

Vic (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 19 July, 2019 3:27 PM
To: Joy Irene (LKKAuto); MT_Claim_SG
Cc: Vic (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving YL51T (OI : LPC - 18/19/19/VC00/021542) AND CB7672T (TP : LKK REF - CC6/LPC19005540/Aja3) on 03/01/2018 [External General]

Lonpac External - General

Dear Joy

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Wednesday, 17 July, 2019 2:16 PM
To: ONG LI LI; MT_Claim_SG
Cc: Vic (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving YL51T (OI : LPC - 18/19/19/VC00/021542) AND CB7672T (TP : LKK REF - CC6/LPC19005540/Aja3) on 03/01/2018 [External General]

Ref: 18/19/19/VC00/021542

Dear Li Li,

We refer to the subject.

This is an open door scenario whereby our insured's vehicle's door swung and hit parked TP vehicle. Liability is down against us. Bola 26.

We confirmed with Ms. Tina of NHT and there was typo error on the year of accident which should be 2019. Amended TP GIA will be provided later.

Summary to offer to repairer M/s **NEW HOCK TECK PTE LTD** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 6,037.75 (per estimate)	\$ 749.00 with GST
Loss of Use	\$ 200.00 (\$100 x 2 days)	\$ 200.00 (\$100 x 2 days)
LTA Search Fee	\$ 7.45	\$ 7.45

TOTAL	\$ 6,245.20	\$ 956.45
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For your approval.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Tuesday, 2 July 2019 2:57 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YL51T (OI : LPC - 18/19/19/VC00/021542) AND CB7672T (TP : LKK REF - CC6/LPC19005540/Aja3) on 03/01/2018 [External General]

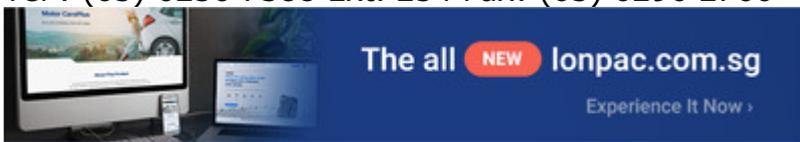
Lonpac External - General

Dear Joy

Please confirm the correct date of accident.

According to our Insured, the date of accident should be 03/01/2019 instead of 2018.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Monday, 1 July, 2019 4:29 PM
To: ONG LI LI; Mei Kwan (LKKAuto); MT_Claim_SG
Cc: Vic (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving YL51T (OI : LPC - 18/19/19/VC00/021542) AND CB7672T (TP : LKK REF - CC6/LPC19005540/Aja3) on 03/01/2018 [External General]

[Ref: 18/19/19/VC00/021542](#)

Dear Li Li,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 29 March 2019 9:53 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YL51T (OI : LPC - 18/19/19/VC00/021542) AND CB7672T (TP : LKK REF - CC6/LPC19005540/Aja3) on 03/01/2018 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

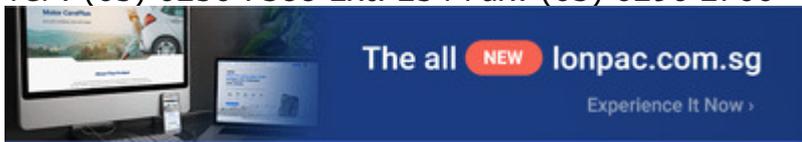
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 28 March, 2019 9:33 PM

To: MT_Claim_SG

Cc: ONG LI LI; GERALD POH WEE BIN; Joy Irene (LKKAuto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving YL51T (OI : LPC - TBA) AND CB7672T (TP : LKK REF - CC6/LPC19005540/Aja3) on 03/01/2018

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle CB 7672T at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)