

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 5 April, 2019 6:47 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Admin A; Hsiao Tong (LKKAuto); CS A Team
Subject: RE: Our Ref: 18/19/19/VP05/021564 ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19 [External General]
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VP05/021564
LKK REF: CC4/LPC19005268/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJX 7944K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 28 March, 2019 3:05 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/19/19/VP05/021564 ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 28 March 2019 2:47 PM

To: Focus Auto <focus.autopteltd@yahoo.com.sg>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 18/19/19/VP05/021564 ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19 [External General]

Lonpac External - General

Without Prejudice

Dear Sir/Mdm

Thank you for your confirmation.

Dear Nivitha

Please arrange Marcus Chua to conduct TP survey.

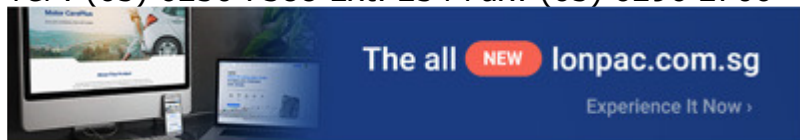
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Focus Auto [<mailto:focus.autopteltd@yahoo.com.sg>]

Sent: Thursday, 28 March, 2019 2:45 PM

To: ONG LI LI

Cc: MT_Claim_SG

Subject: Re: Our Ref: 18/19/19/VP05/021564 ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19 [External General]

Good day Ong

Thanks for your reply on the list.

Please kindly arrange Marcus Chua for the inspection. The captioned vehicle is ready for inspection in our workshop.

Regards

Lau LC

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6
#02-50 AutoBay Singapore 417883
Tel: 6886 9097 Fax: 6481 9095

On Thursday, 28 March 2019, 14:34, ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - General

Without Prejudice
Save as to Costs

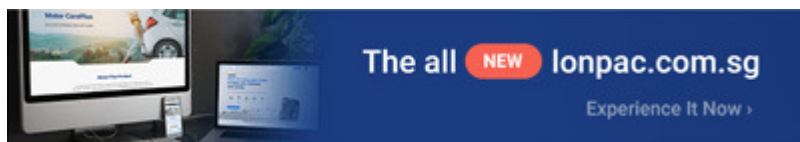
Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ☐
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Ong Hwee jie/Steve Chen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Focus Auto [<mailto:focus.autopteltd@yahoo.com.sg>]
Sent: Thursday, 28 March, 2019 2:24 PM
To: ONG LI LI
Subject: Fw: ACCIDENT INVOLVING SJX7944K & SJN3576T ON 21/03/19

Good day Ong

Please kindly assist & send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 21/03/19 at about 1925 hours along ALONG GEYLANG RD AFTER LORONG 24A GEYLANG involving our client's SJX7944K and SJN3576T driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6
AutoBay #02-50
Singapore 417883

Telephone no. : 6886 9097

Best Regards,

Lau LC

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6
#02-50 AutoBay Singapore 417883
Tel: 6886 9097 Fax: 6481 9095

On Wednesday, 27 March 2019, 11:24, Focus Auto <focus.autopteltd@yahoo.com.sg> wrote:

Dear Officer-In-Charge,

Good day.

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 21/03/19 at about 1925 hours along ALONG GEYLANG RD AFTER LORONG 24A GEYLANG involving our client's SJX7944K and SJN3576T driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6
AutoBay #02-50
Singapore 417883

Telephone no. : 6886 9097

Best Regards,

Lau LC

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6
#02-50 AutoBay Singapore 417883
Tel: 6886 9097 Fax: 6481 9095



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