

7/03/2002

ASS. REC. BY:

REF:

CS/CTI19005515/RH0302

Special Instruction:

Surveyor: Rasu

ASSIGNMENT (Office)

From (Person):

Chong Boon Sen

of

CTI

Date/Time:

28/3/19 @ 9.57am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLP161S

Insured:

GY 3980L

at Workshop m/s

Borneo Motor (Inchcape)

Tel:

9847 6178

of

2 Pandan Crescent

Policy No:

Claim No:

SNM19D201136

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

11/03/2019

CA / REV / REP. / REV 24 HRS

24/3/19 @ 2pm

H.O.D. Endorsement:

Date/Time:

10:19am @ 28/3/19

Person Contacted:

Wally

Vehicle IN /

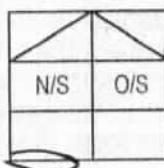
OUT

Date/Time	Action/Instruction (✓) Estimate
	SLP161S-X
	GY 3980L-X
	Part by Part \$3803.80. (Red: 797.10, 1770)

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SLP 1613  
 at Workshop m/s BORNEO MOTOR  
 of 2, PANDAN CRESCENT  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition) Wally  
3pm on  
 Remark: The veh had commenced its work  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLP 1613 Yr Regn: 2017 / MAY  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: TOYOTA LEXUS ES250 C.C. 2498  
 Colour: WHITE A/C: Insured / Std / NI / NA  
 Sp. Reading: 59002 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JTHBJ16460205441  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modl: Nil / 5/Rim / STD A/Rim or  
 Tyre Size: F: 215/55R17  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>11/03/19</u>	D.O.I. <u>29/03/19</u>

Survey held at BORNEO MOTOR

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear a/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 18 APR 2019

18/4/2019

Date/Time, File Pass to?

1) 184 Typist

Date/Time, File Return to?

2)

☐ : Preli. Report  
☒ : Final Report

Days Of Repair: 3Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$ )☐ : Interview (\$ )☐ : Tech. Invs (\$ )☐ : Weekend (\$ )Survey Fee: 220

Transportation:

S + RS, \$

Photos

Others

TOTAL

Report Format: TPLump Sum / (B.): (\$ 3803.20)

220

## Nivitha (LKK Auto)

---

**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Thursday, 28 March 2019 9:57 AM  
**To:** Suraidah B Saidi PTCBC  
**Cc:** assignments  
**Subject:** RE: Direct Settlement (WT) - Accident Involving SLP161S & GY3980L DOA 11.03.2019 (SNM19D201136)

Without Prejudice

Dear Sir,

We will appoint LKK.

Dear LKK,

Pls prf

Regards

**Chong Boon Sen**

Claims Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID 33993171

Fax 33947175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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**From:** Suraidah B Saidi PTCBC [mailto:SuraidahB.Saidi@inchcape.com.sg]  
**Sent:** Thursday, 28 March, 2019 9:33 AM  
**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Subject:** RE: Direct Settlement (WT) - Accident Involving SLP161S & GY3980L DOA 11.03.2019 (SNM19D201136)

Hi Boon Sen,

We would like to choose, XING QUO QIANG to conduct the assessment.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: [suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

From: Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

Sent: Thursday, 28 March 2019 8:48 AM

To: Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>

Subject: RE: Direct Settlement (WT) - Accident Involving SLP161S & GY3980L DOA 11.03.2019 (SNM19D201136)

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Without Prejudice

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Regards,

**Chong Boon Sen**

Claiming Executive

Claims

**Ching Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co Reg No 200208384E

DID 1111111

Fax 1111111

Email [boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]  
**Sent:** Wednesday, 27 March 2019 10:15 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Direct Settlement (WT) - Accident Involving SLP161S & GY3980L DOA 11.03.2019

Hi,

Kindly revert towards our email append below.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: [suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)

---

**From:** Suraidah B Saidi PTCBC  
**Sent:** Wednesday, 13 March 2019 11:24 AM  
**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Direct Settlement (WT) - Accident Involving SLP161S & GY3980L DOA 11.03.2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured GY3980L thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150/day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor contact our Motor Claim Accessor, **Wally Tan @ 9847 6178 / 6631 1506** located at **2 Pandan Crescent, Level 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: [suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	12/03/2019 15:05
Date Of Accident	11/03/2019 18:00
Exact Location Of Accident	BLK 964 JURONG WEST ST91 OPEN CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP161S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHANG PENG SOON
NRIC No	S1827737I
Email Address	DESMOND_CHANG@BLUESPEED.COM.SG
Mobile Phone No	(LOCAL) +65-93828870
Alternative Phone No	OFFICE-93828870

### Vehicle Particulars

Manufacturer	LEXUS
Model	ES250-2.5 LUXURY (ASV60) (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SI18V05637/VPC/R00
Cover Note Number	

### Driver

Name of Driver	CHANG PENG SOON
NRIC No	S1827737I
Date Of Birth	12/06/1967
Occupation	INDOOR
Date Of Driving Pass	23/01/1989
Driving Experience	30 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-93828870
Fax Number	
Contact Number	OFFICE-93828870
Email Address	DESMOND_CHANG@BLUESPEED.COM.SG

Address	161 WESTWOOD AVENUE THE WOODS
Postcode	648253
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	DRIZZLING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TOH LAY CHING GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GY3980L
Vehicle Make/Model/Colour	LORRY
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	CHEONG TIEN CHI
NRIC/Passport Number	S2016106Z
Contact Number	91886769
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

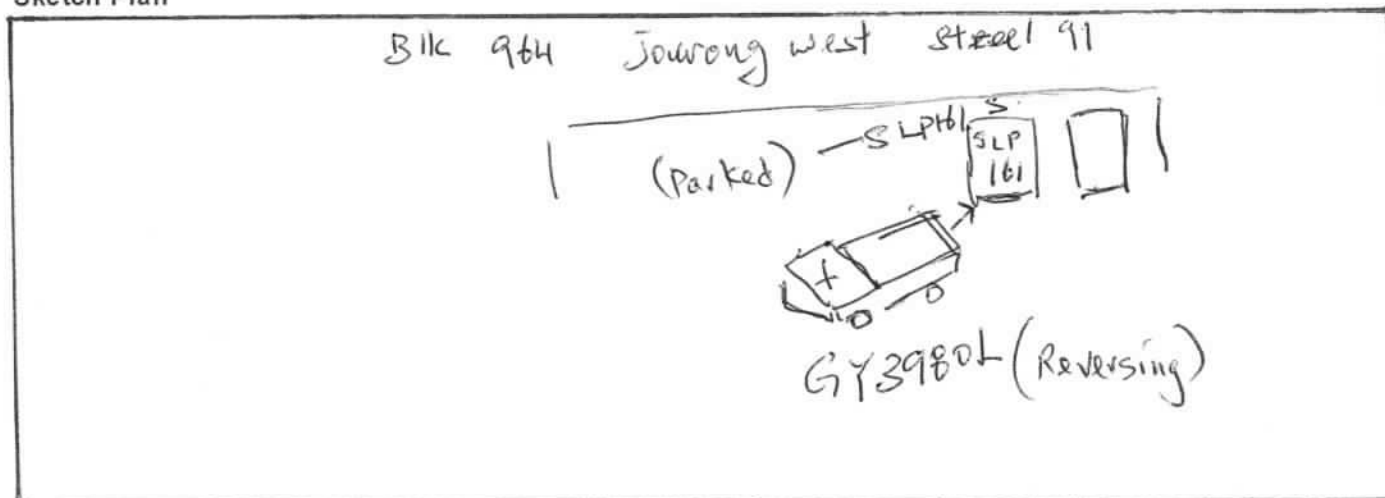
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date &  
Time

Driver's Signature (If driver is not the policyholder) / Date  
& Time

Witnessed by Reporting Centre  
Personnel

### Sketch Plan



### Describe Circumstances of the Accident

On the 11th March 2019 around 6pm. I parked my car at Blk 964 Jurong West St 91. I went down the vehicle to purchase food and my wife is inside the car waiting for me as it was drizzling.

A lorry GY3980L was reversing his car and suddenly bumped into my car.

### Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel



# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

www.lexus.com.sg

Lexus Bodycare Centre  
No. 2 Pandan Crescent,  
Singapore 128462  
Tel no.: 6631 1388

## ESTIMATE

Adm: Su. Liability Check.

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	S1000020 / TPCLAIM	Mr Chang Peng Soon 161 Westwood Avenue
Survey 29/3/19 @ 3pm	Document No 0	Singapore 648253
	Document Date 12/03/2019	Mobile: 93828870

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGK	L3	ASV60R	11/05/2017	SLP0161S	0	16916 64TP/SLP0161S/
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTHBJ1GG602095441	2ARF257525	60	Wally Tan G H	12/03/2019	0.00 --/--/----	0.00	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES POLICY NO.: ACC DATE: TOW/DRIVE IN: EXCESS: DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:				50 80.00
2	C	BP-LAB2 REMOVE/REFIX REVERSE SENSORS. (NETT)				216.50
3	C	BP-LAB2 REMOVE/REPLACE REAR BUMPER COVER AND REALIGN.				866 1082.50
4	C	BP-RES2 SPRAY PAINT REAR BUMPER COVER.				742 927.50
5	C	BP-ECU2 TO RESET ECU AND REPROGRAMME. (NETT)				216.50
6	1	L52158-33030 SUPPORT, RR BUMPER LH	1.00	99.00		99.00
7	2	L52615-33140 ABSORBER, RR BUMPER ?	1.00	137.50		137.50
8	3	L52156-33010 SUPPORT, RR BUMPER LH ?	1.00	168.10		168.10
9	4	L52159-33950 COVER, RR BUMPER	1.00	1004.40		1004.40
10	5	L52463-33020 PAD RR BUMPER LH	1.00	18.70		18.70
11	6	S52161-0K040 BUMPER CLIPS	2.00	4.00		8.00
12	7	L81920-30040 REFLECTOR ASSY, LH ?	1.00	59.00		59.00
13	8	L89341-78010 AO SENSOR, ULTRASONIC, A	1.00	490.80		490.80

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 12/03/2019  
TIME 15:32

VEHICLE NO SLP0161S

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Inchcape



# TAX INVOICE

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

## ESTIMATE

**Borneo Motors (Singapore) Pte Ltd**

www.lexus.com.sg

Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	S1000020 / TPCLAIM	Mr Chang Peng Soon 161 Westwood Avenue
	Document No 0	Singapore 648253
	Document Date 12/03/2019	Mobile: 93828870

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGK	L3	ASV60R	11/05/2017	SLP0161S	0	16916 64TP/SLP0161S/

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJ1GG602095441	2ARF257525	60	Wally Tan G H	12/03/2019 0.00	--/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
14	9	L89348-78020 RETAINER, ULTRASONIC	4.00	16.40		65.60
15	0	L89348-35030 CLIP, ULTRASONIC	4.00	3.70		14.80
16	1	L89348-50050 CLIP, ULTRASONIC	1.00	11.50		11.50

*Handwritten notes:*  
Hp 90000068  
3 days  
29/03/19 @ 1500hrs  
Resurvey before paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 2,077.40	4,600.40
		Labour 2,523.00	GST 7.00%
		Materials 0.00	322.03
		Lubrication/Fluid 0.00	Less 0.00
		Others 0.00	Amount Due 4,922.43

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 12/03/2019  
TIME 15:32

VEHICLE NO SLP0161S

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

**Borneo Motors**



Attn: Rasul  
Final Bill

# TAX INVOICE

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

## ESTIMATE

Page 4 of 4  
Borneo Motors (Singapore) Pte Ltd

www.lexus.com.sg

Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

Account Detail		Account No S1000003 / ICCI1		Customer Detail		
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept		Document No 0		Mr Chang Peng Soon 161 Westwood Avenue  Singapore 648253 Mobile: 93828870		
		Document Date 17/04/2019				
Year	Make	Model	Reg Date	Veh Reg No	Kilometers	
16	BETGK L3	ASV60R	11/05/2017	SLP0161S	59854	
			WIP No	Order No/Remarks		
			16916	4DS/SLP0161S/11031		
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On	
JTHBJ1GG602095441	2ARF257525	60	Wally Tan G-H	12/03/2019	0.00 ---/---/--- 0.00	
L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS.:CHINA TAIPING ACC DATE:11.03.19 T/P VEHICLE NO.:GY3980L DATE-IN:08.04.19 DATE SURVEY:29.03.19 NO OF REPAIR DAYS:3 DAYS YOUR REF:SNM19D201136 BY:RASUL (LKK) *DIRECT SETTLEMENT*				50.00
2	S	BP-SUBLET REMOVE/REFIX REVERSE SENSORS. (NETT)	A45			216.50
3	S	BP-SUBLET REMOVE/REPLACE REAR BUMPER COVER AND REALIGN.	A45			866.00
4	S	BP-SUBLET SPRAY PAINT REAR BUMPER COVER.	A45			742.00
5	B	BP-ECU3 TO RESET ECU & REPROGRAMME. (NETT)	18			216.50
6	1	L52158-33030 SUPPORT,RR BUMPER LH	1.00	99.00		99.00
7	2	L52159-33950 COVER, RR BUMPER	1.00	1004.40		1004.40
8	3	L52463-33020 PAD RR BUMPER LH	1.00	18.70		18.70
9	4	S52161-0K040 PIECE,RR BUMPER	2.00	4.00		8.00
10	5	L89341-78010 AO SENSOR, ULTRASONIC,	1.00	490.80		490.80
11	6	L89348-78020 RETAINER, ULTRASONIC	4.00	16.40		65.60
12	7	L89348-35030 CLIP, ULTRASONIC	4.00	3.70		14.80
13	8	L89348-50050 CLIP, ULTRASONIC	1.00	11.50		11.50
Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						
For & on behalf of Borneo Motors		Customer's Signature		Change Summary		Total
Please acknowledge receipt of vehicle		Parts		1,712.80		3,803.80
		Labour		266.50		GST 7.00%
		Materials		1,824.50		266.27
		Lubrication/Fluid		0.00		Less
		Others		0.00		0.00
						Amount Due
						4,070.07

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 17/04/2019  
TIME 16:26

VEHICLE NO SLP0161S

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Inchcape

Borneo Motors

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Mar 2019		29 Mar 2019 13:10 <a href="#">Edit Adj Rpt</a>	<b>S\$3,803.80</b> <a href="#">Edit Estimates</a>	<b>S\$3,803.80</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

Insured:  
Main Claimant:  
Vehicle Reg. No.:  
Claim Type:  
Vehicle Reg. No. (Insured):  
Repairer:  
Handling Insurer:  
Claimant's Insurer:  
Adjuster:

- , Co. Reg. No.: -  
CHANG PENG SOON, ID: S18277371  
SLP161S  
TP / SNM19D201136C02  
GY3980L  
Borneo Motors (singapore) Pte Ltd - (pandan) (HQ) Toyota Bodycare Centre, No. 2 Pandan Cresent, 128462 West Coast - Tel: 66311188  
China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]  
Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611  
LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 09/04/2019]

[Created by insurer]

Date of Loss:  
Policy/Cover Note No.:  
Policy No. (Claimant):  
Excess:

11/03/2019 18:00 - :59  
[22 Months From LTA Reg Date (Man Yr)]  
DMCVSN30844818022  
SI18V05637/VPC/R00  
S\$0.00

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date

Priority

Type

Task Group

Subject

Handler

Assigned By

Completed On






























Created On

Done?

No results.

## Claim Documents

\*SLP161S (SNM19D201136C02)  
[GY3980L]  
TP  
CHANG PENG SOON  
Mar 11 2019 6:00PM  
[-]  
Borneo Motors (singapore) Pte Ltd - (pandan)

Upload Documents   Upload Photos   Compose New Letter			View <span>View in Browser</span>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)	Thumbnail	Print
1	12/03/19 15:17	<b>Accident Statement</b>	 Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)	Thumbnail	Print
1	12/03/19 15:14	<b>Accident Scene Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
2	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
3	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
4	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
5	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
6	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
7	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
8	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
9	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
10	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
11	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
12	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
13	12/03/19 15:14	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
14	12/03/19 15:14	<b>Accident Scene Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
<b>Relabel/Reorder</b>			Thumbnail	Print
1	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
4	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
5	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
6	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
7	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
8	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
9	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
10	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
11	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
12	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
13	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
14	18/04/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>



Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)		Thumbnail	Print
15	18/04/19 10:43	General View		Load JPG	<input checked="" type="checkbox"/>
16	18/04/19 10:43	General View		Load JPG	<input checked="" type="checkbox"/>
17	18/04/19 10:43	General View		Load JPG	<input checked="" type="checkbox"/>
18	18/04/19 10:43	General View		Load JPG	<input checked="" type="checkbox"/>
19	18/04/19 10:43	General View		Load JPG	<input checked="" type="checkbox"/>
20	18/04/19 10:43	General View		Load JPG	<input checked="" type="checkbox"/>
21	18/04/19 10:43	General View		Load JPG	<input checked="" type="checkbox"/>
22	18/04/19 10:44	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
23	18/04/19 10:44	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
24	18/04/19 10:44	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	29/03/19 13:10	PRI CONTACT		Load PDF	
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)		Thumbnail	Print
1	12/03/19 15:16	Common Statement [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
2	12/03/19 15:16	Accident Sketch Plan [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
3	12/03/19 15:16	Nric And Driving Licence [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
4	12/03/19 15:16	CI [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
5	12/03/19 15:16	Third Party Work Pass [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
6	12/03/19 15:16	Third Party Nric [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
7	12/03/19 15:16	Third Party Nric [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>

## Linked Accident Report Documents

Assessment Reports				View	View in Browser
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)		Thumbnail	Print
1	12/03/19 15:17	Accident Statement		Load HTML	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)		Thumbnail	Print
1	12/03/19 15:14	Accident Scene Photo		Load JPG	<input checked="" type="checkbox"/>
2	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
11	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
12	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
13	12/03/19 15:14	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
14	12/03/19 15:14	Accident Scene Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)		Thumbnail	Print
1	12/03/19 15:16	Common Statement		Load JPG	



Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)		Thumbnail Print
				<input checked="" type="checkbox"/>
2	12/03/19 15:16	Accident Sketch Plan		Load JPG <input checked="" type="checkbox"/>
3	12/03/19 15:16	Nric And Driving Licence		Load JPG <input checked="" type="checkbox"/>
4	12/03/19 15:16	CI		Load JPG <input checked="" type="checkbox"/>
5	12/03/19 15:16	Third Party Work Pass		Load JPG <input checked="" type="checkbox"/>
6	12/03/19 15:16	Third Party Nric		Load JPG <input checked="" type="checkbox"/>
7	12/03/19 15:16	Third Party Nric		Load JPG <input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119005515/R1TD3E2

Date: 09/05/2019

### REFERENCE

Handling Insurer: China Taiping Insurance  
(Singapore) Pte. Ltd.

Policy No: DMCVSN30844818022

Claimant Vehicle  
No: SLP161SInsured Vehicle  
No: GY3980L

Date of Loss: 11/03/2019

Nature of Claim: TP

Claim  
No: SNM19D201136C02

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLP161S

Make &amp; Model: LEXUS ES250, 2.5 Luxury (ASV60) (A)

Engine No: 2ARF257525

Reg. Date: 11/05/2017 (Man. Year: 2016)

Chassis No: JTHBJ1GG602095441

Colour: White

Odometer: 59002 km

Engine Capacity: 2494 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/55 R17

Rear Tyre Size: 215/55 R17

Front Left Side: Yokohama 6 mm

Rear Left Side: Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,157.40	1,762.80	394.60	18.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,443.00	2,041.00	402.00	16.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,600.40</b>	<b>3,803.80</b>	<b>796.60</b>	<b>17.32</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>322.03</b>	<b>266.27</b>	<b>55.76</b>	<b>17.32</b>
<b>Nett Amount (S\$)</b>	<b>4,922.43</b>	<b>4,070.07</b>	<b>852.36</b>	<b>17.32</b>

### INSPECTION

Date of Assignment: 29/03/2019

Date Inspected: 29/03/2019 Inspected At:

Borneo Motors (singapore) Pte Ltd -  
(pandan) (HQ)  
Toyota Bodycare Centre, No. 2 Pandan  
Crescent  
Singapore 128462

Estimated Period of Repair: 3.0 days

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**Adjuster:** MOHD RASUL**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 09 May 2019)
<b>Parts:</b>	143	LEXUS ES250 2.5 Luxury (ASV60) (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLP161S)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*50.00 FS
2	1		*SUPPORT, RR BUMPER LH	Necessary	99.00 FS	*99.00 FS
3	1		*ABSORBER, RR BUMPER	Not Necessary	137.50 FS	*- FS
4	1		*SUPPORT, RR BUMPER LH	Not Necessary	168.10 FS	*- FS
5	1		*COVER, RR BUMPER	Cut	1,004.40 FS	*1,004.40 FS
6	1		*PAD RR BUMPER LH	Necessary	18.70 FS	*18.70 FS
7	2		*BUMPER CLIPS	Necessary	8.00 FS	*8.00 FS
8	1		*REFLECTOR ASSY, LH	Not Necessary	59.00 FS	*- FS
9	1		*SENSOR, ULTRASONIC	Not Working	490.80 FS	*490.80 FS
10	4		*RETAINER, ULTRASONIC	Necessary	65.60 FS	*65.60 FS
11	4		*CLIP, ULTRASONIC	Necessary	14.80 FS	*14.80 FS
12	1		*CLIP, ULTRASONIC	Necessary	11.50 FS	*11.50 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>2,157.40</b>	<b>1,762.80</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE / REFIX REVERSE SENSORS	New	216.50	216.50
2	REMOVE / REPLACE REAR BUMPER COVER AND REALIGN	New	1,082.50	866.00
3	SPRAY PAINT REAR BUMPER COVER	New	927.50	742.00
4	TO RESET ECU AND REPROGRAMME	New	216.50	216.50
Gross Labour Cost (S\$)			<b>2,443.00</b>	<b>2,041.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >