

Veron Chen (LKKAuto)

From: MTCL@income.com.sg
Sent: Friday, 10 May 2019 2:31 PM
To: Veron Chen (LKKAuto)
Subject: FW: REQUEST FOR CLAIM NUMBER

Dear Sir/Mdm

We have registered the claim.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No
1	MT/1036416-002	SMRT BUSES LTD	SG 1698T	SLS 6216M

D.O.A	Time of Accident	Estimate	Tentative repair cost
17/3/19	7:10	\$23,689.78	\$11,500.00

Josephine Cheah
Snr Administrator, Motor Insurance
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at income.com.sg/careers



From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, 10 May 2019 1:53 PM
To: MTCL@income.com.sg
Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No
1		SMRT BUSES LTD	SG 1698T	SLS 6216M

D.O.A	Time of Accident	Estimate	Tentative repair cost
17/3/19	7:10	\$23,689.78	\$11,500.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="17/03/2019 11:57"/>
Vehicle No.(For Motor)	<input type="text" value="SLS6216M"/>	Certificate Number	<input type="text"/>

Search

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5103831317		SHAMSUDIN BIN YUSOP	S1633231C	GPC	drivo CLASSIC	SLS6216M	SLS6216M	28/09/2018	27/09/2019

Continue

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/03/2019 15:28
Date Of Accident	17/03/2019 07:10
Exact Location Of Accident	TPE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SG1698T
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	OC500LE1830H-12.0 D (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-18090224MFBP
Cover Note Number	

Driver

Name of Driver	TAN YIN ENG
NRIC No	S1639712A
Date Of Birth	30/01/1964
Occupation	OUTDOOR
Date Of Driving Pass	14/04/1998
Driving Experience	20 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	6 ANG MO KIO STREET 62
Postcode	569140
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	-
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	40

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	YISHUN NORTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 31 YISHUN CENTRAL , POSTCODE: 768827 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-8529999 - FAX NO: 68522299
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT T/20190317/2059 On 17/03/2019 at about 0710hrs, I was driving SMRT bus service '110' vehicle number 'SG1698Talong TPE towards Airport and after the exit 4 of TPE suddenly one vehicle 'SLS6216M' came into the expressway and hit onto my rear left side of the bus. After that I had stopped the bus and informed my control of the incident and the car passenger informed that her leg was in pain as such they had activated the police and ambulance to the scene. Shortly after, the ambulance came and she was not being conveyed to any hospital. We then waited for the traffic police to come down and later we were advised to lodge a traffic accident report. The passenger that were inside the bus did not report of any injuries.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLS6216M
Vehicle Make/Model/Colour	MAZDA BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	

Contact Number

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

No. Of Passenger (Including Driver)

2

Passenger 1

NAME: : UNKNOWN

GENDER: : FEMALE

DETAILS OF INJURED PERSON 1

Name

UNKNOWN FEMALE MALAY

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SLS6216M

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

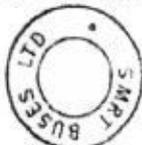
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: BALQISH
NRIC/FIN No.: S8340325Z

Sketch Plan Pg. 3



**SINGAPORE
POLICE FORCE**



T/20190317/2059

1 of 3

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

Report No. T/20190317/2059

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 17/03/2019 16:29	Vide Report No.: G/20190317/0080	Station Diary No.: 92
--	-------------------------------------	--------------------------

Informant's Particulars			
Name of Informant: TAN YIN ENG		Address: APT BLK 635 PASIR RIS DRIVE 1 #09-600 SINGAPORE 510635	
ID Type / ID No.: NRIC NO / S1639712A		Contact No.:	Mobile: 91524782
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 55	Date of Birth: 30/01/1964	Type of Informant: Driver
Race: Chinese		Language: Chinese	Institution / School Name:
Occupation: Bus driver		Driving Licence Information: Class: 3,4A	Date of Expiry:

General Information of the Accident				
Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 17/03/2019 07:10	Type of Location: Expressway
Location: Along Road 1 TAMPINES EXPRESSWAY				
After 4 towards Airport.				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume: Moderate	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SG1698T	Bus/Coach/Minibus				Seriously Damaged	0 40
SLS6216M	Car				Seriously Damaged	1

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20190317/2059

2 of 3

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

Report No. T/20190317/2059

CONTINUATION OF REPORT

Driver			
Name	TAN YIN ENG		ID No. S1639712A
Related Vehicle	SG1698T (Bus/Coach/Minibus)		Contact No. 91524782
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: 3.4A Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	NURUL HASIF BIN SHAMSUDIN		ID No. S9500978F
Related Vehicle	SLS6216M (Car)		Contact No. 81236523
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 17/03/2019 at about 0710hrs, I was driving SMRT bus service '110' vehicle number 'SG1698T' along TPE towards Airport and after the exit 4 of TPE suddenly one vehicle 'SLS6216M' came into the expressway and hit onto my rear left side of the bus. After that I had stopped the bus and informed my control of the incident and the car passenger informed that her leg was in pain as such they had activated the police and ambulance to the scene.

Shortly after, the ambulance came and she was not being conveyed to any hospital. We then waited for the traffic police to come down and later we were advised to lodge a traffic accident report. The passenger that were inside the bus did not report of any injuries.



**SINGAPORE
POLICE FORCE**



T/20190317/2059

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

3 of 3

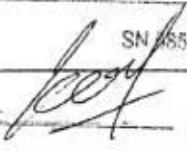
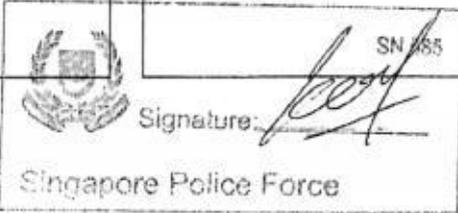
Report No. T/20190317/2059

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: L / Sgt 2 TOH WEE KEAT	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 17/03/2019 16:29
Officer In Charge Of Case: TP / GIT / Sgt 3 RASHIDAH BINTE AZMAN Contact No.: 65476216	Classification Of Case:
Authentication Stamp NP168	Signature:  SN 685 

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2292D
Vehicle Details	
Vehicle No.:	SG1698T
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Mar 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CITARO O530 6.4L AT TURBO ABS
Primary Colour:	Multi-Colour
Manufacturing Year:	2015
Engine No.:	902926C1098023
Chassis No.:	WEB62808323129415
Maximum Power Output:	-
Open Market Value:	\$293,828.00
Original Registration Date:	11 Feb 2016
First Registration Date:	11 Feb 2016
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 28 Mar 2019

OK



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 27/03/2019

User ID : GohKK2

Section A - Accident Details	
Registration Number	SG1698T
Case Reference Number	BUS/03/19/1046
Registration Date	11/2/2016
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC530
Name of Driver	TAN YIN ENG
Type of Accident	Head to Rear
Accident Date and Time	17/3/2019 7:14 AM
Accident Reported Date and Time	17/3/2019 11:45 AM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	SG1698T - REAR LEFT PORTION SLS6216M (TP) - FRONT PORTION, INSURED WITH NTUC
Prepared Date and Time	18/3/2019 4:39 PM
Chassis Number	WEB62806323129415
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$4,240.00	\$0.00
Total Spray Cost	\$616.00	\$0.00
Total Spare Part Cost	\$10,278.22	\$0.00
Total Other Cost	\$1,440.00	\$0.00
TOTAL COST	\$16,574.22	\$0.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	8.0	
Prepared / Adjusted By	Kok Khoon Goh	
ARC / Surveyor Sign Off Date	21/03/2019 3:07 PM	
Signature	<input type="text"/>	<input type="text"/>
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 07/05/2019

User ID : CatherineLee

Section A - Accident Details

Registration Number	SG1696T
Case Reference Number	BUS/03/19/1046
Registration Date	11/2/2016
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBCC530
Name of Driver	TAN YIN ENG
Type of Accident	Head to Rear
Accident Date and Time	17/3/2019 7:14 AM
Accident Reported Date and Time	17/3/2019 11:45 AM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100826
Special instruction to ARC, if any	SG1696T - REAR LEFT PORTION SLS6216M (TP) - FRONT PORTION. INSURED WITH NTUC
Prepared Date and Time	18/3/2019 4:39 PM
Chassis Number	WEB62806323129415
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$4,240.00	\$3,180.00
Total Spray Cost	\$616.00	\$528.00
Total Spare Part Cost	\$8,510.90	\$8,510.90
Total Other Cost	\$1,440.00	(\$741.60)
TOTAL COST	\$14,806.90 23,689.78	\$11,477.30
Lump Sum Total	\$14,800.00	\$11,500.00
Number of Repair Days	8.0	7.0
Prepared / Adjusted By	Kok Khooon Goh	
ARC / Surveyor Sign Off Date		
Signature		Lkk
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 07/05/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$4,240.00	\$3,180.00
Total Labour	\$4,240.00	\$3,180.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$616.00	\$528.00
Total Spray Painting & Panel Beating	\$616.00	\$528.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
ADVERTISEMENT STICKER ytd	\$1,440.00	\$0.00
Lump Sum Adjustment by Surveyor	\$0.00	(\$741.60)
Total Other Costs	\$1,440.00	(\$741.60)

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010559			BELT FOR WATER PUMP, MB C530 CITARO BUS	1.00	\$103.13	10.00	\$92.82	Replace	Replace CUT
			COOLANT-ANTIFREEZE	1.00	\$524.00	10.00	\$471.60	Replace	Replace WEL
		A0006832308	COVER UNDER LH (SBS VERSION)	1.00	\$1,831.00	10.00	\$1,737.90	Replace	Replace CRA
		MA6286402114	CROSS BAR REAR BUMPER (SBS VERSION)	1.00	\$2,700.00	10.00	\$2,430.00	Replace	Replace BUC
		MQ628500348901	PIPE COPPER (SBS VERSION)	1.00	\$850.00	10.00	\$765.00	Replace	Replace DD
6010562			ALTERNATOR NO 2, FOR MB CITARO C530 BUS	1.00	\$1,367.20	10.00	\$1,230.48	Replace	Replace DM
6011279			TENSIONER, BELT FOR MB CITARO BUS	1.00	\$300.00	10.00	\$270.00	Replace	Replace CUT
6011278			PULLEY, GUIDE FOR MTB CITARO BUS	1.00	\$500.00	10.00	\$450.00	Replace	Replace WEL
6011787			PULLEY, ALTERNATOR FOR MB CITARO BUS	1.00	\$87.50	10.00	\$78.75	Replace	Replace WEL
6010113	Body	6287502974	FLAP, REAR END, FOR MB CITARO BUS	1.00	\$5,573.10	100.00	\$0.00	Repair	Repair
6010008	VE	38204056	LAMP, LICENSE PLATE, FOR MB CITARO C530	2.00	\$97.68	10.00	\$175.82	Replace	Replace CRA
6009908	BODY LH	6288850005	BUMPER, REAR, LH, FOR MB CITARO C530	1.00	\$837.84	10.00	\$754.06	Replace	Replace BUC
Total					\$14,671.45		\$8,456.43		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
6009907	Body		BUMPER, REAR, CENTR E, FOR MB CITARO C530	1.00	\$1,791.33	10.00	\$1,612.20	Replace	Replace DEF
6010563			ALTERNA TOP, NO. 3, FOR MB CITARO C530 BUS	1.00	\$633.32	10.00	\$569.99	Replace	Replace DM
Total					2,424.65		2,182.19		

23689-78

Veron Chen (LKKAuto)

From: Hwee Jie (LKK Auto)
Sent: Friday, 10 May 2019 1:41 PM
To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)
Cc: Veron Chen (LKKAuto)
Subject: RE: Finalisation - SG1698T (BUS/03/19/1046) - NTUC

Hi,

Finalized L/S \$11,500/- 7days.

Best Regards,

Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) [mailto:catherineleesc@smrt.com.sg]
Sent: Tuesday, 7 May, 2019 3:11 PM
To: Hwee Jie (LKK Auto); SUR; Admin A
Cc: Koo Yew Chung (Auto Svcs/ARC/AR & SC); AutoSvs-ARC (Bus)
Subject: Finalisation - SG1698T (BUS/03/19/1046) - NTUC

Hi Hwee Jie,

Attached herewith our copy and your marked copy of the bus repair estimate for the case.
Our finalised amount is \$11,500/- @ 7 working days under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



Moving People, Enhancing Lives



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19005509/Jvd3s2	
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556	Date: 15-05-2019
Code: INC4	



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLS 6216M	Veh. Inspected	SG 1698T
Policy No.	5103831317	Coverage (\$)	0.00
Claim No.	MT/1036416-002	Excess (\$)	0.00
Assign From		Assign Date	27/03/2019

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ CITARO	c.c	6374
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WEB62808323129415	Colour	MULTI-COLOUR
Odometer	248819	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	FIRENZA	7 mm
L/H Front Tyre	275/70 R22.5	FIRENZA	7 mm
R/H Rear Tyre	275/70 R22.5 (D)	FIRENZA	7/7 mm
L/H Rear Tyre	275/70 R22.5 (D)	FIRENZA	7/7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	17/03/2019	Inspection Date	27/03/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	7 Working Days
-------------------------------------	-----------------------

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SG 1698T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BELT: FOR WATER PUMP, MB O530 CITARO BUS	CUT	103.13	103.13
1	COOLANT: ANTIFREEZE	NECESSARY	524.00	524.00
1	COVER UNDER LH (SBS VERSION)	CRACKED	1,931.00	1,931.00
1	CROSS BAR REAR BUMPER (SBS VERSION)	BUCKLED	2,700.00	2,700.00
1	PIPE COPPER (SBS VERSION)	DENTED	850.00	850.00
1	ALTERNATOR: NO.2, FOR MB CITARO O530 BUS	DAMAGED	1,367.20	1,367.20
1	TENSION,BELT:FOR MB CITARO BUS	CUT	300.00	300.00
1	PULLEY, GUIDE: FOR MTB CITARO BUS	NECESSARY	500.00	500.00
1	PULLEY: ALTERNATOR, FOR MB CITARO BUS	NECESSARY	87.50	87.50
1	FLAP: REAR END , FOR MB CITARO BUS	TO REPAIR SEE LABOUR	5,573.10	-
1	LAMP, LICENCE PLATE: FOR MB CITARO O530	CRACKED	195.36	195.36
1	BUMPER REAR, LH, FOR MB CITARO O530	BUCKLED	837.84	837.84
1	BUMPER: REAR, CENTRE, FOR MB CITARO O530	DEFORMED	1,791.33	1,791.33
1	ALTERNA TOP: NO.3, FOR MB CITARO O530 BUS	DAMAGED	633.32	633.32
	LESS 10% DISCOUNT		-	-1,182.06
			17,393.78	10,638.62
SPECIAL NETT ITEMS				
1	ADVERTISEMENT STICKER (SN)	NOT NECESSARY	1,440.00	-
			1,440.00	-
LABOUR				
	PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF FLAP: REAR END , FOR MB CITARO BUS.		4,240.00	3,180.00
	SPRAY PAINT.		616.00	528.00
			4,856.00	3,708.00
GRAND TOTAL			23,689.78	14,346.62
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				11,500.00

Report Ref No. NS/INC19005509/Jvd3s2

Report Ref No. NS/INC19005509/Jvd3s2

ONG HWEE JIE
Automotive Assessor

A handwritten signature in black ink, appearing to read "K.K. LAU".

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.