

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	17/04/2019 08:50
Date Of Accident	24/03/2019 20:00
Exact Location Of Accident	NEWTON ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJT7977L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TOO SIEW HAN JOYCE
NRIC No	S7146660D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98002671
Alternative Phone No	OFFICE-98002671

### Vehicle Particulars

Manufacturer	BMW
Model	318I-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA120489
Cover Note Number	

### Driver

Name of Driver	EDWIN CHEONG WEI KWANG
NRIC No	S7336767J
Date Of Birth	11/10/1973
Occupation	INDOOR
Date Of Driving Pass	12/09/1991
Driving Experience	27 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98002673
Fax Number	
Contact Number	
EEmail Address	E000JJ@GMAIL.COM

Address	20 NEWTON ROAD#15-05
Postcode	307953
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO REPORT ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC5662X
Vehicle Make/Model/Colour	RENAULT TAXI(TRANSCAB)
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	ANDY TOH XIN GUANG
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

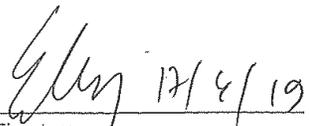
IMPORTANT NOTICE

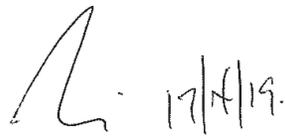
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

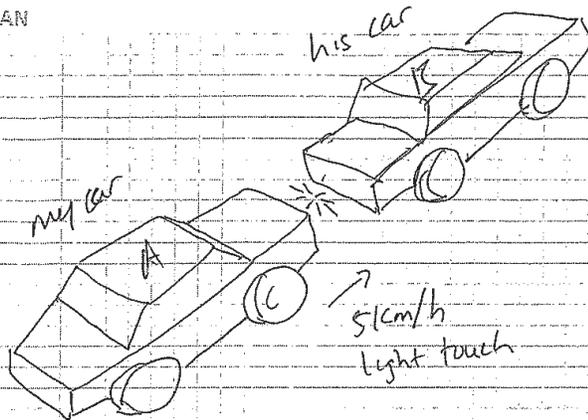
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
 \_\_\_\_\_  
 Policyholder's Signature  
 Date & Time: 17/4/2019  
 8:50am

  
 \_\_\_\_\_  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time: 8:50am

  
 \_\_\_\_\_  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

SKETCH PLAN



A - SJT7977L

B - SHC 5662X

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Along Newton Road at 8pm 24th Mar 2019.  
 My Car was moving at a very slow speed of 5km/h failing to brake and lightly touch his rear bumper. My car only suffers number plate crack.  
 The Driver Mr Andy Toh Xin Guang was driving Trans Cab SHC 5662X.  
 A private settlement of \$200 was settled & PayLah transferred. However the next day Mr Andy Toh Xin Guang said his Hirer does not want to settle privately but want to claim insurance.  
 When ask further if Mr Andy was a legal hirer, there was no reply and evaded.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time: 17/4/2019  
 8:50am

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time: 17/4/2019  
 8:50am

17/4/19

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:



redefining / insurance

AXA Insurance Pte Ltd  
 1800 880 4888 (Within Singapore)  
 (65) 6880 4888 (International)  
 (65) 6880 4740  
 customer.care@axa.com.sg  
 www.axa.com.sg

TOO SIEW HAN JOYCE  
 20 NEWTON ROAD #15-05  
 AMARYLLIS VILLE  
 SINGAPORE 307953

**Renewal**

date  
 19/06/2018

your servicing distributor  
 B.A.S. ENTERPRISE / 05185

your servicing distributor contact  
 6749 2112

**Policy Schedule**  
 Your SmartDrive Comprehensive Essential

**Your policy snapshot**

Policyholder name	TOO SIEW HAN JOYCE	Policy number	VA1 / GA120489
Cover	Comprehensive	FIN / NRIC	S7146660D
Period of Insurance	from 22/06/2018 to 21/06/2019 (both dates inclusive)		

**Premium breakdown**

Gross Premium after 50% NCD	SGD 904.28
Total Discounts	- SGD 48.21
7% GST	SGD 59.92
<b>Final Premium</b>	<b>SGD 915.99</b>

**Your benefits highlights**

(refer to Policy Wording for full terms and conditions)

**SmartDrive Comprehensive Essential Benefits**

- 24/7 Towing & Transportation in Singapore or Overseas
- Windscreen Replacement with Excess OR Repair your windscreen at your preferred location and get \$50 cash reward with no excess
- Guaranteed Repairs for twelve (12) Months
- Loss or Damage
- Legal Liability

**Add-on Benefits**

- Personal accident benefit of up to \$ 50,000.00 for you and your named drivers
- Personal accident benefit of up to \$20,000 per passenger

**Vehicle details**

Make & Model of Vehicle	BMW 318 I	Year of manufacture	2010
Vehicle registration number	SJT7977L	Type of Use	Private use
Body type	SALOON	Engine capacity (c.c.)	1995
Seating capacity (excl driver)	4	Engine number	A531J847N46B20BZ
Off-Peak car	No	Chassis number	WBAPF72040A794172

Insured's Estimated Market Value	Market Value at the time of Loss (including accessories and spare parts)
Limitation to use	As per Certificate of Insurance
Finance Loan Company	HL BANK

**Excess applicable** (refer to Policy Wording for other applicable Excesses)

Basic Own Damage Excess	SGD 400.00
Windscreen Excess	SGD 100.00

**Drivers details**

AXA Insurance Pte Ltd (199903512M)  
 8 Shenton Way, #24-01, AXA Tower,  
 Singapore 068811  
 Customer Centre, #B1-01

Sketch Plan Pg. 4

Date: 17/4/19

To: Owner of Vehicle Number: SJT7977L

The following has been advised to you via your workshop, \_\_\_\_\_ through their staff, \_\_\_\_\_.

Please tick the applicable box if you had been advice on the content as seen below:

You had been advised by the workshop that in the event that you wish to claim against your own policy, there is a fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.

You had been advised by the workshop on the liability and merits of the case accordingly.

You had been advised by the workshop on the claims procedure for the type of claim that you will be making due to this accident.

There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to indent it from overseas.

The Estimation waiting time for the spare parts to arrive is \_\_\_\_\_.  
The estimated arrival time does not include the repair period.

You will be driving the vehicle out despite being advised by the workshop mechanic/ personnel that the vehicle may not be road worthy.

For vehicles below Three (3) years old, your insurance company will use only genuine original parts to repair your vehicle.

For vehicles above Three (3) years old, your insurance company will be carrying out repairs using *any combination* of genuine original parts and/or original equipment manufacturer (OEM) parts.

You had been advised by the workshop of the Twelve (12) months warranty for Own Damage repairs on workmanship related to the accident.

For vehicles below Five (5) years old, you had been advised by the workshop to check with the local distributor on your warranty status.

Others \_\_\_\_\_

Signed and acknowledge by:

[Signature]  
Name and signature of policyholder/ authorised driver

[Signature]  
Name and signature of workshop personnel including company stamp



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 April, 2019

**TOO SIEW HAN JOYCE**  
20 NEWTON ROAD #15-05  
AMARYLLIS VILLE  
SINGAPORE 307953

Dear Sir,

**OUR REF : CC3/ASM19005472/Kja3 // S9M0119J**  
**YOUR REF : SJT 7977L**  
**ACCIDENT INVOLVING SJT 7977L & SHC 5662X ON 24/03/2019 ALONG/AT**  
**NEWTON ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

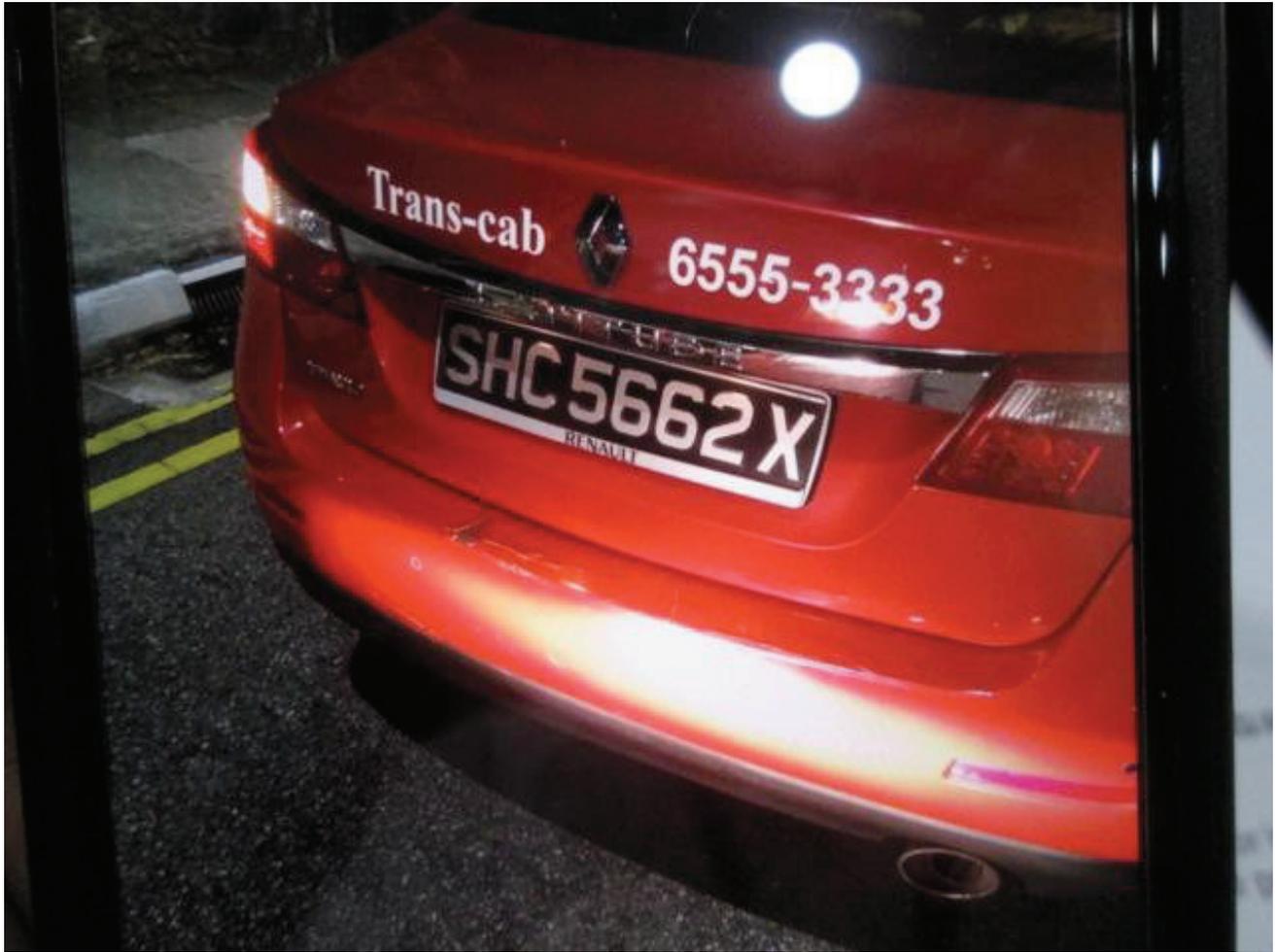
We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



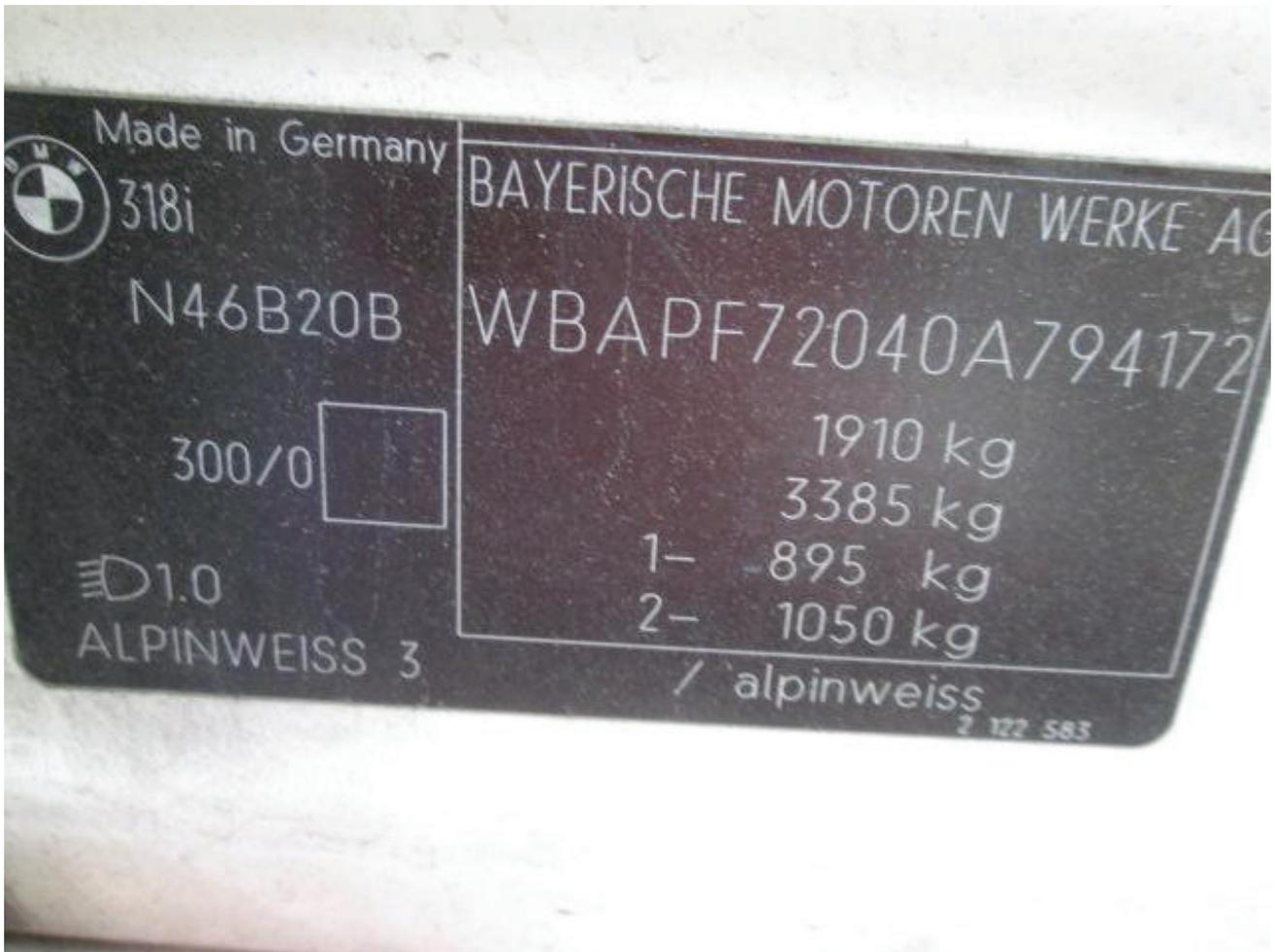
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