

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 2 April 2019 2:30 PM
To: 'Claims Dept'
Cc: 'Adrian Ling (LKKAuto)'; 'SUR'
Subject: RE: OD AIG Claim For Vehicle No SKP 6895 E
Attachments: ESTIMATE .pdf

Dear All,

As instructed by our client, please proceed to repair the insured vehicle SKP 6895E (Excess \$ 800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Monday, 1 April 2019 7:51 PM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Cc: 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD AIG Claim For Vehicle No SKP 6895 E

Importance: High

Hi Shirley,

Kindly assist us for OD approval please.

Thank You.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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-----Original Message-----

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Friday, 29 March 2019 12:28 PM

To: 'NORA '

Cc: Adrian Ling (LKKAuto); SUR; 'Claims'

Subject: RE: OD AIG Claim For Vehicle No SKP 6895 E

Hi Nora,

Still pending approval from insurance.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: NORA [mailto:nora.khai@premiumauto.com.sg]

Sent: Friday, 29 March 2019 8:47 AM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Cc: 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>

Subject: RE: OD AIG Claim For Vehicle No SKP 6895 E

Importance: High

Dear Shirley,

Any revert on OD approval?

Thank you.

Best Regards,

Norah Khai

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183 e.

claims@premiumauto.com.sg w. www.audi.com.sg Audi Showroom, Audi Centre
281 Alexandra Road Singapore 159938 p. +65
6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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-----Original Message-----

From: NORA [mailto:nora.khai@premiumauto.com.sg]

Sent: Thursday, 28 March 2019 3:02 PM

To: 'Shirley Hiew (LKK Auto)'; 'SUR'; 'Claims'

Cc: 'Adrian Ling (LKKAuto)'

Subject: RE: OD AIG Claim For Vehicle No SKP 6895 E

Importance: High

Hi Shirley,

As per your kind request.

Thank you

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183 e.
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6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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-----Original Message-----

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Thursday, 28 March 2019 1:14 PM

To: 'NORA '; SUR; 'Claims'
Cc: Adrian Ling (LKKAUTO)
Subject: RE: OD AIG Claim For Vehicle No SKP 6895 E

Hi Nora,

Kindly provide us the GIA, Driving & CI.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: NORA [mailto:nora.khai@premiumauto.com.sg]

Sent: Wednesday, 27 March 2019 8:07 PM

To: 'SUR' <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Cc: 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>

Subject: RE: OD AIG Claim For Vehicle No SKP 6895 E

Importance: High

Dear All,

Kindly assist for approval please.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183 e.

claims@premiumauto.com.sg w. www.audi.com.sg Audi Showroom, Audi Centre

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6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotion/s/new-audi-q2-2017.html

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-----Original Message-----

From: NORA [mailto:nora.khai@premiumauto.com.sg]

Sent: Tuesday, 26 March 2019 4:35 PM

To: 'SUR'; 'Claims'

Cc: 'Adrian Ling (LKKAUTO)'

Subject: OD AIG Claim For Vehicle No SKP 6895 E

Dear All,

Vehicle has been surveyed by Adrian today. Kindly assist for approval.

Thank you.

Best regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183 e.

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6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotion/s/new-audi-q2-2017.html

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-----Original Message-----

From: copierscan@premiumauto.com.sg [mailto:copierscan@premiumauto.com.sg]

Sent: Tuesday, 26 March 2019 4:36 PM

To: claims@premiumauto.com.sg

Subject: Aftersales-SA

Scan 2 Email

-Service Advisor

-Claim