

INSURANCE		Saliha CC 4 / AIG1900 5461, KKK-9		LKK:	
INS. CASE OWNER:				IDAC:	
Surveyor: KONNETH		DOI: 22/3/19	Date/Time: 21/2/19	Registered in Moriam: 21/2/19	
Pre-assign / CCU / FTE					
	Insured Vehicle No:	SIC 41914	Claim No:	80409/445954	
	Name of Insured:	DMA CHAI YUN (MAYHUA YUN)	Policy No:	180015112	
	Insured Tel No:	HP: 22/2/19	Make / Model:	TOMOTA	
	Excess Sec II :SS	D.O.A: 22/2/19	Place of Accident:	418 Tms WOODBROS.	
	Is driver the owner? (YES / NO)	Nature of Accident:			
If NO, Driver Name / Age:			OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO		
Driver Tel No: (V/L: YES / NO)			Insured Liability: % Final ? Yes / No		
418 71AAL → SIC 41914 →			SKQ 37878 →		
	INSRS: WSP: Tel: Liability: RMKS:	 INSRS: WSP: Tel: Liability: RMKS: 01	 INSRS: WSP: Meng Hae Tel: Liability: RMKS: TP	 INSRS: WSP: Tel: Liability: RMKS:	
Date/ Time		STAGE DATE / PIC			
24/4/19 @ 12:00pm - Khoo Chuan		Non-Reporting Iir (1st):			
07/05/19 - Received fax from OI lawyer.		Non-Reporting Iir (2nd):			
31/12/19 - File pass to WSP to close		Non-Reporting Iir (Final):			
21/1/20 - File pass to typist to close.		Notification Iir (if non-pickup):			
		Call OI: 24/4/19 - Khoo Chuan			
		After call Iir to OI			
		Documentation Check List: Handler Typist			
		Notification Iir (if non-pickup) [X] []			
		After call Iir to OI [X] []			
		Authorization To Act [X] []			
		Release Voucher [X] []			
		Final Repair Bill [X] []			
		Car Rental Invoice [X] []			
		Towing Invoice [X] []			
		LTA / GIA [X] []			
		Medical Bill [X] []			
		PIR [X] []			
		Mandate/Reject Instruction [X] []			
		LOI [X] []			
		Payment Breakdown Form: [X] []			
		Post-Repair Photos: [X] []			
		Others: [X] []			
PRELIMINARY ADVICE Date/Time: Sent By:					
FINALIZATION Date/Time: Confirm with: Confirm by:					
Repair Cost: \$5 days Reduction: Email [] Call []					
FINAL SETTLEMENT Date/Time: 30/12/19 Confirm with: June Email [X] Call []					
Final Liability: % 100 (Agreed / Assessed) HCIA S/N No.: 25					
Repair Cost: (w/ GST) \$5992.00					
Loss of Rental (LOR): \$800.00 (8 days) x \$100					
Loss of Use (LOU): \$5 (5 days)					
Loss of Income (LOI): \$5 (5 days)					
LOR only [X] LOU only [] LOR + LOU [] LOR + LOI [] [Tick only one]					
GIA/LTA Search: \$800					
Medical: \$5					
Disbursement: \$5 (e.g. Tow/ Independent)					
Legal Cost: \$5					
Total: \$800.00 Global Sum SS:					
FINAL PAYMENT Date/Time: Confirm with: Email [] Call []					
Payee 1: \$800.00 Name 1: Cheng Hoe Motor Pte Ltd					
Payee 2: (Strike if N/A.) \$5 Name 2:					
Payee 3: (Strike if N/A.) \$5 Name 3:					

ASS. REC. BY:

REF:

H/G/

Henrich

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

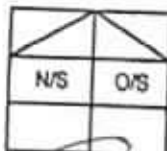
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Soon:

Consistent? : Yes or No

Est. Repairs:

06 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKQ 37872

Yr Regn:

09, 11

Type: M/Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

c.c

1798

Colour:

M. Black

A/C: Insured / Std / NI / NA

Sp. Reading

18882

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVAU Z888K OCA021496

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

225/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Continental

Front

R/Bal.

6

mm

Rear

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

25/3/11

D.O.I.

27/3/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

L/S - \$5600 (red \$1944.89 / 25%)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS. SI

Fees

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format:

Lump Sum / I.B.I. (\$

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

SKQ3787Z
TP/AIG

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

TEL: 64193000

FAX: 64153727

ATTN: Motor Claim Department

WS Ref: TP-AIG

Claim Type: Third Party

Accident Date: 25/03/2019

TP Veh Reg No: SLC4191Y

Estimate No: ES1991313/WS

Date: 26 Mar 2019

Policy No: D18MTPV01006968

Veh Reg No: SKQ3787Z

Make/Model: AUDI A6 2.0T FSI MU

Chassis No: WAUZZZ8K0CA021496

Engine No: CDH142046

Reg. Date: 29/09/2011

Estimate Repair Cost to Vehicle No :SKQ3787Z

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
List Price				
1 REAR BUMPER	1,298.09	1 PC	1,298.09	✓
2 REAR BUMPER REINFORCEMENT	454.54	1 PC	454.54	✓
3 REAR BUMPER REINFORCEMENT BRACKETS	169.44	2 PCS	338.88	✓
4 REAR BUMPER RH SIDE RETAINER	47.10	1 PC	47.10	✓
5 REAR BUMPER LOWER GRILLE	467.45	1 PC	467.45	✓
6 REAR BOOT	1,640.37	1 PC	1,640.37	✓
7 REAR BOOT LOGO	107.77	1 PC	107.77	✓
8 REAR BOOT EMBLEM (A 4)	71.22	1 PC	71.22	✓
9 REAR BOOT EMBLEM (1.8 T)	73.84	1 PC	73.84	✓
10 REAR BOOT INNER RUBBER	160.87	1 PC	160.87	508in
11 REAR BOOT REFLECTOR	212.76	1 PC	212.76	✓
12 REAR CENTRE PANEL	645.65	1 PC	645.65	✓
13 REVERSE SENSORS (CENTRE)	174.66	2 PCS	349.32	✓
14 REAR RH FENDER INNER SHIELD	129.10	1 PC	129.10	✓
15 REAR RH FENDER AIR SCROP GRILLE	58.60	1 PC	58.60	✓
16 RH TAILLAMP LOWER RETAINER	33.80	1 PC	33.80	✓
			6,089.36	
		Less 5%	304.47	5,784.89
Labour				
17 PANEL BEATING	900.00	1 LA	900.00	7501
18 PUTTY & RESPRAY PAINTING	800.00	1 LA	800.00	7001
19 RUSTPROOFING	60.00	1 LA	60.00	✓
			1,760.00	1,760.00

Total S\$ 7,544.89

Add GST @ 7% 528.14

Total Amount Payable S\$ 8,073.03

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after strays painting
- To display damage : parts) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

SKQ3787Z
 TP/AIG

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
 #07-16 AIG BUILDING
 SINGAPORE 079120

TEL: 64193000

FAX: 64153727

ATTN: Motor Claim Department

WS Ref: TP-AIG

Claim Type: Third Party

Accident Date: 25/03/2019

TP Veh Reg No: SLC4191Y

Estimate No: ES1991313/WS

Date: 26 Mar 2019

Policy No: D18MTPV01006968

Veh Reg No: SKQ3787Z

Make/Model: AUDI A6 2.0T FSI MU

Chassis No: WAUZZZ8K0CA021496

Engine No: CDH142046

Reg. Date: 29/09/2011

Estimate Repair Cost to Vehicle No :SKQ3787Z

Description	U/Price	Quantity	List Price	Amount
			SS	SS
List Price				
1 REAR BUMPER	1,298.09	1 PC	1,298.09	✓
2 REAR BUMPER REINFORCEMENT	454.54	1 PC	454.54	✓
3 REAR BUMPER REINFORCEMENT BRACKETS	169.44	2 PCS	338.88	7
4 REAR BUMPER RH SIDE RETAINER	47.10	1 PC	47.10	✓
5 REAR BUMPER LOWER GRILLE	467.45	1 PC	467.45	✓
6 REAR BOOT	1,640.37	1 PC	1,640.37	✓
7 REAR BOOT LOGO	107.77	1 PC	107.77	✓
8 REAR BOOT EMBLEM (A 4)	71.22	1 PC	71.22	✓
9 REAR BOOT EMBLEM (1.8 T)	73.84	1 PC	73.84	✓
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12 REAR CENTRE PANEL	645.65	1 PC	645.65	✓
13 REVERSE SENSORS (CENTRE)	174.66	2 PCS	349.32	✓
14 REAR RH FENDER INNER SHIELD	129.10	1 PC	129.10	7
15 REAR RH FENDER AIR SCROP GRILLE	58.60	1 PC	58.60	7
16 RH TAILLAMP LOWER RETAINER	33.80	1 PC	33.80	7
			6,089.36	
	Less 5%		304.47	5,784.89
Labour				
17 PANEL BEATING	900.00	1 LA	900.00	750
18 PUTTY & RESPRAY PAINTING	800.00	1 LA	800.00	700
19 RUSTPROOFING	60.00	1 LA	60.00	✓
			1,760.00	1,760.00
Total			SS 7,544.89	
Add GST @ 7%			528.14	
Total Amount Payable			SS 8,073.03	

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6236E
Vehicle Details	
Vehicle No.:	SKQ3787Z
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU
Primary Colour:	Black
Manufacturing Year:	2011
Engine No.:	CDH142046
Chassis No.:	WAUZZZ8K0CA021496
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$31,669.00
Original Registration Date:	29 Sep 2011
First Registration Date:	29 Sep 2011
Transfer Count:	1
Actual ARF Paid:	\$31,669.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Sep 2021
PARF Rebate Amount:	\$19,001.00
Intended COE Rebate Details	
COE Expiry Date:	28 Sep 2021
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$62,502.00
COE Rebate Amount:	\$15,677.00
Total Rebate Amount:	\$34,678.00

The information contained herein is correct as at 25 Mar 2019

OK

PRE-REPAIR INSPECTION REQUEST – SKQ3787Z vs SLC4191Y (OI) on D.O.A.: 25/03/2019

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Sent: 27/3/2019 8:48:41 AM
Attachments: 3787.pdf

Hi,

Please refer to the enclosed request from **Cheng Hoe Motor Pte Ltd**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNCI: Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinnul.Hor@aig.com | www.aig.sg

From: chmotor@singnet.com.sg [mailto:chmotor@singnet.com.sg]
Sent: Tuesday, March 26, 2019 3:35 PM
To: Hor, Yinnul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; chmotor@singnet.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLC4191Y AND SKQ3787Z ON 25/03/2019

Dear Sir,

Our selection as below :-

Kenneth Kong LKK Auto Consultants Pte Ltd
Pls assist or arrange for survey asap.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

*Yeh In
Kenneth*

From: Hor, Yinnul
Sent: Tue, 26 Mar 2019 05:26:17 +0000
To: 'chmotor@singnet.com.sg'
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLC4191Y AND SKQ3787Z ON 25/03/2019

Without Prejudice

Your Reference: SKQ3787Z
Our Reference: SLC4191Y

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rui, Hor (Viviane)

AIG

Claims Adjuster II - Singapore PNOI, Claims Operations - Auto

Talent Services - Malaysia | Global Business Services

Yinui.Hor@aig.com | www.aig.sg

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Tuesday, March 26, 2019 10:18 AM

To: Md Ishak, Mohd Imran; Chin, Lee-Ying; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Bajjit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina

Subject: RE-SEND - Repair Survey (Single Joint Expert) - SKQ3787Z

Dear Sirs,

Attached our client report.

Pls refer as below and let us have your surveyor listing for PRI survey asap.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June)

Sent: Monday, March 25, 2019 4:22 PM

To: imran.ishak@aig.com ; leeying (AIG) ; Sheng Yang Lim ; Aashweenjeetkaur Mithoosingh ; Yoke Shi Chan ; Bajjit Kaur ; Noor Mariesa Abu Kassim ; SyazairdinaAIG Azlan

Subject: Repair Survey (Single Joint Expert) - SKQ3787Z

Dear Sir,

OUR CLIENT - SKQ3787Z

DOA - 25/3/19 @ 7.55am

YOUR INSURED : SLC 4191Y

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

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Jia Le (LKK Auto)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Monday, 30 December 2019 7:27 PM
To: Jia Le (LKK Auto)
Subject: ACCEPTANCE -our ref: SKQ3787Z [ACCIDENT INVOLVING VEHICLES SLC4191Y AND SKQ3787Z ON 25/03/2019]

Hi Jia Le,

Your offer as below is accepted.

Pls process payment to be made payable to "CHENG HOE MOTOR PTE LTD"

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Jia Le (LKK Auto)
Sent: Thursday, December 12, 2019 10:25 AM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: RE: Your ref: SKQ3787Z [ACCIDENT INVOLVING VEHICLES SLC4191Y AND SKQ3787Z ON 25/03/2019]

WITHOUT PREJUDICE

Dear June,

We have offered \$6,800.00 to you on 17/09/19.

Please advise.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Thursday, 28 November 2019 3:19 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: RE: Your ref: SKQ3787Z [ACCIDENT INVOLVING VEHICLES SLC4191Y AND SKQ3787Z ON 25/03/2019]

WITHOUT PREJUDICE

Dear June,

We have offered \$6,800.00 to you on 17/09/19.

Please advise.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Tuesday, 19 November 2019 12:31 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Subject: RE: Your ref: SKQ3787Z [ACCIDENT INVOLVING VEHICLES SLC4191Y AND SKQ3787Z ON 25/03/2019]

WITHOUT PREJUDICE

Dear June,

We refer to the below email dated on 17/09/19.

We have offered \$6,800.00.

Please advise.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Tuesday, 17 September 2019 2:57 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Subject: Your ref: SKQ3787Z [ACCIDENT INVOLVING VEHICLES SLC4191Y AND SKQ3787Z ON 25/03/2019]

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

We propose settlement as follows:-

1. Cost of Repair (w/GST)	\$ 5,992.00
---------------------------	-------------

2. Loss of Rental (8days x \$100)	\$ 800.00
3. LTA/GIA Search Fee	\$ 8.00
TOTAL	<u>\$ 6,800.00</u>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Mar 2019 Edit Reg		27 Mar 2019 00:00 Edit Adj Rpt	S\$5,600.00 Edit Estimates	S\$5,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	ONG CHAI YUN (WANG CAIYUN), ID: S7309948Z								
Main Claimant:	SREEDEVAN S/O ADNDOR RAVINDRAN, ID: S8126236E								
Vehicle Reg. No.:	SKQ3787Z	Date of Loss:	25/03/2019 07:00 - :59 [89 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8040794959SG	Policy/Cover Note No.:	1800053107						
Vehicle Reg. No. (Insured):	SLC4191Y	Policy No. (Claimant):	D18MTPV01006968						
		Excess:							
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	Sampo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 05/04/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKQ3787Z (8040794959SG)
[SLC4191Y]

TP

SREEDEVAN S/O ADNDOR RAVINDRAN

Mar 25 2019 7:00AM

[ONG CHAI YUN (WANG CAIYUN)]

Cheng Hoe Motor Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	

Assessment Reports				1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print	
1	28/03/19 09:33	Accident Statement From: SC - Reg. No: SLC4191Y, Claimant: ONG CHAI YUN (WANG CAIYUN)		Load HTM	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	31/12/19 09:00	General View		Load JPG	☒
2	31/12/19 09:00	General View		Load JPG	☒
3	31/12/19 09:00	General View		Load JPG	☒
4	31/12/19 09:00	General View		Load JPG	☒
5	31/12/19 09:00	General View		Load JPG	☒
6	31/12/19 09:00	General View		Load JPG	☒
7	31/12/19 09:00	General View		Load JPG	☒
8	31/12/19 09:00	General View		Load JPG	☒
9	31/12/19 09:00	General View		Load JPG	☒
10	31/12/19 09:00	General View		Load JPG	☒
11	31/12/19 09:00	General View		Load JPG	☒
12	31/12/19 09:00	General View		Load JPG	☒
13	31/12/19 09:00	General View		Load JPG	☒
14	31/12/19 09:00	General View		Load JPG	☒
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16	31/12/19 09:00	General View		Load JPG	☒
17	31/12/19 09:00	General View		Load JPG	☒
18	31/12/19 09:00	General View		Load JPG	☒
19	31/12/19 09:00	General View		Load JPG	☒
20	31/12/19 09:00	General View		Load JPG	☒
21	31/12/19 09:00	General View		Load JPG	☒
22	31/12/19 09:00	General View		Load JPG	☒
23	31/12/19 09:00	General View		Load JPG	☒
24	31/12/19 09:00	Odometer Reading		Load JPG	☒
25	31/12/19 09:00	Chassis Number		Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	27/03/19 14:59	TP GIA REPORT		Load PDF	
2	27/03/19 14:59	EMAIL FROM AIG DD 27032019		Load PDF	
3	01/04/19 18:54	TP ESTIMATE- MARKED		Load PDF	
4	29/04/19 09:29	LETTER TO OI		Load PDF	
5	08/05/19 09:46	FAX LETTER FROM OI LAWYER		Load PDF	
6	08/01/20 09:09	WORKSHOP INVOICE		Load PDF	
7	08/01/20 09:09	AUTHORISATION TO ACT FORM		Load PDF	
8	08/01/20 09:09	Release Voucher		Load PDF	
9	08/01/20 09:09	RENTAL RECEIPT		Load PDF	
10	08/01/20 09:09	LTA SEARCH		Load PDF	

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
11	08/01/20 09:09	LOO	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: ☐ Handling Insurer	
Note: Remarks are private unless you show it to other parties.	

TEAM _____

Vehicle No:	SLC4191Y (Insd veh)	Model:	AUDI A4 1.8 TFSI MU (B8) (A)
	SKQ3787Z (TP veh)		
Date of Accident:	25/03/2019		

Global Sum Settlement	:	☐ Yes	☒ No	
Repair Estimate	:	\$	8,073.04	
Final Repair Cost	:	\$	5,992.00	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	800.00	8 days
LTA / GIA Search Fee	:	\$	8.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	6,800.00	

A) For <u>Non GIA Registered Workshop:</u>	Agreed Liability _____(%)
B) For <u>GIA Registered Workshop:</u>	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____100_____ (%)	Assessed Liability (*): _____0_____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply	

Remarks	

1)	Cheng Hoe Motor Pte Ltd	\$	6,800.00
2)		\$	
3)		\$	

08 Jan
2020

Date _____

https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_do... 8/1/2020

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19005461/KDA3Q2

Date: 08/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800053107
 Claimant Vehicle No: SKQ3787Z Insured Vehicle No: SLC4191Y
 Date of Loss: 25/03/2019 Nature of Claim: TP Claim No: 8040794959SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKQ3787Z
 Make & Model: AUDI A4, 1.8 TFSI MU (B8) (A) Engine No: CDH142046
 Reg. Date: 29/09/2011 (Man. Year: 2011) Chassis No: WAUZZZ8K0CA021496
 Colour: Metallic Black Odometer: 188892 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,784.90	5,510.37	274.53	4.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,760.00	1,510.00	250.00	14.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	7,544.90	7,020.37	524.53	6.95
Approved Total (Overridden) (\$\$)		5,600.00		
(\$\$)	7,544.90	5,600.00	1,944.90	25.78
+ GST 7.00/7.00% (\$\$)	528.14	392.00	136.14	25.78
Nett Amount (\$\$)	8,073.04	5,992.00	2,081.04	25.78
+ Car Rental (8.0 x S\$100.00/day) (\$\$)		800.00		
+ Doc/Search Fee (\$\$)		8.00		
Nett Liability (\$\$)		6,800.00		

INSPECTION

Date of Assignment: 27/03/2019
 Date Inspected: 27/03/2019 Inspected At: Cheng Hoe Motor Pte Ltd (Yishun)
 Blk 1019 #01-374/382, Yishun
 Industrial Park A
 Singapore 768761
 Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	1,298.09 FL	*1,298.09 FL
2	1		*REAR BUMPER REINFORCEMENT	Bent	454.54 FL	*454.54 FL
3	2		*REAR BUMPER REINFORCEMENT BRACKETS	Bent	338.88 FL	*338.88 FL
4	1		*REAR BUMPER RH SIDE RETAINER	Distorted	47.10 FL	*47.10 FL
5	1		*REAR BUMPER LOWER GRILLE	Distorted / Cracked	467.45 FL	*467.45 FL
6	1		*REAR BOOT	Bent	1,640.37 FL	*1,640.37 FL
7	1		*REAR BOOT LOGO	Necessary	107.77 FL	*107.77 FL
8	1		*REAR BOOT EMBLEM (A 4)	Necessary	71.22 FL	*71.22 FL
9	1		*REAR BOOT EMBLEM (1.8T)	Necessary	73.84 FL	*73.84 FL
10	1		*REAR BOOT INNER RUBBER (50%)	Cut	152.83 FS	*80.43 FS
11	1		*REAR BOOT REFLECTOR	Serviceable	212.76 FL	*- FL
12	1		*REAR CENTRE PANEL	Bent	645.65 FL	*645.65 FL
13	2		*REVERSE SENSORS (CENTRE)	Shorted	349.32 FL	*349.32 FL
14	1		*REAR RH FENDER INNER SHIELD	Cracked	129.10 FL	*129.10 FL
15	1		*REAR RH FENDER AIR SCROP GRILLE	Dented	58.60 FL	*58.60 FL
16	1		*RH TAILLAMP LOWER RETAINER	Cracked	33.80 FL	*33.80 FL

F=Franchise part. S=SpocNett. L=ListItemDisc.

Sub Total (\$\$)	6,081.32	5,796.16
- List Item Discount on L Items 5.00/5.00% (\$\$)	296.42	285.79
Total Parts (\$\$)	5,784.90	5,510.37

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	900.00	750.00
2	PUTTY & RESPRAY PAINTING	New	800.00	700.00
3	RUSTPROOFING	New	60.00	60.00
Gross Labour Cost (S\$)			1,760.00	1,510.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >