

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 22 May, 2019 11:11 AM  
**To:** Alfred Toh  
**Cc:** Admin A; Vic (LKKAUTO); Claims Dept of CTI; Chong Boon Sen  
**Subject:** RE: Direct Settlement - Accident Involving SGJ606S (OI : CTI - TBA) and SHD6676U (TP : LKK REF - CC3/CTI19005477/K1ha3) on 24/03/2019 / OUR REF: SNM19D201347  
**Attachments:** LETTER TO OI.pdf

Dear Alfred,

We refer to the below email.

It was reported that Insured had rear-ended TP vehicle.

We attached a copy of the letter sent out to Insured for your reference.

Please be informed that we had settled the matter with TP repairer at a global sum of **\$1,920.00** (all in) with breakdown as below:

Cost of Repair (w/gst)	\$ 1,337.50
Loss of Rental (\$116.95 x 3.5 days)	\$ 409.33
Loss of Income (\$50.00 x 3.5 days)	\$ 175.00
LTA Search Fee	\$ 7.49
<b>TOTAL</b>	<b>\$ 1,929.32</b>

Relevant documents will be forwarded to your good office in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Chong Boon Sen [mailto:[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)]  
**Sent:** Monday, 13 May, 2019 3:17 PM  
**To:** Vic (LKKAUTO)

Cc: Admin A

**Subject:** RE: Direct Settlement - Accident Involving SGJ606S (OI : CTI - TBA) and SHD6676U (TP : LKK REF - CC3/CTI19005477/K1ha3) on 24/03/2019 / OUR REF: SNM19D201347

Dear Sir,

Pls note our reference above.

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Monday, 13 May, 2019 3:06 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGJ606S (OI : CTI - TBA) and SHD6676U (TP : LKK REF - CC3/CTI19005477/K1ha3) on 24/03/2019

**CTI REF: TBA**

Dear Alfred,

Kindly advise your claim reference no. for our further action.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

**Sent:** Thursday, 4 April, 2019 1:29 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** CS A Team; Vic (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving SGJ606S (OI : CTI - TBA) and SHD6676U (TP : LKK REF - CC3/CTI19005477/K1ha3) on 24/03/2019

Dear Mei Kwan/Vic,

Pls find Insured report.

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 4 April, 2019 1:25 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SGJ606S (OI : CTI - TBA) and SHD6676U (TP : LKK REF - CC3/CTI19005477/K1ha3) on 24/03/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6676U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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