

15/5/2010

INS. CASE OWNER:

CC 1/AXA1900

5534,

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time :

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

Name of Insured :

Insured Tel No. :

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Cal

Final Liability:

SS

%

(Agreed / Assessed) BOLA S/N No. : NIL

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(S

x

days)

Loss of Income (LOI):

SS

(S

x

days)

LOR only

LOU only

SS

LOR + LOU

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

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GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cal

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4) Survey fee:

5) Survey fee:

6) Survey fee:

7) Survey fee:

8) Survey fee:

9) Survey fee:

10) Survey fee:

11) Survey fee:

12) Survey fee:

13) Survey fee:

14) Survey fee:

15) Survey fee:

16) Survey fee:

17) Survey fee:

18) Survey fee:

19) Survey fee:

20) Survey fee:



Service Request Details

Claim

S9M01HUU

Reference

None

Loss Date

22 March 2019

Report Date

28 Mar 2019 9:16:00 AM

Request Date

28 March 2019

Due Date

28 March 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*28/3 - Claim to
- check Insurality 28/3*

Actions

Next Step

Finish the work

[Complete Work](#)[More ▾](#)

Vehicle Information

Incident Vehicle Registration #

SKK261A

Make

TPVD MERCEDES / BENZ

Service Address

...

Primary Contact/Insured

LOH PENG KEONG
BLK 10 LORONG 7 TOA PAYOH, #17-205, 310010, Singapore
98534533
pengkeong1@yahoo.com

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Cecilia Chong (LKK Auto)

From: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>
Sent: Wednesday, 25 March 2020 11:55 AM
To: Cecilia Chong (LKK Auto)
Subject: Re: SKK 261 A

Hi Ceclia,

As spoken please close the case.
Thank you.

Best Regards,
Sharin Lim
+65 9069 1985
Chuan Ho Auto Service
160 Sin Ming Drive, #07-09, Sin Ming Auto City, S 575722



On Tue, Mar 24, 2020 at 4:43 PM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

Your Ref: **SKK 261A**

Without Prejudice

Our Ref: CC4/ASM19005534/gb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SFT 8550A(AXA) & SKK 261A ON 22/03/2019

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.



RE: Pls advise status of TP's claim .TY.

Type

🔔 Question

Message

Hi richard, TP inform to close the case. Thus, we will proceed to cancel the case as no survey has been done.
Thanks - CCL 25/03/2020

Reply