

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 2 April, 2020 3:49 PM
To: Jenny Toh
Cc: claims-singapore; Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: [VC012439] <SEEK MANDATE> RE: Request for prs SGS 2421Y - ACCIDENT INVOL VING VEHICLES GBA 664E (OI) AND SGS 2421Y (TP) ON 25/03/2019 - LKK REF CC4/QBE19005458/Uhb3

Dear Jenny,

We refer to your below email.

Please be informed that we are still pending for TP repairer's acceptance.

We will follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Thursday, 2 April, 2020 3:43 PM
To: Vic (LKKAUTO)
Cc: claims-singapore
Subject: RE: [VC012439] <SEEK MANDATE> RE: Request for prs SGS 2421Y - ACCIDENT INVOL VING VEHICLES GBA 664E (OI) AND SGS 2421Y (TP) ON 25/03/2019 - LKK REF CC4/QBE19005458/Uhb3

Hi Vic

Is this claim conclude?

From: Jenny Toh
Sent: Thursday, 21 November 2019 2:32 PM
To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Cc: claims-singapore <claims-singapore@qbe.com>
Subject: [VC012439] <SEEK MANDATE> RE: Request for prs SGS 2421Y - ACCIDENT INVOL VING VEHICLES GBA 664E (OI) AND SGS 2421Y (TP) ON 25/03/2019 - LKK REF CC4/QBE19005458/Uhb3

Our ref: VC012439

Hi Vic

Kindly proceed with settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, 21 November 2019 1:57 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>;

Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: <SEEK MANDATE> RE: Request for prs SGS 2421Y - ACCIDENT INVOL VING VEHICLES GBA 664E (OI) AND SGS 2421Y (TP) ON 25/03/2019 - LKK REF CC4/QBE19005458/Uhb3

Dear Jenny,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Friday, 11 October, 2019 5:51 PM

To: Jenny Toh

Cc: Admin A; Vic (LKKAuto); Joyce Foo

Subject: <SEEK MANDATE> RE: Request for prs SGS 2421Y - ACCIDENT INVOL VING VEHICLES GBA 664E (OI) AND SGS 2421Y (TP) ON 25/03/2019 - LKK REF CC4/QBE19005458/Uhb3

YOUR REF – VC012439

LKK REF – CC4/QBE19005458/Uhb3

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Dear Jenny,

ACCIDENT INVOL VING VEHICLES GBA 664E (OI) AND SGS 2421Y (TP) ON 25/03/2019

We refer to the above matter.

It was reported that Insured vehicle had collided to the TP vehicle.

A letter was sent out to the Insured to notify of the TP claim, liability and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 21,396.68	\$ 8,560.00
Loss of Use (\$100 x 11 days)	\$ 1,100.00	\$ 660.00 (\$60 x114 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 22,498.68	\$ 9,222.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	10 days
Weekends / Downtime	1 day
TOTAL	11 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Monday, 26 August, 2019 7:59 PM
To: Jenny Toh
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Request for prs SGS 2421Y

Your Ref: VC012439

WITHOUT PREJUDICE

Dear Jenny,

We refer further to our below email.

Enclosed for your perusal:

- Estimated cost of repair - marked
- Preliminary advice

Meanwhile, we are currently preparing our report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Shu Pei (LKKAUTO)
Sent: Thursday, 28 March, 2019 5:38 PM
To: 'Jenny Toh'
Cc: Joy Irene (LKKAUTO); Admin A
Subject: RE: Request for prs SGS 2421Y

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SGS 2421Y at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed

for a direct settlement.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

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From: Admin-D (LKKAuto)

Sent: Thursday, 28 March 2019 3:15 PM

To: Shu Pei (LKKAuto) <shupeilkkauto.com>

Subject: FW: Request for prs SGS 2421Y

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 27 March 2019 6:35 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Request for prs SGS 2421Y

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Wednesday, 27 March 2019 11:49 AM
To: 'assignments' <assignments@lkkauto.com>
Cc: Jenny Toh <jenny.toh@qbe.com>
Subject: FW: Request for prs SGS 2421Y

Our ref: VC012439

Dear All

Kindly survey the third party claim :-

Insured : GBA664E
TP Vehicle : SGS2421Y
Date of accident : 25/03/2019
Contact : as below

Kindly acknowledge receipt.

From: Nancy Lam <nancy.lam@fastechauto.com.sg>
Sent: Wednesday, 27 March 2019 11:23 AM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Request for prs SGS 2421Y

Our ref : VC012439

Dear Jenny

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Wednesday, March 27, 2019 11:22 AM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>
Subject: Request for prs SGS 2421Y

Our ref : VC012439

Dear Nancy

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

From: Nancy Lam <nancy.lam@fastechauto.com.sg>
Sent: Wednesday, 27 March 2019 10:51 AM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: Request for prs SGS 2421Y

Hi Sir

My client claiming your insured GBE 664E.

Please kindly arrange PRS for SGS 2421Y.

Date of accident 25.03.2019

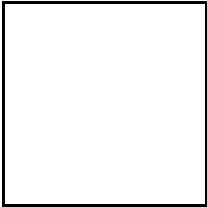
In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

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