

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 5 April, 2019 3:40 PM
To: ONG LI LI; Mong Yong Goh
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO); Adrian Ling (LKKAUTO)
Subject: RE: Your Ref: SJN9380B Our Ref: 18/19/19/VP05/021582 [External General] LKK REF CC4/LPC19005535/Aha3

Without Prejudice

Dear All,

We refer to the below email and the contents were noted.

We will get back for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Friday, 5 April, 2019 3:16 PM
To: Mong Yong Goh
Cc: Vic (LKKAUTO); MT_Claim_SG
Subject: RE: Your Ref: SJN9380B Our Ref: 18/19/19/VP05/021582 [External General]

Lonpac External - General

Dear Mr Goh

We acknowledge receipt of your email and taken note of its content.

Dear Vic

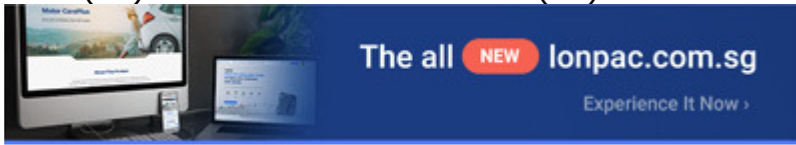
Please take note.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mong Yong Goh [<mailto:mygoh2809@gmail.com>]
Sent: Friday, 5 April, 2019 3:13 PM
To: ONG LI LI
Cc: vicalpeh@lkkauto.com; MT_Claim_SG
Subject: Re: Your Ref: SJN9380B Our Ref: 18/19/19/VP05/021582 [External General]

Dear All,
Please note that I will not be in S'pore from April 8 to 11, 2019. During that periods I have no access to emails and mobile. Anything urgent please Whattapp me and I will try reply when I got access to Wifi.
Thanks for your understanding....

Regards,
Goh Mong Yong
9777 3574

On Mon, Apr 1, 2019 at 5:09 PM ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - General

Dear Mr Goh

Thank you for your reply. We shall ask our appointed surveyor firm to review and reply to you on their findings.

Dear Vic

FYA.

Thanks,

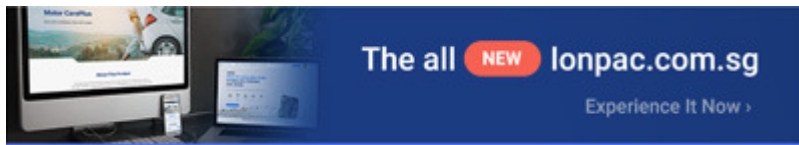
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mong Yong Goh [mailto:mygoh2809@gmail.com]
Sent: Monday, 1 April, 2019 4:59 PM
To: ONG LI LI
Cc: vicalpeh@lkkauto.com; MT_Claim_SG
Subject: Re: Your Ref: SJN9380B Our Ref: 18/19/19/VP05/021582 [External General]

Ms Ong,

Thanks... I just want to highlight again comparing to the photographs (the one with the number plate) which I took after the accident and the photos that he send to me 3 days later is totally different. He demand me to pay S\$200 on Saturday March 30, 2019 after 3 days of the accident and send me his damaged photos. I immediately text him and told him off "Bro don't like dat leh the photos u show me is totally different from mine" from there he mentioned that I don't pay he will claim again my insurance. To think about it to replace and repairs the bumper is going to cost more \$200....To me is outright cheating which is again my principle.

Thanks in advance....call me if you need further information.

Regards,

Goh Mong Yong

Mobile 9777 3574

On Mon, Apr 1, 2019 at 3:30 PM ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - General

Dear Mr Goh

As spoken, we shall ask our appointed surveyor firm to look into your concerns.

Dear Vic

Your Ref: CC4/LPC19005535/Aha3

According to our Insured, his vehicle lightly touched the TP vehicle and there was no damages. He has taken photographs of the TP vehicle at the accident scene (see below). Please ask your surveyor to look into the matter and update our Insured accordingly.



Accident Photo



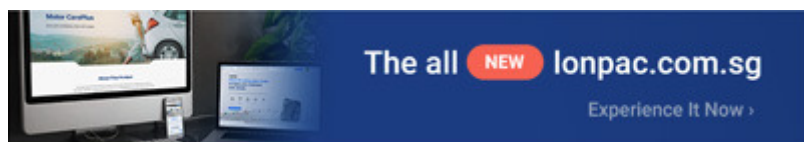
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.