Vic (LKKAuto)

From: Chong Boon Sen

boonsen.chong@sg.cntaiping.com>

Monday, 13 May, 2019 3:17 PM Sent:

Vic (LKKAuto) To: Cc: Admin A

Subject: RE: Direct Settlement - Accident Involving SGJ606S (OI: CTI - TBA) and SHD6676U

(TP: LKK REF - CC3/CTI19005477/K1ha3) on 24/03/2019 / OUR REF:

SNM19D201347

Dear Sir.

Pls note our reference above.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, 13 May, 2019 3:06 PM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com> Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SGJ606S (OI: CTI - TBA) and SHD6676U (TP: LKK REF -CC3/CTI19005477/K1ha3) on 24/03/2019

CTI REF: TBA

Dear Alfred,

Kindly advise your claim reference no. for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]

Sent: Thursday, 4 April, 2019 1:29 PM

To: Mei Kwan (LKKAuto)

Cc: CS A Team; Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving SGJ606S (OI: CTI - TBA) and SHD6676U (TP: LKK REF -

CC3/CTI19005477/K1ha3) on 24/03/2019

Dear Mei Kwan/Vic,

Pls find Insured report.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 4 April, 2019 1:25 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <<u>elaine.cheong@sg.cntaiping.com</u>>; Ong Chin Kiat <<u>chinkiat.ong@sg.cntaiping.com</u>>; Chong Boon Sen <<u>boonsen.chong@sg.cntaiping.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGJ606S (OI : CTI - TBA) and SHD6676U (TP : LKK REF -

CC3/CTI19005477/K1ha3) on 24/03/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6676U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards,

Mei Kwan | Admin LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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