

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 28 March, 2019 9:03 PM  
**To:** 'ONG LI LI'  
**Cc:** 'MT\_Claim\_SG'; Poh Kin (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Sensitivity:** Confidential

**Categories:** HMK

### WITHOUT PREJUDICE

**LPC ref: 18/19/19/VP05/021566**  
**LKK REF: CC4/LPC19005538/T1fa3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 27 March 2019 9:14 AM

**To:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>;  
[assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Patricia Kueh Anak Slin <[patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021566 TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019 [External General]

**Sensitivity:** Confidential

### Lonpac External - General

Without Prejudice

Dear Paul

Liability is not clear at this moment, we are requesting more information from our Insured.

If your client still insist to pursue TP claim, please liaise with LKK Auto Consultants Pte Ltd for survey on WP basis first.

Dear Nivitha

Please follow up with workshop.

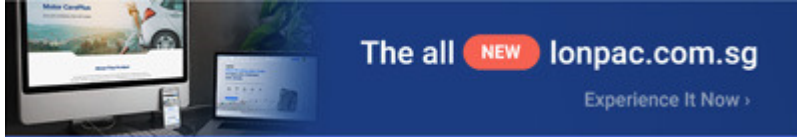
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]

**Sent:** Wednesday, 27 March, 2019 9:00 AM

**To:** MT\_Claim\_SG

**Cc:** Patricia Kueh Anak Slin

**Subject:** TP Claim - Our customer SMA2680P; TP Vehicle SLS7272T DOA 22/03/2019

**Importance:** High

**Sensitivity:** Confidential

Attached TP Claim.

Please advise if we can do direct settlement.

**Paul Ong**

Service Consultant

Bodyshop & Paint



**Wearnes Automotive Pte Ltd**

249 Alexandra Road Singapore 159935

M (65) 8126 1237 D (65) 6378 9336

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