

INS. CASE OWNER:

CC 3, CTI 1900

5488, P1ha3n2

LKK:
IDAC:

Supervisor:

DOI:

ASSIGNMENT

Date / Time:

Referred to Department:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L-YES/NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 02/04/19

Sent By: 03

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 49

S\$ 1,250.00 (2 days) Reduction: 38 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 13/05/19

Confirm with: WILLIAM

Email ☐ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: (w/64T)

S\$ 1,337.80

COLD RATE - ENDED TP

Loss of Rental (LOR):

S\$ 109.33 (3.5 days) X \$ 116.95

S\$ 135.00 (3.5 days)

Loss of Use (LOU):

S\$ 75.00 (3.5 days)

S\$ 135.00 (3.5 days)

Loss of Income (LOI):

S\$ - (3 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☒ [Tick only one]

GIA/LTA Search

S\$ 7.49

Medical:

S\$ -

Disbursement:

S\$ -

Legal Cost:

S\$ -

Total:

S\$ 1,929.32 Global Sum S\$: 1,920.00

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 1,920.00

Name 1:

COMPUTERLERO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

C 27/5/19

Einheit: Kelvin

REF:

ASSIGNMENT

From _____ Date: _____

Estimated Cost: _____

OD/TP IWS/TP RES/OD RES/EVA/INV/HV

Insured Vehicle No:

2: Working m/s

Insured: _____

Policy No. 22

Claims No. _____

Turn Insured: _____

(Client's Record)

State of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection

N/S	O/S

Bal. or Market Value:

ICAC Accident Report:	Consistent? : Yes or No
-----------------------	-------------------------

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repair: 2 days Res.: Yes or No

Item	%	Valid: Yes or No
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CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / C _____

Vehicle: IN / OUT

Date / Time	Action / Instruction
-------------	----------------------

Action / Instruction

L/S 2,1250.00
 Crap: 4700.60 | 60%

CT2
4.

DeleteTime, File Path to?

☐ : Prel. Report

11

☐ : Final Report

OnTime, File Return to?

2

Page 6 of 7

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$

Interview 19

 $\frac{1}{2} \text{ sec. } 100 \text{ ft.}^2$

1000

Survey Fee:

Transportation

3-25

1 photos

1994



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/CTI19005477/K1ha3

Date: 03/04/2019

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 6676U

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26/03/2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	2,033.60
Revised Estimate Amount	: S\$	1,250.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	1,250.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 6676U

DATE 25/3/2019 16:45

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 553.00
	Rear Bumper Clip 10 pcs			\$ 22.00
	Rear Bumper end cap		\$ 2.5	
	Rear Bumper Reinforcement		\$	
	SUB TOTAL			\$ 575.00
	LESS 20%			\$ 115.00
	DISCOUNTED TOTAL			\$ 460.00
	Rear Bumper Rubber Mat			\$ 50.00
				\$ 50.00
	Labour Charge			
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 300.00
	Wiring Charge			\$ 30.00
	Remove/Refix Reverse Sensor			\$ 80.00
	Towing Fee (Not Accided Location)			\$ 60.00
	TOTAL LABOUR			\$ 810.00
	ESTIMATE TOTAL			\$ 1,320.00
Ka hui CCKH 26/3/19 11:30am 2871. 4s After Repair photo				
LKK Auto Consultants hereby notify the Repairer of the following: - To survey before start working - To display damaged parts and materials - To provide a list of damaged parts and materials - To provide a list of damaged parts and materials - To provide a list of damaged parts and materials				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

T2

Nett

200

200

X

20

X

REPAIR ESTIMATE*

VEHICLE NO : SHD 6676U

MAKE :

MODEL : HYUNDAI i40

DATE 25/3/2019 16:45

$$\sqrt{+2}$$

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 553.00 ✓
	Rear Bumper Clip 10 pcs			\$ 22.00 ✓
	Rear Bumper under cover - ea		\$ 228 -	\$ 575.00
	Rear Bumper Beam - ea		\$ 428.40 -	\$ 115.00
	Rear Bumper Stay RH - ea		\$ 80.50 -	\$ 460.00
	Rear Bumper stay LH - ea		\$ 80.30 -	
		SUB TOTAL		
		LESS 20%		
		DISCOUNTED TOTAL		
	Rear Bumper Rubber Mat			\$ 50.00 Nett ✓
				\$ 50.00
	Labour Charge			
	Panel Beating			\$ 200
	Spray Painting Charge			\$ 400.00
	Wiring Charge			\$ 300.00
	Remove/Refix Reverse Sensor			\$ 30.00
	Towing Fee	(Not Accided Location)		\$ 80.00
		TOTAL LABOUR		\$ 60.00 X 2
		ESTIMATE TOTAL		\$ 810.00 X 2
				\$ 1,320.00
				\$ 2,010.00

Ka hini 06/04

26/3/19 1130hrs

2 days.

4s

After Repair photo

I hereby acknowledge the receipt of the above estimate and agree to the terms and conditions stated herein.

- To receive the vehicle back after repair
- To deposit all damaged parts during repairs
- All parts must be returned to the workshop
- Third party liability is not covered by this estimate
- No replacement parts are included
- Supplementary parts must be requested and subject to final approval from insurance company

Acknowledged by Repairee:

Signature: _____

Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order: 3909039

JC NO.: 305280883

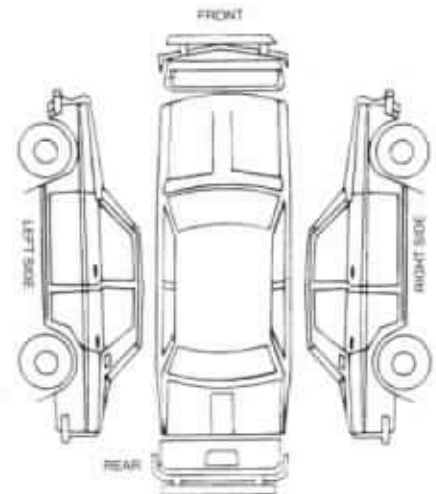
MER COMFORT TRANSPORTATION PTE LTD 7010045 MER NO. 383 SIN MING DRIVE SS Singapore SINGAPORE 575717 65508755 (R) (P) JNT CARD NO.	REGN NO.: SHD6676U	MILEAGE
	MAKE: HYUNDAI	FUEL E.....1/2.....F
	MODEL I-40	DATE/TIME IN 24.03.2019 17:50
	YR OF MANU 09.04.2015	TARGET DATE
	CHASSIS CODE KMHLB41UMFU067952	COMPLETION DATE/TIME

Accident Date: 24.03.2019
NATURE: 3P 24.03.18/B

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION

Towing - Normal



LED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Adgement Slip

Exit Pass

Id.: SHD6676U FZ CHINA

Vehicle No.: SHD6676U

Service Advisor

Signature/Date

Name of Service Advisor

Date

Turned to Service Reception upon collection

To be kept by Security Guard

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition

1. Date: 24/03/19 Time Received: 1755h

2. ☐ New ☐ SPARK Kakis
Name of Customer : Lim Yong Seng
Contact No. : 93393643
Vehicle No. : SHD 6676 U
Make / Model / Colour : i40
Email :

3. Vehicle Type:
☐ Private
☒ Taxi (CTPL/CCPL)
☐ Fleet
☐ STK (Boon Lay)

4. Type of Towing:
☒ Normal Tow
☐ King Dolly
☐ Flat Bed
☐ Crane-up

5. Nature of Service:
☐ Jumpstart
☒ Recovery
☐ Change Tyre / Battery

6. Parts Replaced/Remarks:
Front Bumper
damaged

7. Location: 631 King No 20 Wk 4

8. Vehicle Tow - In Workshop:
☐ Smoky Exhaust ☐ Wheel Jammed
☐ Overheating ☐ Steering Faulty
☐ Brake Faulty ☐ Alternator Faulty
☐ Starting Problem ☐ Loss Power
☒ Accident ☐ Engine Stalled
☐ Return Taxi

9. Preferred Workshop:
☐ Braddell ☒ Loyang ☐ Pandan
☐ Sin Ming ☐ Sungei Kadut ☐ Ubi
☐ Senoko ☐ Komoco (UBI / Leng Kee)
☐ Others:

10. Odometer Reading :
Fuel Level : F 1/4 1/2 3/4 E

11. Radio / CD Player
☐ OK
☐ Faulty
☐ Not tested

: Cracked X : Dented
/ : Scratched O : Missing

Signature of Customer

Cash Invoice Details (if applicable)

13. Cash Invoice No. :

Customer Acknowledgement

a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

24/03/19 2310h
Date Time
Signature of Customer

14. WORKSHOP

Name of Attending Staff/Guard Date & Time of Arrival Signature of Attending Staff/Guard

CUSTOMER'S COP

Our Job Ref No : 305280883
Date : 28.03.2019

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHD6676U - CTPL

Date of Accident : 24.03.2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA -- SGJ 606S
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$0.00
 - (b) Labour Charges \$0.00
 - Total for Part-By-Part Repair Cost** \$0.00
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost \$1250.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : FAUZY BIN MOKHTAR

Tel : 62148319

Fax : 65468156

Signature : 

Name : Kalvin

Date : 28/3/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Mei Kwan (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 4 April, 2019 1:29 PM
To: Mei Kwan (LKKAUTO)
Cc: CS A Team; Vic (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving SGJ606S (OI : CTI - TBA) and SHD6676U (TP : LKK REF - CC3/CTI19005477/K1ha3) on 24/03/2019
Attachments: insured report.PDF
Categories: HMK

Dear Mei Kwan/Vic,

Pls find Insured report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, 4 April, 2019 1:25 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGJ606S (OI : CTI - TBA) and SHD6676U (TP : LKK REF - CC3/CTI19005477/K1ha3) on 24/03/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6676U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI19005477/K1ha3n2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 24-05-2019	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGJ 606S	Veh. Inspected	SHD 6676U	
Policy No.	DMPCSN6040631812	Coverage (\$)	0.00	
Claim No.	SNM19D201347	Excess (\$)	0.00	
Assign From		Assign Date	26/03/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KMHLB41UMFU067952	Colour	BLUE	
Odometer	469534	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	CAMPEON	6 mm	
L/H Front Tyre	205/60 R16	CAMPEON	6 mm	
R/H Rear Tyre	205/60 R16	CAMPEON	6 mm	
L/H Rear Tyre	205/60 R16	CAMPEON	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR Q/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/03/2019	Inspection Date	26/03/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6676U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	DEFORMED	553.00	553.00
10	REAR BUMPER CLIP	NECESSARY	22.00	22.00
1	REAR BUMPER UNDER COVER	CRACKED	228.00	228.00
1	REAR BUMPER BEAM	CRACKED	428.40	428.40
1	REAR BUMPER STAY RH	CRACKED	80.30	80.30
1	REAR BUMPER STAY LH	CRACKED	80.30	80.30
	LESS 20% DISCOUNT		-278.40	-278.40
			1,113.60	1,113.60
<u>SPECIAL NETT ITEMS</u>				
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			50.00	50.00
<u>LABOUR</u>				
	PANEL BEATING		400.00	200.00
	SPRAY PAINTING CHARGE		300.00	200.00
	WIRING CHARGE	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR		80.00	30.00
	TOWING FEE	NOT NECESSARY	60.00	-
			870.00	430.00
GRAND TOTAL			2,033.60	1,593.60
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,250.00

Report Ref No. CC3/CT119005477/K1ha3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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