

**Olivia Lau (LKKAuto)**

---

**From:** Desmond Lee Ker Wen (ECICS, Claims) <Desmond\_Lee@ecics.com.sg>  
**Sent:** Thursday, 28 March, 2019 11:36 AM  
**To:** assignments; Olivia Lau (LKKAuto)  
**Subject:** FW: SJE2266S - OPEL ASTRA - OWN DAMAGED CLAIM - ECICS - DOA 23-3-2019 // OUR CLAIMS REF NO: DMPC1900081H/DL  
**Attachments:** SJE2266S- OWN DAMAGED.PDF; SJE2266S\_ESTIMATE PG 3.jpg; SJE2266S\_ESTIMATE PG 2.jpg; SJE2266S\_ESTIMATE PG 1.jpg; LIST OF AUTHORISED WORKSHOPS-REVISED AS OF 02.05.18 (2).pdf  
**Importance:** High  
**Categories:** Yellow Category

Dear Sir / Madam

I have special instructions for you guys in this case.

\*\*\*\*\*

For the abovementioned workshop,  
Please get a 2<sup>nd</sup> quote from one of our authorised workshop. ( Please find attached list of authorised workshop)  
No approval is to be granted to Alpine Motor and/or it's associated workshops till we obtain the 2<sup>nd</sup> COR after the adjustment by the surveyor.

If the 2<sup>nd</sup> COR is lower, offer to Alpine based on the 2<sup>nd</sup> COR that has been adjusted by surveyor.

If they cannot agreed, we will tow the vehicle the vehicle to the authorised workshop or alternative, policyholder top up the different.

\*\*\*\*\*

Please do not share the above information.

Thank you.

Do contact me if you need more details.

Best regards

**Desmond Lee**

Senior Associate | Claims



**DID** (65) 6303 0167

**Tel** (65) 6337 4779

**Email** [Desmond\\_Lee@ecics.com.sg](mailto:Desmond_Lee@ecics.com.sg)

**Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

---

**From:** Desmond Lee Ker Wen (ECICS, Claims)  
**Sent:** Thursday, 28 March 2019 11:29 AM  
**To:** 'assignments'; suhaimi@alpinemotors.sg; Kelvin Chew; vincent.sim@alpinemotors.sg  
**Subject:** FW: SJE2266S - OPEL ASTRA - OWN DAMAGED CLAIM - ECICS - DOA 23-3-2019 // OUR CLAIMS REF NO: DMPC1900081H/DL

Dear Sirs

We will be appointing LKK for the OD survey.

Best regards

**Desmond Lee**

Senior Associate | Claims



**DID** (65) 6303 0167

**Tel** (65) 6337 4779

**Email** [Desmond.Lee@ecics.com.sg](mailto:Desmond.Lee@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

---

**From:** motorsurvey  
**Sent:** Thursday, 28 March 2019 11:03 AM  
**To:** Desmond Lee Ker Wen (ECICS, Claims)  
**Cc:** suhaimi@alpinemotors.sg; Kelvin Chew; motorsurvey; vincent.sim@alpinemotors.sg  
**Subject:** RE: SJE2266S - OPEL ASTRA - OWN DAMAGED CLAIM - ECICS - DOA 23-3-2019

Dear Desmond

Ref : DMPC1900081H/DL

FYNA.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



**DID** (65) 6303 0190

**Tel** (65) 6337 4779

**Email** [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

---

**From:** Vincent Sim [mailto:vincent.sim@alpinemotors.sg]  
**Sent:** Thursday, 28 March, 2019 8:20 AM  
**To:** motorsurvey  
**Cc:** suhaimi@alpinemotors.sg; Kelvin Chew  
**Subject:** SJE2266S - OPEL ASTRA - OWN DAMAGED CLAIM - ECICS - DOA 23-3-2019

Dear Sir/Madam,  
Kindly dispatch surveyor to inspect on the above ,

Vehicle location is at :  
Person in charge :-  
Suhaimi , Kelvin – 82925595 H/P.  
68441985 – office phone  
E-mail ;  
[suhaimi@alpinemotors.sg](mailto:suhaimi@alpinemotors.sg)  
[Kelvin.chew@alpinemotors.sg](mailto:Kelvin.chew@alpinemotors.sg)

Add;  
First Autoworks Pte Ltd  
23, Kaki Bukit Ave 4  
#04-01 ( South Wing )  
singapore 415933  
( Vicom Building )  
tel; 6844-1985

Regards,  
Vincent Sim- Claims Dept

Alpine Motors Pte Ltd / Auto Germany Pte Ltd

[vincent.sim@alpinemotors.sg](mailto:vincent.sim@alpinemotors.sg)

65113022 ext 343

H/P 9247-8842

The information contained in this message is intended only for the recipient, and may be a confidential attorney-client communication or may otherwise be privileged and confidential and protected from disclosure. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, please be aware that any dissemination or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by replying to the message and deleting it from your computer.

This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.