



ASS. REC. BY:

REF:

Adrian

## ASSIGNMENT

Front:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

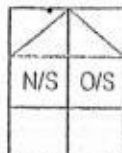
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2 days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SDF8896A

Yr Regn:

2015, April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Chevrolet Orlando

c.c

1362

Colour:

Brown

A/C:

Insured / Std / NI / NA

Sp. Reading

60481

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KL1YA7589FK022400

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

225/50R17

R:

225/50R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

27/03/19

Survey held at

First Autowork

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP LonPac.

P/P \$2,125.00

CRSD: \$14,052.70 (86%)

MV:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic &amp; Add.

S + RS, SI

Photos

Others

TOTAL

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

# FIRST AUTOWORKS

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

## Repair Estimate

Date : 26/3/2019

Reference: SDF8896A  
Make: CHEVROLET  
ORLANDO

To Whom It May Concern

Dear Sir,

RE: VEHICLE : SDF8896A  
CHASSIS NO.: KL1YA7589FK022400  
ENGINE NO.: A14NET143550053

Name of insured : Lee Han Siang Joseph  
Date of accident: 20/03/2019

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

| <u>Parts</u> |            |  |                    |
|--------------|------------|--|--------------------|
| <u>No.</u>   | <u>Qty</u> | <u>Part Description</u>                        | <u>Price (SGD)</u> |
| 1            | 1          | REAR BUMPER STEP PLATE <i>new</i>              | 160.00 *           |
| 2            | 1          | REAR BUMPER UPPER <i>new</i>                   | 1730.00 +          |
| 3            | 1          | REAR BUMPER LOWER <i>new</i>                   | 760.00 —           |
| 4            | 1          | REAR BUMPER SILL PLATE(SILVER) <i>new</i>      | 390.00 —           |
| 5            | 1          | REAR BUMPER TOWING COVER <i>new</i>            | 25.00 +            |
| 6            | 1          | LHR BUMPER REFLECTOR <i>new</i>                | 65.00 *            |
| 7            | 1          | RHR BUMPER REFLECTOR <i>new</i>                | 65.00 *            |
| 8            | 1          | REAR REVERSE LIGHT AND BRAKE LIGHT <i>new</i>  | 320.00 *           |
| 9            | 1          | REVERSE SENSOR WIRING HARNESS <i>new</i>       | 325.00 *           |
| 10           | 1          | CHEVROLET LETTERING <i>new</i>                 | 50.00 *            |
| 11           | 1          | ORLANDO LETTERING <i>new</i>                   | 40.00 +            |
| 12           | 1          | LS LETTERING <i>new</i>                        | 30.00 *            |
| 13           | 1          | CHEVROLET EMBLEM <i>new</i>                    | 120.00 *           |
| 14           | 1          | REAR TAILGATE <i>new</i>                       | 1850.00 +          |
| 15           | 1          | LHR TAILLAMP <i>new</i>                        | 729.00 *           |
| 16           | 1          | RHR TAILLAMP <i>new</i>                        | 729.00 *           |
| 17           | 1          | REAR END PANEL <i>new</i>                      | 770.00 *           |
| 18           | 1          | REAR END PANEL TRIM <i>new</i>                 | 125.00 *           |
| 19           | 1          | REAR FLOOR BOARD <i>new</i>                    | 490.00 *           |
| 20           | 1          | REAR BUMPER CENTRE GUIDE <i>new</i>            | 50.00 +            |
| 21           | 1          | RHR BUMPER GUIDE, OTR <i>new</i>               | 40.00 *            |
| 22           | 1          | LHR BUMPER GUIDE, OTR <i>new</i>               | 40.00 *            |
| 23           | 1          | REAR BUMPER LEFT CENTRE GUIDE, INR <i>new</i>  | 45.00 *            |
| 24           | 1          | REAR BUMPER RIGHT CENTRE GUIDE, INR <i>new</i> | 45.00 *            |
| 25           | 1          | REAR BUMPER ABSORBER <i>new</i>                | 120.00 *           |
| 26           | 1          | REAR BUMPER BEAM <i>new</i>                    | 860.00 *           |

Parts Total: 9973.00  
Less 10%: 997.30  
Total : 8975.70

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom Building, Singapore 415933 Tel : 6844 1985 Fax : 6844 5185

**Labour**

| <u>No.</u>            | <u>Labour Description</u>   | <u>Price (SGD)</u> |
|-----------------------|---|--------------------|
| 1                     | To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. | 2800.00 550        |
| 2                     | Carry out spray painting on accident affected area  | 2280.00 450        |
| 3                     | To conduct anti rust of under carriage tuff coat  | 120.00 +           |
| 4                     | To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair            | 80.00 +            |
| 5                     | To remove and refix reverse sensor and conduct test   | 180.00 60          |
| 6                     | To remove and refix reverse camera and conduct test   | 180.00 X           |
| 7                     | To conduct transfer of parts from old tailgate to new tailgate  | 350.00 X           |
| 8                     | To conduct water leakage test after repairs of vehicle  | 30.00 X            |
| 9                     | To remove and refix rear tail gate windscreen   | 180.00 X           |
| 1060.                 |   |                    |
| <b>Labour Total :</b> |   | <b>6200.00</b>     |

**Others**

| <u>No.</u>   | <u>Qty</u> | <u>Other Description</u> | <u>Price (SGD)</u> |
|--|------------|--------------------------|--------------------|
| <b>Rear portion</b>  |            |                          |                    |
| 1  | 1          | Rear number plate        | 45.00 +            |
| 2  | 10         | Rear bumper clip         | 65.00 30           |
| 3  | 8          | Fender Protector Clip    | 52.00 +            |
| 4  | 1          | Rear reverse camera      | 350.00 X           |
| 5  | 1          | Reverse sensor(1 set)    | 460.00 X           |
| 6  | 1          | Turbo Logo               | 30.00 X            |
| <div style="border: 1px solid black; padding: 5px;"> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>To resurvey before/after spray painting</li> <li>To display damaged part(s) during resurvey</li> <li>Parts prices are subject to confirmation</li> <li>Third party survey is on a "Without Prejudice" basis</li> <li>No illegal modification(s) is allowed</li> <li>Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> </div> |            |                          |                    |
| Acknowledged by Repairer<br>Signature:<br>Date:  |            |                          |                    |
| <b>Other Total:</b>  |            |                          | <b>1002.00</b>     |

Total : \$16,177.70 \*

Gst (7%) : \$1,132.44

**GRAND TOTAL: \$17,310.14**

**NB:** THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. **PARTS PRICES ARE SUBJECT TO CHANGES.**

Yours faithfully



Service Adviser

Ronnie Tan

HP : 8298 8933 Fax: 6844 5185

Adrian Ling  
P/P 27/03/19.  
02 Days.

total: 2125  
(P/P)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/19/19/VP05/021582  
Our ref: CC4/LPC19005535/Aha3

Date: 26/04/2019

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SDF 8896A**

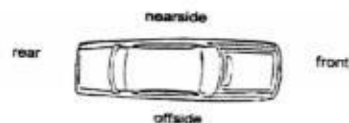
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27/3/19 at the premises of M/s 1st Autoworks Pte Ltd - Kaki Bukit and have the following to report:-

|                               |       |           |
|-------------------------------|-------|-----------|
| Workshop Estimate Amount      | : S\$ | 16,177.70 |
| Revised Estimate Amount       | : S\$ | 2,125.00  |
| "Check" Items Amount          | : S\$ | -         |
| Total (Including Check Items) | : S\$ | 2,125.00  |
| Market Value                  | : S\$ | - (est.)  |
| LTA Reimbursement Value       | : S\$ | - (est.)  |
| Nett Value                    | : S\$ | - (est.)  |

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

ADRIAN LING  
Licensed Appraiser

## 1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

### TAX INVOICE

Lonpac Insurance Bhd  
300, Beach Road #17-04/07  
The Concourse  
Singapore 199555

GST Ref. No: 20-0000274-Z

Vehicle No: ::SDF8896A  
Chassis No : KL1YA7589FK022400  
Engine No: A14NET143550053

Invoice No:

Invoice Date:

| DESCRIPTION | AMOUNT<br>SGD |
|-------------|---------------|
|-------------|---------------|

#### Parts

| <u>No.</u> | <u>Qty.</u> | <u>Description</u>             | <u>Price (SGD)</u> |
|------------|-------------|--------------------------------|--------------------|
| 1          | 1           | REAR BUMPER LOWER              | 760.00             |
| 2          | 1           | REAR BUMPER SILL PLATE(SILVER) | 390.00             |

Total: 1150.00  
Less 10%: 115.00  
Parts Total : 1035.00

#### Labour

| <u>No.</u> | <u>Description</u>  | <u>Price (SGD)</u> |
|------------|---|--------------------|
| 1          | To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. | 550.00             |
| 2          | Carry out spray painting on accident affected area  | 450.00             |
| 3          | To remove and refix reverse sensor and conduct test   | 60.00              |

Labour Total : 1060.00

#### Other

| <u>No.</u> | <u>Other Description</u> | <u>Price (SGD)</u> |
|------------|--------------------------|--------------------|
| 1          | 10 Rear bumper clip      | 30.00              |

Other Total : 30.00

Total : \$2,125.00  
GST (7%) \$148.75  
**Grand Total: \$2,273.75**

Yours Faithfully,



Ronnie Tan  
Service Advisor  
Tel: 68441985 Fax:68445185

**E & O E**

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1ST Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.



## Nivitha (LKK Auto)

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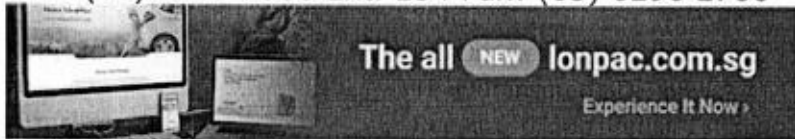
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 26 March 2019 2:50 PM  
**To:** ronnie.tan@firstautoworks.com.sg; assignments@lkkauto.com; Admin-D (LKKAuto)  
**Cc:** Suhaimi  
**Subject:** RE: Our Ref: 18/19/19/VP05/021582 Firstauto (KB) - Ronnie Tan/ ECICS Insurance/ TP Our insured SDF 8896A / DOA 20/03/2019 [External General]  
**Attachments:** Repair Est 1.jpg; Repair Est 2.jpg; SDF8896A- 3 PARTY.PDF

## Lonpac External - General

Dear Nivitha

Please arrange Marcus to conduct TP survey.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Ronnie Tan [mailto:ronnie.tan@firstautoworks.com.sg]  
**Sent:** Tuesday, 26 March, 2019 2:49 PM  
**To:** ONG LI LI  
**Cc:** Suhaimi  
**Subject:** RE: Our Ref: TBA Firstauto (KB) - Ronnie Tan/ ECICS Insurance/ TP Our insured SDF 8896A / DOA 20/03/2019 [External General]

Hi Ong Li Li

Please kindly arrange Marcus Chua ( LKK) to SDF 8896A

Thank You

Regard

Ronnie

*Veh Out  
Ronnie.*

---

**From:** "ONG LI LI" <llong@lonpac.com>  
**Sent:** Tuesday, 26 March, 2019 2:39 PM  
**To:** "ronnie.tan@firstautoworks.com.sg" <ronnie.tan@firstautoworks.com.sg>, "MT\_Claim\_SG" <mt\_claim@lonpac.com>  
**Cc:** "Suhaimi" <suhaimi@firstautoworks.com.sg>  
**Subject:** RE: Our Ref: TBA Firstauto (KB) - Ronnie Tan/ ECICS Insurance/ TP Our insured SDF 8896A / DOA 20/03/2019 [External General]

## Lonpac External - General



Without Prejudice  
Save as to Costs

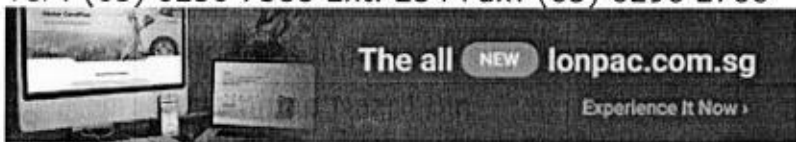
Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

| No. | Name                         | Please tick ✓ |
|-----|------------------------------|---------------|
| 1   | Kalvin Ang                   |               |
| 2   | Xing Guo Qiang               |               |
| 3   | Mohamad Taufikh              |               |
| 4   | Bryan Ang                    |               |
| 5   | Adrian Ling                  |               |
| 6   | Mohammed Rasul               |               |
| 7   | Marcus Chua                  |               |
| 8   | Kenneth Kong                 |               |
| 9   | Muhammad Nazril Bin Abdullah |               |
| 10  | Ong Hwee jie/Steve Chen      |               |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Ronnie Tan [<mailto:ronnie.tan@firstautoworks.com.sg>]  
**Sent:** Tuesday, 26 March, 2019 2:01 PM  
**To:** MT\_Claim\_SG  
**Cc:** Suhaimi  
**Subject:** Firstauto (KB) - Ronnie Tan/ ECICS Insurance/ TP Our insured SDF 8896A / DOA 20/03/2019

Date:26/03/2019

Notice of accident

Firstauto (KB) - Ronnie Tan/ ECICS Insurance/ TP Our insured SDF 8896A / DOA 20/03/2019

To:

Lompac Insurance BHD

Dear Sir

We are instructed by Lee Han Siang Joseph to notify you of a road traffic accident on 20/03/2019 at about 07.00 hrs at Lee Han Siang Joseph involving our client's/customer's vehicle registration number SDF 8896A and vehicle registration number SJN9380B driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Yours faithfully,

Ronnie Tan  
1<sup>st</sup> Autoworks Pte Ltd  
23 Kaki Bukit Ave 4  
#04-01 (South Wing)  
Singapore 415933  
Vicom building

## Mei Kwan (LKKAUTO)

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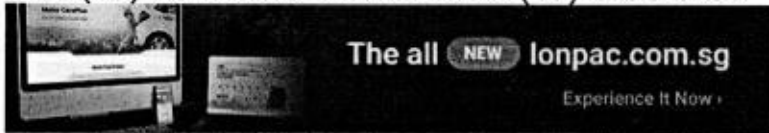
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 1 April, 2019 10:03 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Vic (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: Our Ref: 18/19/19/VP05/021582 Firstauto (KB) - Ronnie Tan/ ECICS Insurance/ TP Our insured SDF 8896A / DOA 20/03/2019 [External General]  
**Attachments:** SJN9380B 200319.PDF  
**Categories:** HMK

## Lonpac External - General

Dear Mei Kwan

Please see attached.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Thursday, 28 March, 2019 3:37 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Vic (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: Our Ref: 18/19/19/VP05/021582 Firstauto (KB) - Ronnie Tan/ ECICS Insurance/ TP Our insured SDF 8896A / DOA 20/03/2019 [External General]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 18/19/19/VP05/021582**  
**LKK REF: CC4/LPC19005535/Aha3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.  
Best Regards,

Without Prejudice  
Save as to Costs

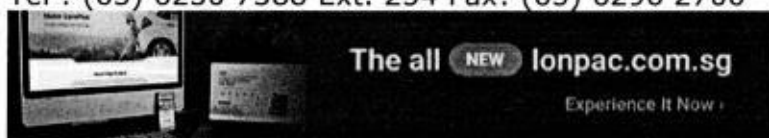
Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

| No. | Name                         | Please tick ✓ |
|-----|------------------------------|---------------|
| 1   | Kalvin Ang                   |               |
| 2   | Xing Guo Qiang               |               |
| 3   | Mohamad Taufikh              |               |
| 4   | Bryan Ang                    |               |
| 5   | Adrian Ling                  |               |
| 6   | Mohammed Rasul               |               |
| 7   | Marcus Chua                  |               |
| 8   | Kenneth Kong                 |               |
| 9   | Muhammad Nazril Bin Abdullah |               |
| 10  | Ong Hwee jie/Steve Chen      |               |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Ronnie Tan [mailto:[ronnie.tan@firstautoworks.com.sg](mailto:ronnie.tan@firstautoworks.com.sg)]  
**Sent:** Tuesday, 26 March, 2019 2:01 PM  
**To:** MT\_Claim\_SG  
**Cc:** Suhaimi  
**Subject:** Firstauto (KB) - Ronnie Tan/ ECICS Insurance/ TP Our insured SDF 8896A / DOA 20/03/2019

Date:26/03/2019

Notice of accident

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Friday, 22 November 2019 1:12 PM  
**To:** Suhaimi  
**Cc:** ronnie.tan@firstautoworks.com.sg; Admin A  
**Subject:** Offer - Accident between SDF 8896A & SJN 9380B (OI- Lonpac) on 20/03/2019

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

|                                |                    |
|--------------------------------|--------------------|
|                                |                    |
| 1. Cost of Repair (w/GST)      | \$ 2,273.75        |
| 2. Loss of Use (2 days x \$60) | \$ 120.00          |
| <b>Total</b>                   | <b>\$ 2,393.75</b> |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Friday, 15 November 2019 5:44 PM  
**To:** MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** Request for mandate - SJN9380B Your Ref: 181919VP05021582  
**Attachments:** LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK REINSPECTION PHOTOS.pdf; LKK SURVEY PHOTOS.pdf; TP SIGNED LOD & ATA.pdf

Lonpac Ref: 181919VP05021582

LKK Ref: CC4/LPC19005535/Aka3s2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 28/03/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head to rear collision. We opine that BOLA 27 is applicable and liability is down against Insured.

Summary to offer to third party repairer "**FIRST AUTOWORKS PTE LTD**" as follows: -

|                                  | Claimed Amount      | Revised Amount            |
|----------------------------------|---------------------|---------------------------|
| 1. Cost of Repair (W/GST)        | \$ 17,310.14        | \$ 2,273.75               |
| 2. Loss of Use (2 days x \$ 100) | \$ 200.00           | \$ 120.00 (2 days x \$60) |
| <b>Total</b>                     | <b>\$ 17,510.14</b> | <b>\$ <u>2,393.75</u></b> |

\*\*02days recommendation for repair

**The above is for your approval.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 21 May, 2019 6:10 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO); Adrian Ling (LKKAUTO)  
**Subject:** RE: Renewal notice - SJN9380B Our Ref: 181919VP05021582 [External Confidential]

Dear Li Li,

We refer to the below email.

Please be informed that we met Insured Mr Goh at our office today at around 1:30PM.

During our meeting, we had shown Mr Goh the TP video footage (as attached) in which he had no further objection on how the accident happened.

Furthermore, we had explained to him that the damages sustained to the TP vehicle were likely consistent to the nature of accident and that the parts being replaced as per our surveyor recommendation are also consistent to the nature of the impact.

At first, Mr Goh is hesitant that whatever damages sustained to TP vehicle may not be from this accident as he thought that TP might be involved in another accident but he got no proof to provide.

Upon further discussion, Mr Goh had highlighted to us that he got NCD protector. He will leave it to us or to the insurance to handle the matter but what his concern is that his premium should not be much affected. We had informed him with regards to the policy and premium in which it is beyond our authority but to highlight to our principal for their further review.

The Insured is willing to settle the claim, but he also hopes that his premium will be lowered down as quoted to him by the agent.

We are currently pending for TP LOD for our further action.

Thank you.

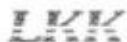
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]

**Sent:** Wednesday, 15 May, 2019 4:18 PM

**To:** Vic (LKKAUTO)

**Cc:** MT\_Claim\_SG

**Subject:** FW: Renewal notice - SJN9380B Our Ref: 181919VP05021582 [External Confidential]

## Lonpac External - Confidential

Dear Vic

As spoken, please see Insured's email below and reply by 5pm today.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Mong Yong Goh [mailto:[mygoh2809@gmail.com](mailto:mygoh2809@gmail.com)]

**Sent:** Wednesday, 15 May, 2019 3:57 PM

**To:** Pure Insurance Agencies Pte Ltd

**Cc:** ELAINE WONG NYUK FUNG; Cindy Sim; ONG LI LI

**Subject:** Re: Renewal notice - SJN9380B [External Confidential]

Dear Alan,

The accident I have there is no damaged and at that time and agreed with the driver that he will not claim but 2 days later he called me and asked me to compensate him SGD 200. He forward me the photographs which is totally different from my photograph at that time of the accident. I told your colleague Ms. Ong Li Li and she said that she will get your surveyor to look into this. Appreciate you check with her.....Thanks.

Regards,

Goh Mong Yong

9777 3574

On Wed, May 15, 2019 at 11:26 AM Pure Insurance Agencies Pte Ltd <[admin@pureinsurance.com.sg](mailto:admin@pureinsurance.com.sg)> wrote:

Dear Mr Goh,

1) \$500 excess was added to the renewal insurance due to accident on 20 March 2019. Third Party Property Damage (Claim amount: \$5,000).

2) NCD Protector was removed due to the accident.

NCD 50% is intact due to the NCD protector.

Hope this clarify.

Thank you.

---

Best Regards,

Alan



Pure Insurance Agencies Pte Ltd

p: 6289 3343 m: 8222 7711

f: 6285 2351

a: 210 Turf Club Road, Lot A42

The Grandstand, Singapore 287995

e: admin@pureinsurance.com.sg

=====

We provide advice on general insurance products for personal and businesses.

Business

Marine | Property | Engineering | Liability | Motor | Employee Benefits | Bond | Business Package

Personal

Medical | Accident | Travel | Home | Domestic Help

Vehicle

Scrap | Export | Car Loan | New Car | Used Car | Commercial Vehicles

=====

I/We have obtained clear and unambiguous consent from the proposer, to the collection, use, holding, processing, disclosure and transfer of the proposer's/policyholder's personal data to Pure Insurance Agencies Pte Ltd or may be disclosed or transferred by Our Company to its associated individuals, companies or any independent third parties within or outside Singapore for one or more purposes stated in the Data Protection Policy.

On 2019-05-15 10:35, Mong Yong Goh wrote:

Hi Elaine,

Thank you for your quotation..... I noticed that my excess is \$500 whereas my existing excess is zero. Also there is no coverage on NCD. Kindly look into it and come back to me asap as I will be going oversea. Thanks in advance....

Regards,

Goh Mong Yong

9777 3574

On Tue, May 14, 2019 at 3:15 PM ELAINE WONG NYUK FUNG <[elainewong@lonpac.com](mailto:elainewong@lonpac.com)> wrote:

## **Lonpac External - Confidential**

Dear Mr Goh,

Please refer attached renewal notice for your reference.

Dear Zeeky/Cindy,

Please assist to follow up.

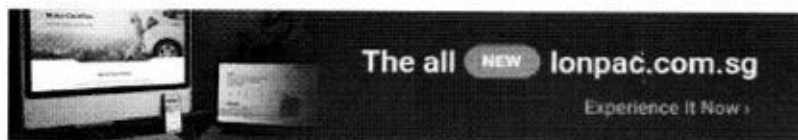
Thanks.

Warmest Regards,

*Elaine Wong*

**Lonpac Insurance Bhd, Singapore**

Personal Lines, Underwriting



*Lonpac External - Confidential data is for use by authorised external parties only.*

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile  |  |                              |   |  |
|--|--|------------------------------|---|--|
| LONPAC INSURANCE BHD   |  | Ref : CC4/LPC19005535/Aka3s2 |   |  |
| 300 BEACH ROAD<br>#17-04/07 THE CONCOURSESINGAPORE 199555  |  | Date : 16-12-2019            |  |  |
|  |  | Code : LPC2                  |   |  |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>  |  |                              |   |  |
| Insured Veh.   | SJN 9380B  | Veh. Inspected               | SDF 8896A   |  |
| Policy No.   | Z18VP05019132  | Coverage (\$)                | 0.00  |  |
| Claim No.  | 18/19/19/VP05/021582   | Excess (\$)                  | 0.00  |  |
| Assign From  | ONG LI LI  | Assign Date                  | 26/03/2019  |  |
| <b>2. Vehicle Particulars &amp; Condition</b>  |  |                              |   |  |
| Make & Model   | CHEVROLET ORLANDO  | c.c                          | 1362  |  |
| Engine No.   | HIDDEN   | Year of Reg.                 | 2015  |  |
| Chassis No.  | KL1YA7589FK022400  | Colour                       | BROWN   |  |
| Odometer   | 60481  | Steering                     | IN ORDER  |  |
| Brakes   | IN ORDER   | Modification                 | SPORTS RIM  |  |
| General  | GOOD   |                              |   |  |
| <b>3. Conditions of Tyres</b>  |  |                              |   |  |
|  | Size   | Make                         | Balance   |  |
| R/H Front Tyre   | 225/50 R17   | MICHELIN                     | 6 mm  |  |
| L/H Front Tyre   | 225/50 R17   | MICHELIN                     | 6 mm  |  |
| R/H Rear Tyre  | 225/50 R17   | MICHELIN                     | 6 mm  |  |
| L/H Rear Tyre  | 225/50 R17   | MICHELIN                     | 6 mm  |  |
| <b>4. Description of Damages</b>   |  |                              |   |  |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.<br>DAMAGES SEE DETAILS.   |  |                              |   |  |
| <b>5. General Information</b>  |  |                              |   |  |
| Accident Date  | 20/03/2019   | Inspection Date              | 27/03/2019  |  |
| Survey held at   | 1ST AUTOWORKS PTE LTD<br>23 KAKI BUKIT AVE 4<br>#04-01 (SOUNTH WING)<br>SINGAPORE 415933 |                              |   |  |
| <b>5a. Remarks</b>   |  |                              |   |  |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |  |                              |   |  |
| <b>5b. Estimate Days of Repair</b>   |  |                              |   |  |
| ESTIMATED NORMAL PERIOD FOR REPAIR:  |  | <b>2 Working Days</b>        |   |  |



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDF 8896A

| Qty                         | Description of Parts                | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|-------------------------------------|----------------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |                                     |                      |                           |                   |
| 1                           | REAR BUMPER STEP PLATE              | NOT NECESSARY        | 160.00                    | -                 |
| 1                           | REAR BUMPER UPPER                   | TO REPAIR SEE LABOUR | 1,730.00                  | -                 |
| 1                           | REAR BUMPER LOWER                   | DEFORMED             | 760.00                    | 760.00            |
| 1                           | REAR BUMPER SILL PLATE (SILVER)     | DEFORMED             | 390.00                    | 390.00            |
| 1                           | REAR BUMPER TOWING COVER            | NOT NECESSARY        | 25.00                     | -                 |
| 1                           | LHR BUMPER REFLECTOR                | NOT NECESSARY        | 65.00                     | -                 |
| 1                           | RHR BUMPER REFLECTOR                | NOT NECESSARY        | 65.00                     | -                 |
| 1                           | REAR REVERSE LIGHT AND BRAKE LIGHT  | NOT NECESSARY        | 320.00                    | -                 |
| 1                           | REVERSE SENSOR WIRING HARNESS       | NOT NECESSARY        | 325.00                    | -                 |
| 1                           | CHEVROLET LETTERING                 | NOT NECESSARY        | 50.00                     | -                 |
| 1                           | ORLANDO LETTERING                   | NOT NECESSARY        | 40.00                     | -                 |
| 1                           | LS LETTERING                        | NOT NECESSARY        | 30.00                     | -                 |
| 1                           | CHEVROLET EMBLEM                    | NOT NECESSARY        | 120.00                    | -                 |
| 1                           | REAR TAILGATE                       | NOT NECESSARY        | 1,850.00                  | -                 |
| 1                           | LHR TAILLAMP                        | NOT NECESSARY        | 729.00                    | -                 |
| 1                           | RHR TAILLAMP                        | NOT NECESSARY        | 729.00                    | -                 |
| 1                           | REAR END PANEL                      | NOT NECESSARY        | 770.00                    | -                 |
| 1                           | REAR END PANEL TRIM                 | NOT NECESSARY        | 125.00                    | -                 |
| 1                           | REAR FLOOR BOARD                    | NOT NECESSARY        | 490.00                    | -                 |
| 1                           | REAR BUMPER CENTRE GUIDE            | NOT NECESSARY        | 50.00                     | -                 |
| 1                           | RHR BUMPER GUIDE, OTR               | NOT NECESSARY        | 40.00                     | -                 |
| 1                           | LHR BUMPER GUIDE, OTR               | NOT NECESSARY        | 40.00                     | -                 |
| 1                           | REAR BUMPER LEFT CENTRE GUIDE, INR  | NOT NECESSARY        | 45.00                     | -                 |
| 1                           | REAR BUMPER RIGHT CENTRE GUIDE, INR | NOT NECESSARY        | 45.00                     | -                 |
| 1                           | REAR BUMPER ABSORBER                | NOT NECESSARY        | 120.00                    | -                 |
| 1                           | REAR BUMPER BEAM                    | NOT NECESSARY        | 860.00                    | -                 |
|                             | LESS 10% DISCOUNT                   |                      | -997.30                   | -115.00           |
|                             |                                     |                      | 8,975.70                  | 1,035.00          |
| <b>SPECIAL NETT ITEMS</b>   |                                     |                      |                           |                   |
| 1                           | REAR NUMBER PLATE (SN)              | NOT NECESSARY        | 45.00                     | -                 |

Report Ref No. CC4/LPC19005535/Aka3s2



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| Qty                                | Description of Parts   | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|--|---------------|---------------------------|-------------------|
| 10                                 | REAR BUMPER CLIP (SN)  | NECESSARY     | 65.00                     | 30.00             |
| 8                                  | FENDER PROTECTOR CLIP (SN)   | NOT NECESSARY | 52.00                     | -                 |
| 1                                  | REAR REVERSE CAMERA (SN)   | NOT NECESSARY | 350.00                    | -                 |
| 1                                  | SET REVERSE SENSOR (SN)  | NOT NECESSARY | 460.00                    | -                 |
| 1                                  | TURBO LOGO (SN)  | NOT NECESSARY | 30.00                     | -                 |
|                                    |  |               | 1,002.00                  | 30.00             |
|                                    | <b>LABOUR</b>  |               |                           |                   |
|                                    | TO DISMANTLE / RENEW THE ACCIDENT DAMAGED PORTION, TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIR / REPLACEMENT PARTS. INCLUSIVE OF THE REPAIR OF REAR BUMPER UPPER |               | 2,800.00                  | 550.00            |
|                                    | CARRY OUT SPRAY PAINTING ON ACCIDENT AFFECTED AREA.  |               | 2,280.00                  | 450.00            |
|                                    | TO CONDUCT ANTI RUST OF UNDER CARRIAGE TUFF COAT.  | NOT NECESSARY | 120.00                    | -                 |
|                                    | TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS, RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR.  | NOT NECESSARY | 80.00                     | -                 |
|                                    | TO REMOVE AND REFIX REVERSE SENSOR AND CONDUCT TEST.   |               | 180.00                    | 60.00             |
|                                    | TO REMOVE AND REFIX REVERSE CAMERA AND CONDUCT TEST.   | NOT NECESSARY | 180.00                    | -                 |
|                                    | TO CONDUCT TRANSFER OF PARTS FROM OLD TAILGATE TO NEW TAILGATE.  | NOT NECESSARY | 350.00                    | -                 |
|                                    | TO CONDUCT WATER LEAKAGE TEST AFTER REPAIRS OF VEHICLE.  | NOT NECESSARY | 30.00                     | -                 |
|                                    | TO REMOVE AND REFIX REAR TAIL GATE WINDSCREEN.   | NOT NECESSARY | 180.00                    | -                 |
|                                    |  |               | 6,200.00                  | 1,060.00          |
| <b>GRAND TOTAL</b>                 |  |               | <b>16,177.70</b>          | <b>2,125.00</b>   |
| <b>RECOMMENDED COST OF REPAIRS</b> |  |               |                           | <b>2,125.00</b>   |

Report Ref No. CC4/LPC19005535/Aka3s2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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