

## ASSIGNMENT

Surveyor:

MTH

DOI:

22/3/19

Date / Time:

22/3/2019

Registered in Merit:

Re-assign / CCU / FTE

Insured Vehicle No.:

SLS 7272T

Claim No.:

Name of Insured:

Ho Fee WAT

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

(YES / NO)

Nature of Accident:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SMA 2680P

INSRS:

WSP:

Tel:

Liability:

RMKS:

Wearnes

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

914  
che

SMA 2680P - X

SLS 7272T - X

Vide OI video footage / 2019 SLS 7272T

T-Junction, OI fail to stop at stop line.

pending finalise COR

pending LOD

30/3/19 FILE PASS TO HMK TO CLOSE

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

4/4/2019

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

M1

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

LPC

## ACKNOWLEDGMENTS

**Remarks:** The job had commenced its repair at the time of inspection.

Ball or Marked Shot				9/30K
Relay, Accident Report			Confident?	Yes or No
Relay, EIT, Seen			Confident?	Yes or No
Est. Report	5	day	Yes	Yes or No
Function		%	Val	Yes or No
G.A. 4. H.W. 1. H.P. 1. 24 HRS.				

Topic	Program Coordinator
1. Introduction to the Program	Dr. Jane Smith
2. Program Objectives and Goals	Dr. John Doe
3. Program Structure and Curriculum	Dr. Emily White
4. Program Evaluation and Assessment	Dr. Michael Brown
5. Program Funding and Resources	Dr. Sarah Green
6. Program Impact and Outreach	Dr. David Black
7. Program Sustainability and Future Plans	Dr. Lisa Gray

Date - Time	Action - Description
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SMAH 2680P      2018 May

Type: ☒ Car / ☐ Cycle / ☐ Bus / Van / ☐ Heavy / ☐ Light / ☐ Crane / ☐ Boat /

Truck / Trailer or

Make: Jaguar XE 2.0      CC: 1998

Colour: B/ach      AP: Insured / STD / HI / HA

Cap (Seating): 7546      U/Ladder: Insured / STD / HI / HA

Eng/Hrs:

Cabin: SVAJA B4AX8JCP28149

Fuel Tank / Fuel / Air / Power / Brakes

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Model: Nil / Other / STD / Other or

Tyre Size: F: 245/40R18  
R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHSU / ☒ SAAMI /  
TOYO / YOKO or

Front	Rear
Wheel: 6 mm	Wheel: 6 mm
Tire: 6 mm	Tire: 6 mm
D.O.A.	D.O.A. 27/3/19

Survey held at: Woonoo Lung Kee

Date of Damages: Frt / Rear / ORS / NGS / UC / Rooftop or  
o/s Rear

The MC / Chassis frame / Body Structure affected due to collision

P/P  $\rightarrow$  \$ 7280.21 (Real \$ 12084.99 / 62%)

(1)  : Preh. Report  
 (2)  : Final Report

Topic: Formal  
Language: English

Days Of Repair:  
Resurvey No. of Trip:

Add Food:	<input type="checkbox"/>	Salmon	\$5
	<input type="checkbox"/>	Chicken	\$5
	<input type="checkbox"/>	Beef	\$5
	<input type="checkbox"/>	Wheat	\$5

### SUMMARY

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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/19/19/VP05/021566  
Our ref: CC4/LPC19005538/T1fa3

Date: 04/04/2019

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SMA 2680P**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27/03/2019 at the premises of M/s Wearnes Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	19,365.20
Revised Estimate Amount	: S\$	7,592.90
"Check" Items Amount	: S\$	567.70
Total (Including Check Items)	: S\$	8,160.60
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

**Description of Damage:**

The vehicle sustained damages at the  
O/S Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 5.0 days

Yours faithfully,

MOHD. TAUFIKH  
Licensed Appraiser

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 5593G

### Vehicle Details

Vehicle No.: SMA2680P  
Vehicle to be Exported: No  
Intended Deregistration Date: 27 Mar 2019  
Vehicle Make: JAGUAR  
Vehicle Model: XE 2.0 I4  
Primary Colour: Black  
Manufacturing Year: 2017  
Engine No.: 170725Y0346PT204  
Chassis No.: SAJAB4AX8JCP28149  
Maximum Power Output: 147.0 kW (197 bhp)  
Open Market Value: \$36,829.00  
Original Registration Date: 31 May 2018  
First Registration Date: 31 May 2018  
Transfer Count: 0  
Actual ARF Paid: \$43,561.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 30 May 2028  
PARF Rebate Amount: \$32,670.00

### Intended COE Rebate Details

COE Expiry Date: 30 May 2028  
COE Category: B - Car above 1600cc or 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$38,501.00  
COE Rebate Amount: \$35,323.00  
**Total Rebate Amount: \$67,993.00**

The information contained herein is correct as at 27 Mar 2019

OK

### SERVICE ESTIMATE

44079 - C00001 SL: SERVICE SALES - PC

Mr Murali Balasubramaniam

28 Jalan Datoh

#14-09

Singapore 329426

Closed by .... : Patricia Kueh Anak S

Svc Consultant :

Remarks ..... : Mr Murali Balasubram

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 1

Inv.date. : 26/03/2019

WIP No. : 60645

Veh.In/Out:

\*Tel.No. : Mobile: 81214406

Reg.No. : SMA2680P

Reg.date : 31/05/2018

Mileage ... : 0

Chassis No: SAJAB4AX8JCP28149

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
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802	TO REPLACE REAR BUMPER COVER, REAR BUMPER VALANC, RIM REAR RH, QUARTER PANEL RH, ETC.	0	4500.00	0		4,500.00	\$
800	TO PUTTY SPRAYPAINT ON REAR BUMPER COVER, QUARTER PANEL RH, ETC	0	2800.00	0		2,800.00	\$
280	TO CHECK WIRING INCULDE RESETTNG OF ALL ELECTRICAL MODULES	0	486.00	0		486.00	\$
802	TO REPLACE REAR WINDSCREEN	0	900.00	0		900.00	\$
0080	TO REPLACE REAR WINDSCREEN FIL	0	280.00	0		280.00	\$
R16	TOWING CHARGES	0	250.00	0		250.00	\$
0031	TO REPLACE REAR RIM RH	0	50.00	0		50.00	\$
419	WHEEL ALIGNMENT	0	280.00	0		280.00	\$
802	TO REMOVE & REFIT INTERIOR PAR COVER-BUMPER	1.0 EA	987.70	✓		987.70	\$
	PANEL-VALANC	1.0 EA	567.70			567.70	\$
	MOUNTING-BRACKET	1.0 EA	118.30	✓		118.30	\$

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Wearnes Automotive Pte. Ltd.

45 Leng Kee Road, Singapore 159103 T +65 6430 4980 www.wearnesauto.com

Co reg no. 199501400R / GST reg no. M28920628X

Tanah 97475749  
wp  
27/3/19 2pm  
Repair before paint  
sure lkkauto.com  
5 days



### SERVICE ESTIMATE

0 - L00002      SL: LONPAC INSURANCE BHD LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555	GST Reg.No:M28920628X Inv.No. : B&P      0 Page 1 Inv.date : 16/04/2019 WIP No. : 60645 Veh.In/Out: 02/04/2019 12/04/2019 *Tel.No. : 62507388 Reg.No. : SMA2680P Reg.date : 31/05/2018 Mileage : 7,546 Chassis No: SAJAB4AX8JCP28149
Closed by .... : Paul Ong Qing Yong Svc Consultant : ACC Remarks ..... : Mr Murali Balasubram	

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER COVER, RIM REAR RH, REPAIR QUARTER PANEL RH, ETC.	0	1800.00	0		1,800.00	S
800	TO PUTTY SPRAYPAINT ON REAR BUMPER COVER, QUARTER PANEL RH, ETC	0	1600.00	0		1,600.00	S
280	TO CHECK WIRING INCULDE RESETTNG OF ALL ELECTRICAL MODULES	0	486.00	0		486.00	S
R16	TOWING CHARGES	0	250.00	0		250.00	S
0031	TO REPLACE REAR RIM RH	0	50.00	0		50.00	S
419	WHEEL ALIGNMENT	0	280.00	0		280.00	S
	COVER-BUMPER	1.0 EA	987.70	10		888.93	S
	MOUNTING-BRACKET	1.0 EA	118.30	10		106.47	S
	WHEEL- 18" Rear Tem	1.0 EA	1471.80	10		1,324.62	S
	ADHESIVE SEALER FL2	1.0 EA	549.10	10		494.19	S

Gross Total.      7,280.21


Labour Total      4,466.00  
 Parts Total      2,814.21  
 Package Total      0.00

Net.....      7,280.21  
 GST @ 7.0%      509.61  
 Total.....      7,789.82  
 Paid.....      0.00  
 Please Pay..      7,789.82

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

Del 27/5/19  
 Sdays

# VEHICLE CONDITION REPORT FORM / JOB RECORD

Allianz 

Worldwide Partners

Date: 22/5/12 Time: 10:10

Customer Name: Mr. Lee

Technician Name: LOPAL (9612009)

Customer Telephone: 8121212121

Reg. No: 3710768-P Job No:

Make/Model: JAGUAR XE

Odometer Reading (Customer Vehicle): 007540

Location: 11 Tanjong Pagar St

KM Travelled by Assistance Vehicle: (1 way)

Time on Scene: 11:10

Fault Reported: ACCIDENT

Time Job Completed:

Fault Found:

Repaired at Breakdown Scene: Y/N

How was vehicle repaired?

VIN No:

Hubcaps Y/N

Spare Wheel Y/N

Tools Y/N

Audio System Y/N

Keys + Remote Y/N

Aerial Y/N

Cashcard (RM) Y/N

Fuel E ☐ F ☐

Interior Condition :

Front Seats

Rear Seats

Floor Covering

Headlining

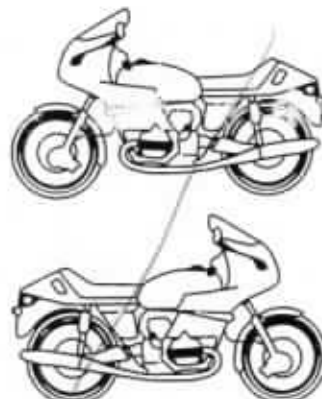
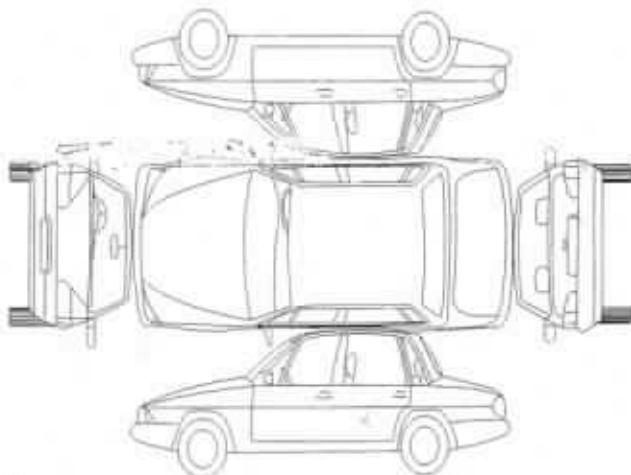
Day/Night

Wet/Dry

Clean/Soiled

Please circle the above as appropriate

Place X on damaged area for scratch and Y for dent



Delivery to Dealership / Date and Time:

Long Kee

Vehicle received in the above condition YES/NO

If not stated as above specify difference:

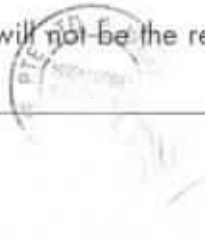
## CUSTOMER DECLARATION

- I am entitled to the service requested. In the event of this subsequently not being the case I shall be responsible for the cost of any assistance provided.
- I accept that any roadside repairs will be of a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.
- In the case of forced entry, I confirm that I specifically requested that the operator forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility.
- I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.

Customer Name & Signature (green copy)



Dealer/Workshop Signature, Name & Stamp (yellow copy)



Operators Signature (white & pink copy)





## Nivitha (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 27 March 2019 9:14 AM  
**To:** Paul Ong Qing Yong; MT\_Claim\_SG; assignments@lkkauto.com; Admin-D (LKKAuto)  
**Cc:** Patricia Kueh Anak Slin  
**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]  
**Attachments:** SAS2572569.pdf; 2392\_001.pdf  
**Sensitivity:** Confidential

## Lonpac External - General

Without Prejudice

Dear Paul

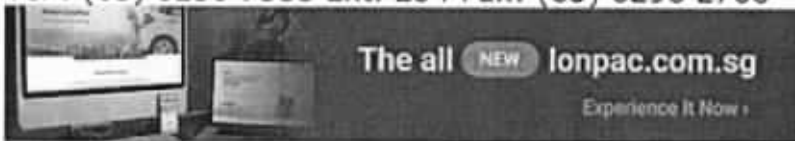
Liability is not clear at this moment, we are requesting more information from our Insured.

If your client still insist to pursue TP claim, please liaise with LKK Auto Consultants Pte Ltd for survey on WP basis first.

Dear Nivitha

Please follow up with workshop.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

*Veh-In-  
Taufik*

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**From:** Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]  
**Sent:** Wednesday, 27 March, 2019 9:00 AM  
**To:** MT\_Claim\_SG  
**Cc:** Patricia Kueh Anak Slin  
**Subject:** TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019  
**Importance:** High  
**Sensitivity:** Confidential

Attached TP Claim.

Please advise if we can do direct settlement.

Paul Ong  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Friday, 5 April, 2019 6:47 PM  
**To:** 'ONG LI LI'  
**Cc:** 'MT\_Claim\_SG'; Admin A; Hsiao Tong (LKKAUTO); CS A Team  
**Subject:** RE: Our Ref: 18/19/19/VP05/021564 ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19 [External General]  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

LPC ref: 18/19/19/VP05/021564  
LKK REF: CC4/LPC19005268/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJX 7944K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 28 March, 2019 3:05 PM  
**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021564 ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

Lau LC

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

On Thursday, 28 March 2019, 14:34, ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)> wrote:

**Lonpac External - General**

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input type="checkbox"/>
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Ong Hwee jie/Steve Chen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are instructed by our client to notify you of a road traffic accident on 21/03/19 at about 1925 hours along ALONG GEYLANG RD AFTER LORONG 24A GEYLANG involving our client's SJX7944K and SJN3576T driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6  
AutoBay #02-50  
Singapore 417883

Telephone no. : 6886 9097

Best Regards,

Lau LC

**Focus Auto Pte Ltd**  
No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay Singapore 417883  
Tel: 6886 9097 Fax: 6481 9095



Virus-free. [www.avast.com](http://www.avast.com)

(Poh Kien)



WEARNES

Our Reference: SMA2680P/7015905

By Email / Mail

Your Reference: SLS7272T

28 May 2019

**LONPAC INSURANCE BHD C/O LKK AUTO CONSULTANTS**

Attn: Third Party Claim Department - \_\_\_\_\_

**ACCIDENT INVOLVING SMA2680P & SLS7272T ON 22 Mar 2019.**

Dear Officer,

We wish to inform you that the repairs to our client vehicle have been completed.

We hereby submit the claims as follows:

Details	Remarks	Amount (SGD)
Cost of Repairs		7,789.82
Loss Of Rental	120.00 x 5 days	600.00
Others		
<b>TOTAL</b>		<b>8,389.82</b>

Kindly let us have your offer to [Christine.yow@wearnes.com](mailto:Christine.yow@wearnes.com)

Your soonest reply is much appreciated. Thank you.



Yours faithfully

Christine Yow

D (65) 6430 4899

Wearnes Automotive Pte Ltd

Bodyshop and Paint Division

249 Alexandra Road

Singapore 159935

This is a computer generated printout, no signature is required.

Wearnes Automotive Pte. Ltd.

45 Leng Kee Road, Singapore 159103 T 65 6430 4700 [www.wearnesauto.com](http://www.wearnesauto.com)

Co reg no. 199501400R

# **SERVICE TAX INVOICE**

0 - L00002 SL: LONPAC INSURANCE BHD

LONPAC INSURANCE BHD  
300 BEACH ROAD  
#17-04/07 THE CONCOURSE  
SINGAPORE 199555

GST Reg.No:M28920628X

Inv.No. : B&P 7015905 Page 1

Inv.date : 07/05/2019

WIP No. : 60645

Veh.In/Out: 02/04/2019 12/04/2019

\*Tel.No. : 62507388

Reg.No. : SHA2680P

Reg.date : 31/05/2018

Mileage : 7,611

Chassis No: SAJAB4AX8JCP28149

Closed by .... : Patricia Kueh Anak S  
Svc Consultant : ACC  
Remarks ..... : Mr Murali Balasubram

Parts/Op.No	Description	Mech	Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER COVER, RIM REAR RH, REPAIR QUARTER PANEL RH, ETC.	0		1800.00	0		1,800.00	S
800	TO PUTTY SPRAYPAINT ON REAR BUMPER COVER, QUARTER PANEL RH, ETC	0		1600.00	0		1,500.00	S
280	TO CHECK WIRING INCULDE RESETTING OF ALL ELECTRICAL MODULES	0		486.00	0		486.00	S
R16	TOWING CHARGES	0		250.00	0		250.00	S
0031	TO REPLACE REAR RIM RH	0		50.00	0		50.00	S
419	WHEEL ALIGNMENT	0		280.00	0		280.00	S
T4N19204LM	COVER-BUMPER	1.0	EA	987.70	10		888.93	S
T4N13778	MOUNTING-BRACKET	1.0	EA	118.30	10		106.47	S
T4N13697	WHEEL- 18" Rear Tem	1.0	EA	1471.80	10		1,324.62	S
C2Z28861LH	ADHESIVE SEALER FL2	1.0	EA	549.10	10		494.19	S

Gross Total. 7,280.21

Labour Total 4,466.00  
Parts Total 2,814.21  
Package Total 0.00

Net..... 7,280.21

GST @ 7.0% 509.61

Total..... 7,789.82

Paid..... 0.00

Please Pay.. 7,789.82

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

Enquiries must be lodged within 14 days from the invoice date

This is a computer generated invoice. No signature is required.

### (PAYMENT BREAKDOWN)

Vehicle No	:	SMA2680P	Model	:	Jaguar XE
	:	SLS7272T			
Date of Accident	:	22/03/2019			

Global Sum Settlement	:	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
Liability	:	100 %	(Agreed/Assessed)

Repair Estimate	:	\$20,720.75	
Final Repair Cost	:	\$7,789.82	
Loss of Use	:	\$ 600	5 days at \$120 per day
Rental (if any)	:	\$	days at \$ (incl of GST) per day
Others	:	\$	
	:	\$	
	:	\$	
	:	\$	
Final Settlement Sum	:	\$8,389.82	

Remarks: \_\_\_\_\_

#### Payment Instruction: Payee's Breakdown

1)	WEARNES AUTOMOTIVE PTE LTD	:	\$ 7,789.82
2)	Murali Bakasubramanian	:	\$ 600.00
3)		:	\$
4)		:	\$



## AUTHORIZATION TO ACT

I, Murali Balasubramanian ("the third party claimant")  
of 28 Jalan Datoh #14-09 (329426) (address),  
owner of SUA 2680P (vehicle no.) hereby authorize  
WEARNES AUTOMOTIVE PTE LTD  
("the workshop") to act for me with respect to my claim for repair costs and / or rental  
and / or loss of use ("claim") for my vehicle no. SUA 2680P that was  
damaged pursuant to the accident which occurred on 22/03/2019 (date) along  
Junction of Prinsep Link and Benckelen Street (location)  
involving vehicle no SLS 7272T ("the accident").

I further authorize the workshop to sign the discharge voucher on my behalf to settle  
my above mentioned claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim with payment  
cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on  
a without prejudice and without admission of liability basis insofar as the driver /  
owner / insurers of the other vehicle/s is concerned.

Dated this 22 day of 03 (month) 20 19 (year)



**Signed by "the third party claimant"**  
Policyholder's Signature only  
& Company Chop – (if registered under a company)



**Signed by "the workshop"**

## Patricia Kueh Anak Slin

---

**From:** Poh Kin (LKKAuto) <pohkin@lkkauto.com>  
**Sent:** Monday, 1 April, 2019 3:02 PM  
**To:** Paul Ong Qing Yong  
**Cc:** Patricia Kueh Anak Slin; Admin A; assignments  
**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Importance:** High  
**Sensitivity:** Confidential

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/LPC19005538/T1fa3  
Your Ref: SMA 2680P

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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---

**From:** Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]  
**Sent:** Monday, 1 April 2019 10:51 AM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Patricia Kueh Anak Slin <patricia.kueh@wearnes.com>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]  
**Importance:** High  
**Sensitivity:** Confidential

Hi all,

Any updates please.

Paul Ong  
Service Consultant  
Bodyshop & Paint



Wearnes Automotive Pte Ltd  
249 Alexandra Road Singapore 159935  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Friday, March 29, 2019 11:25 AM  
**To:** Paul Ong Qing Yong <paul.ong@wearnes.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Patricia Kueh Anak Slin <patricia.kueh@wearnes.com>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]  
**Sensitivity:** Confidential

Dear Paul,

Thank you for the email.

Dear Poh Kin,

Kindly assist.

**FYNA our Ref : CC4/LPC19005538/T1fa3**

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]

**Sent:** Friday, 29 March, 2019 11:20 AM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>;  
[assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Patricia Kueh Anak Slin <[patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Importance:** High

**Sensitivity:** Confidential

Hi,

Any updates?

Paul Ong  
Service Consultant  
Bodyshop & Paint



Wearnes Automotive Pte Ltd  
249 Alexandra Road Singapore 159935  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Wednesday, March 27, 2019 9:14 AM

**To:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>;  
[assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Patricia Kueh Anak Slin <[patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Sensitivity:** Confidential

**Lonpac External - General**

Without Prejudice

Dear Paul

Liability is not clear at this moment, we are requesting more information from our Insured.

If your client still insist to pursue TP claim, please liaise with LKK Auto Consultants Pte Ltd for survey on WP basis first.

Dear Nivitha

Please follow up with workshop.

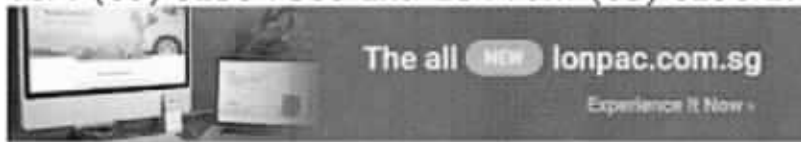
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

---

**From:** Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]

**Sent:** Wednesday, 27 March, 2019 9:00 AM

**To:** MT\_Claim\_SG

**Cc:** Patricia Kueh Anak Slin

**Subject:** TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019

**Importance:** High

**Sensitivity:** Confidential

Attached TP Claim.

Please advise if we can do direct settlement.

Paul Ong  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**

249 Alexandra Road Singapore 159935

**M** (65) 8126 1237 **D** (65) 6378 9336

[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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*Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

## Jia Le (LKK Auto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Monday, 29 July 2019 9:37 AM  
**To:** ONG LI LI; Jia Le (LKK Auto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Importance:** High  
**Sensitivity:** Confidential

Our Ref: CC4/LPC19005538/T1fa3  
Your Ref: 18/19/19/VP05/021566

Dear Ms Li Li,

We refer to the above matter and content were duly noted.

Please be informed that this matter is now handled by my colleague, Ms Jia Le.

Hi Jia Le,

Refer to the below e-mail.

For your necessary action on this matter.

Thank you.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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---

**From:** ONG LI LI [mailto:[long@lonpac.com](mailto:long@lonpac.com)]  
**Sent:** Monday, 29 July 2019 9:28 AM  
**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA

22/03/2019 [External General]

Sensitivity: Confidential

## Lonpac External - General

Hi Poh Kin

We have received the BOLA claim from the insurer which they settled the TP cost of repairs at \$3,618.28.

Please submit your bill and close file at your end.

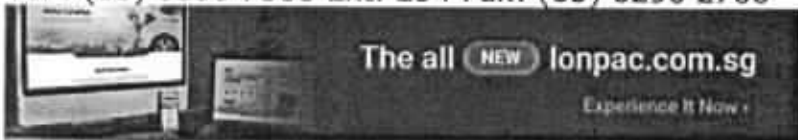
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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---

**From:** Poh Kin (LKKAuto) [<mailto:pohkin@lkkauto.com>]

**Sent:** Monday, 15 April, 2019 11:49 AM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A

**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Importance:** High

**Sensitivity:** Confidential

Our Ref: CC4/LPC19005538/T1fa3

Your Ref: 18/19/19/VP05/021566

Dear Ms Li Li,

Content were duly noted.

We will get surveyor look into the matter and shall revert to you soonest.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 15 April 2019 11:40 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

Sensitivity: Confidential

## Lonpac External - General

Dear Poh Kin

Please check why some items were repeated, eg no. 802, to repl rear bumper cover etc.

802	TO REPLACE REAR BUMPER COVER,	0	4500.00	0	4,500.00	5	1800.
	REAR BUMPER VALANC, RIN REAR RH,						
	QUARTER PANEL RH, ETC.						
800	TO PUTTY SPRAYPAINT ON	0	2800.00	0	2,800.00	5	1600
	REAR BUMPER COVER,						
	QUARTER PANEL RH, ETC						
280	TO CHECK WIRING INCULDE	0	486.00	0	486.00	5	
	RESETING OF ALL ELECTRICAL MODULES						
802	TO REPLACE REAR WINDSCREEN	0	900.00	0	900.00	5	X
0080	TO REPLACE REAR WINDSCREEN FIL	0	280.00	0	280.00	5	X
R16	TOWING CHARGES	0	250.00	0	250.00	5	X
0031	TO REPLACE REAR RIN RH	0	50.00	0	50.00	5	✓
419	WHEEL ALIGNMENT	0	280.00	0	280.00	5	✓
802	TO REMOVE & REFIT INTERIOR PAR	0	1350.00	0	1,350.00	5	X
	COVER-BUMPER	1.0 EA	987.70		987.70	5	4✓
	PANEL-VALANC	1.0 EA	567.70		567.70	5	?
	HOUNTING-BRACKET	1.0 EA	118.30		118.30	5	ac

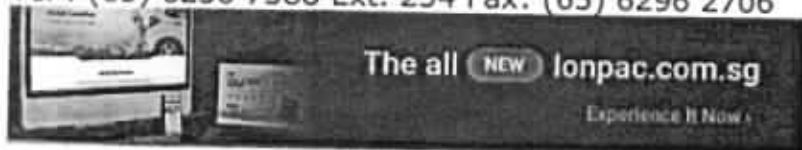
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 5 April, 2019 7:24 PM

To: ONG LI LI; Poh Kin (LKKAUTO)

Cc: MT\_Claim\_SG; Admin A

Subject: RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

Sensitivity: Confidential

**'WITHOUT PREJUDICE'**

SAVE AS TO COSTS

LPC ref: 18/19/19/VP05/021566

LKK REF: CC4/LPC19005538/T1fa3



Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMA 2680P

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Monday, 1 April, 2019 3:16 PM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Sensitivity:** Confidential

## Lonpac External - General

Dear Poh Kin

Noted with thanks.

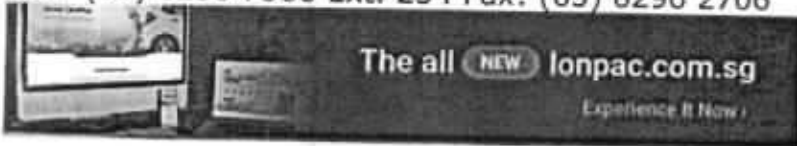
Regards,

Ong Li Li

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300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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---

**From:** Poh Kin (LKKAuto) [<mailto:pohkin@lkkauto.com>]

**Sent:** Monday, 1 April, 2019 2:59 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A

**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Importance:** High

**Sensitivity:** Confidential

Our Ref: CC4/LPC19005538/T1fa3

Your Ref: 18/19/19/VP05/021566

Dear Ms Li Li,

We refer to the above matter and OI video footage.

Please be informed that we manage to spoke to OI (Mr Ho), We confirmed accident details. OI collided with TP vehicle when OI fail to stop at stop line as per video footage. We have informed about TP claim and NCD issue. OI agreed to let M/s Lonpac settle the matter at best, aware NCD issue and mention he have NCD protector.

Above information for your necessary action and file record.

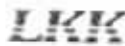
Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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**From:** ONG LI LI [<mailto:long@lonpac.com>]

**Sent:** Friday, 29 March 2019 2:31 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Sensitivity:** Confidential

## Lonpac External - General

Dear Mei Kwan

Please see attached for the video footage of the accident.

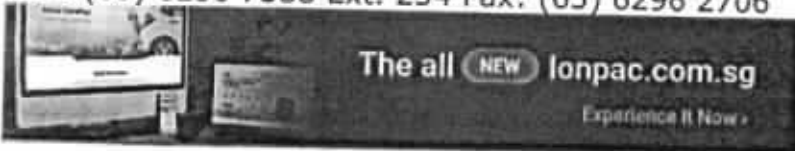
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** ONG LI LI

**Sent:** Friday, 29 March, 2019 10:07 AM

**To:** 'Mei Kwan (LKKAUTO)'

**Cc:** MT\_Claim\_SG; Poh Kin (LKKAUTO); CS A Team; Admin A

**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Sensitivity:** Confidential

## Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

We are requesting for video footage and will forward it to you once we received it.

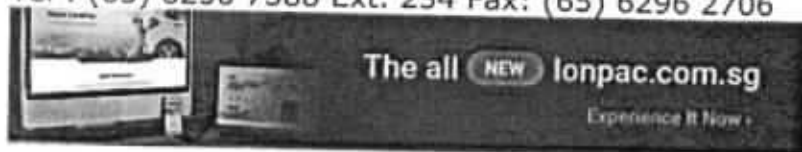
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

**Sent:** Thursday, 28 March, 2019 9:03 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Poh Kin (LKKAUTO); CS A Team; Admin A

**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Sensitivity:** Confidential

## WITHOUT PREJUDICE

LPC ref: 18/19/19/VP05/021566

LKK REF: CC4/LPC19005538/T1fa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]

**Sent:** Wednesday, 27 March 2019 9:14 AM

**To:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Patricia Kueh Anak Slin <[patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Sensitivity:** Confidential

## Lonpac External - General

Without Prejudice

Dear Paul

Liability is not clear at this moment, we are requesting more information from our Insured.

If your client still insist to pursue TP claim, please liaise with LKK Auto Consultants Pte Ltd for survey on WP basis first.

Dear Nivitha

Please follow up with workshop.

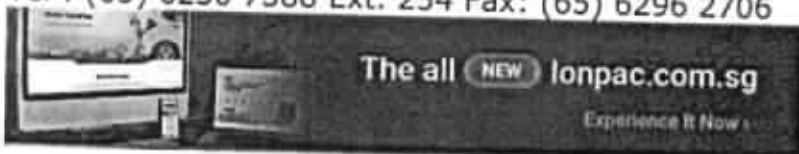
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Paul Ong Qing Yong [mailto:[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)]

**Sent:** Wednesday, 27 March, 2019 9:00 AM

**To:** MT\_Claim\_SG

**Cc:** Patricia Kueh Anak Slin

**Subject:** TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019

**Importance:** High

**Sensitivity:** Confidential

Attached TP Claim.

Please advise if we can do direct settlement.

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 8126 1237      D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com)      [paul ONG@wearnes.com](mailto:paul ONG@wearnes.com)

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[www.avg.com](http://www.avg.com)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19005538/T1da3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 31-07-2019	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLS 7272T	Veh. Inspected	SMA 2680P	
Policy No.	Z18VP05020733	Coverage (\$)	0.00	
Claim No.	18/19/19/VP05/021566	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	27/03/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	JAGUAR XE 2.0	c.c	1998	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	SAJAB4AX8JCP28149	Colour	BLACK	
Odometer	7546	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	245/40 R18	PIRELLI	6 mm	
L/H Front Tyre	245/40 R18	PIRELLI	6 mm	
R/H Rear Tyre	245/40 R18	PIRELLI	6 mm	
L/H Rear Tyre	245/40 R18	PIRELLI	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	22/03/2019	Inspection Date	27/03/2019	
Survey held at	WEARNES AUTOMOTIVE PTE LTD 249 ALEXANDRA ROAD SINGAPORE 159935			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



# LKK Auto Consultants Pte Ltd

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMA 2680P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	COVER -BUMPER (SN)	DEFORMED	987.70	888.93
1	PANEL-VALANC (SN)	NOT NECESSARY	567.70	-
1	MOUNTING -BRACKET (SN)	NECESSARY	118.30	106.47
1	MOUNTING -BRACKET (SN)	NOT NECESSARY	118.30	-
1	JT4N15837/MOUNTING B (SN)	NOT NECESSARY	127.80	-
1	CAP -END (SN)	NOT NECESSARY	19.40	-
1	CAP -END (SN)	NOT NECESSARY	19.40	-
1	TOW COVER REAR XE (SN)	NOT NECESSARY	30.00	-
1	BUMPER BEAM REAR XE (SN)	NOT NECESSARY	561.60	-
1	QUARTER PANEL REAR R (SN)	TO REPAIR SEE LABOUR	1,546.10	-
1	REAR WINDSCREEN XE (SN)	NOT NECESSARY	1,185.20	-
4	WINDSCREEN SPACER (SN)	NOT NECESSARY	33.60	-
1	WHEEL -18" REAR TEM (SN)	CUT	1,471.80	1,324.62
1	BODY PANEL SEALANT X (SN)	NOT NECESSARY	883.20	-
1	ADHESIVE SEALER FL2 (SN)	NECESSARY	549.10	494.19
1	SOUND DEADENING PAD (SN)	NOT NECESSARY	250.00	-
			8,469.20	2,814.21
<b>LABOUR</b>				
TO REPLACE REAR BUMPER COVER,REAR BUMPER VALANC ,RIM REAR RH,QUARTER PANEL RH ,ETC.INCLUSIVE OF THE REPAIR OF QUARTER PANEL REAR R .			4,500.00	1,800.00
TO PUTTY SPRAYPAINT ON REAR BUMPER COVER,QUARTER PANEL RH ,ETC.			2,800.00	1,600.00
TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES .			486.00	486.00
TO REPLACE REAR WINDSCREEN.		NOT NECESSARY	900.00	-
TO REPLACE REAR WINDSCREEN FIL.		NOT NECESSARY	280.00	-
TOWING CHARGES.			250.00	250.00
TO REPLACE REAR RIM RH.			50.00	50.00
WHEEL ALIGNMENT.			280.00	280.00

Report Ref No. CC4/LPC19005538/T1da3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE & REFIT INTERIOR PAR.	NOT NECESSARY	1,350.00	-
			10,896.00	4,466.00
GRAND TOTAL			19,365.20	7,280.21
RECOMMENDED COST OF REPAIRS				7,280.21

Report Ref No. CC4/LPC19005538/T1da3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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