speak to his workshop and contact me shortly.

Shortly after at 18.27hr, Henry contacted my son again and spoke for 1 min 16 sec. We were alarmed to get an answer from him that after consulting his workshop, he told my son that it was not economical for him to pay for both car's damages. And as his insurance is cheap, covering only 3rd party only, I can claim his insurance since he does not need to pay excess and he will try to claim my insurance to change his entire bumper so that he doesn't have to pay anything for the damages caused by his car. It was also obvious to notice that while his Toyota Altis front driver bumper side scratched our Peugeot 107, his front bumper was cracked and passenger side bumper were also scratched. These were not the effect of this accident and show pretty much that they have been rather careless drivers.

CERTIFICATE OF INSURANCE Pg. 1

CERTIFICATE OF INSURANCE

Page 1 of 2



中国太平保险(新加坡)有限公司

MEDITA.

CERTIFICATE OF INSURANCE

Motor Vehicles (Thro-Party Riess and Consensation) Act (Charter 183, Motor Vehicles (Thro-Party Riess and Compensation) Rules 1900 Rood Transport Act 1901 (Metaysia) Motor Vehicles (Thro-Party Riess Rules 1996 (Malaysia)

CERTIFICATE NO.	amorto IIII	Transport Military
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I name of Policy Hoder		
Effective date of the Commencement of Insurance for the purposes of the Regulations. Ordinance or Ensured		withing of the company
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I/We hereby Certify the the pully in which the Certifical matter is about it interests with the provisions of the Motor verticals (three Party Reas and Companisation) An Change the and Party of the House end of State (All States).

House see "Baltie"

Jermaine Kong Autoshield Pie Ltd Senior Manager, Business Development

"U CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTO.

Counteraigned By

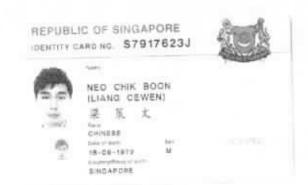
Email Jermaine Sautosheid com ag Website: www.autosheid.com.ag

Automot Spreamy

\$30 min Place \$16.00 Springs of Town Suppose of these The above the \$250 and The \$250 Mar. The \$250 Mar. The \$250 Mar.

http://sgportal.cntaiping.com/chinainsB2B/Spool/AN0567A-SJC4126K-DMPCSN176... 26/7/2018

OWNER'S NRIC Pg. 1





DRIVER'S NRIC + DRIVING LICENCE Pg. 1















Log in +

Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number S0844489G

Status of Qualified Driving

Valid

Licence

Class(es) of Qualified Driving

2B.3

Licence

Expiry Date

Lifetime unless revoked, suspended or disqualified

Provisional Driving Licence

Provisional Driving Licence

S0844489G

Number

Status of Provisional Driving

No Licence

Licence

Class(es) of Provisional Driving

Licence

Expiry Date

HOME (https://www.police.gov.sg/)
ABOUT US (https://www.police.gov.sg/about-us)
SGSECURE (https://www.police.gov.sg/sgsecure)
I-WITNESS (https://www.police.gov.sg/iwitness)
COMMUNITY PROGRAMMES (https://www.police.gov.sg/community-programme)
RESOURCES (https://www.police.gov.sg/resources)
NEWS & PUBLICATIONS (https://www.police.gov.sg/news-and-publications)
JOIN US (https://www.police.gov.sg/join-us)
FAQS (https://www.police.gov.sg/content/contact-us)
CONTACT US (https://www.police.gov.sg/content/contact-us)
E-FEEDBACK (/content/policehubefeedback/efeedback.html)
SITEMAP (https://www.police.gov.sg/sitemap)

Vic (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 23 September, 2019 5:17 PM

To: Vic (LKKAuto); Admin A

Cc: Ong Chin Kiat; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto);

mgt@autoshield.com.sg; nicholas_neo79@yahoo.com.sg

Subject: Direct Settlement - Accident Involving SJC4126K (OI: SNM19D200138C02/6(ock)

AND SFR6811X (TP: LKK REF - CC6/CTI19005543/Khb3) on 06.01.2019

Attachments: Re: Your Ref: SJC 4126K - ACCIDENT INVOLVING SJC 4126K AND SFR 6; REPORT OF

SJC4126K.pdf

LKK REF - CC6/CTI19005543/Khb3 CTPIS REF - SNM19D200138C02/6(ock)

Dear Vic

We refer to your email pertaining to the above matter.

Attach herewith Insured's SAS report for your attention.

Based on the accident scene photos (Insured is within the carpark lot and not half way out as alleged by the third party claimant) we are of opinion that our insured's version of accident is more credible although there was no video footage available.

In view of the above, please proceed to reject the third party claim against our Insured's motor insurance policy.

Best Regards

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6183

DID: (65) 6389 6183 FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, 23 September, 2019 4:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJC4126K (OI: SNM19D200138C02/6(ock) AND SFR6811X (TP:

LKK REF - CC6/CTI19005543/Khb3) on 06.01.2019

Dear Alfred,

We refer to the subject matter and to our telephone conversation earlier.

As spoken, please find attached email from Insured and the TP documents.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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TO: GUAN MOTOR WORKS

Your Ref: SFR 6811X

Our Ref: CC6/CTI19005543/Khb3

Without Prejudice

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJC 4126K AND SFR 6811X ON 06/01/2019

We refer further to your below email.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is on the view that our Insured is not liable of the accident. Please refer to the attached accident statement from our Insured for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Vid Alpeh

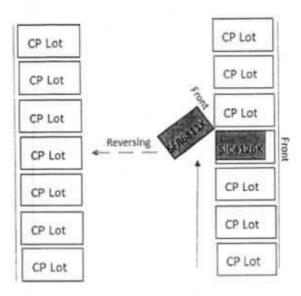
DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Accident Sketch Plan Pg. 1

In Car Park Blk 66/70/73 Lorong 4 Toa Payoh - TP3 on 6th Jan2019 Sunday ard 9.40am.



Individual Statement Pg. 1

Statement of Account

On 6th Jan2019 Sunday ard 9.40am, weather condition was sunny and bright and road was dry, I, No. 100 for NRIC holder 300 for drove our car SJC4126K Peugeot 107 (registered in my son 100 for parked at in Car Park Blk 66/70/73 Lorong 4 Toa Payoh - TP3.

After parking, before we could alight from our vehicle, a Toyota Altis SFR6811X drove close/ near the back of our Peugeot 107 in attempt to park at the opposite lot. However, as the driver of the Toyota Altis to the Peugeot NRIC holder seems mobile phone holder seems did not position her vehicle with enough clearance to safely reverse her Toyota Altis into her targeted lot, while reversing, her Toyota front driver bumper scratched our Peugeot rear passenger bumper.

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As per whatsapp screenshot provided, my son has explained and advised on the cost of repairing our Peugeot 107 at S\$480. The messages were delivered at 16.18hr and read at 16.45hr but the Toyota driver didn't want to provide any formal reply.

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTI19005543/Khb3

19 SEPTEMBER 2019

NEO CHIK BOON 9 JALAN LIMBOK SINGAPORE 548696 By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SJC 4126K AND SFR 6811X ON 06/01/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 30/09/2019, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Meanwhile, please forward to us a copy of your video footage for our further review.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh

DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept) Nicholas neo79@vahoo.com.sg (Email)

Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Thursday, 19 September, 2019 11:58 AM

To:

Nicholas_neo79@yahoo.com.sg

Cc:

Admin A; Vic (LKKAuto)

Subject:

Your Ref: SJC 4126K - ACCIDENT INVOLVING SJC 4126K AND SFR 6811X ON

06/01/2019



Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTI19005543/Khb3

19 SEPTEMBER 2019

NEO CHIK BOON

9 JALAN LIMBOK SINGAPORE 548696 By Post and By Email

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Meanwhile, please forward to us a copy of your video footage for our further review.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	nationale Des Experts En Autom	obile	
CHIN	NA TAIPING INSU	RANCE (S) PTE LTD	Ref : CC6/CTI190055	543/Khb3q2	
	ISON ROAD #16-0 INGLEAF TOWER	00 SINGAPORE 079909	Date: 26-09-2019 Code: CTI		
		Policy Particul	ars :- THIRD PARTY CLAI	М	
	Insured Veh.	SJC 4126K	Veh. Inspected	SFR 6811X	
	Policy No.	DMPCSN1765831700	Coverage (\$)	0.00	
	Claim No.	SNM19D200138C02/6	Excess (\$)	0.00	
	Assign From		Assign Date	27/03/2019	
		Vehicle P	articulars & Condition		
	Make & Model	TOYOTA ALTIS (A)	c.c	1598	
	Engine No.	HIDDEN	Year of Reg.	2005	
	Chassis No.	MR053ZEC107077637	Colour	METALLIC SILVER	
	Odometer	279187	Steering	IN ORDER	
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
	General	GOOD			
47		Con	ditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre	185/70 R14	AGENDA	8 mm	
	L/H Front Tyre	185/70 R14	AGENDA	8 mm	
	R/H Rear Tyre	185/70 R14	AGENDA	8 mm	
	L/H Rear Tyre	185/70 R14	AGENDA	8 mm	
81			iption of Damages		
	THE VEHICLE SU	STAINED DAMAGES AT THE	O/S FRONT PORTION.		
	DAMAGES SEE D				
2	THE STATE OF	Gen	eral Information	The late of the late	
	Accident Date	06/01/2019	Inspection Date	27/03/2019	
	Survey held at	GUAN MOTOR WORKS			
		#02-03 SIN MING AUTOCARE SINGAPORE 575721			
ia.			Remarks		
			"WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS		
5b.	1		ate Days of Repair	البصواط والراطواء	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Day	15	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFR 6811X

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	BUCKLED / DISTORTED	395.40	395.40
1	FRONT BUMPER RH SIDE RETAINER	DISTORTED	23.90	23.90
1	SET FRONT BUMPER CLIPS	NECESSARY	30.00	30.00
1	FRONT BUMPER INNER REINFORCEMENT	TO REPAIR SEE LABOUR	297.10	,
1	FRONT FENDER	BUCKLED	275.10	275.10
1	HEADLAMP RH	CUT	385.40	385.40
	LESS 20% DISCOUNT		-281.38	
	LESS 25% DISCOUNT			-277.45
			1,125.52	832.35
	LABOUR			
	LABOUR CHARGES FOR REMOVE /REFIT ,PANEL BEATING,CUTTING /WELDING AND REPLACEMENT OF DAMAGES.INCLUSIVE OF THE REPAIR OF FRONT BUMPER INNER REINFORCEMENT .		500.00	400.00
	TO PUTTY AND SPRAY PAINTING CHARGES.		600.00	400.00
	TO CHECK WIRING & LIGHTINGS.		30.00	20.00
			1,130.00	820.00
	GRAND TOTAL		2,255.52	1,652.35

RECOMMENDED COST OF LUMP SUM REPAIRS	1,300.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC6/CTI19005543/Khb3q2

KONG SENG CHEONG

Licensed Appraiser

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